

Mr. Mayor and Fire Chief Kistner (I didn't find an email address for Mr. Kistner, so added the Asst Fire Chief)

I wanted to take a moment to show my appreciation for a particular crew of McKinney Fire Department No. 5. On January 2nd, my husband was taking down the Christmas lights with our 17 year old grandson Tanner. Ed began having chest pains and came into the house. We dialed 911, and No. 5 (Shift B) responded to the call and arrived very quickly. It appears just prior to their arrival, Ed also suffered a stroke. The respondents tried extremely hard to resuscitate him at the house. They got him into the ambulance, but unfortunately we lost Ed that afternoon.

My family and I were at the hospital grieving our loss. My grandson left the hospital to return back to our house to pick up his car. When he arrived, unbeknownst to us, the crew that had been here earlier in the day was at the house taking down the remainder of the Christmas lights for our family. I can't tell you how touched this made my family and I feel. It sparked my grandson to call my son at the hospital, and tell him the story. He told his Dad, "That is the coolest thing I've ever seen".

Mr. Mayor, these guys did not have to do this, but their above and beyond care for their community, and for the situation we were under, they took it upon themselves to perform this extreme act of kindness. We went back to visit these gentlemen when they were back on shift, and had an opportunity to personally thank them and shake their hands. They mentioned they were upset they got "caught" because they just wanted to do this anonymously. This shows they weren't doing it looking for any attention, they were doing it solely from the kindness of their hearts.

I wanted to express how deeply this affected my 17 year old grandson Tanner. He has been struggling to figure out what he wanted to do for a living. Because of what he witnessed from this team, he has shown interest in becoming part of the Fire organization now. So, maybe you will have a future member of our family to your team!

The members of the team that responded were:

Captain Steve Dorris
Thomas Kosten
Ryan Chalk
Sean Stephens
Nick Mackey

If the two of you could take a moment out of your busy day, and recognize these fine men, we would be very appreciative. Far too often people always want to write about the negatives, but what these men did deserves to be recognized and rewarded. Mayor, you know your city is in fine shape with men like this working for your community.

Sincerely,

Jean Poltl and the Poltl family
320 Fallen Leaf Ln
McKinney, TX