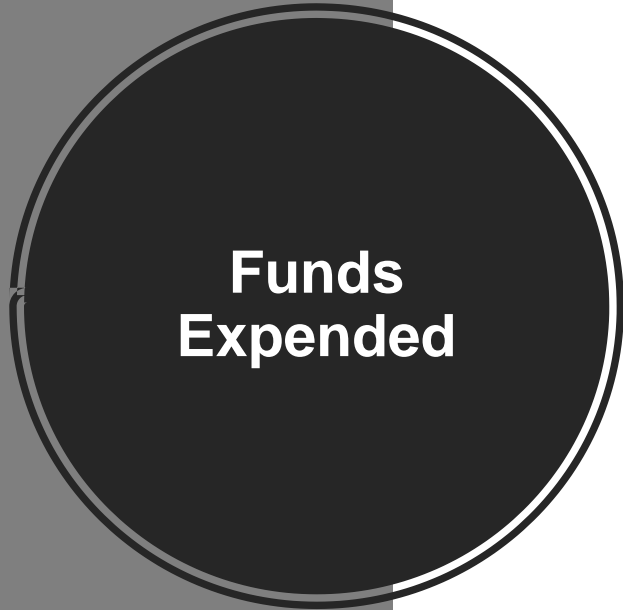





DCTA Update
McKinney UTD Meeting
April 15, 2020



Contract Year	Fund Expended
Year 1 (June 2017 – May 2018):	\$79,071
Year 2 (June 2018 – May 2019):	\$176,689
Year 3 (June 2019 – February 2020):	\$237,087
Total	\$492,847

A black circle with a white border containing the text "Participant Overview".

Participant Overview

City	Elderly and Disabled	Low Income Riders
McKinney	496	56
Princeton	30	6
Lowry Crossing	0	0
Melissa	17	0
Celina	14	0
Prosper	10	5
Total	567	67

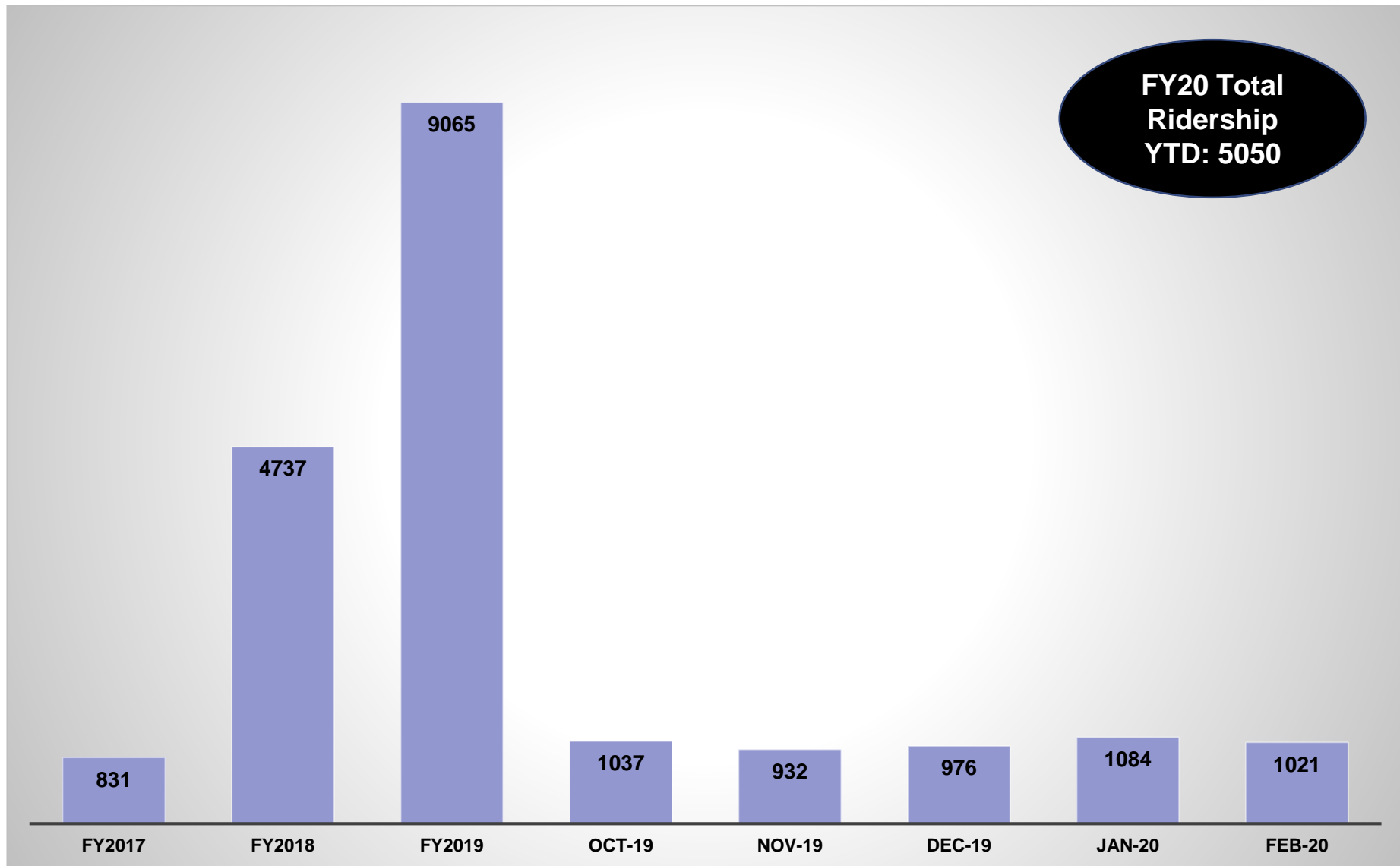
Trips by City

Trips June 2017 – February 2020	Taxi	Demand Response	Total
Celina ¹	377	0	377
Lowry Crossing	0	0	0
McKinney	18,634	1,906	20,540
Melissa	89	0	89
Princeton	215	0	215
Prosper ²	368	0	368
Total	19,683	1,906	21,589

¹ Service implemented October 2, 2017.

² Service implemented June 4, 2019.

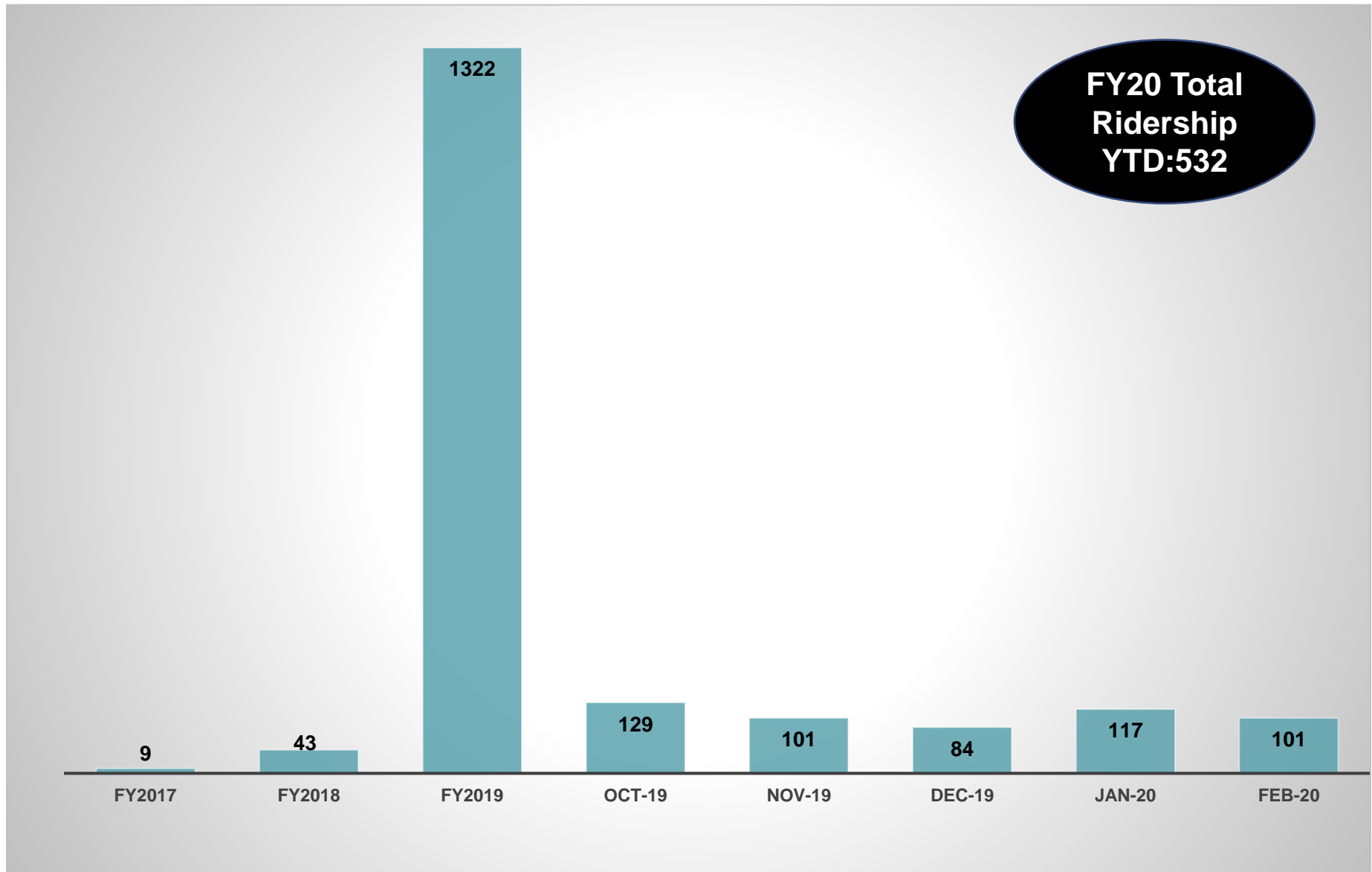
Taxi Trips



January 2019: Increase in max funds to taxi debit card from \$400 to \$600

June 2019: Prosper added to service area


Demand Response Trips



December 2018 - Towne Creek

January 31, 2019 - Country Lane, Grand Texan and Grand Reserve

June 2019 - Open Horizons (reported as individual trips vs. shuttle trips until October 2019 causing the spike in FY19 ridership)

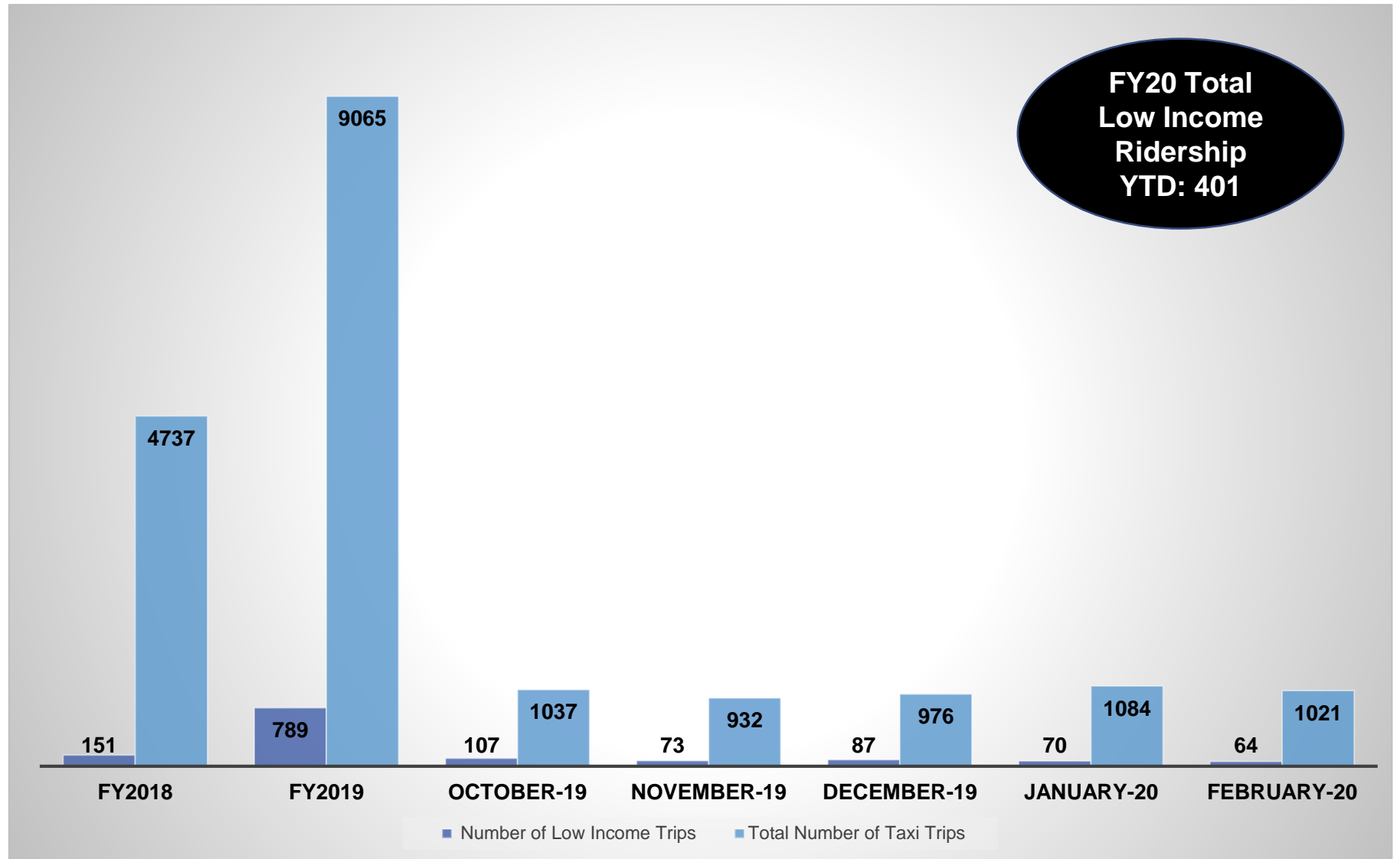


**Low Income
Trips**

Period	Trips	Unduplicated Riders	Customer Funds Added to Cards
FY 2018	151	6.6 (monthly average)	\$970
FY 2019	789	6.5 (monthly average)	\$3,380
October 2019	107	12	\$460
November 2019	73	12	\$210
December 2019	87	11	\$214
January 2020	70	10	\$335
February 2020	64	6	\$485

Program implemented May 2018, customer funds first added in April 2018

Low Income Trips Compared to Total Trips



Low Income Pilot implemented March 2018
 Full Program implemented April 2019



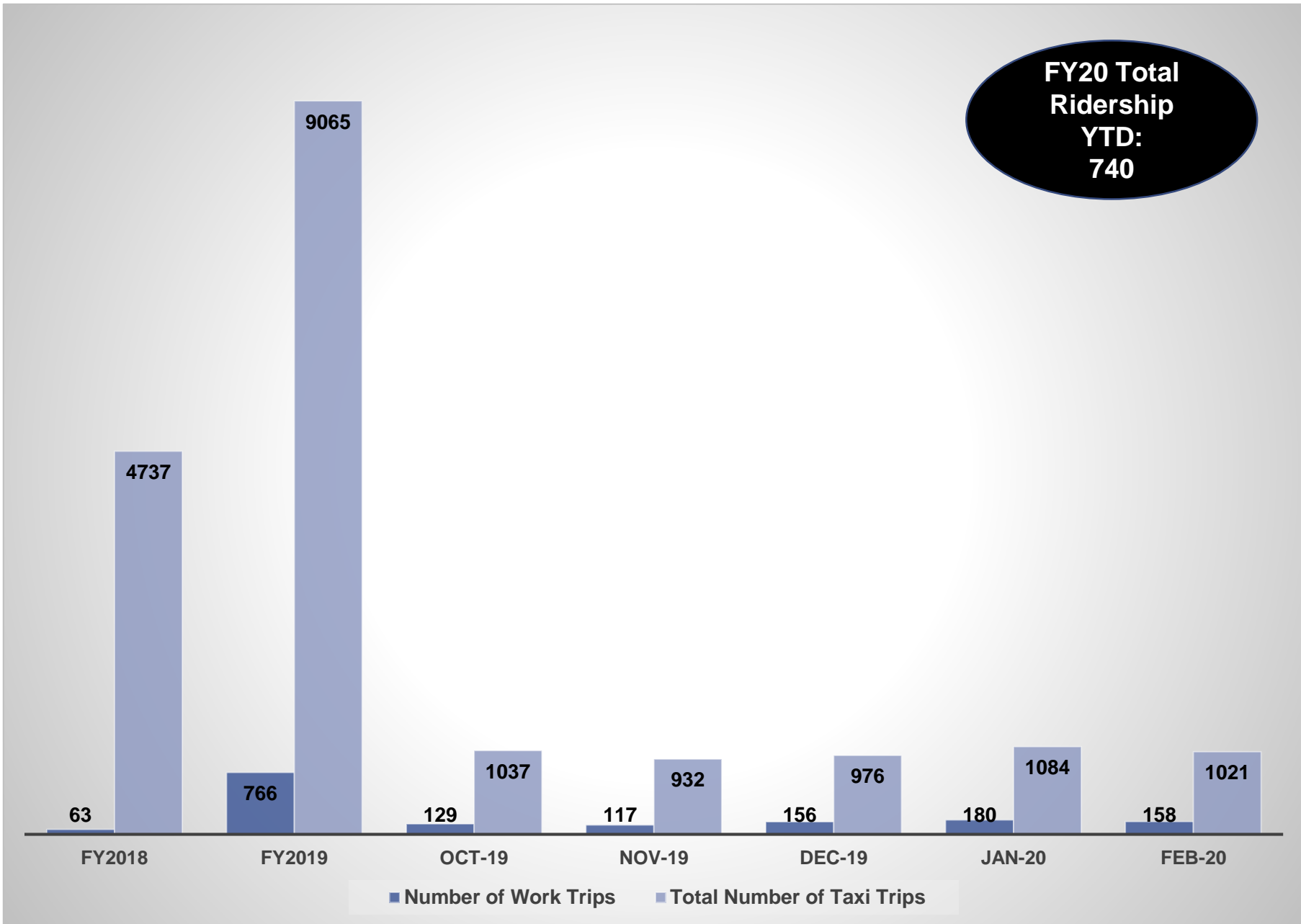
**Work
Trips**

Date	Trips	Unduplicated Riders
FY 2018	63	2 (monthly average)
FY 2019	766	6.5 (monthly average)
October 2019	129	9
November 2019	117	10
December 2019	156	12
January 2020	180	13
February 2020	158	11

Work trips reported since August 2018

Work Trips Compared to Total Trips

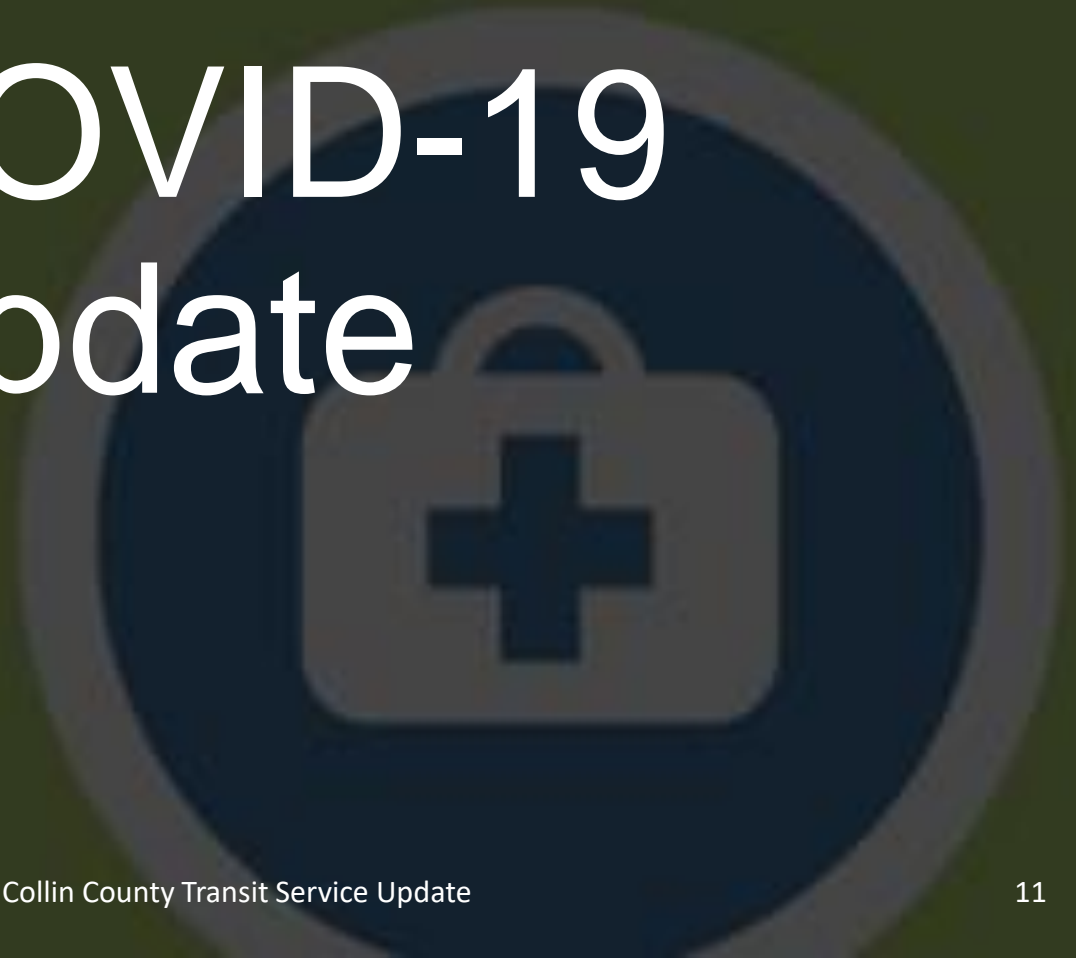
FY20 Total Ridership YTD: 740



ALERT: Service Reductions due to Coronavirus Health Emergency

COVID-19 Update

Coronavirus
(COVID-19)
Update



**COVID-19
Impact on
Ridership**

Date	February 2020	March 2020
Trips	1021	621
Service Days	25	26
Average Trips per Day	41	24

Overall Impact: 39% Decrease in Ridership

Celina 59% Decrease

McKinney 38% Decrease

Melissa 200% Increase¹

Princeton 59% Decrease

Prosper 71% Decrease

¹ Increased from 4 trips in February to 12 trips in March.

Keeping Passengers Safe



DCTA is staying on top of alerts from local, state and national organizations to closely monitor the situation and are following recommendations on preventive measures.



DCTA uses medical-grade disinfectants to clean all vehicles and high touch points. In addition to regular daily cleanings, vehicles are also sterilized daily using a sprayer.



Additional attention is being placed on high touch points such as door handles and steering wheels; and we continue to enhance our cleaning processes as needed.

**Communications
and Up to Date
Information**



DCTA has created a dedicated page on our website to help keep the public updated on its COVID-19 efforts www.dcta.net



Those with COVID-19 concerns are able to address them via our GO Request platform available on our website



Customer service is considered essential staff and continues to be available by phone at 940.243.0077

A white Sprinter van is shown from a front-quarter perspective. The van features a chrome bull bar, a 'Sprint' logo on the hood, and a 'COLLIN COUNTY TRANSIT' logo on the side door. The side of the van is decorated with a colorful graphic of stylized human figures in various colors (red, blue, green, yellow) and text including 'United States Census 2020' and 'Let's Make MCKINNEY COUNT!'. A URL 'McKinneyTexas.org/Census2020' is visible at the top of the side panel. The background shows a parking lot and a building under an overcast sky.

Interlocal Agreement



Interlocal Agreement

- Current agreement expires May 31, 2020
- DCTA Board of Directors will consider an extension to the existing Interlocal Agreement (ILA) at their April 23 meeting.
- Staff is requesting the Board extend the ILA monthly until September 30.
- This will allow DCTA to provide Collin County Transit an updated hourly rate and administrative fee schedule.