McKinney Urban Transit District Shared Ride Micro Transit Service

June 28, 2022 - Board Presentation

Operated by:

Mobility Service,

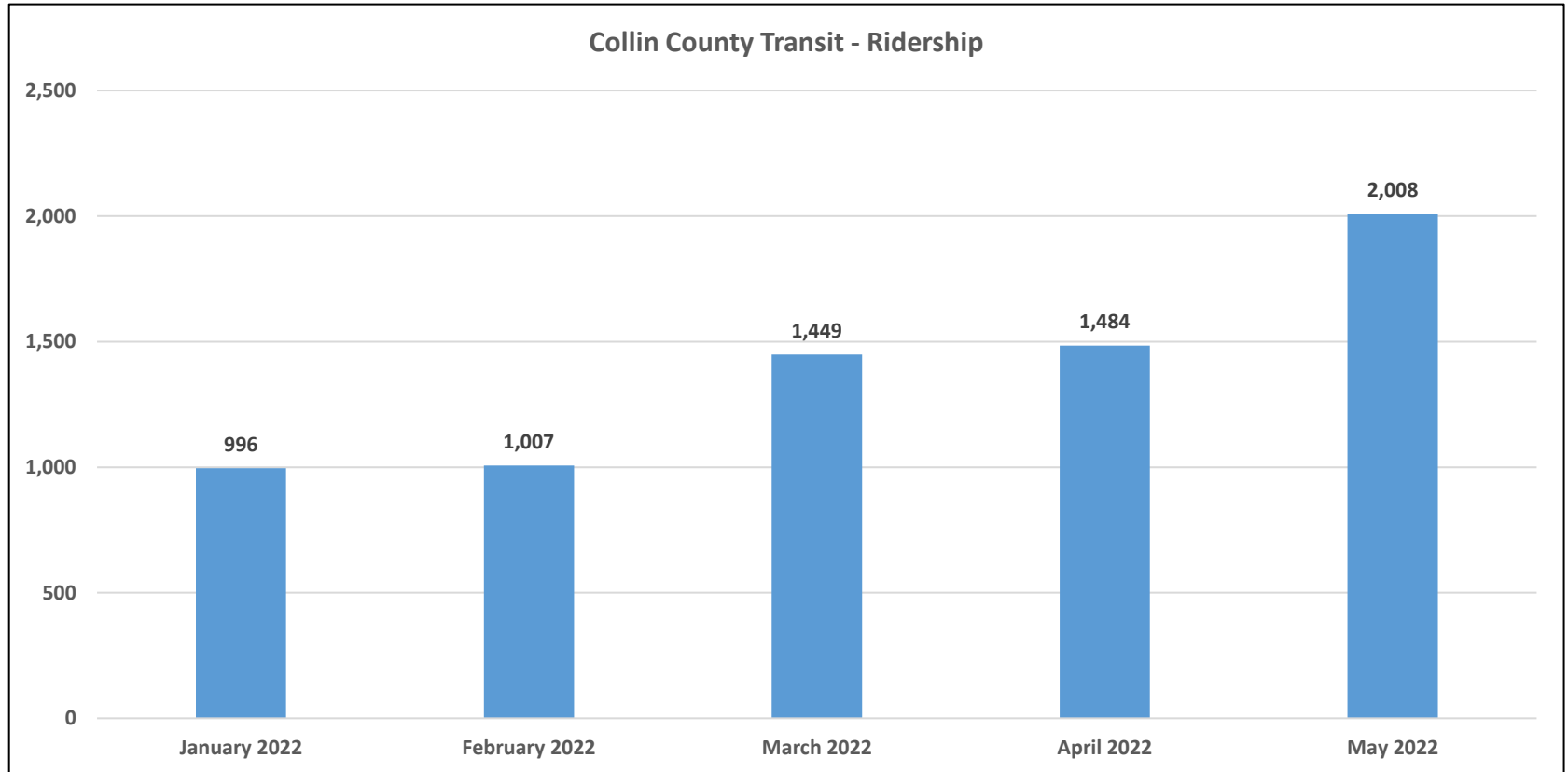Local Government Corporation

With Contractor Team

spare

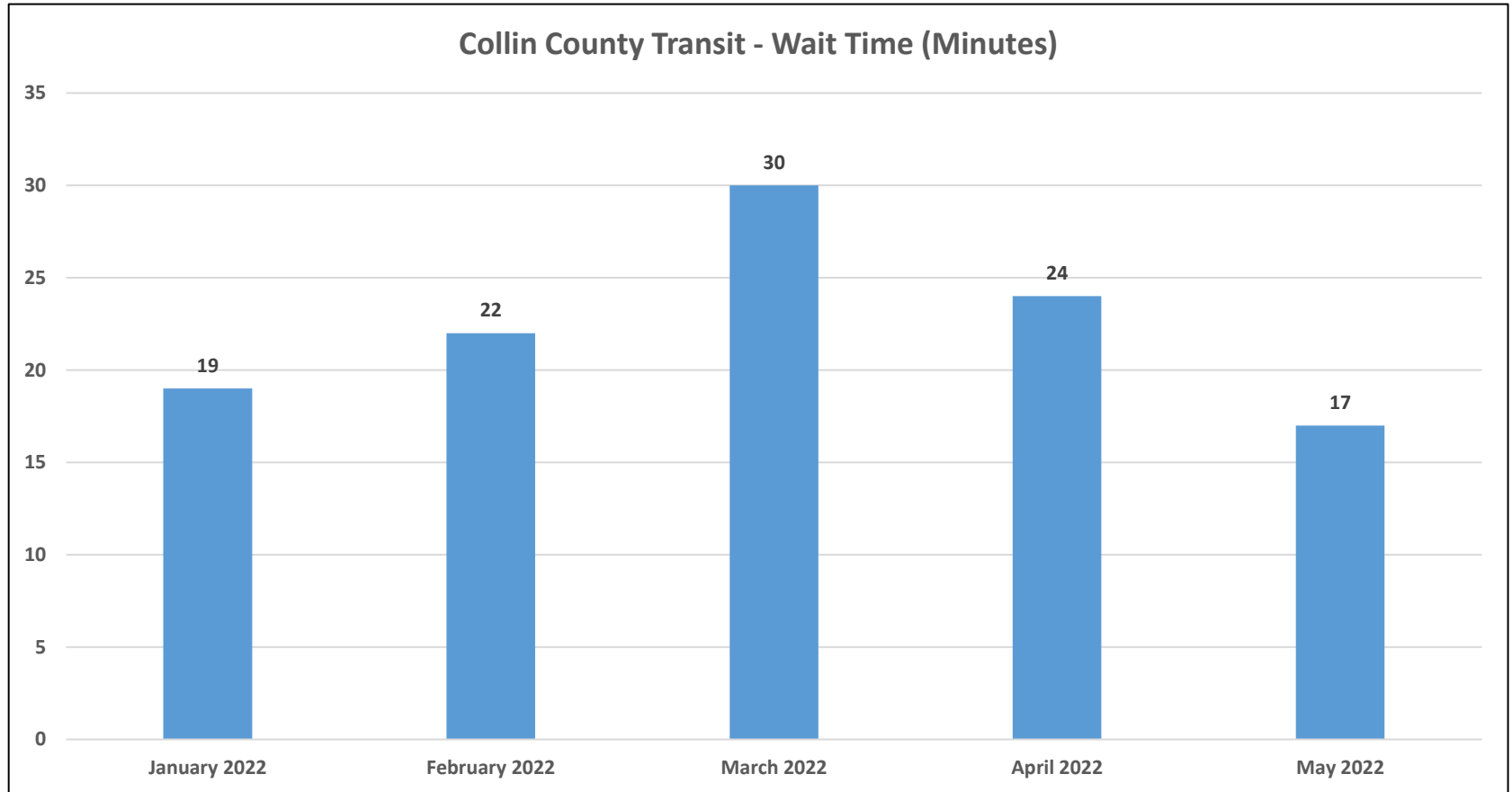Irving Holdings

lyft

telelink answering

DART let's go.

Agenda

- Key Performance Indicators
- Lyft Service / GoPass Integration

Collin County Transit - Ridership

Collin County Transit - Ridership

Month	Ridership
January 2022	996
February 2022	1,007
March 2022	1,449
April 2022	1,484
May 2022	2,008

Collin County Transit – Wait Time

Collin County Transit - Wait Time (Minutes)

Month	Wait Time
January 2022	19
February 2022	22
March 2022	30
April 2022	24
May 2022	17

Collin County Transit – Distance

Collin County Transit - Distance (Miles)

Month	Distance (Miles)
January 2022	6.4
February 2022	7.1
March 2022	7.4
April 2022	7.2
May 2022	6.9
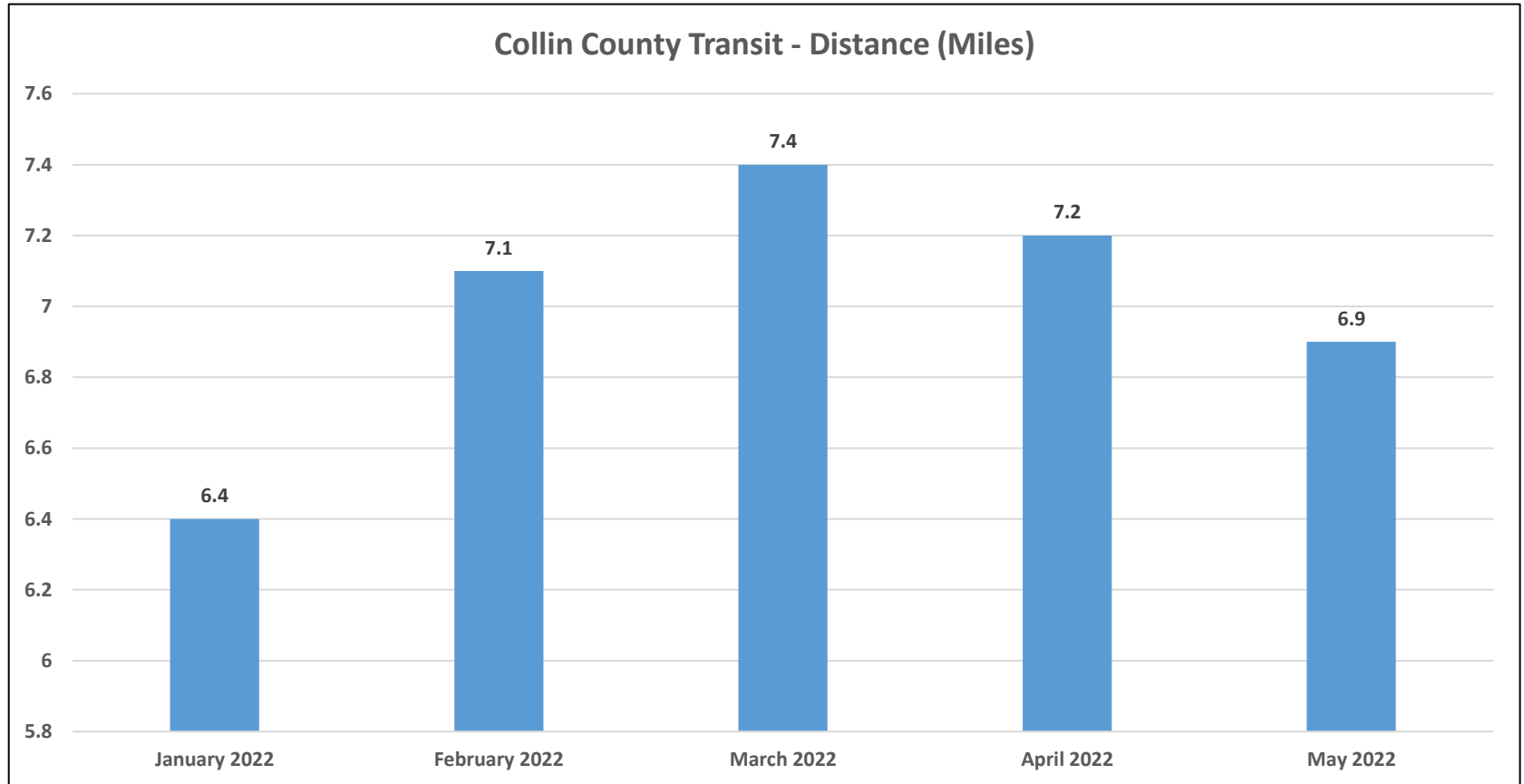
Collin County Transit – Duration

Collin County Transit - Duration (Minutes)

Month	Duration (Minutes)
January 2022	17
February 2022	20
March 2022	22
April 2022	20
May 2022	18
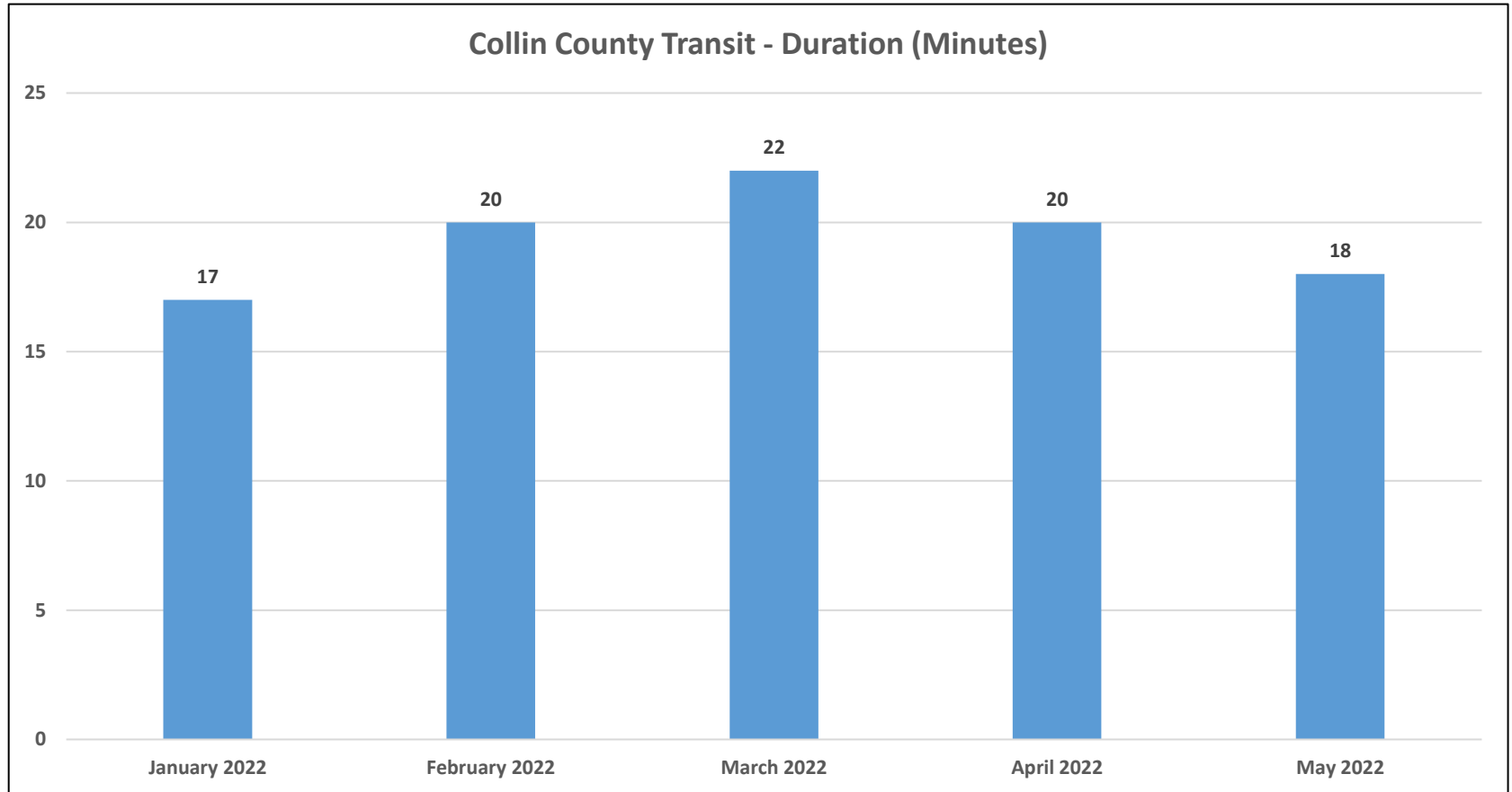
Collin County Transit – Cancellation

Collin County Transit - Cancellation (No Show)

Month	Percentage
January 2022	9.7%
February 2022	4.3%
March 2022	3.5%
April 2022	4.0%
May 2022	4.6%

Collin County Transit – No Drivers Available

Collin County Transit - No Drivers Available

Month	Value
January 2022	0.6%
February 2022	3.6%
March 2022	4.4%
April 2022	0.1%
May 2022	0.0%
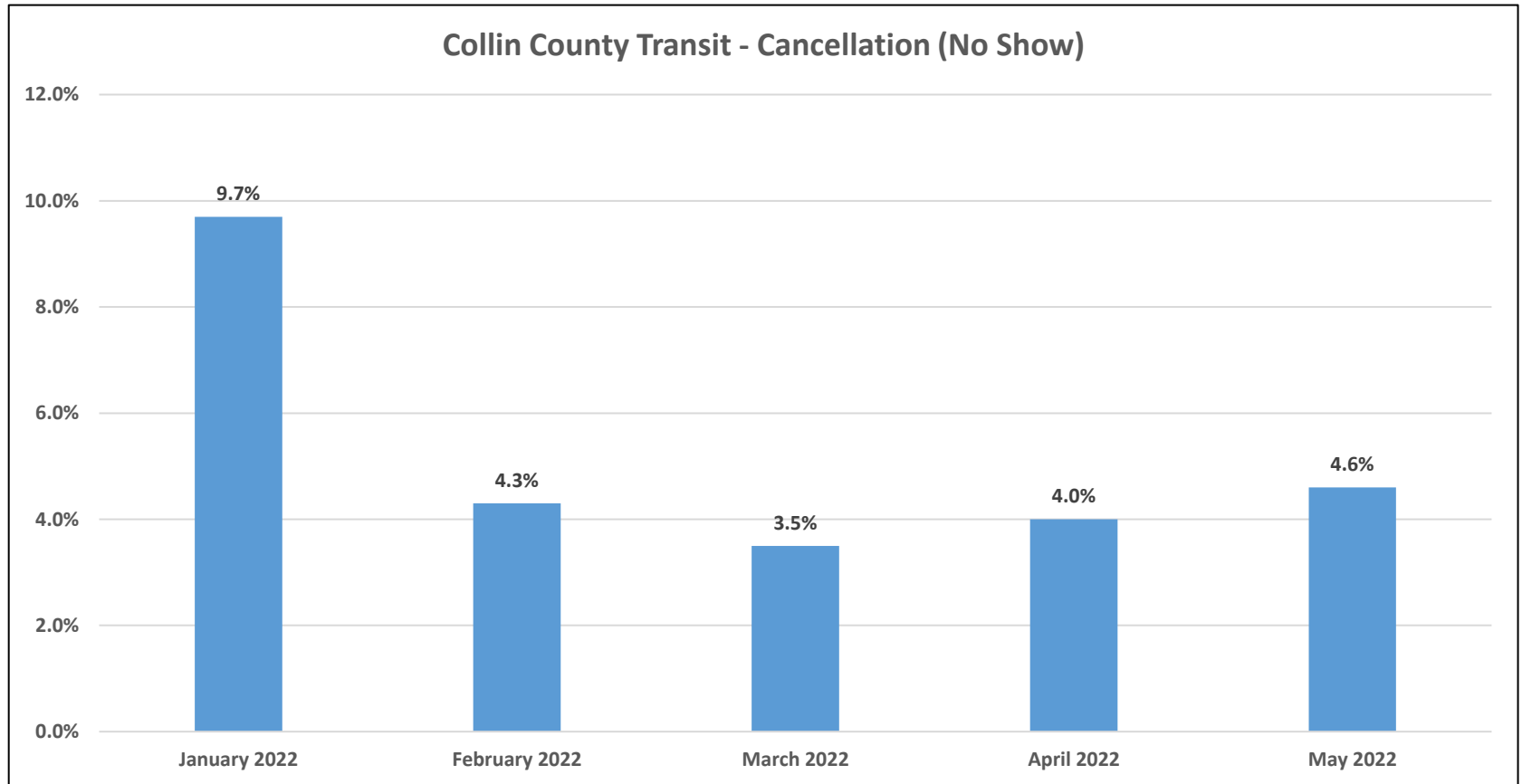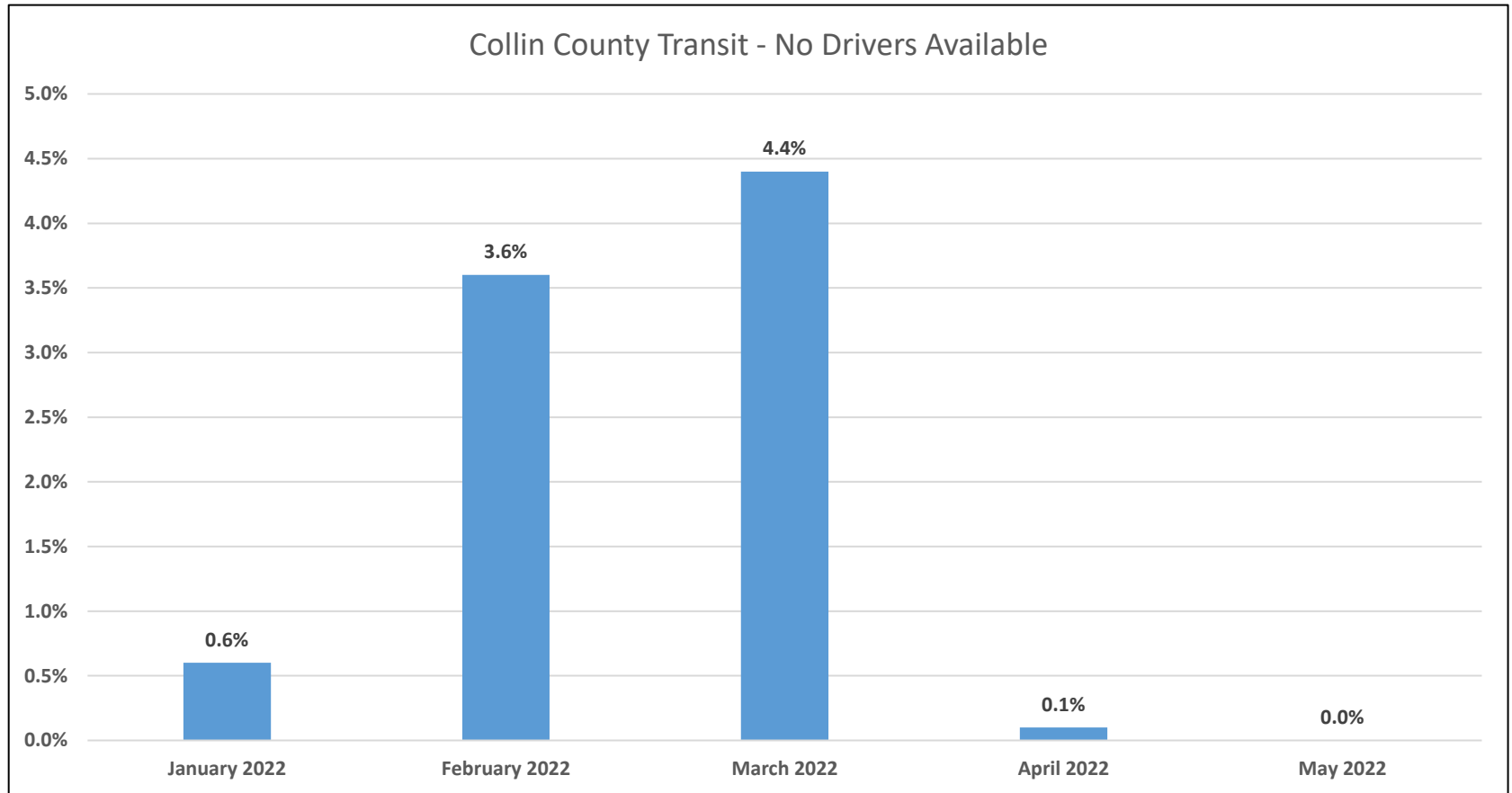
Riders Approved for Service

Eligibility

| Month	Value
January 2022	62
February 2022	19
March 2022	36
April 2022	41
May 2022	34
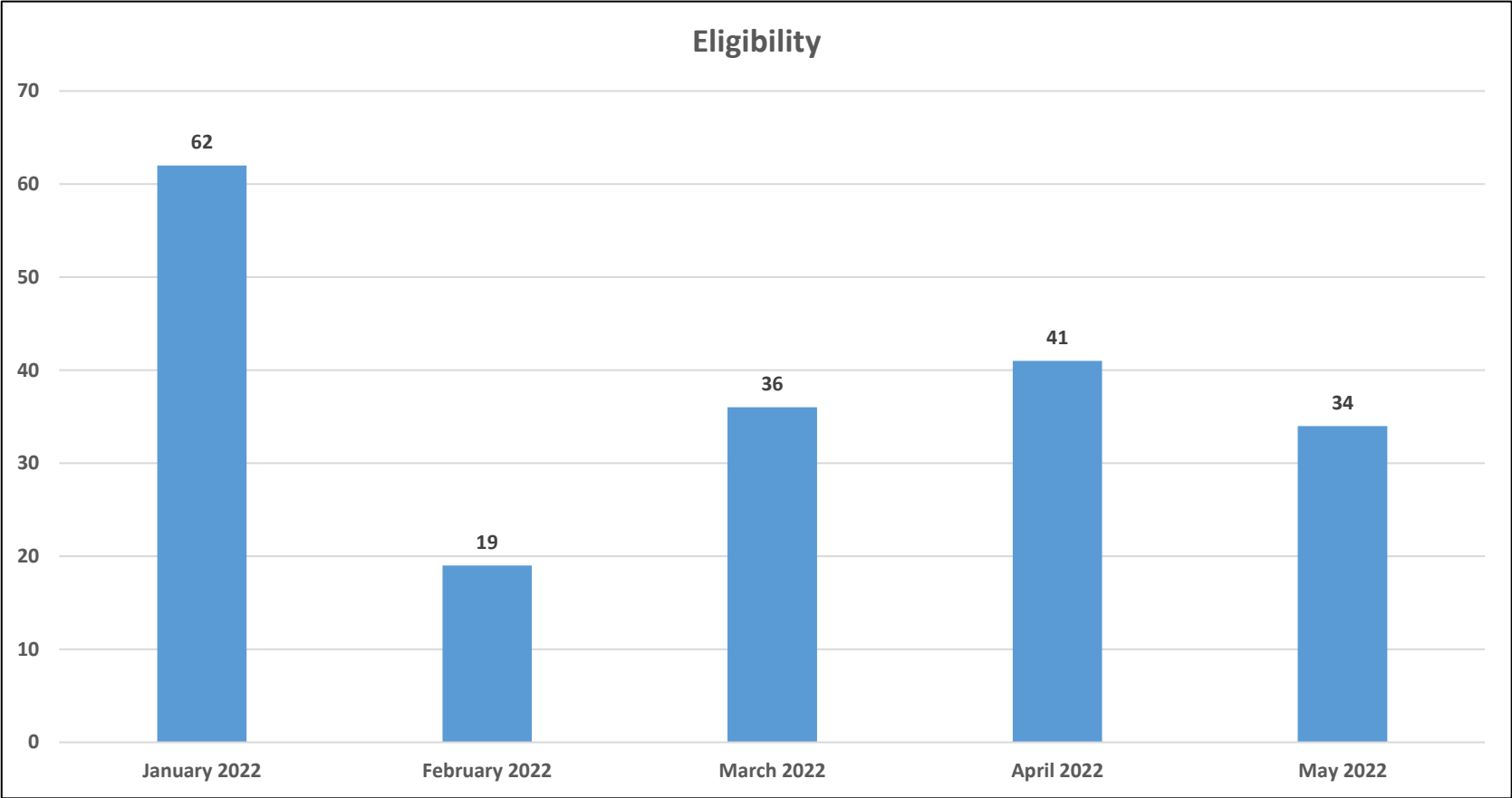
GoPass & Lyft Integration

- Pilot test of Lyft integration with Spare

    – Commenced Lyft Service – April 26, 2022

- Lyft Opt-In Campaign

- 33% of May Trips provided by Lyft Service

- Biweekly Meetings with Spare & Lyft

- GoPass Testing scheduled for August 2022

- Anticipated Implementation Date – September 2022

GoPass & Lyft Integration Design
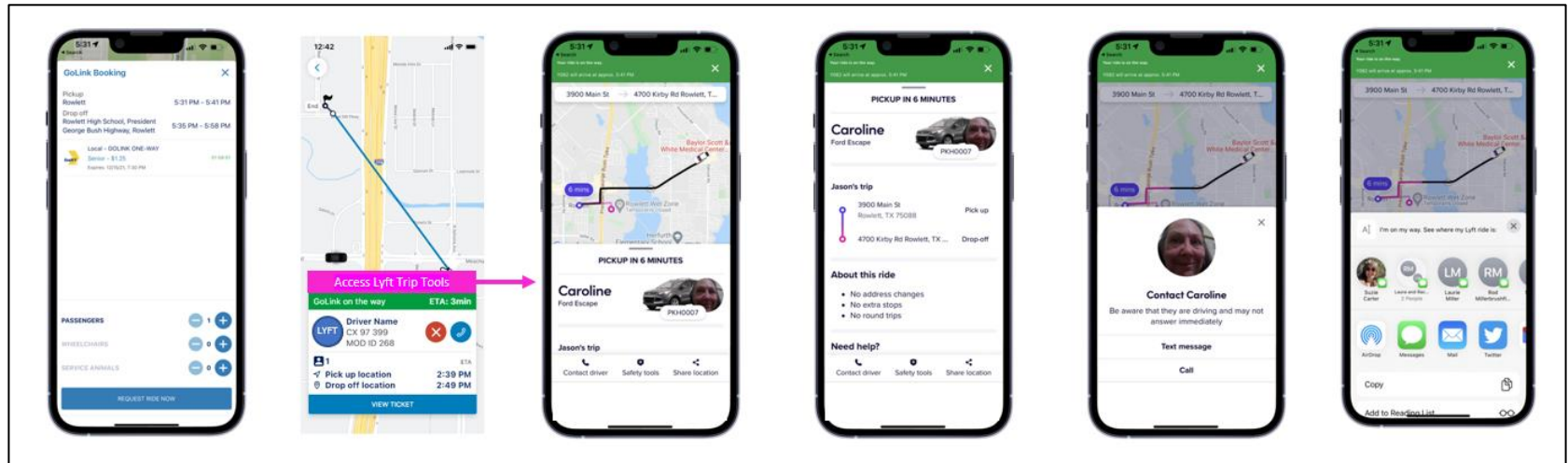
- GoPass Trip Planner
- Native (GoPass) Environment
- Lyft Trip Tools
- Lyft Trip Details
- Contact Lyft Driver Feature

DART *let's go.*

Please contact:

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