August 2019

## I. ASSOCIATION/CORPORATE/SMERF COMPLETED in August 2019: TTL Room nights: 451; TTL Revenue: $\mathbf{\$ 4 6 , 3 0 8}$

WEDDINGS COMPLETED-August 2019 - TTL Room Nights: 146 TTL Rev.: \$16,488

- Thomas/Hutchens Wedding - Sheraton: TTL room nights: 10, TTL Rev.: \$1,030; Grand: TTL room nights: 29, TTL Rev.: \$4,431
- Demetro/Worsham Wedding - Sheraton: TTL room nights: 30, TTL Rev.: \$3,240
- Heather Cook - Grand: TTL room nights: 1, TTL rev; \$179
- Alpert Wedding - Hampton Inn: TTL room nights: 5, TTL Rev.: \$495
- McKamie/Fuerst Wedding - Hampton Inn: TTL room nights: 14, TTL Rev.: \$1,506
- Wilson/Tew Wedding - Hampton Inn: TTL room nights: 36, TTL Rev.: \$4,137
- Falk/Tate Wedding - One Preston Events in Gunter TX - 10 rooms at La Quinta and 10 at Holiday Inn \& Suites, however, they were not in block, therefore unable to obtain a pick up report. (these rooms are not included in the total room nights figure) 21 room nights were picked up from the Comfort Suites booking link they provide, this link provides 20\% off of available rates at time of booking. (Rate Averages around \$70). Avg TTL rev: \$1470

Assisted following wedding parties with hotel quotes/info, however, no hotel room blocks made or welcome bags provided.

- Jessica Harshman - Chandlers Garden
- Parker Juarez - Rosemary Barn
- Lourdes Vasquez -Springs


## ASSOCIATION/CORPORATE/SMERF COMPLETED in August 2019: TTL Room nights: 305; TTL Revenue: $\mathbf{\$ 2 9 , 8 2 0}$

ASSOCIATION - TTL Room Nights: 49; TTL Rev.: \$4,931

- Texas Christmas Tree Growers Association - Sheraton: TTL room nights: 45 Total Rev.: $\$ 4,455$
- Texas Lake Trails - Grand: TTL room nights: 4, TTL Rev.: \$476

CORPORATE - TTL Room Nights: 157; TTL Rev.: \$15,229

- Torchmark-LNL 101-8/5-8/19, Sheraton: TTL room nights: 0; TTL Rev. \$ Class didn’t make
- Torchmark-AIL 201-8/12-14/19,Sheraton: TTL room nights: 103; TTL Rev. \$9,991
- Torchmark-LNL 301-8/25-28/19, Sheraton:TTL room nights: 54; TTL Rev. \$5,238

SMERF: TTL Room nights: 0; TTL Rev.: \$ N/A
SPORTS: TTL Room nights: 99; TTL Rev.: \$9,660

- Southwest football college Officials-Sheraton: TTL room nights: 99; TTL Rev. \$9,660
II. Visitors: FYTD Total (Oct.'18-Sept. '19): 4,726

Total: (includes all individuals that have come through the visitor's center)

- Out of State: 67
- Out of Country: 34
- Texas Residents: 24
- McKinney Residents: 5
- Register Total: 130
- Ticker Counter: 448
III. RFP's: 9 (4-Association, 0-Corporate, 5-Weddings, 0-Social, 0-Religious, 0-Sports, 0-Day Trips)

Association: 4

1. TTIA $66^{\text {th }}$ Texas Travel Counselors Conference - Spring 2021. April date with a Sunday-Friday pattern. Attendance: Approximately 225. Gave to Sheraton. Room nights: approximately 425
2. TTIA $67^{\text {th }}$ Texas Travel Counselors Conference - Spring 2022. April date with a Sunday-Friday pattern. Attendance: Approximately 225. Gave to Sheraton. Room nights: approximately 425
3. National Horseshoe Pitchers Association - July 2022, 2-week event with a Monday-Saturday pattern. Peak room nights: 550 Approximately 1,000-1,600 participants with approximately 5,000 spectators.
4. National Interscholastic Athletic \& Afterschool Safety \& Security Summit: Dates: Feb. 4-6, 2020. Arrival Date Feb. 3, 2020. TTL Room nights: 100; Attendees: 125. Meeting: MISD CEC

## Corporate: 0

SMERF: 5 (5-Weddings, 0-Social, 0-Sport, 0-Religious)

1. Terry Bracken (MOB) - October 2019, River Rd Chateau
2. Lindi Blake - April 2020, Rosemary Barn
3. Megan White - May 2020, Stone Crest
4. Brooke Barnes - February 2020, Magnolia Grace Ranch
5. Erin Horomanski - August 2020, Stone Crest
IV. Site Visits: 4
6. Keisha Mayer - Bride, December 15, 2019 Wedding
7. $8 / 20 / 19-$ NCAA D2 Football Committee: McKinney: Sheraton \& Springhill Suites. Allen: Delta \& Pin Stack.
8. Lone Star Reel- Hotels, Venues, Restaurants, \& Attractions. This is a result of the BREP joint Sales Calls.
9. National Interscholastic Athletic \& Afterschool Safety \& Security Summit. Dates: Feb. 3-6, 2020, TTL Room nights: 300, Attendees: 150, sent to the Sheraton, using meeting space at MISD CEC, Using Tupps for one evening \& catering in Mexican food for dinner. Assisting with a webpage link to our Visit McKinney website of things to do \& see while this group is in town in February.

## V. Day Trips: 1

1. Docents from the DeGolyer House at the Arboretum will be hosting a day trip to McKinney on August $14^{\text {th }}$. They will start at the Heard Craig House then enjoy shopping downtown. I will welcome them on Wednesday and give them coupons from the downtown merchants.
VI. Advertising: Ads/materials created and submitted: Created/submitted materials (photo and text) Blogs (Top 5) for AUGUST 2019:
Blog Home Page - 94
NTTA - 94
Plan Your Trip (Visit Widget) - 44
McKinney Community Concerts -31
Organ Concert - 23

| BLOG VISITS - FY 18-19 |  |
| :--- | ---: |
| MONTH | Sessions |
| Oct. 2018 | 384 |
| Nov. 2018 | 250 |
| Dec. 2018 | 232 |
| Jan. 2019 | 380 |
| Feb. 2019 | 294 |
| Mar. 2019 | 298 |
| April.2019 | 367 |
| May.2019 | 467 |
| June.2019 | 379 |
| July.2019 | 500 |
| August.2019 | 495 |
| FY 18-19 | $\mathbf{4 , 0 4 6}$ |

## VII. AUGUST 2019 Visits on Homepage News Flash buttons \& landing pages:

- Weekend Update page - 194
- McKinney to Munich - 152
- Ask a Local - 58
- Tours-15
- Grants - 14
- Getting Around Downtown - 10
- KPIs-8
- Meeting Planners Guide - 170
- Yarn Crawl-85
- THSLL-5


## VIII. AUGUST 2019 SUBMITTED: Photos, Text Written, Marketing Materials and Ads

- Bus Tours Magazine info submitted for Sept.-Oct. 2019 issue
- Updated the McKinney-to-Munich page with the new contest logo and other info
- Submitted MPI-DFW Partner info
- Submitted email newsletter info for Tour Texas September 2019
- Submitted Texas Event Calendar events for winter (Dec.-Feb.)
- Made Board's changes to Strategic Plan and submitted to City Comm.
- Created coupon sheets for:
- Yarn Crawl
- Dallas Arboretum DeGloyer House docents
- Texas Lakes Trail
IX. Advertising- Website \& Publication ROI Tracking:
- Business 360-3
- Texas Meetings+Events - 1
- Tour Texas - 1
- Small Market Meetings - 1
- Boyd Broncos - 15
- MHS Lions - 5
- MHNS Bulldogs - 3
- Polka News - 2
- Texas State Travel Guide - 1
- Stonebridge Ranch News - 12
- Texas Highways - 10
- Meet Texas-1
- Historic Calendar - 3

AUGUST 2019 SOCIAL MEDIA

| FACEBOOK STATS |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| FY 18-19 | New <br> Likes | TTL Likes | Engaged Users | Total Reach | Impressions |
| Oct. 18 | 97 | 7,491 | 92,814 | 378,097 | 2,678,708 |
| Nov. 18 | 65 | 7,556 | 88,311 | 449,685 | 2,860,148 |
| Dec. 18 | 63 | 7,619 | 159,866 | 1,042,216 | 4,343,739 |
| Jan. 19 | 76 | 7,695 | 135,200 | 1,022,782 | 4,626,660 |
| Feb. 19 | 146 | 7,845 | 129,516 | 831,301 | 4,108,790 |
| March. 19 | 106 | 7,951 | 194,190 | 1,322,497 | 5,951,768 |
| April. 19 | 144 | 8,095 | 135,964 | 812,985 | 5,175,251 |
| May. 19 | 144 | 8,239 | 108,763 | 901,480 | 4,185,610 |
| June. 19 | 110 | 8,349 | 94,367 | 511,199 | 3,682,075 |
| July. 19 | 110 | 8,459 | 119,343 | 490,099 | 4,686,919 |
| August. 19 | 304 | 8,763 | 104,625 | 438,578 | 4,586,953 |
| TOTALS | 1,365 | N/A | 1,362,959 | 8,200,919 | 46,886,621 |


| AUGUST 2019 Web Traffic | Users |
| :--- | ---: |
| Mobile | 4,554 |
| Desktop | 1,750 |
| Tablet | 629 |
| TOTAL | 6,933 |
| INSTAGRAM | New Followers |
| Historical | 761 |
| Oct. 2018 | 126 |
| Nov. 2018 | 164 |
| Dec. 2018 | 94 |
| Jan. 2019 | 56 |
| Feb. 2019 | 59 |
| March-19 | 75 |
| April-19 | 77 |
| May-19 | 61 |
| June.19 | 71 |
| July.19 | 79 |
| August.19 | 88 |
| TOTAL | 1,711 |


| YOUTUBE | Views | Subscribers |
| :--- | ---: | ---: |
| Historical <br> numbers | 6,699 | 30 |
| Oct. 2018 | 217 | 0 |
| Nov. 2018 | 222 | 4 |
| Dec. 2018 | 232 | 3 |
| Jan. 2019 | 124 | 1 |
| Feb. 2019 | 155 | 1 |
| March.2019 | 142 | 3 |
| April.2019 | 141 | 0 |
| May.2019 | 135 | 0 |
| June.2019 | 166 | 3 |
| July.2019 | 203 | 1 |
| August.2019 | 445 | 2 |
| TOTAL | 8,881 | 48 |


| TWITTER - AUG. 2019 |  |
| :--- | ---: |
| Followers | 5,237 (+47) |
| Tweets | 6818 (+63) |
| Tweet | 140,000 |
| Profile Visits | 129 |
| Mentions | 10 |


| Month | Sessions | Pageviews | Users |
| :---: | :---: | :---: | :---: |
| Oct. 2018 | 3,061 | 7,459 | 2,496 |
| Nov. 2018 | 3,565 | 7,585 | 3,140 |
| Dec. 2018 | 3,043 | 6,689 | 2,640 |
| Jan. 2019 | 2,880 | 7,381 | 2,383 |
| Feb. 2019 | 2,632 | 6,433 | 2,200 |
| Mar. 2019 | 2,900 | 6,705 | 2,440 |
| April. 2019 | 3,591 | 8,387 | 2,937 |
| May. 2019 | 9,272 | 17,251 | 7,837 |
| June. 2019 | 6,503 | 13,314 | 5,598 |
| July. 2019 | 6,596 | 13,422 | 5,670 |
| August. 2019 | 8,046 | 15,664 | 6,933 |
| FY 18-19 | 52,089 | 110,290 | 44,274 |

## AUGUST 2019 Website Numbers

| Google Bus. Page | Page <br> Views | Web <br> visits |
| :--- | ---: | ---: |
| Oct. 2018 | 1,960 | 27 |
| Nov. 2018 | 1,970 | 30 |
| Dec. 2018 | 1,195 | 40 |
| Jan. 2019 | 1,850 | 34 |
| Feb. 2019 | 1,970 | 29 |
| March.2019 | 2,240 | 31 |
| April.2019 | 2150 | 56 |
| May.2019 | 2,060 | 45 |
| June.2019 | 2,144 | 29 |
| July.2019 | 1,860 | 35 |
| August.2019 | $\mathbf{2 0 , 8 8 9}$ | 34 |
| TOTAL | $\mathbf{3 9 0}$ |  |


| Page | Pageviews | Unique Page Views |
| :--- | ---: | ---: |
| Home Page | 3,075 | 6,345 |
| Calendar | 2,325 | 2,400 |
| McKinney to Munich | 1,979 | 1,395 |
| Visitors Guide | 225 | 168 |
| Explore | 200 | 151 |
| Events | 196 | 159 |
| Monthly Annual Events | 193 | 177 |
| Shopping Centers | 191 | 170 |
| Weekend Update | 178 | 143 |
| Dining | 161 | 107 |
| Event Planning | 149 | 132 |
| McK-to-Munich home button | 137 | 105 |
| Ask a Local | 126 | 113 |
| Calendar entry | 118 | 103 |
| Parks Trail Map | 117 | 109 |
| Weekend Update sign-up | 115 | 98 |
| Accommodations | 114 | 100 |
| Calendar item | 106 | 84 |
| Calendar Item | 104 | 87 |
| Blog main page | 94 | 88 |
| Blog - toll tag | 94 | 78 |
| Shopping | 92 | 90 |
| About McKinney | 90 | 63 |
| Tours | 88 | 69 |
| Yarn Crawl Landing page | 85 | 62 |
| Bed \& Breakfasts | 84 | 73 |

Top Countries - AUGUST 2019

| Country Breakdown | Users | New Users | Sessions |
| :---: | :---: | :---: | :---: |
| United States | 6,459 | 6,221 | 7,537 |
| Canada | 313 | 312 | 328 |
| France | 40 | 40 | 40 |
| Germany | 21 | 21 | 22 |
| India | 20 | 20 | 20 |
| South Korea | 13 | 13 | 13 |
| (not set) | 12 | 12 | 12 |
| United Kingdom | 10 | 10 | 10 |
| Mexico | 7 | 6 | 8 |
| Denmark | 5 | 5 | 5 |


| State Breakdown | Users | New Users | Sessions |
| :--- | ---: | ---: | ---: |
| Texas | 4,885 | 4,653 | 5,815 |
| Virginia | 132 | 128 | 144 |
| California | 115 | 111 | 122 |
| Oklahoma | 112 | 111 | 118 |
| Illinois | 82 | 79 | 100 |
| New York | 74 | 56 | 63 |
| Pennsylvania | 67 | 67 | 72 |
| Florida | 66 | 64 | 71 |
| Missouri | 47 | 44 | 49 |
| Tennessee | 53 | 52 | 58 |

Top Cities

| City Breakdown | Users | New Users | Sessions |
| :--- | ---: | ---: | ---: |
| Dallas | 1,481 | 1,392 | 1,642 |
| McKinney | 1,444 | 1,285 | 1,846 |
| Plano | 247 | 237 | 268 |
| Allen | 187 | 171 | 219 |
| Frisco | 114 | 137 | 165 |
| Austin | 98 | 95 | 115 |
| Prosper | 94 | 90 | 105 |
| Houston | 78 | 75 | 84 |
| Fort Worth | 75 | 75 | 76 |
| Richardson | 69 | 66 | 83 |


| VISIT WIDGET - AUGUST 2019 |  |  |  |  |  |  |
| ---: | ---: | ---: | :---: | :---: | :---: | :---: |
|  | Users | Sessions | Page <br> Views | New <br> Downloads |  |  |
| Widget | $\mathbf{5 5}$ | $\mathbf{5 7}$ | $\mathbf{2 5 4}$ |  |  |  |
| Desktop | 36 | 38 | 181 |  |  |  |
| Mobile | 19 | 19 | 73 |  |  |  |
| Mobile APP | $\mathbf{1 6 8}$ | $\mathbf{1 6 9}$ | $\mathbf{9 6 1}$ |  |  |  |
| App-iOS | 136 | 137 | 812 | 57 |  |  |
| App-Android | 32 | 32 | 149 | 21 |  |  |
| TOTAL | $\mathbf{2 2 3}$ | $\mathbf{2 2 6}$ | $\mathbf{1 2 1 5}$ | $\mathbf{7 8}$ |  |  |


| CROWDRIFF GALLERIES - AUGUST 2019 |  |  |
| :--- | :---: | :---: |
| Gallery | Interactions | Views |
| Being Social | 19 | 20 |
| Explore | 87 | 164 |
| Dining | 8 | 145 |
| History (Downtown) | 30 | 76 |
| Events | 16 | 168 |
| Home Gallery | 69 | 1,100 |
| TOTAL | $\mathbf{2 2 9}$ | $\mathbf{1 , 6 7 3}$ |

Advertising- Website \& Publication ROI Tracking:
Publicity: Does not include $\mathbf{\$ 3 0 , 0 0 0}$ for Grants

| FY 18-19 | Budgeted Amount |
| :--- | :---: |
|  <br> Promo TTL | $\$ 141,470$ |


| AUGUST 2019 FREE MEDIA |  |  |  |  |  |
| :--- | :--- | :--- | ---: | ---: | ---: |
| Publication | Article/Topic/Writer | Print <br> Value | Web <br> Value | PR Value | Impressions <br> /Reach |
| Bubble Life | Shared Blog/web updates (10 times) | $\$ 0$ | $\$ 10,000$ | $\$ 30,000$ | $\mathbf{7 0 0 , 0 0 0}$ |
| Courier Gazette | Article from info sent to them | $\$ 756$ | $\$ 1,000$ | $\$ 5,268$ | 75,000 |
| Courier Gazette | $1 / 2$ pg. Article: Guy discusses tours <br> and Visit McKinney | $\$ 2,324$ | $\$ 1,000$ | $\$ 9,972$ | 75,000 |
| Meetings Today | Full page article about Visit <br> McKinney/TDA conf. | $\$ 11,000$ | $\$ 3,000$ | $\$ 43,500$ | $\mathbf{9 8 , 6 0 1}$ |
| TOTALS |  | $\mathbf{\$ 1 4 , 0 8 0}$ | $\mathbf{\$ 1 5 , 0 0 0}$ | $\mathbf{\$ 8 8 , 7 4 0}$ | $\mathbf{9 4 8 , 6 0 1}$ |
| FY 18-19 |  | $\mathbf{\$ 5 4 , 4 6 7}$ | $\mathbf{\$ 2 5 5 , 5 1 5}$ | $\mathbf{\$ 1 , 1 0 4 , 0 0 2}$ | $\mathbf{1 5 , 9 7 4 , 6 0 1}$ |

X. LOST BUSINESS: 3

1. TTIA $66^{\text {th }}$ Texas Travel Counselors Conference - Spring 2021. April timeframe with a Sunday-Friday pattern. Attendance: Approximately 225. Gave to Sheraton. Conference Travel Expo space requirements are too large for Sheraton, unable to accommodate $70-10^{\prime} \times 10^{\prime}$ booths with $8^{\prime}$ high back and $10^{\prime}$ in between rows.
2. TTIA $67^{\text {th }}$ Texas Travel Counselors Conference - Spring 2022. April timeframe with a Sunday-Friday pattern. Attendance: Approximately 225. Gave to Sheraton. Conference Travel Expo space requirements are too large for Sheraton, unable to accommodate $70-10^{\prime} \times 10^{\prime}$ booths with $8^{\prime}$ high back and $10^{\prime}$ in between rows.
3. National Horseshoe Pitchers Association - July 2022, 2-week event with a Monday-Saturday pattern. Peak room nights: 550 Approximately 1,000-1,600 participants with approximately 5,000 spectators. Wanted walkability from the hotel to the venue.
