

To: Visit McKinney Board

From: Dee-dee Guerra – Executive Director

Date: July 27, 2021

RE: Visit McKinney June 2021-Staff Report

#### **Goal 1 Operational Excellence**

#### Strategies:

- Education/Webinars:
  - Beth: 5
    - 1. City Book Club Sessions Find the Good
    - TTA Travel & Tourism College 5 days of classes; completed the 2<sup>nd</sup>-year curriculum and received a certificate
    - 3. Simpleview: Day 1 CMS Training
    - 4. Simpleview: Day 2 CMS Training
    - 5. Simpleview: Day 3 CMS Training
  - Dee-dee: 3
    - 1. Destination Analyst (Travel Sentiments)-6/7,21, &28/21
  - Marie: 4
    - 1. Asian American Chamber of Commerce Conference via Zoom June 10<sup>th</sup>
    - 2. MPI THCC Chapter Education/Celebration June 10th
    - 3. TTA Travel & Tourism College –5 days of classes; completed the 2<sup>nd</sup>-year
    - 4. MPI THCC Townhall Meeting June 24th
  - Sabine: 6
    - 1. Simpleview: Day 1 CMS Training
    - 2. Simpleview: Day 2 CMS Training
    - 3. Simpleview: Day 3 CMS Training
    - 4. TDM Credit, Virtual Tour: Lake Whitney State Park
    - 5. InDesign Mini Training videos
    - Organizational Development Training City Secretary's Office Presents: Boards
       Commissions
- Events/Services: 3
  - 1. Texas Music Revolution
  - 2. Juneteenth Celebration
  - 3. Attended blogger/influencer event via invitation from Roll On In/Buzzed Bull Creamery
- Venue: 0
- Hotel Calls: 20

- 1. The Grand
- 2. The Southern Chic Retreat FOR SALE -
- 3. Best Western Check if they are open
- 4. Super 8
- 5. Motel 6
- 6. Comfort Suites
- 7. Hampton Inn
- 8. Home 2 Suites
- 9. SpringHill Suites
- 10. The Neathery
- 11. The Red Gate Inn
- 12. La Ouinta
- 13. Holiday Inn Express
- 14. Quality Inn
- 15. Holiday Inn & Suites
- 16. TownePlace
- 17. Days Inn
- 18. Fairfield Inn
- 19. Sheraton
- 20. Creative Cottage

#### **Goal 2 Financially Sound Government**

#### Strategies:

- Balance resources generated by Hot tax
- Develop and utilize performance measures to ensure successful and efficient operations
  - Sales/Advertising:

#### **HOT Tax Collection reported by City: 2020-2021**

- MOM 2021 vs. 2020 (-Hotels & -B&B/VRBO reporting)
  - o June 2021: \$
  - o June 2020: \$
    - %
- YOY 2021 vs. 2020
  - o Oct. '20 Jun. '21: \$
  - o Oct. '19 Jun. '20: \$
    - **-**%

#### ASSOCIATION/CORPORATE/SMERF COMPLETED in June 2021: TTL Room nights: 676; TTL Revenue: \$79,201

- Assoc./Corp. HOTEL ROOMS- TTL Room nights: 0; TTL Revenue:0
  - Association: TTL Room nights: 0; TTL Rev.: \$ 0
  - Corporate: TTL Room nights: 0; TTL Rev.: \$0
- SMERF HOTEL ROOMS- TTL Room nights: 676; TTL Revenue: \$79,201
  - Social: TTL Room nights: 505; TTYL Rev. \$61,610
    - GSS Council:
      - Sheraton: TTL Room nights: 0; TTYL Rev. \$ NO PICKUP
    - Association of Texas Small Bands:
      - o Sheraton: TTL Room nights: 465; TTYL Rev. \$56,730
      - o Home2: TTL Room nights: 40; TTL Rev. \$4,880

- Sports: TTL Room nights: 34; TTYL Rev. \$2,618
  - UC90:
    - o Holiday Inn Express: TTL Room nights: 34; TTYL Rev. \$2,618
- Weddings: TTL Room nights: 137; TTL Rev. \$14,973
  - Grand: TTL Room nights: 0; TTYL Rev. \$ 0
    - D-Span/Ellerman: TTL Room nights: 0; TTL Rev. \$ No Answer from Hotel
  - Hampton Inn: TTL Room nights: 0; TTL Rev. \$ 0
    - Mullen Wedding TTL Room nights: 0; TTL Rev. \$ NO PICKUP
    - o Randy Cole Wedding: TTL Room nights: 0; TTL Rev. \$ NO PICKUP
  - Holiday Inn & Suites: TTL Room nights: 5; TTYL Rev. \$575
    - o Waldman Wedding: TTL Room nights: 5; TTL Rev. \$575
    - o Mullen Wedding: TTL Room nights: 0; TTL Rev. \$ NO PICKUP
    - o Williams Wedding: TTL Room nights:0; TTL Rev. \$ NO PICKUP
  - Sheraton: TTL Room nights: 124; TTL Rev. \$13,586
    - o Hodges Wedding: TTL Room nights: 54; TTL Rev. \$5,886
    - o Leven Wedding: TTL Room nights: 70; TTL Rev. \$7,700
    - o Mullen Wedding: TTL Room nights: 0; TTL Rev. \$ NO PICKUP
  - SpringHill: TTL Room nights: 8; TTYL Rev. \$812
    - o Hodges Wedding: TTL Room nights: 2; TTL Rev. \$218
    - o Megan Jordon Wedding TTL Room nights: 6; TTL Rev. \$594
  - Towneplace & Suites: TTL Room nights: 0; TTYL Rev. \$ 0
    - Leven Wedding: TTL Room nights: 0; TTL Rev. \$ NO PICKUP

#### Sales Calls: ASSOCIATIONS/CORPORATE/SMERF Sales Calls: 594

- Association: Available Upon Request: 391
- Corporate: Available Upon Request: 92
- SMERF: Available Upon Request: 109
- McKinney Corporate: 2
  - o Emerson is traveling again. The meeting planner will be using Holiday Inn.
  - o MISD-NCAA D2 Football meetings are underway.
    - Fanfest: 12/17/21 6-9 pm at Tupps Brewery
    - Gameday: 12/18/21

#### **VISIT MCKINNEY Calendar of Events 2020-2024:**

Yellow highlight-New business & Red type=indicates Lost Business\*Note: BOOKING LINK- We have provided a Link on our Website to these partners for Hotel Room nights-Unsure if the parents will book, but we are working with our partners to drive traffic to our local hotels for these Events.

#### 2021

T	1	2021		
Month	Group	Venue	Room Nights	Attendance
June				
6/2021	GSS Council	Grand and Sheraton 4 and 5-star properties only	10	10
6/11-13/21	U90C Sports Premier Copa	City Wide	250	125
6/9-12/21	Association of Texas Small School Bands – All state band clinic	Sheraton & Home 2	320	500
6/2021	Sigma Phi Omega	Sheaton	0	1000
6/2021	Cooper High School Reunion	N/A	N/A	N/A
6/24/21	McKinney Library- Adventures on the Farm	N/A	0	150
6/26/21	Blockbuster reunion	Sheraton & Tupps	10	40
July				
7/14-16/21	Texas Justice Courts Training Center-The Court Personnel Seminar	Sheraton	380	165
7/18-21/21	Texas Justice Courts Training Center, The Civil Process Seminar	Sheraton	495	165
August				
8/20-22/21	U90C Sports Summer Smash	City Wide	270	130
September				
9/3-6/21	U90C Sports Labor Day Open	City Wide	450	300
9/2021	TX Assoc. Of Education for Young Children Annual Conf.	Sheraton	300	150

October				
Boys 10/15- 17/21 Girls: 10/22- 24/21 HS Boys 10/29- 31/21	McKinney Lacrosse Club	Sheraton, Comfort, SpringHill, Home2, and Holiday Inn	500	2,000
November				
11/ 5-7/21	Toastmasters D50  – Conclave  Conference	Sheraton	75	25
10/2021	T.E.A.C.H	Sheraton	180	90
December				
12/2021	Lone Star Justice Alliance	Sheraton	150	75
2021	Libertarian Party of Texas	Sheraton	220	110
12/2021	NCAA D2 Football Championship	MISD Stadium/City Wide	500	6,000
September				
9/18-24/21	International Junior Tournament	La Quinta	240	60
9/21-24/21	Koha-US	Sheraton	240	60
9/2021	Synergy Meeting	Sheraton & Holiday Inn	565	230

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Month	Group	Venue	Room Nights	Attendance
January				
February				
2/2021	Texas Parks & Wildlife	Sheraton and will	1300	260
	Department –TPWD	find overflow as	Need 12,000 sf.	
		needed.	Meeting Space	
2/2022	Council of	Sheraton	N/A	124
	Administration of			
	Special Education-			
	Hybrid Conference			
2/2022	National African	Sheraton	285	120
	American Education			
	Association			
March				
April				
4/21-23/22	NAIA Women's Beach	Sheraton	150	120
	Volleyball National			
	InvitationalAttendees:			

May				
5/2022	Byron Nelson	City Wide	Unknown	Unknown
June				
06/2022	Texas Division Sons of	Sheraton	440	250-300
	Confederate Veterans			
September				
9/22	CEMRF Tax Institute	Sheraton & Holiday	135	63
		Inn		
November				
10/2022	Council of	Sheraton	N/A	400
	Administration of			
	Special Education-			
	Annual Conf.			
10/2022	Floor Covering	Sheraton	200	75
	Installation			
	Contractors			
	Association (FCICA)			
December				
12/2022	Lone Star Justice	Sheraton	150	75
	Alliance			
12/2022	NCAA D2 Football	MISD Stadium/City	500	6,000
	Championship	Wide		

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Month	Group	Venue	Room Nights	Attendance
March				
3/20-24/23	Texas Police Chief	Sheraton	200	1000
	Leadership			
April				
4/20-23/23	NAIA Women's	Sheraton	120	150
	Beach Volleyball			
	National			
	Invitational			
May				
5/2023	Byron Nelson	City Wide	Unknown	Unknown
December				
12/2023	NCAA D2 Football	MISD Stadium/City	500	6,000
	Championship	Wide		

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Month	Group	Venue	Room Nights	Attendance
December				
11/2024	NCAA D2 Football Championship	MISD Stadium/City Wide	500	500
April				
May				
5/2024	Byron Nelson	City Wide	Unknown	Unknown

Month	Group	Venue	Room Nights	Attendance
December				
12/2025	NCAA D2 Football Championship	MISD Stadium/City Wide	500	6,000
May				
5/2025	Byron Nelson	City Wide	Unknown	Unknown

Events the VISIT MCKINNEY assists with: We help to advertise & promote these events (No Hotel Rooms or Venues):

- o Main Street
  - Home for the Holidays
  - 4th of July Parade
  - Krewe of Barkus
  - Arts in Bloom
  - Oktoberfest
  - Santa's Helpers Toy Drive
- MPAC Events (all concerts/plays/art exhibits/public events)
- o Chestnut Square
  - Ghost Walk (Chestnut Square/Collin County Historical Museum)
  - Holiday Home Tour
  - Farmers Market
  - Farm to Table Dinners
  - Prairie Camp
  - Ice Cream Crank-Off
  - Trolley Tours
- o Collin County Historical Society Museum (all exhibits)
- o Heard Craig Center for the Arts
  - · Teas
  - Weddings
  - Art Series
  - Art-o-Mat
- Heard Natural Science Museum & Wildlife Sanctuary
  - Dinosaurs Live!
  - Halloween at the Heard
  - Holiday Trail of Lights
  - Butterfly Gardens & House
  - Spring and Fall Native Plant Sales
  - Ziplines, Rope Course, & Canoe Experience
- o Third Monday Trade Days
- Myers Park Events (Dogs Show, Horse Show, Life Stock Shows & Master Gardener Events,
   Vintage Market Days)
- State of the City McKinney
- Volunteer McKinney
- o Chamber (Community Awards/Leadership)
- o Adriatica Events (at Sanctuary, Love Life & Smiles Concert)
- o Franconia Brewery Tour
- o Tupps Brewery Tour
- Live music at local restaurants/pubs/wine bars

- o Stonebridge Spooktacular
- Walking Tours w/ Paula Nasta & Tonya Fallis
- o Food Tours
- o Steak 101 Class
- o The Cove
- o Comedy Arena
- o Arcade 92
- o The Escape Room
- North Texas Wineries

#### The McKinney Market:

- June 2021 Gross Sales \$1,565
  - o Rent check \$300.00
  - 0 10%: 70.00
  - o Total: \$370.00

#### Visitors: FYTD Total (June '21): 2,328

**Total**: (includes all individuals that have come through the visitor's center)

Out of State: 44
Out of Country: 3
Texas Residents: 18
McKinney Residents: 1
Register Total: 66
Ticker Counter: 676

#### **Day Trips-0**

RFP's: 6 (0-Association, 0-Corporate, 2-Weddings,3-Social, 0-Military, 0-Gov't, 0-Education, 0-Religious, 1-Sports, 0-Fraternal)

Association: 0

Corporate: 0

SMERF: 6

#### Social: 3

- 1. Embrace your Ambition: 500 attendees, 250 room nights; 10/14-17/21.
- 2. Annual Train Club Show: 100 attendees, Venue: Collin College Event Center, Rooms Comfort & Hampton, dates:9/10-12/21.
- 3. Kenadee Mullher-Rehersal Dinner-No room nights

#### Sports: 1

1. Lone Star Football Media Day: Sheraton, 150 attendees, 30 room nights; 7/23-26/21

Government: 0

### Weddings: 2

- 1. Debi Meuret (MOB), -Rustic Grace; 7/25/21
- 2. Angie Byrd (MOB), Magnolia Grace; 10/1/21

Site Visits: 0

Association: 0 Corporate: 0 SMERF: 0

# ONGOING PROSPECTS/LEADS: 10 -SMERF (0-Social, Military, Education, Religious, & Fraternal): 10-Weddings, 0-Sports, 0-Day Trips)

#### SMERF:

#### **WEDDINGS:**

- 1. Shelby Hill; July 10, 2021-Magnolia Grace
- 2. Kris Sudberry; July 16, 2021-Springs
- 3. Victoria Nicholson; October 2021 Magnolia Grace
- 4. Madison Krell; October 10, 2021 Magnolia Grace
- 5. Brittney Larocca; October 16, 2021 Magnolia Grace
- 6. MOB: Lauren Walsh; June 18, 2022-Magnolia Grace Ranch
- 7. Kenadee Muller-Thompson; October 8, 2021-Magnolia Grace
- 8. Victoria Rodriguez; October 15, 2021-Magnolia Grace
- 9. Richardson/Webster Wedding; November 27, 2021-Magnolia Grace
- 10. Ashley Torres; March 22, 2022-Magnolia Grace

#### DAY TRIPS: 0 SPORTS: 0

#### **Goal 3 Enhance the Quality of Life in Downtown:**

#### **Strategies:**

- Continue to highlight Downtown McKinney as a unique destination.
- Continue efforts to expand entertainment, dining, & shopping options

## **Bags Serviced: 519**

## Mailing Leads Processed: 803

Tour Texas: 104

• 2022 ABA Marketplace Sponsor Leads: 699

## **Top Five States requesting information:**

- Texas
- Kentucky
- Pennsylvania
- California
- Florida

# Advertising/Marketing/Media

JUNE.2021 -ROBLY Email Stats				
Average Open Rate	30.74%			
Average Click-thru Rate	12.70%			
Total Audience	4.4K			

#### JUNE 2021 SUBMITTED: Photos, Text Written, Marketing Materials and Ads

- o Website Launch
- o Texas Highways Sept. 2021 ad

- o TSAE supplied photo, text, and logo to set up 6-month email inclusion contract
- o Historic Calendar ad
- o Certified Map ad
- o IAEE set up our page in their vendor hub
- o Bus Tours summer 2021 ad
- o Convention South verified continuation of listing on their website/updates
- o Created pages for Turlaxin and koha-USA
- o Submitted TACVB Idea Fair entries
- o Created Animoto videos for monitor

# **SOCIAL MEDIA STATS**

FACEBOOK FY 20-21	New Likes	Lifetime Likes	Engaged Users	Total Reach	Impressions
OCT. 2020	84	10,313	38,955	209,565	1,079,909
NOV. 2020	48	10,361	30,843	197,215	1,047,241
DEC. 2020	80	10,441	32,452	221,793	1,191,049
JAN. 2021	100	10,541	32,752	214,596	997,075
FEB. 2021	62	10,603	31,798	259,072	1,268,515
MARCH.2021	107	10,710	44,849	356,581	1,532,678
APRIL.2021	90	10,800	50,069	316,802	1,438,732
MAY.2021	65	10,865	37,275	373,757	1,396,683
JUNE.2021	85	10,950	41,645	687,622	1,966,826
TOTALS	721	N/A	340,638	2,837,003	11,918,708

INSTAGRAM 2020-21					
From 2019-20	3,526				
OCT. 2020	247				
NOV. 2020	88				
DEC. 2020	103				
JAN. 2021	167				
FEB. 2021	224				
MARCH.2021	188				
APRIL.2021	106				
MAY.2021	121				
JUNE.2021	186				
TOTAL	4,956				

TWITTER - JUNE 2021				
Total Followers	5,605			
New Followers	1			
Tweets	22			
Tweet Impressions	6.5K			
Profile Visits	588			
Mentions	28			

YOUTUBE 2020-21					
Month	Views	Subscribers			
Historical #s	14,352	63			
OCT. 2020	548	4			
NOV. 2020	259	2			
DEC. 2020	174	0			
JAN. 2021	231	0			
FEB. 2021	187	2			
MARCH.2021	214	2			
APRIL.21	252	3			
MAY.2021	227	3			
JUNE.2021	144	2			
TOTAL	16,588	81			

Google Business Page – 2020-21			
Month	Page Views	Web visits	
Historical #	30,725	325	
OCT. 2020	2,080	45	
NOV. 2020	1,920	33	
DEC. 2020	1,690	24	
JAN. 2021	1,800	37	
FEB. 2021	1,980	21	
MARCH.2021	3,470	48	
APRIL.2021	4,060	61	
MAY.2021	4,620	41	
JUNE.2021	3,260	56	
TOTAL	55,605	691	

# **WEBSITE DATA – JUNE 2021**

Website - 2020-21			
Month	Sessions	Pageviews	Users
OCT. 2020	4,650	9,578	3,976
NOV. 2020	3,643	7,261	3,154
DEC. 2020	3,641	7,567	3,074
JAN. 2021	3,352	6,948	2,950
FEB. 2021	3,100	6,736	2,706
MARCH.2021	5,636	10,873	4,987
APRIL.2021	6,546	12,377	5,735

MAY.2021	6,293	12,067	5,502
JUNE.2021	6,124	15,219	4,843
TOTAL	42,985	88,626	36,927

JUNE.2021	Users
Mobile	2,721
Desktop	1,981
Tablet	141
TOTAL	4,843

JUNE 2021 - TOP 10 WEB PAGES		
Page	Pageviews	Unique Pg Views
Home page	2,573	2,027
events	600	495
Calendar	342	253
Things to do	326	268
Craft Beer Walk	305	272
Restaurants	303	215
Juneteenth	269	218
Blog home page	234	173
Visitors Guide	223	184
Places to stay	178	105

Top Countries - JUNE 2021			
Country Breakdown	Users	New Users	Sessions
United States	4,605	4,493	5,850
Canada	53	53	60
China	28	28	28
Ireland	19	19	19
India	15	15	17
Germany	13	13	14
Philippines	13	13	18
U.K.	11	11	13
Mexico	11	11	13
Pakistan	10	10	17

Top States – JUNE 2021			
State Breakdown	Users	New Users	Sessions
Texas	3,328	3,228	4,325
California	166	159	188
Kansas	103	100	123

Arizona	96	91	189
Virginia	77	75	81
Florida	61	59	65
Oklahoma	52	48	62
New York	51	50	58
Oregon	51	51	51
Illinois	48	47	56

Top Cities – JUNE 2021			
City Breakdown	Users	New Users	Sessions
McKinney	1184	1104	1736
Dallas	781	730	904
Allen	135	131	152
Frisco	126	121	146
Plano	126	123	142
Coffeyville, KS	75	75	93
Houston	65	55	70
Fort Worth	57	56	59
Ashburn, VA	52	51	52
Prosper	57	55	61

BLOG VISITS - FY 20-21		
Month	Sessions	
OCT. 2020	537	
Nov. 2020	680	
Dec. 2020	770	
JAN. 2021	465	
FEB. 2021	355	
MARCH.2021	392	
APRIL.2021	460	
MAY.2021	1,118	
JUNE.2021	1,075	
TOTAL	5,852	

JUNE 2021: TOP REFERRAL PG	
Facebook	397
McKinneyTexas.org	42
flytki.com	35
t.co	29
baidu.com	22
flytki.com	35
robly	31

mckinneytx.simpleviewcms.com	31
Travel awaits	27
McKinneyPhilharmonic	11
TOTAL	660

JUNE 2021-KPIs & Groups	
Is	2
Pickleball	20
Turlaxin	28
Byron Nelson	28
TOTAL:	78

JUNE 2021: Top 5 HOME UTTONS	
FORMAT NO LONGER USED	
ON NEW WEBSITE	

# Blogs (Top 5) for JUNE 2021:

- Blog Home page 234
- NTTA 136
- Film Friendly Classic Film Trail (Benji) 65
- Summer Camps in McKinney 56
- Fun Stuff for Dads 31
- Patio Dining in McKinney 31

JUNE 2021 - Ad Landing Pages	
Certified Dallas Map	5
Downtown Parking Map	6
Texas Events Calendar	4
VM Rack Card	48
Virtual Town Tours	7
Small Market Meetings	3

JUNE 2021 – MPG Page Views				
Main Page	25			
Venues by Capacity	17			
RFP	4			
Venues/Videos	10			
Sports Planning	9			
Group Services	2			
Site visits	6			
Tour Options/Itineraries	220			

TOTAL: 293

# **OTHER STATS**

CROWDRIFF – JUNE 2021						
Gallery	Interactions	Views				
Being Social	0	16				
History/Dwntn	70	135				
Home Gallery	24	718				
McK Dining	29	497				
McK Events	52	149				
Explore	58	158				
Weddings	70	143				
Shopping	14	90				
TOTAL	317	1,906				

# **NO MEDIA HUB REPORT AFTER MAY**

VISIT WIDGET - JUNE 2021								
	Users	Sessions	Page Views	New Downloads				
Widget	37	41	233					
Desktop	29	33	212					
Mobile	8	8	21					
Mobile APP	93	89	362					
App-iOS	72	66	278	13				
App-Android	21	23	84	1				
TOTAL	130	130	595	14				

Please note: Visit Widget on the web was down from launch date to end of the month. But the app was still functioning and able to download.

TourTexas.co	TourTexas.com 2020-21									
Month	McKinney Page	Things to Do	Events	Attractions	Native Texan					
OCT. 2020	469	1,197	112	4,659	305					
NOV. 2020	449	165	69	2,997	338					
DEC. 2020	387	161	67	1,788	202					
JAN. 2021	374	173	100	2,221	334					
FEB. 2021	328	163	116	2,103	299					
MAR.2021	567	269	100	4,573	370					
APRIL.2021	347	221	124	2,798	348					
MAY.2021	608	189	189	1,995	353					

JUNE.2021	829	124	207	3,299	383
TOTAL	4,358	2,662	1,084	26,433	2,932

# FREE PUBLICITY:

FY 20-21	<b>Budgeted Amount</b>
Adv. &	
Promo TTL	\$194,767

JUNE 2021 - Free/Earned Media Coverage for Visit McKinney									
Publication/ station	Article/Topic	Print	Web/Broadcast Value	PR Value	Impressions /Reach				
MSN/DMN	TMR25 article	\$0	\$38,767	\$116,299	61,869,511				
Bubble Life	Shared Texas Music Revolution article	\$0	\$2,000	\$6,000	200,000				
TOTALS		\$0	\$40,767	\$122,299	62,069,511				
FY 20-21 Running Totals		\$35,423	\$210,468	\$463,573	92,454,172				

# Top 5 McKinney Hotels 2020-2021 Occupancy Rates: % OCCUPANCY RATES:

Hotel	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.
	<b>'20</b>	<b>'20</b>	<b>'20</b>	'21	<b>'21</b>							
Comfort	54.02	0	53.56	57.40	70.18	80.59	72.17					
Hampton	93.79	91.46	86.05	90.89	93.75	99.44	99.44					
Holiday	39.07	43.80	49.84	49.84	64.82	80.81	69.75					
Inn												
Holiday	44.31	45.38	36.98	42.62	51.80	63.28	52.09					
Inn Exp.												
(CR)												
Home 2	51.52	48.16	48.27	61.62	68.59	88.57	85.95					
La Quinta	41.40	37.47	56.59	68.97	73.73	80.44	80.76					
Sheraton	48.99	30.37	22.94	28.01	39.63	52.03	53.89					
Springhill	54.45	45.76	39.87	47.02	51.89	73.29	66.03					

#### **Sheraton Occupancy Rates:**

Silciatori Occi	apaney nace	<del>,</del>					
Month	FY 14-15	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20	FY 20-21
October	N/A	67.28%	75.19%	96.77%	85.79%	79.61%	48.99%
November	N/A	61.35%	75.20%	N/A	77.95%	76.43%	30.37%
December	N/A	69.24%	57.74%	N/A	66.66%	67.16%	22.94%
January	N/A	61.62%	69.54%	72.13%	69.83%	70.19%	28.01%
February	N/A	71.58%	79.77%	79.03%	83.67%	75.03%	39.63%
March	24.60 %	63.53%	77.04%	75.54%	78.16%	31.5%	52.03%
April	39.29%	82.34%	84.81%	78.06%	77.79%	2.05%	53.89%
May	50.47%	64.60%	81.11%	78.87%	75.28%	8.35%	
June	69.70%	75.03%	88.88%	81.25%	78.70%	33.16%	

July	75.60%	72.61%	N/A	77.76%	73.50%	38.42%	
August	56.22%	63.86%	76.00%	72.64%	70.90%	36.97%	
September	56.43%	72.50%	N/A	78.98%	75.40%	85.45 <b>%</b>	

# TOTAL LOST BUSINESS: 6; Lost Revenue:\$2,085,500

#### **CORPORATE:**

Dates	Group	Venue/Notes	Total Room Nights	Attendance	Lost Business Revenue \$
Total Lost:					\$0

#### **ASSOCIATION:**

Dates	Group	Venue/Notes	Total Room Nights	Attendance	Lost Business Revenue \$
September 2024	Legal Marketing Association – Southwest Region, Regional Conference	Sheraton, Too Large	700	350	\$166,000
June 2024	National Federation of Independent Business, Annual Conference	Sheraton, Too Large	1,200	600	\$310,000
June 2025	Women's Business Enterprise Alliance, Annual Conference	Sheraton, Too Large	2,000	1,000	\$430,000
May or June 2024	Nano Science & Technology Institute, TechConnect Conference	Sheraton, Too Large	3,000	1,000	\$640,000
April 2024, 2025 and 2026	American Legion Oratorical Competition	Sheraton, Too Large	200	300	\$57,500
March 2024	Women in Aviation International	Sheraton, Too Large	2,400	1,200	\$482,000
Total Lost	Total Lost		9,500	4,450	\$2,085,500

These numbers are approximate and based on average usage/rates for the past 3 years of meeting history These numbers may change considerably due to COVID19. There is no guarantee this business would be awarded to McKinney. This report only reflects business McKinney cannot currently bid on due to lack of space and/or lack of attractions.