Update: Non-Profit Partnership Pilot

Akia Pichon, Transit Administrator

- This Non-Profit partnership pilot will allow selected non-profit agencies to certify applications and provide transit fare for residents for a six-month period. This pilot furthers the MUTD goals to provide transit service to those with limited financial resources.

- Staff is reaching out to local nonprofits who meet qualifications for this pilot program. Participating agencies must have an active nonprofit status with federal regulatory entities and an independent funding source for this pilot program.
  - Agencies that have indicated interest include Community Lifeline Center, Community Health Center, Hugs Café, Shiloh Place, Samaritan Inn, Hope Clinic, and Grace to Change.
  - The MUTD will not need to select the nonprofit agencies. Staff will review and filter interested agencies based on the qualifications listed above.
    – The Nonprofit Agency will be responsible for intake, eligibility checks, case management and trip verification. The Nonprofit Agency will also be responsible for funding fare of the applicable transit service. After an agency has identified the clients they would like placed on the program, the Nonprofit Agency will send the client names to Dallas Area Rapid Transit (DART). DART and City staff will keep track of all clients enrolled in the program and under which agency.
    – The cost to the agency will be determined by the agency based on agency resources. Each Nonprofit Agency will be responsible for providing funds monthly to City Staff. When an individual is removed from the program, the Nonprofit Agency will notify City Staff and the remaining funds returned to the Nonprofit Agency.
    – This pilot allows nonprofit agencies to leverage their existing relationships with clients in securing transit services. This benefits agencies as many of their clients struggle with reliable transportation.
    – Staff will review pilot program utilization data after six months and return to the Board with lessons learned.

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