



FY 21 STRATEGY

McKinney Public Library System

Services	Room reservations	Curbside Pick Up Changes	Collection Changes
Programming	Return to In Person Programs	Expanding Online Participation	Program Purpose
Technology	Catalog Enhancements	Digital Signage	Process Simplification
Staffing	New and Newly Filled Positions	Training and Professional Development	Leadership Changes

Services

Study Room Reservations

Online platform allows for self service reservations

Curb Side Delivery is here to stay.

New locations and signage in the works.

Roy and Helen Hall Reimagining Team

Relocating Collections and Staff Service Points

Increasing Genres

Inspirational Fiction has hit the shelves!

More to come!

STEAM KITS!

Programming

In Person Programs Return

AARP Tax Help

Byron Nelson Tie-in Event

Hybrid Programs in the works.

Program Purpose Revisited

Explicit outcome targets required for all programs.

Gathering Qualitative and Quantitative Data.

Expanded Participation

Library Board Member Book Recommendation Videos

Friends of the Library Recommendation Videos

More features with other departments

Technology

Process Simplification

- Combining ILL/Purchase Suggestion process

- Online Payment System

Improved Digital Signage

- Adding digital signage at RHH using Raspberry Pi

- Centralizing Display Control

- New Study Room Availability Signage

Catalog Enhancements

- Real Time Transparency Reports

- Kids' Catalog Interface

Staffing

New and Newly Filled Positions

- 10 Current Part Time Vacancies Opening in January

 - 3 Shelvers

 - 5 Library Assistants

 - 1 Courier

 - 1 Library Tech

- New Full Time Building Attendant

Training and Professional Development

- Professional and Leadership Development Map

- Improved Internal Training Portal

Leadership Changes

- Lisa Bailey Retirement

- Helen Talley Moves to Manage JJGL

- RHH hires new Branch Manager