

CCT Contract Summary

CCT Demand Response

Revenues:

- Service Revenue: \$96,107
 - ~1,738 hours billed at \$50.39/hour; hourly rate \$47.99 was calculated in 2017 to cover bus operations expense + \$2.40 for a 5% administrative fee (\$84,551)
 - ~36 hours billed at \$50.39/hour + 20% Special Movement rate + 5% DCTA Admin Fee for Oktoberfest service (\$2,306)
 - \$9,250 billed for maintenance work (not included in NTD B-30)
- Fuel Revenue: \$14,920 (Billed as pass-through cost based on fuel usage)
- Passenger Revenues: \$3,349 (Amount collected from passengers)
- Total Revenues Collected in FY19: \$114,377

Expenses:

- Operations Wages & Benefits: \$69,046
 - Direct operator expenses of \$56,485 (1,774 svc hrs = ~0.85 FTE wages + benefits)
 - 1.0% of operations support expenses of \$1,296,082 allocated by vehicle hours (\$12,561)
 - Total \$911,327 for Supervisors/Dispatch 12 FTEs - \$8,832 allocated to CCT DR
 - Total \$384,754 for Bus Admin 3-7 FTEs - \$3,729 allocated to CCT DR
- Other Non-Comp Operating Expenses: \$14,411
 - Direct operating expenses of \$5,469 (workers comp and auto liability insurance)
 - 1.0% of expenses of \$902,122 allocated by vehicle hours (\$8,942)
 - Total \$3,590 for Supervisors/Dispatch workers comp & auto liability insurance - \$36 allocated to CCT DR
 - Total \$898,532 for uniforms, bus scheduling/dispatching software, Transit Tracker software, management services, security services, consulting services, supplies - \$8,906 allocated to CCT DR
- Operations Fuel: \$14,920 (Billed as pass-through cost based on fuel usage)
- Vehicle Maintenance: \$26,825 (Allocated portion differs from directly billed costs to cover additional support services, standby time, etc)
 - 1.5% of system-wide vehicle maintenance costs of \$1,831,107 allocated by vehicle miles
 - Wages & benefits for 18 FTEs; parts & supplies \$750k; outsourced services \$106k
- Bus O&M Facility Maintenance: \$3,851
 - 1.1% of indirect expenses of \$340,583 allocated by direct cost subtotal
 - Primarily utilities and facility/amenities maintenance
- Admin Building Leasing & Maintenance: \$1,013
 - 0.8% of indirect expenses of \$130,091 allocated by direct & maintenance cost subtotal
 - Primarily lease expense and facility maintenance
- DCTA Admin: \$45,177 (split by department/function)
 - 0.8% of indirect expenses of \$5,799,138 allocated by direct & maintenance cost subtotal
 - \$3.95 million wages & benefits for DCTA 38.5 FTEs; \$1.7 million for outsourced services and charges
- Customer Service: \$14,090
 - 3.0% of indirect expenses of \$464,974 10 FTEs allocated by Cust Svc staff time estimates
- Total Direct & Allocated Expenses in FY19: \$189,333

CCT Taxi

Revenues:

- Taxi Service Revenue: \$146,257
 - Billed as pass-through cost of payments to Irving Holdings for card loading matches + Irving Holdings admin fee (15% of trips taken) + DCTA admin fee (5% of trips taken and Irving Holdings admin fee)
 - FY19 NTD amount \$125,590 includes a reduction for “prepaid fares” associated with CCT’s match for card loading \$20,668 (3/4 of \$27,557 card balance at 9/30/19) to back out amounts paid by CCT that have not yet been applied to trips
- Total Revenues Collected in FY19: \$146,257

Expenses:

- Third Party Transportation Service: \$137,735 direct costs (Payments to Irving Holdings: \$115,504 for card loading matches + \$22,231 for Irving Holdings admin fee (15% of \$148,205 trips taken))
- Admin Building Leasing & Maintenance: \$1,082
 - 0.8% of indirect expenses of \$130,091 allocated by direct & maintenance cost subtotal
 - Primarily lease expense and facility maintenance
- DCTA Admin: \$48,217 (split by department/function)
 - 0.8% of indirect expenses of \$5,799,138 allocated by direct & maintenance cost subtotal
 - \$3.95 million wages & benefits for DCTA 38.5 FTEs; \$1.7 million for outsourced services and charges
- Customer Service: \$9,393
 - 2.0% of indirect expenses of \$464,974 10 FTEs allocated by Cust Svc staff time estimates
- Total Direct & Allocated Expenses in FY19: \$196,427