

Public Services Board Report
February 2017

Prepared by Helen Talley, Branch Manager Roy and Helen Hall Library

Jason, our circulation supervisor, has rearranged the Fiction, Mystery and Science Fiction collection. Previously Fiction was arranged across 2 ranges of shelving with Mystery and Science Fiction following. Jason arranged the collection so all of Fiction is shelved on one range and Mystery and Science Fiction on the second range. Jason has also created numerous signs for the building, directing patrons to locations of collections and service points. Numerous public services staff are serving on library committees planning Staff Development Day and addressing issues with Koha. Public Services staff is also working closely with Tech Services in weeding collections and relabeling projects.

AARP volunteers are now coming in every Friday and Saturday to offer free tax assistance and Public Services is working with the volunteers to streamline the process. The first weekend AARP volunteers assisted with 108 tax returns, a new record. In addition we offer basic tax forms and booklets, 1040, 1040A, etc. Staff is also encouraged to print forms not offered.

In recognition of Black History Month Susan coordinated a program about Ross cemetery the final resting place of the community's earliest African-American residents including former slaves and veterans of wars dating back to the Texas Revolution. We had 15 participants. ESL registration will be February 16th and Susan has volunteers for every class level. At this point there are 36 returning students from the Fall ESL semester. Interlibrary Loans continue to be very popular, we are currently averaging 30 requests a week.

February 18th we will host Doug Box a local author to talk about his book *Texas Patriarch*. Doug's father Cloyce Box was a former Detroit Lions Pro Bowl wide receiver whose sprawling Frisco estate was the original Southfork Ranch from TV's *Dallas* who rose to corporate fame and wealth then lost everything. The book covers Cloyce Box's fascinating life and his family's struggles.