Library Board Meeting
JJGL Technical Services
September 20, 2018

The Library has had difficulties the last few months with self-service printing and faxing at our computers labs at both libraries; the problem has been a software miscommunication between the Document Station and the self-service coin box. Several solutions from the vendor, EnvisionWare, have been applied, and the library agreed to beta-test upgraded software. Though we are still working with EnvisionWare, so far we have no resolution, and in the meantime we have been releasing print jobs under $5.00 at no cost in order to facilitate speedy public service and to save time at busy service desks that would otherwise be spent accounting for hundreds of small print jobs.

In order to investigate alternate solutions, the library has chartered a Print Management Team which will investigate other vendors of library time and print management software and make recommendations by November 1 of possible alternatives. Mike Smith is facilitating a committee of four other staff members from both libraries on this task.

Communications has begun working on a tweak of our website, which would make it look and function more like the Apex Center part of the City site (https://www.mckinneytexas.org/1315/Apex-Centre); in other words the library site will have a more unique and streamlined look. We'll have meetings with Communications to settle many details. After October 1 Technology Librarian Mike Smith will have some assistance from three staff members in making further improvements to our website, including a new ticketing system for events.

Ed Veal and Marci Chen have been working with our Koha ILS vendor on a method in which cloudLibrary eBooks can be directly checked out from the regular catalog. This method would apply only to those cloudLibrary eBooks which the library has purchased for our collection. To access the entirety of the 100,000+ shared eBook collection through the cloudLibrary consortium of area libraries, patrons would need to use the cloudLibrary app or website, but the ease of checking out our own titles through the regular catalog should provide a great convenience to our patrons.