

Fare-Free Personal Care Attendants for Collin County Transit Riders

Akia Pichon, Transit Administrator

Fare Free Personal Care Attendants on Collin County Transit

- CCT is a curb-to-curb micro-transit service. CCT is not a paratransit service and as such CCT operators cannot provide door-to-door or door-through-door service.
- Personal Care Attendants are required on Collin County Transit for riders who require assistance to board the vehicle. Presently, Personal Care Attendants must pay the additional \$3 or \$5 fare to ride with their passenger.
- Our CCT platform can easily accommodate this change. The Personal Care Attendant option would be selected in the rider application and would automatically code future trips for two passengers.
- Reducing financial burden on an already struggling populace furthers the MUTD goal of providing low-cost service to residents of the McKinney Urbanized Area. Staff recommends authorizing fare-free rides for Personal Care Attendants.