

Update on EnerGov McKinney's New Land Management System

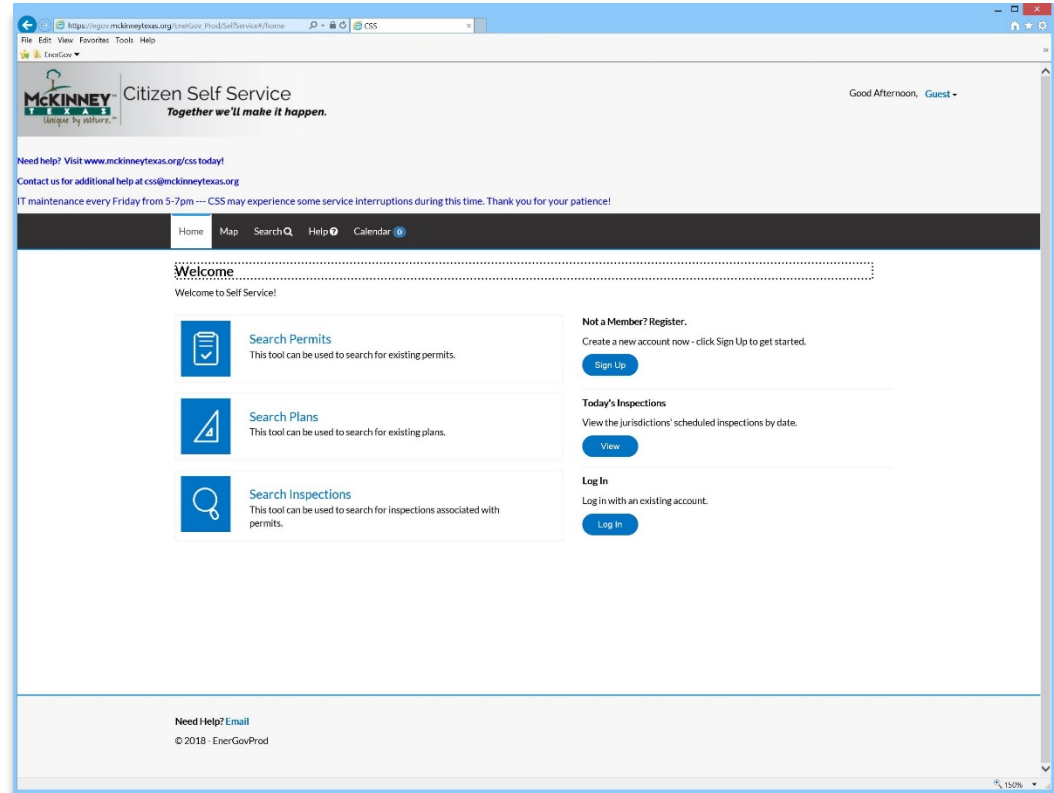
Michael Quint, Executive Director of Development Services

July 23, 2018



Background

- **October 16, 2017:** McKinney officially launched EnerGov, McKinney's new land management system developed by Tyler Technologies, Inc.
- The implementation saw initial challenges but continued patches and refinements have been installed.
- **January 16, 2018:** Staff provided the City Council with an update.
- **April 16, 2018:** Staff provided the City Council with a follow-up update.



What's the Latest?

Since the last update to the City Council in April of 2018, Staff from the Development Services Division and the IT Department have accomplished the following:

1. Continued working through submittals to ensure that quality reviews are processed expeditiously, to the extent possible;
2. Continued identifying and eliminating software glitches;
3. Completed detailed process mapping efforts for the residential and non-residential building permitting process as well as the certificate of occupancy process; and
4. Continued to realize the positive impacts of the data collected from the EnerGov back end via reports and interactive portals.

What's Next?

- **City Staff continues to work daily to identify and resolve minor issues with the EnerGov system;**
- **City Staff is testing a substantial update for the EnerGov system that will be pushed “live” in the near future;**
- **City Staff will begin work implementing the changes proposed as part of the process mapping efforts (estimated completion by EOY 2018);**
 - No additional funding or resources from the City Council will be needed, however support for FY2019 supplemental budget requests is requested
- **City Staff anticipates that this will be the last regularly scheduled update regarding EnerGov as the system is more functional and reliable than ever.**

Questions?