

Public Services Board Report August 2012

The Public Services Department has had a busy summer. The Roy and Helen Hall Library has seen record number of patrons coming to the library, children attending programs, and items being checked out and returned. The team worked well together during these busy times and was greatly assisted by Susan Kusterbeck as the interim Circulation Supervisor. Hall staff also rotated to the John and Judy Gay Library to assist both staff and patrons during this busy summer. Staff at both locations were able to take a break each week to relax and celebrate "It's A Great Day to be at Work!" with salsa and chips, milk and cookies, and chocolate.

This summer the Roy and Helen Hall Library was able to host English as a Second Language (ESL) classes on Tuesday and Thursday evenings. 6 classes were held in June with 212 participants. An additional 8 classes were held in July with 150 participants. The students are placed in leveled classes and each class is taught by two volunteers. The program is coordinated for the library by Susan Kusterbeck and is a great asset for our community. The ESL classes will resume in the fall running from September 11 until November 15.

The Youth Services Department presented a new Summer Reading Program to the community this summer. The program has been highly successful with a record number of children and teens both attending programs (presented by both staff and performers) and participating in the reading portion of the program. This is the first year the McKinney Public Library has sponsored a reading program for children from birth to entering Kindergarten. This "Make a Splash" program has been a great accomplishment for the team and very popular with parents and young children throughout our community. The Library is thankful for the Friends of the Library for providing funding for the 6 performers over the summer.

As of August 1st, the Youth Services team had handed out the following number of reading logs:

Preschool 1271	School-age 1822	Teen 657
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The percentage of logs returned is higher this summer and patrons have until August 11th to complete the program and return logs.

Planning for fall programming has also begun with new school age and teen programs in the works. Staff will also return to having traditional storytimes as well as the music and movement program.

I am proud of staff's teamwork and flexibility as we worked together to provide quality service to our patrons during the busy summer.

Amy Albrecht, Public Services Coordinator