

Director of Libraries Board Report- October 2016

1. New Online Catalog- Welcome to Koha
 - a. We migrated to Koha on Monday Oct. 17th
 - b. Extensive features-
 - i. Fully responsive design- same experience on a mobile device and desktop computer.
 - ii. Improved accuracy and ease of searching- better results, fewer clicks.
 - iii. Commenting on items, tagging items, start rating items increases interactivity.
 - iv. Virtually browse the shelves from anywhere.
 - v. Permanent URL's- easily link to a specific item or search to revisit at your leisure.
 - vi. Improved purchase suggestions- receive updates on your suggestion as it is approved.
 - vii. Lists- create and share lists, putting multiple items on hold at once.
 - c. The catalog site and library card numbers are the same. Passwords were changed, and reading history was not carried over.

2. Year End Numbers
 - a. Nearly **30,000** Attendees at library programs
 - b. Outreach to approximately **21,000** people.
 - c. **636,373** Items checked out at RHH (11% increase)
 - d. **1,004,484** items checked out at JIG (22% increase)
 - e. **2,366** hours volunteered (39% increase)

3. Performance Management
 - a. <http://mckinneytexas.org/performance>

4. Policy Adjustment
 - a. Currently "Refunds will be made for lost items that are found and returned in good condition and returned within 30 days of the date of paid receipt. Patron must present the original receipt. The \$5 processing fee will not be refunded. Refund checks are mailed by the City to the patron within 3 weeks."
 - b. Staff suggested change: "Refunds will NOT be made for lost items that are found by the patron after they have been paid for. At the time a lost item is paid for, ownership of said item, if found, is transferred to the patron."