unique by nature.

| To: | MCVB Board |
| :--- | :--- |
| From: | Dee-dee Guerra - Executive Director |
| Date: | May 24, 2016 |
| RE: | McKinney CVB March 2016-Staff Report |

## Goal 1 Operational Excellence

Strategies:

- Develop and maintain a customer service oriented organization culture that emphasizes continual quality of life improvement throughout the city
- Vanesa- Thank you letter note from Robin Carafoil (Real Estate Agent)


## Events: 3

- Hotel Association:
- Fish training ( Dee-dee \& Vanesa)
- Quarterly Meeting (Dee-dee \& Vanesa)
- Networking Top Golf (Dee-dee \& Vanesa)

Webinars: 0

## Goal 2 Financially Sound Government

Strategies:

- Balance resources generated by Hot tax
- Develop and utilize performance measures to ensure successful and efficient operations

Tradeshows/Missions: 1

- DFWAE (Dallas -Fort Worth Association Executives) A-DAY: Arlington, TX

Hot Tax Collections: March 2016 - Sales Report
SMERF Totals: (completed in March 2016) TTL Room Nights: 621, TTL Rev: \$77,941
Weddings:

- Woodruff Wedding: Sheraton - 9 Room Nights, TTL Rev \$1107
- Stoner Wedding: Grand Hotel - 40 Room Nights, TTL Rev: \$6210, 1 Comp room
- Raboy/Boswell Wedding: Grand Hotel
- Mallory Meyer Wedding: Holiday Inn - 33 Room Nights, TTL Rev 3327
- Goodman Wedding: pending info

Social Groups:

- Federal Judges Group: Grand Hotel - 56 Room Nights, TTL Rev: \$ 6824


## Education Groups:

- Destination Imagination: Hampton Inn - 55 Room Nights; TTL Rev: \$7700; Sheraton - 306 Room Nights, TTL Rev: \$39,474; Holiday Inn - 122 Room Nights, TTL Rev: \$ 13,299

Sports Groups: N/A

- MOM 2015 vs. 2014 ( 16 Hotels \& 5 B\&B/VRBO reporting)
- February 2016: \$ 97, 581
- February 2015: \$54,793
- $68.85 \% \uparrow$


## Sales Calls: ASSOCIATIONS-/CORPORATE/SMERF Sales Calls: 52

## Association: Attended DWAE A DAY over 100 Meeting Planners attended. Spoke to 40 planners.

## Corporate: Richardson, TX: 12

- Blue Cross \& Blue Shield of Texas, Contact: Eileen Schuh-Planner said they stay in Richardson and have meeting space on site.
- Fossil, Inc., Contact: fossilmail@fossil.com send email to get planner info. Emailed on $3 / 23 / 16$, no response.
- Cisco Systems, Contact: Niecey Burns al back for Site Visit: nieburns@cisco.com. Emailed Niecey on 3/24/16. Waiting on a date to schedule a site visit.
- Amdocs-Contact: Debbie Mayse: mail a hard copy and Debbie will get it out the sales kits to the admins.
- Towers Watson-Contact: Gayl Tobias. They stay in Richardson.
- Rockwell Collins-Contact: Shelly Hall employeesservice@rockwellcollins.com Shelly asked to email her info and that she would get it out to all the admins. Each admin plans for their dept.
- Lennox International, Contact: Kim Hentges-Outside of TX -to big will Email: kim.hentges@lennoxind.com Kim asked me to send her an email with the Meeting Planner link- they are green.
- U.S. Oncology-Contact: Justina Carrol. Left message. Followed up 3/29/16 no response.
- Simplex Grinnell (TYCO): Contact: Jessica Parrott-Corporate Stay in Richardson and have meeting area on site.
- Avnet- Contact: Jeanine Flores-Moved into a new facility last June, training room on site: that has 140, Stay in Richardson. Sent email with link to meeting planner guide on our website. Jeanine.flores@avnet.com
- Honeywell-Contact: Virginia Diaz-No meetings off site, have a facility that holds meetings. Stay in Richardson for room nights \& dinner.
- Yahoo! - No answer

SMERF: 0

McKinney Top 25: 3

- Lone Star Reel Corporation-Met w/ Ramona Wilkerson. No meetings. Left a sales kit just in case they ever need anything.
- Erchonia-Spoke to Rebekah Eccles. Company is relocating to Florida in September 2016.
- Popular Ink-Met w/ Dru \& Karen Reiss. Asked for Corporate rates @ Hampton, Grand, \& Sheraton. Dru asked me to help him with an evening reception for some CEO'S he has to host in August.
- MCVB Calendar of Events 2015-2017: 4 New

| Month | Group | Venue | Room Nights | Attendees |
| :--- | :--- | :--- | :--- | :--- |
| October |  |  |  |  |
| $10 / 3-7 / 16$ | Emerson | Sheraton | 90 | 30 |
| $10 / 2016$ | Cornerstone <br> Health | Sheraton | 150 | 175 |
| $10 / 23-$ <br> $26 / 2016$ | Texas State <br> University-Texas <br> School Safety <br> Center (SW <br> Showcase) | Sheraton \& Collin <br> College Higher <br> Ed. Bldg. | 240 | 250 |
| 10/2016 or <br> $11 / 2016$ | Texas Association <br> of Assessing <br> Officers ( SW <br> Showcase) |  <br> Holiday Inn | 55 | (Ther |


| December |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| 12/5-8/16 | Emerson | Holiday Inn | 36 | 18 |
| 12/12-18/16 | Emerson | Holiday Inn | 36 | 18 |
| January |  |  |  |  |
| $\begin{aligned} & \hline \text { 1/6-7/2017 } \\ & \text { DFWAE } \end{aligned}$ | Texas Association of Sports Annual State MeetingMichael FitchLost Business | City Wide- No availability in the Collin College Conference Center (McKinney, Frisco, or Plano; not able to accommodate | $\begin{aligned} & 150 \\ & 400 \end{aligned}$ | 250-Softball 650-Baseabll |
| February |  |  |  |  |
| $\begin{aligned} & \text { 2/2017- } \\ & \text { TX Connect } \end{aligned}$ | Texas Association of Counties-Lost To Graham \& Glen Rose, TX | Sheraton | 50 | 35 |
| March |  |  |  |  |
| April |  |  |  |  |
| 4/25-28/17 | Emerson | Sheraton | 90 | 30 |
| 4/2017 | Civil Court Process- Bid won | Sheraton | 300 | 120 |
| May |  |  |  |  |
| 5/6-8/2017 | Strikes Against Cancer | Craig Ranch, Towne Lake, Gabe Nesbit, Mouzon, North Park, Triple Creek Academy \& McKinney ISD- fields | $\begin{aligned} & \hline 2014: 118 \\ & 2015: 142 \end{aligned}$ | $\begin{aligned} & 510 \text { teams } \\ & 50,000 \text { attendees } \end{aligned}$ |
| 5/7-8/16 | Vintage Market Days | Myers Park | 30 | 8000 (weekend) |
| 5/13-14/16 | Tae Kwando Tournament (Vasquez facility) | Townplace Suites | 2015:7 <br> 2016:15 <br> (Referees)/Hotels the planner is wanting to use are sold out this weekend for attendees | 250 attendees |
| 5/21/17 | Polonia Festival | Myers Park | N/A | 2017: 1500 |
| 5/28/16 | Bike the Bricks | Downtown McKinney | $\begin{aligned} & \hline \text { 2014: } 0 \\ & \text { 2015:19 } \end{aligned}$ | 2014: riders: <br> 550; attendees: <br> 8,000 |


|  |  |  |  | 2015: 600, 9,000 |
| :---: | :---: | :---: | :---: | :---: |
| May 2016 (dates not determined) | U-90C Soccer Tourney | Craig Ranch | 2014:93 <br> 2015:45 <br> (McKinney did not have enough hotels rooms due to another tournament) | 2014: teams: 15 attendees:1000+ 2015: teams: 20 attendees:1000+ |
| June |  |  |  |  |
| 6/10-12/16 | Lynn Varnell | Gabe Nesbit \& Craig Ranch Soccer | 300 | 300 Teams/2000- <br> 3000 attendees |
| 6/3-5/16 | Analysis Group Team Building Event (Dallas) | Was looking for information: hotels, things to see and do | Sheraton | 10 |
| 6/6-9/16 | Emerson | Holiday Inn | 36 | 15 |
| 6/13-16/16 | Emerson | Holiday Inn | 36 | 15 |
| 6/17-19/19 | Flamefest | Craig Ranch | $\begin{aligned} & \text { 2014:16 } \\ & \text { 2015:19 } \end{aligned}$ | 2014-120 teams 3600 attendees |
| 6/11-14/16 | Triple Crown Softball | Craig Ranch, Gabe Nesbit, Towne Lake | $\begin{aligned} & 2014: 281 \\ & \text { 2015:209 } \end{aligned}$ |  |
| July |  |  |  |  |
| August |  |  |  |  |
| 8/2016 | Miniature Book Society | Sheraton | 50 | 100 |
| September |  |  |  |  |
| 9/2016 | Fortium-National Partner Meeting | Sheraton \& Holiday Inn | 75 | 75 |
| 9/2019 | Texas Society of Anesthesiologists (SW ShowcaseLost BusinessNeed lots of space for Exhibitors- only want to be in one hotel) | N/A | 1160 | 250 |

Events the MCVB assist with: We help to advertise \& promote these events (No Hotel Rooms or Venues):

- Rat \& Rod Show (Tupps Brewery)
- Home for the Holidays
- Ghost Walk
- $4^{\text {th }}$ of July Parade
- Holiday Home Tour
- Dinosaurs Live!
- Living History Days
- Collin County Historical Society Museum
- Halloween at the Heard
- Second Saturday
- ORLY- Old Red Lumber Yard
- Trade Days
- Myers Park Events (Dogs Show, Horse show, \& Master Gardner Events)
- Farmers Market
- State of the City of McKinney Volunteer McKinney
- Chamber Community Awards
- Pumpkinville at Tucker Hill
- Sanctuary (Adriatica) Events
- Franconia Brewery Tour
- Tupps Brewery Tour
- Heritage
- Whales Manor Music Under the Stars
- City wide weekend events/concerts
- All MPAC Events


## Visitors:

- FYTD Total (October '15 -September '16): 694
- March Total: 243
- Out of State: 116
- Out of Country: 21
- Texas Residents: 65
- McKinney Residents: 41


## Day Trips: 0

## Made in McKinney Store Revenue:

- Sales for March 2016 \$ 1017.99
- Sales for March 2015 \$ 896.27
- MOM up by $13.58 \%$


## RFP Rec'd-1

- Texas Association of Sports Officials-DFWAE Combined softball \& baseball: Jan 6-7, 2017; Annual State Meeting-Michael Fitch (attendees: 650 baseball 250 softball). No availability in the Collin College Conference Center (McKinney, Frisco, or Plano; not able to accommodate.


## Site Visits: 1

- Dairy Practices Council-Board Meeting 2018

SMERF (Social, Military, Religious, \& Fraternal)
New Prospects: Bold \& Italic indicates new business: 23 Weddings (6-New), 0-Day Trip (0 new), \& 1 Sport (0 new)
New \& Ongoing Prospects: Italic indicates new business

- April Goodman Wedding - March 2016
- Raboy/Boswell Wedding - March 2016
- Megan Ellis Wedding - April 2016
- Lindsay Lee Wedding - April 2016
- Samiya Akram Wedding - April 2016
- Natali Martinez Wedding - April 2016
- Chris Caffareal Wedding - May 2016
- Analysis Group Team Building Event - June 2016
- Patke Wedding - June 2016
- Lynn Varnell - Soccer Tournament - June 2016
- Summer Graham Wedding - June 2016
- Cannella/Eisenhart Wedding - June 2016
- Dana Pense Wedding - June 2016
- Anders Wedding - July 2016
- Alvarado Wedding - July 2016
- Geotz/Ruminski Wedding - July 2016
- Gina Roll (MOB) Wedding - August 2016
- Stanlely Wedding - September 2016
- Oscar Butos Wedding - Sept 2016
- Walker Wedding - May 2016
- Jennings Wedding - June 2016
- Spunck/Ryan Wedding - July 2016
- Namey Wedding - September 2016
- Tavera Wedding - September 2016
- Stoner Wedding - October 2016

Goal 3 Enhance the Quality of Life in Downtown:
Strategies:

- Continue to highlight Downtown McKinney as a unique destination.
- Continue efforts to expand entertainment, dining, \& shopping options.


## Newsletter Email Database (Robly) TTL: 32.5 \% average open rate (December)

## Bags Serviced: 270 Bags/Promotional Items Provided in March

- 150 - American Legion
- 60 - Siebert Wedding - April 2016
- 35 - Federal Judges
- 25 - Woodruff Wedding - March 2016


## Mailing Leads Processed: March 2016 Leads Processed: 2808

Top Five Sources:

- Tour Texas -273
- Southern Living-28
- Texas State Travel Guide-47
- See Texas First-304


## Advertising/Marketing/Media

Created/submitted materials (photos and text) - new this month

- Blogs
- Bed \& Breakfasts: 14 (in addition to the 150 last month!)
- McKinney's Historic District, Then and Now: - 126
- Easter Sunday Brunch Offerings: 116
- Texas Wildflowers \& Spring Gardening: 32 (new last week)
- Submitted photos and text:
- New photos for Quinciañera refresh ad
- Sestercentennial press release (after revising it for Angie Bado)
- Revised online text for 2016 Texas Tour \& Meeting Guide
- Ads created and submitted in March
- Daytripper April newsletter piece - banner and text
- Pandora banner ads and script/sweepstakes (runs April 1, 2016- May 9, 2016)


## Photos Representing MCVB

Took photos at the following events/venues to post on Facebook:

- Canning at TUPPS Brewery
- Bonnie Wenk Park - Spring shots
- March specials in Made in McKinney store (for Facebook)


## Meetings/Events Attended:

- Monthly Strategy Meeting
- Steering committee meeting for Sestercentennial
- MCVB Board meeting


## SOCIAL MEDIA TRACKING

## Facebook tracking

- "Likes": 4615 (95 new likes)
- 28 Day Engaged Users: 45,697
- 28 Day Total Reach: 490,000
- 28 Day Total Impressions: 2,541,203
- Paid Reach Impressions (Sestercentennial/Made in McKinney Store promoted): 59,392


## Twitter

- Followers: 3770 (59 new ones)
- Tweets: 4963
- Tweet impressions: 16.6K (down 11.4\%)
- Profile Visits: 201
- Mentions by other users: 10


## Blog Views on WordPress:

- 308 reads
- Lifetime views: 29,877
- Lifetime Visitors: 14,774


## YELP

- 16 views
- 6 website visits
- 12 months -136 views/29 website visits
- 24 months -274 views/ 62 website visits


## Google+ Page/YouTube

- Google+ - Page views: 8,062 (up 628 from last month!) - 17 followers
- YouTube Channel: 1,415 Views/9 subscribers


## WEBSITE ANALYTICS

- Total Website visits: 2558 ( 280 more than last month)
- Page Views: 15,201 (2236 more than last month!)
- Unique Visitors: 2,022 (128 more than Feb.)
- Total Lifetime Website visits: 103,151
- Total Lifetime Page Views: 444,278
- Total Lifetime Unique Visitors: 87,510

Top 25 Pages in March 2016
(Note there are 3 blog entries again in the top 25 - the Madi Davis one is still showing up after MONTHS!)

| Page | Page view's | Unique Page Views | Avg. Time on Page | Entrances | Bounce Rt. | Exit \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Home | 2,737 | 1,153 | 0:00:24 | 1,118 | 3.49\% | 18.05\% |
| Calendar | 885 | 361 | 0:00:32 | 303 | 0.66\% | 17.51\% |
| Explore | 515 | 188 | 0:00:16 | 6 | 0.00\% | 6.99\% |
| Calendar | 416 | 150 | 0:00:21 | 10 | 0.00\% | 7.21\% |
| Events | 270 | 106 | 0:00:11 | 6 | 0.00\% | 4.44\% |
| Visitors Guide | 266 | 107 | 0:00:30 | 9 | 0.00\% | 19.17\% |
| Attractions | 249 | 111 | 0:00:46 | 3 | 0.00\% | 14.06\% |
| Stay | 227 | 82 | 0:00:12 | 8 | 0.00\% | 3.08\% |
| Staff Directory | 206 | 80 | 0:00:27 | 16 | 0.00\% | 17.96\% |


|  <br> Nightlife | 186 | 75 | $0: 00: 26$ | 18 | $0.00 \%$ | $16.13 \%$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Blog - Voice <br> Aud. | 185 | 71 | $0: 00: 45$ | 69 | $1.45 \%$ | $37.84 \%$ |
| Dining | 178 | 60 | $0: 00: 07$ | 3 | $0.00 \%$ | $4.49 \%$ |
| Shopping | 164 | 67 | $0: 00: 23$ | 10 | $0.00 \%$ | $23.17 \%$ |
| About MCVB | 158 | 66 | $0: 01: 39$ | 44 | $0.00 \%$ | $30.38 \%$ |
| Unique Venues | 153 | 70 | $0: 01: 17$ | 2 | $0.00 \%$ | $9.15 \%$ |
| About <br> McKinney | 152 | 63 | $0: 00: 34$ | 4 | $0.00 \%$ | $18.42 \%$ |
| Shopping | 148 | 67 | $0: 00: 13$ | 42 | $0.00 \%$ | $35.81 \%$ |
| Unique Venues | 135 | 49 | $0: 00: 44$ | 4 | $0.00 \%$ | $14.81 \%$ |
| Hist. Dist. Blog | 126 | 54 | $0: 00: 37$ | 45 | $0.00 \%$ | $34.92 \%$ |
| Hotels and <br> Motels | 126 | 58 | $0: 00: 39$ | 0 | $0.00 \%$ | $16.67 \%$ |
| Attractions | 118 | 48 | $0: 00: 41$ | 2 | $0.00 \%$ | $7.63 \%$ |
| Easter Brunch <br> Blog | 116 | 55 | $0: 00: 35$ | 49 | $0.00 \%$ | $41.38 \%$ |
|  <br> Rec. | 114 | 50 | $0: 00: 22$ | 42 | $2.38 \%$ | $9.65 \%$ |
| Plan Next <br> Meeting | 112 | 62 | $0: 00: 21$ | 48 | $4.17 \%$ | $41.07 \%$ |
| Uniquely <br> McKinney | 104 | 49 | $0: 00: 26$ | 8 | $0.00 \%$ | $14.42 \%$ |


| Country Breakdown | Sessions | \% New Sessions | New Users | Bounce Rate | Pgs./Visit | Avg. <br> Visit <br> Duration |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| United States | 2,402 | 74.06\% | 1,779 | 2.41\% | 6.11 | 0:02:28 |
| United Kingdom | 22 | 90.91\% | 20 | 22.73\% | 2.5 | 0:00:18 |
| Canada | 15 | 73.33\% | 11 | 6.67\% | 5.6 | 0:03:52 |
| Philippines | 15 | 40.00\% | 6 | 0.00\% | 5.6 | 0:02:50 |
| Germany | 12 | 75.00\% | 9 | 0.00\% | 2.17 | 0:00:02 |
| (not set) | 10 | 50.00\% | 5 | 50.00\% | 1.7 | 0:00:52 |
| Italy | 6 | 100.00\% | 6 | 0.00\% | 2 | <00:00:01 |
| Russia | 6 | 50.00\% | 3 | 83.33\% | 1.17 | 0:00:00 |
| Bulgaria | 5 | 20.00\% | 1 | 0.00\% | 2.4 | 0:00:04 |
| Brazil | 5 | 100.00\% | 5 | 40.00\% | 2.4 | 0:00:21 |


| State Breakdown | Sessions | \% New Sessions | New Users | Bounce <br> Rate | Pgs./Visit | Avg. <br> Visit <br> Duration |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Texas | 1,541 | 72.42\% | 1,116 | 1.04\% | 6.62 | 0:02:51 |
| New York | 132 | 87.88\% | 116 | 9.85\% | 4.22 | 0:00:41 |
| California | 83 | 73.49\% | 61 | 3.61\% | 5.01 | 0:02:03 |


| Tennessee | 78 | $28.21 \%$ | 22 | $2.56 \%$ | 4.56 | $0: 03: 29$ |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Illinois | 52 | $57.69 \%$ | 30 | $7.69 \%$ | 3.04 | $0: 01: 04$ |
| Oklahoma | 49 | $85.71 \%$ | 42 | $0.00 \%$ | 7.22 | $0: 01: 51$ |
| Virginia | 48 | $95.83 \%$ | 46 | $4.17 \%$ | 4.25 | $0: 00: 19$ |
| Florida | 46 | $65.22 \%$ | 30 | $10.87 \%$ | 6.39 | $0: 02: 07$ |
| Kansas | 33 | $81.82 \%$ | 27 | $6.06 \%$ | 4.73 | $0: 01: 45$ |
| Georgia | 28 | $50.00 \%$ | 14 | $7.14 \%$ | 4.64 | $0: 01: 07$ |


| City Breakdown | Visits | \% New Visits | New Visits | Bounce Rate | Pgs./Visit | Avg. <br> Visit <br> Duration |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| McKinney | 592 | 56.08\% | 332 | 1.18\% | 6.97 | 0:03:01 |
| Dallas | 187 | 80.21\% | 150 | 0.53\% | 5.74 | 0:02:32 |
| Plano | 95 | 85.26\% | 81 | 1.05\% | 4.98 | 0:01:46 |
| Frisco | 68 | 73.53\% | 50 | 1.47\% | 7.97 | 0:03:44 |
| Houston | 46 | 86.96\% | 40 | 2.17\% | 6.54 | 0:02:02 |
| Allen | 43 | 93.02\% | 40 | 2.33\% | 7.4 | 0:02:58 |
| Fort Worth | 28 | 92.86\% | 26 | 0.00\% | 4.57 | 0:01:18 |
| Austin | 27 | 88.89\% | 24 | 3.70\% | 7.93 | 0:02:55 |
| North Richland Hills | 25 | 12.00\% | 3 | 4.00\% | 4.64 | 0:00:49 |
| Irving | 18 | 94.44\% | 17 | 0.00\% | 7.44 | 0:02:21 |

## ADVERTISING Website \& Publication ROI Tracking:

Scans of QR codes/using redirect URLs in our ads:

- Maharani Weddings website - 16
- Quinciañera page - 44
- Meeting Planner page from QR code scan: 48
- Multiview Behavioral Marketing Campaign (web hits) - 592


## March 2016 Media Coverage:

Courier-Gazette (Published online version of MCVB Weekend Update each week)

- (Online) Ad Value: $\$ 1600$
- PR Value: $\$ 4800$
- Impressions: 49384


## Sestercentennial Press Release

## McKinney Online

- (Online) Ad Value: $\$ 1800$
- PR Value: $\$ 5400$
- Impressions: 75,000


## North Texas E-News

- Online Value: \$240
- PR Value: $\$ 720$
- Impressions: 60,000

TOTALS Media Values for MARCH 2016: - free positive publicity/press generated by MCVB TOTAL PRINT/BROADCAST VALUE: \$21,592
TOTAL ONLINE AD VALUE: \$3640
TOTAL PR VALUE: \$10,920
TOTAL Impressions: 184,384

## TRIPinfo.com

## March 2016 Multi-Media ROI Report McKinney CVB

| INVESTMENT | CURRENT MONTH | $\begin{array}{\|l} \hline \text { CAMPAIGN } \\ \text { TO DATE } \\ \hline \end{array}$ |
| :---: | :---: | :---: |
| 12-Month Wide Skyscraper w/Video on TX Dining, TX Shopping \& TX Meetings +8 Text Ads on Market, Tables, Tour Index \& Video Index + 1/4-Page Ad Each Issue of Quarterly Digital Magazine + Newsletter Features Campaign Start 10/2015; 39,120 Annual Buy | \$760 | \$4,560 |
| IMPRESSIONS | $\begin{array}{\|c\|} \hline \text { CURRENT } \\ \text { MONTH } \\ \hline \end{array}$ | $\begin{gathered} \text { CAMPAIGN } \\ \text { TO DATE } \end{gathered}$ |
| TRIPinfo.com 24/7/365 Online | 630 | 3,664 |
| TRIPinto Weekly Newsletter - Internet Travel Monitor | 3,056 | 8,722 |
| TRIPinfo Quarterly Digital Magazine | 528 | 32,293 |
| Total Impressions | 4,214 | 44,679 |
| CLICKS |  |  |
|  | $\begin{aligned} & \text { CURRENT } \\ & \text { MONTH } \end{aligned}$ | $\begin{aligned} & \text { CAMPAIGN } \\ & \text { TO DATE } \end{aligned}$ |
| Clicks to Your Website or Video | 40 | 323 |
| Click-Thru Rate | 1.09\% | 2.61\% |

## WHY CLICK-THRU RATE (CTR) IS IMPORTANT

Travel Display Ads average CTR $=0.07 \%$. Your TRIPinfo.com CTR is 37 times the industry average. Many marketers budget Cost-Per-Thousand (CPM) of Ad Impressions, assuming the industry average Click-Thru Rate. But if a medium delivers 37 times the industry average CTR, that same multiplier should apply to the CPM budget for an Engaged Audiencel

TRAVEL PROFESSIONALS SPEND MORE TIME HERE THAN ANY TRAVEL SITE
$\sim 123,000$ travel professionals book $\$ 222+$ billion/year in group/volume bookings. An average 1 in 4 use TRIPinfo.com to plan. $\sim 30,000$ TRIPinfo.com pros book $\$ 50+$ billion/year... $\$ 1,500,000+$ average each! A click from a TRIPinfo.com travel pro has buying power up to $\sim 375$ times more than consumers, A click from a TRIPinfo.com travel pro has buying power up to ~375 times mor
who spend $<\$ 4,000$ year for family vacations. Multi-media impressions boost CTRI


- MultiBehavioral Campagin: LEADS (Multi-view)-7

North Central Ohio Computer Cooperative

- Quidbids
- CMTS Inc.
- Endoscopy of El Paso
- Rise Residential Construction
- TruPoint Communications
- WITopia Inc.

Impressions Served
360,095
Impressions Remaining
$314,905 \quad 46.7 \%$


Impressions Served - Last 30 Days


Clicks - Last 30 Days


Top 5 McKinney Hotels February 2016 Occupancy Rates:
Comfort Inn 77.45 \%
Hampton Inn 96.77 \%
Holiday Inn 83.73 \%
La Quinta 63.86 \%
Sheraton 71.58 \%

## Sheraton Occupancy Rates FY 14-15:

- Mar. 2015: 24.60 \% (Had three days of tax in Feb. paid in March)
- Apr. 2015: 39.29 \%
- May 2015: 50.47 \%
- Jun. 2015: $69.70 \%$
- Jul. 2015: $75.60 \%$
- Aug. 2015: 56.22 \%
- Sept. 2015: $56.43 \%$


## Sheraton Occupancy Rates FY 15-16:

- Oct. 2015: 67.28 \%
- Nov. 2015: 61.35 \%
- Dec. 2015: 69.24 \%
- Jan. 2016: 61.62 \%
- Feb. 2016: 71.58 \%


## LOST BUSINESS- 2

- Texas Association of Sports Officials-DFWAE Combined softball \& baseball: Jan 6-7, 2017; Annual State Meeting-Michael Fitch (attendees: 650 baseball 250 softball). No availability in the Collin College Conference Center (McKinney, Frisco, or Plano; not able to accommodate.
- Texas Association of Counties- Hailey Click (TX Connect)-4 Quarterly Meetings 30 attendeesFebruary 2017;Lost to of Graham TX and another outside of Glen Rose ( Rough creek Lodge).

