

CITY OF McKINNEY, TEXAS

Agenda Joint Meeting

Monday, April 24, 2017

5:30 PM

Council Chambers 222 N. Tennessee Street McKinney, Texas 75069

McKINNEY CITY COUNCIL AND McKINNEY HOUSING AUTHORITY

CALL TO ORDER

17-417 Update on Newsome and Merritt Homes

Attachments: Low Income Housing Population

Presentation

17-418 2018 McKinney Housing Authority Annual Plan

Attachments: Annual Plan

17-419 Consider/Discuss Regional Fair Housing Assessment

Attachments: Briefing Report

Housing Tax Credit Inventory

ADJOURN McKINNEY HOUSING AUTHORITY

CITY COUNCIL REGULAR AGENDA ITEM

17-442 Consider/Discuss/Act on the Award of a Transit Service

Agreement to the Denton County Transportation Authority (DCTA) and Authorizing the City Manager, or his Designee,

to Negotiate and Execute an Agreement

Attachments: DCTA Transit Proposal

Scoring Summary

WORK SESSION ITEM

17-420 CIP Program Updates

Attachments: Presentation

EXECUTIVE SESSION

In Accordance with the Texas Government Code:

- A. Section 551.071 (2). Consultation with City Attorney on any Work Session, Special or Regular Session agenda item requiring confidential, attorney/client advice necessitated by the deliberation or discussion of said items (as needed) and legal consultation on the following item(s), if any:
- B. Section 551.071 (A) Pending or contemplated litigation
- Formal Complaint of ADC West Ridge, L.P. and Center for Housing Resources, Inc. Against the City of Frisco
- The City of McKinney, Texas, v. Custer Storage Center, LLC v. Collin County, Texas, No. 401-03649-2015, 401st District Court of Collin County, Texas
- Arch Resorts, LLC v. the City of McKinney, Texas, and Rick Herzberger, Chief Building Official of the City of McKinney, Texas, v. Collin County, Texas, No. 219-01855-2015, 219th District Court of Collin County, Texas
- C. Section 551.072. Deliberations about Real Property
- D. Section 551.074. Personnel Matters
- Board and Commission Appointments NTMWD
- E. Section 551.087 Discuss Economic Development Matters
- Project A140 Project Rest

ACTION ON EXECUTIVE SESSION ITEMS

ADJOURN

Posted in accordance with the Texas Government Code, Chapter 551, on the 21st day of April, 2017 at or before 5:00 p.m.

Sandy Hart, TRMC, MMC City Secretary

Accommodations and modifications for people with disabilities are available upon request. Requests should be made as far in advance as possible, but no less than 48 hours prior to the meeting. Call 972-547-2694 or email contact-adacompliance@mckinneytexas.org with questions or for accommodations.



TITLE: Update on Newsome and Merritt Homes

SUPPORTING MATERIALS:

Low Income Housing Population Presentation

	2016 LIHTC Units	2015 Population Estimate	LIHTC/Population
Georgetown*	1,563	63,716	2.4531%
Conroe*	1,593	68,602	2.3221%
Houston*	39,250	2,296,224	1.7093%
Denton*	2,156	131,044	1.6452%
Austin*	15,071	931,820	1.6174%
Greenville*	428	26,515	1.6142%
Tyler*	1,648	103,700	1.5892%
Dallas*	19,871	1,300,092	1.5284%
Fort Worth*	12,566	833,319	1.5079%
McKinney*	2,146	162,898	1.3174%
Weatherford*	372	28,742	1.2943%
El Paso*	8,454	681,124	1.2412%
Pasadena	1,785	153,784	1.1607%
San Antonio*	16,716	1,469,845	1.1373%
Waco*	1,498	132,356	1.1318%
Sherman*	445	40,667	1.0943%
Abilene*	1,259	121,721	1.0343%
Grand Prairie	1,823	187,809	0.9707%
The Woodlands	1,072	112,505	0.9528%
Corpus Christi*	3,011	324,074	0.9291%
Lewisville	887	104,039	0.8526%
Mesquite	1,212	144,788	0.8371%
Arlington	2,790	388,125	0.7188%
Round Rock	712	115,997	0.6138%
Irving	1,322	236,607	0.5587%
Garland	1,287	236,897	0.5433%
Carrollton	696	133,168	0.5226%
Laredo*	1,272	255,473	0.4979%
New Braunfels*	305	70,543	0.4324%
Pearland	372	108,821	0.3418%
Plano	1,174	383,558	0.3061%
Frisco	404	154,407	0.2616%
Richardson	170	110,815	0.1534%
Allen	94	98,143	0.0958%

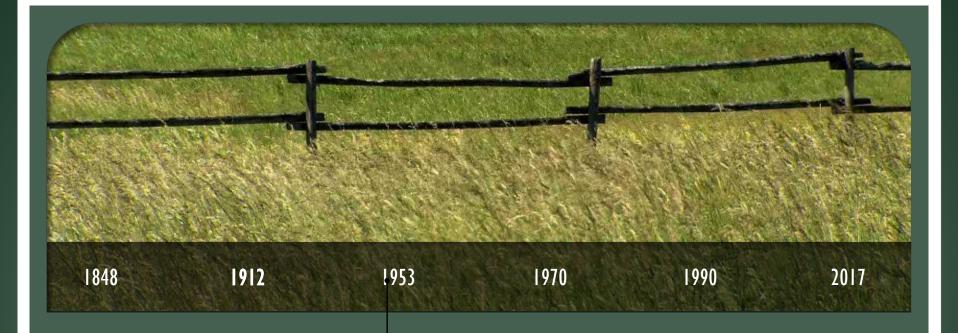
List includes Top 10 in Texas population - Hou, SA, Dal, Aus, FW, EP, Arling, Plano, Laredo

DFW suburbs near Collin County - GP, LV, MSQ, Irv, Gar, Crtn, Frisco, Richsn, Allen

Other Metropolitan suburbs over 100k - The Woodlands, Pasadena, Round Rock, Pearland

^{*}County Seats near metropolitan areas - McKinney, Georgetown, Conroe, Denton, Weatherford, New Braunfels

^{*}County Seats near North Texas - Greenville, Tyler, Waco, Sherman, Abilene



MHA - McKinney Housing Authority

A public housing authority providing housing solutions for low to moderate income individuals & families.

MAHDC – McKinney Affordable Housing Development Corporation

McKinney Housing Authority

- · 1951-2012
- 201 Public Housing Units
- 355 Housing Choice Vouchers
- 15-20 Single Family
 Homes for sale/rent to
 low moderate income
 families via McKinney
 Housing Opportunities
 Cooperation.

- <u>2012-2017</u>
- MHA partnered with the Department of Housing and Urban Development, Inclusive Communities Group (ICP), Ground Floor Development, Dallas Housing Authority (DHA), Carleton Development & the City of McKinney to provide more affordable housing to a rapidly growing community.
- 10 DHA Voucher Units Millennium McKinney – Ground Floor Development
- 13 DHA Voucher Units Post Oak Ground Floor Development
- 64 Project Based Rental Assistance Units Newsome Homes – Carleton Development

Strategic Plan - 2012

Development

- Satisfy the Consent Decree
- Address condition of existing housing stock
- Plan for the future

Operations

- Improve audit performance
- Improve tenant services





Merritt Homes

86 Unit Property built in 1951.

Located at 1200 N. Tennessee St.

McKinney, TX 75069

Lloyd Owens

26 Unit Property built in 1951.

Located at Throckmorton & Drexel.



Cockrell Homes

24 Unit Property built in 1955.

NEWSOME HOMES

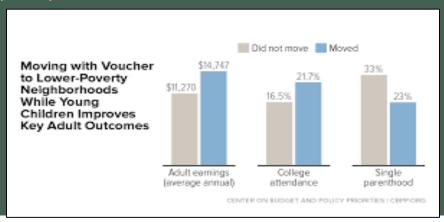
This 64 Unit Property built in 1960 was demolished and is in the final stages of redevelopment

HOUSING CHOICE VOUCHERS

MHA administers 355 vouchers. With current funding we are serving 308 clients. We have a waiting list of approximately 400.

The MHA Housing Choice Voucher Program funds approx.. \$2 million dollars in housing assistance payments a year to property owners to provide affordable housing units. Currently 47 units are single family homes.

The Plano Housing Authority is currently administering 1073 vouchers. 80 of those clients live in McKinney. That amounts to \$982, 000 a year paid to McKinney property owners.



PARTNERSHIPS FOR AFFORDABLE HOUSING

- Housing & Urban
 Development Rental
 Assistance Demonstration
 Program
- City of McKinney McKinney Community Development & Community Development Block Grant, Housing & Community Development
- National Equity Fund

- Samaritan Inn
- McKinney Housing
 Opportunities Cooperation
- Inclusive Communities Project
- Ground Floor Development
- Sanchez & Associates
- Dallas Housing Authority
- Carleton Development
- Habitat For Humanity
- McKinney Affordable Housing Development Cooperation
- MHA Resident Council



Join MHA & Our Partners..... Grand Opening Date May 31, 2017

Newsome Homes

This 64 Unit Property built in 1960 was demolished and is in the final stages of redevelopment.

It is a 180 Unit Property with 64 units of Project Based Rental Assistance.

MILLENNIUM MCKINNEY

We currently have a total of 25 applicants on the waitlist, 9 for the 1 bedroom, 8 for the 2 bedroom and 8 for the 3 bedroom.

- <u>DEMOGRAPHICS</u> Number of Households (Based on Head of Household)
- **Asian** -3
- Black Non Hispanic -62
- Hispanic -86
- White, Non Hispanic -95
- **Other** -37
- Pacific Islander -1
- UNIT RENTAL RATES
- 1 bd \$613 \$771 Market Unit \$995
- 2 bd \$732 \$927 Market Unit \$1245
- 3 bd \$838 \$1066 Market Unit \$1580

- GENERAL EMPLOYERS WITHIN A 10 MILE RADIUS
- a. General Labor / Retail Walmart, Kroger's, Torchmark, Costco, Target
- b. Administrative / Secretarial Medical and Dental offices, Nissan Dealership
- c. Self-Employed, Uber and Lift drivers, Contractors,
- d. School District Employees MISD & FISD
- e. Daycare Centers
- f. Unemployed
- g. Disability and Social Security







POST OAK

 <u>DEMOGRAPHICS</u> – Number of Households (Based on Head of Household)

• Black Non Hispanic -	'/3
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• **Hispanic** - 35

• White, Non Hispanic - 43

• Other - 11

• UNIT RENTAL RATES

• 1 Bd \$621 - \$748 Market Unit \$995

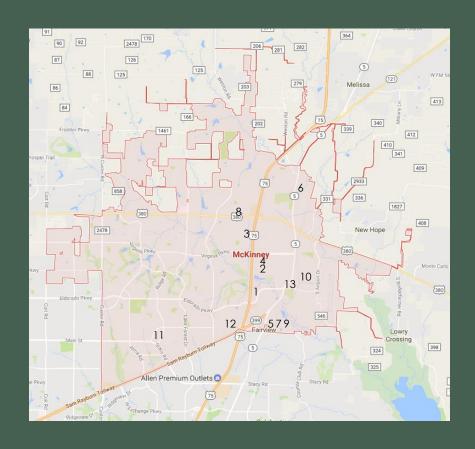
• 2 Bd \$742 - \$904 Market Unit \$1245

• 3 Bd \$854 - \$1041 Market Unit \$1580

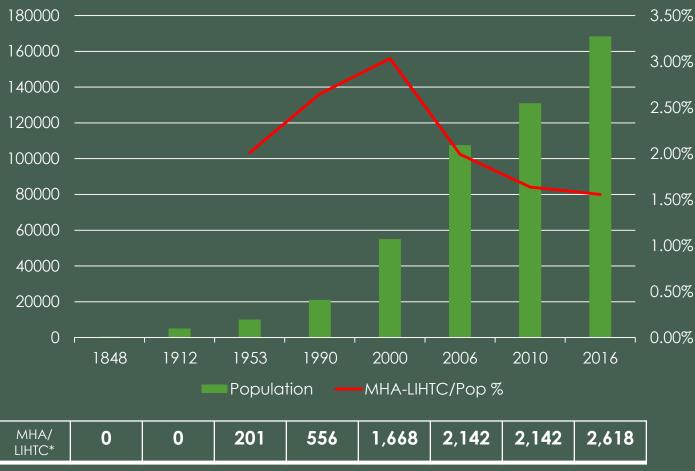


Low Income Housing Tax Credits

- 1. The Lakes of Eldorado (1993/2014)
- 2. Treymore at McKinney (1997)
- 3. Park on the Creek Apartments (1997)
- 4. Tuscany at Wilson Creek (1998)
- 5. Country Lane Seniors Community (1999)
- 6. Creek Point Apartments (2000)
- 7. Grand Texas Seniors Community (2001)
- 8. Skyway Villas (2001)
- The Grand Reserve Senior Community (2001)
- 10. Woodside Village (2011)
- 11. The Millennium McKinney (2013)
- 12. Post Oak (2014)
- 13. Newsome Homes (2015)



McKinney, TX Population



^{*}Includes all public housing units, housing choice vouchers & low Income housing tax credit units.











Homeowner ship -

Housing Assistance helps families to move from homelessness to Homeownership!

Just ask our families!





TITLE: 2018 McKinney Housing Authority Annual Plan

SUPPORTING MATERIALS:

Annual Plan

Annual PHA Plan (Standard PHAs and Troubled PHAs)

U.S. Department of Housing and Urban Development Office of Public and Indian Housing OMB No. 2577-0226 Expires: 02/29/2016

Purpose. The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low-income, very low-income, and extremely low-income families.

Applicability. Form HUD-50075-ST is to be completed annually by STANDARD PHAs or TROUBLED PHAs. PHAs that meet the definition of a High Performer PHA, Small PHA, HCV-Only PHA or Qualified PHA do not need to submit this form.

Definitions.

- (1) High-Performer PHA A PHA that owns or manages more than 550 combined public housing units and housing choice youchers, and was designated as a high performer on both of the most recent Public Housing Assessment System (PHAS) and Section Eight Management Assessment Program (SEMAP) assessments if administering both programs, or PHAS if only administering public housing.
- (2) Small PHA A PHA that is not designated as PHAS or SEMAP troubled, or at risk of being designated as troubled, that owns or manages less than 250 public housing units and any number of youchers where the total combined units exceeds 550.
- (3) Housing Choice Voucher (HCV) Only PHA A PHA that administers more than 550 HCVs, was not designated as troubled in its most recent SEMAP assessment and does not own or manage public housing.
- (4) Standard PHA A PHA that owns or manages 250 or more public housing units and any number of vouchers where the total combined units exceeds 550, and that was designated as a standard performer in the most recent PHAS or SEMAP assessments.
- (5) Troubled PHA A PHA that achieves an overall PHAS or SEMAP score of less than 60 percent.
- (6) Qualified PHA A PHA with 550 or fewer public housing dwelling units and/or housing choice vouchers combined, and is not PHAS or SEMAP troubled.

A.	PHA Information.										
A.1	PHA Name: Housing Authority of the City of McKinney. Texas PHA Type: Standard PHA X Troubled PHA PHA Plan for Fiscal Year Beginning: (MM/YYYY): 07/2017 PHA Inventory (Based on Annual Contributions Contract (ACC) units at time of FY beginning, above) Number of Public Housing (PH) Units -137 Number of Housing Choice Vouchers (HCVs) -355 Total Combined Units/Vouchers-492_ PHA Plan Submission Type: X Annual Submission										
	Participating PHAs PHA Code Program(s) in the Consortia Program(s) not in the No. of Units in Each										
		THA COUE	Linkishinis) iii mie Comsoi ha	Consortia	PH	HCV					
	Lead PHA:										

B.4	Most Recent Flacal Year Audit.
4	(a) Were there any findings in the most recent FY Audit?
	Y DO
	(b) If yes, please describe: Item 2016-1 - Internal control over financial reporting Condition: Multiple material transactions related to the Rental Assistance Demonstration (RAD) Program were either not recorded or not properly recorded. Transactions for blended and discretely presented component units were comingled together, and not separately identifiable. Portability-in accounts receivable and prepayments schedule was not properly reconciled Item 2016-2 - Internal control over financial reporting and significant deficiency in internal control over compliance Condition: The Authority did not maintain adequate internal control to ensure the proper roll forward of the Housing Assistance Payment (HAP) equity in the Housing Choice Voucher Program (HCV Program). Administrative fee revenue in the amount of \$29,142 was recorded as HAP revenue.
B.5	Progress Report.
	Provide a description of the PHA's progress in meeting its Mission and Goals described in the PHA 5-Year and Annual Plan. See attached
B.6	Resident Advisory Board (RAB) Comments.
	(a) Did the RAB(s) provide comments to the PHA Plan?
	(c) If yes, comments must be submitted by the PHA as an attachment to the PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations.
B.7	Certification by State or Local Officials.
	Form HUD 50077-SL, Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan, must be submitted by the PHA as an electronic attachment to the PHA Plan.
B.8	Troubled PHA. (a) Does the PHA have any current Memorandum of Agreement, Performance Improvement Plan, or Recovery Plan in place? Y N N/A D D
	(b) If yes, please describe:
	PIP-SEMAP
C.	Statement of Capital Improvements. Required for all PHAs completing this form that administer public housing and receive funding from the Capital Fund Program (CFP).
C.1	Capital Improvements. Include a reference here to the most recent HUD-approved 5-Year Action Plan (HUD-50075.2) and the date that it was approved by HUD.

Certifications of Compliance with PHA Plans and Related Regulations (Standard, Troubled, HCV-Only, and High Performer PHAs)

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing
OMB No. 2577-0226
Expires 02/29/2016

PHA Certifications of Compliance with the PHA Plan and Related Regulations including Required Civil Rights Certifications

Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official if there is no Board of Commissioners, I approve the submission of the _____ 5-Year and/or X Annual PHA Plan for the PHA fiscal year beginning 07/01/2018, hereinafter referred to as" the Plan", of which this document is a part and make the following certifications and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the Plan and implementation thereof:

- 1. The Plan is consistent with the applicable comprehensive housing affordability strategy (or any plan incorporating such strategy) for the jurisdiction in which the PHA is located.
- 2. The Plan contains a certification by the appropriate State or local officials that the Plan is consistent with the applicable Consolidated Plan, which includes a certification that requires the preparation of an Analysis of Impediments to Fair Housing Choice, for the PHA's jurisdiction and a description of the manner in which the PHA Plan is consistent with the applicable Consolidated Plan.
- 3. The PHA has established a Resident Advisory Board or Boards, the membership of which represents the residents assisted by the PHA, consulted with this Resident Advisory Board or Boards in developing the Plan, including any changes or revisions to the policies and programs identified in the Plan before they were implemented, and considered the recommendations of the RAB (24 CFR 903.13). The PHA has included in the Plan submission a copy of the recommendations made by the Resident Advisory Board or Boards and a description of the manner in which the Plan addresses these recommendations.
- 4. The PHA made the proposed Plan and all information relevant to the public hearing available for public inspection at least 45 days before the hearing, published a notice that a hearing would be held and conducted a hearing to discuss the Plan and invited public comment.
- 5. The PHA certifies that it will carry out the Plan in conformity with Title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990.
- 6. The PHA will affirmatively further fair housing by examining their programs or proposed programs, identifying any impediments to fair housing choice within those programs, addressing those impediments in a reasonable fashion in view of the resources available and work with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and by maintaining records reflecting these analyses and actions.
- 7. For PHA Plans that includes a policy for site based waiting lists:
 - The PHA regularly submits required data to HUD's 50058 PIC/IMS Module in an accurate, complete and timely manner (as specified in PIH Notice 2010-25);
 - The system of site-based waiting lists provides for full disclosure to each applicant in the selection of the development in
 which to reside, including basic information about available sites; and an estimate of the period of time the applicant
 would likely have to wait to be admitted to units of different sizes and types at each site;
 - Adoption of a site-based waiting list would not violate any court order or settlement agreement or be inconsistent with a
 pending complaint brought by HUD;
 - The PHA shall take reasonable measures to assure that such a waiting list is consistent with affirmatively furthering fair housing;
 - The PHA provides for review of its site-based waiting list policy to determine if it is consistent with civil rights laws and certifications, as specified in 24 CFR part 903.7(c)(1).
- 8. The PHA will comply with the prohibitions against discrimination on the basis of age pursuant to the Age Discrimination Act of 1975.
- 9. The PHA will comply with the Architectural Barriers Act of 1968 and 24 CFR Part 41, Policies and Procedures for the Enforcement of Standards and Requirements for Accessibility by the Physically Handicapped.
- 10. The PHA will comply with the requirements of section 3 of the Housing and Urban Development Act of 1968, Employment Opportunities for Low-or Very-Low Income Persons, and with its implementing regulation at 24 CFR Part 135.
- 11. The PHA will comply with acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 and implementing regulations at 49 CFR Part 24 as applicable.

McKinney Housing Authority FY 2017 PHA Plan

Attachment A Goals and Objectives

- 1. Increase the availability of decent, safe and affordable housing by
 - Expanding the supply of assisted housing by applying for additional rental youthers; reducing public housing vacancies; leveraging private or other public funds to create additional housing opportunities; acquiring or building units or developments:
 - Collaborating with local entities like The Samaritan Inn (only homeless shelter in Collin County) and domestic violence agencies to service the low-income population (e.g., utilizing newly acquired assets). In addition, the authority is collaborating with advocates for special populations to address housing needs of the underserved.

Participating in Small Area FMR by Zip Code demonstration program through HUD

- Hiring/contracting grant writer to diversify and increase funding and personal/professional development service opportunities for residents and staff
- Improve the quality of assisted housing by renovating or modernizing existing public housing, demolishing or disposing of obsolete public housing, improving the PHAS and SEMAP management scores of the agency, increasing customer satisfaction; and concentrating efforts to improve specific management functions;
- Increasing assisted housing choices by conducting outreach efforts to potential voucher landlords; review potential to convert public housing to vouchers; participate in the Housing and Urban Development Rental Demonstration Plan

Setting strategies as a result of the Qualified Energy Audit and Limited Capital Needs Assessment

- Partnering with the City and other Community Partners to apply for Choice Neighborhood, Promise Zone and other community revitalization opportunities.
- Make application for the HUD Rental Demonstration Initiative for redevelopment of MHA properties. MHA has applied to TDHCA for a 9% Tax Credit application for Merritt Homes. MHA has partnered with the City of McKinney for a Community Revitalization Plan for the area surrounding Merritt Homes. MHA has applied to the Rental Demonstration Program for Merritt Homes.

Ensure equal opportunity in housing

- Ensuring no impediments to fair housing opportunities by utilizing Census results to reach out to various groups by race, ethnicity, disability, income, etc. Partnering with the North Texas Housing Association to complete a regional analysis
- Enhancing outreach efforts to community regarding housing opportunities through development of marketing strategy (media, website, focus groups, etc.). Providing information to city officials and city leaders about innovative housing
- Providing staff sensitivity training, introducing staff to various cultural relations

Participate in regional affirmatively furthering fair housing efforts

- Improving community quality of life and economic viability by providing an improved quality of life through
 - Implementing measures to deconcentrate poverty by bringing higher income public housing households into lower income developments;
 - Implementing programs that address the Violence Against Women Act (VAWA) educate children and youth on domestic violence; work in conjunction with local police department to enforce domestic violence issues immediately; provide confidential assistance to those who have expressed need for help in terms of child or adult abuse.
 - Implementing measures to promote income mixing in public housing by assuring access for lower income families into higher income developments;

ď. Implementing public housing security improvements;

Review designating developments or buildings for particular resident groups (elderly, persons with disabilities, etc)

Increase lighting at properties to improve security measures.

Update playground equipment. Put in a basketball/volleyball court where possible.

Implement reward system for tenants to encourage community pride.

Promoting self-sufficiency and asset development of families and individuals by

Increasing the number and percentage of employed persons in assisted families;

Ь. Providing or attracting supportive services to improve the recipients" employability and

- Providing or attracting supportive services to increase independence for the elderly or families with disabilities
- Apply to HUD to continue funding the Residence Service Coordinator to serve Public Housing Residents

Report on progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan:

- 1. Increase the availability of decent, safe and affordable housing:
 - MHA in partnership with Dallas Housing Authority opened the wait list for Millennium McKinney, Over 1000 applicants applied for 10 voucher units. The property is fully leased.
 - The authority also partnered with Ground Floor Development, Dallas Housing Authority and ICP for the second successful application of LIHTC units, Post Oak Apartments. The property is under construction.
 - MHA closed on the Newsome Homes RAD project in December 2015. All of the residents have been successfully relocated. The demolition is complete and construction has begun,
 - Continued working with HUD field office and 3rd party consultants in order to improve the PHAS and SEMAP management scores of the agency through completion of needs assessment; enhanced training and upgraded software; improved SEMAP performance designation from troubled to high performer.
 - Continued re-organizing program staff in order to enhance customer satisfaction and program credibility
 - Used funds received from sell of nonprofit assets to close on Newsome project.
 - Completed timely submission of FYE Audit
 - Agency has received a notice of Troubled status for the Housing Choice Voucher program for FYE16. The agency believes

3. Public Housing Dwelling Rental	429,976
Income	
4. Other income (list below)	
Non-dwelling rental	
Other Tenant Income	
MHA Houses	
Community Center	
5. Non-federal sources (list below)	
Legacy Bank	10,000.00
Total resources	

(a) The 6/30/16 financial audit disclosed an unmodified opinion with two findings.

(b) Identify the specific location(s) where the public may obtain copies of the 5-Year and Annual PHA Plan. For a complete list of PHA Plan elements; see Section 6.0 of the instructions.

 McKinney Housing Authority; Administration Office; 1200 North Tennessee Street; McKinney, TX 75069 and www.mckinneyha.org

MHA FY 2017 PHA Plan

Attachment C

Housing Needs. Based on information provided by the applicable Consolidated Plan, information provided by HUD, and other generally available data, make a reasonable effort to identify the housing needs of the low-income, very low-income, and extremely low-income families who reside in the jurisdiction served by the PHA, including elderly families, families with disabilities, and households of various races and ethnic groups, and other families who are on the public housing and Section 8 tenant-based assistance waiting lists. The identification of housing needs must address issues of affordability, supply, quality, accessibility, size of units, and location.

9.0

Housing Choice Voucher Waltlist - 266

Public Housing Waitlist - 412

Consistency with the Consolidated Plan -

TBD - To Be Determined.

The City of McKinney's Housing Rehabilitation Program is funded by the Community Development Block Grant (CDBG). These funds are awarded to the City of McKinney by the U.S. Department of Housing and Urban Development (HUD). The goals of the City of McKinney's current Consolidated Plan include: preserving existing affordable housing, to assist very low, low, and moderate-income homeowners, bringing their dwellings up to an acceptable standard and enhancing and revitalizing neighborhoods within the City, particularly neighborhoods east of McDonald Street (SH5). Consultation with the City of McKinney's CDBG Office includes an opportunity to seek amendment to the Plan in 2013-2014 in order to include funding opportunities for owners of rental housing as well. In the interim, MHA can collaborate with other local non-profits whose mission fits that of the public service component of the CDBG Office.

The Public Housing and Section 8 waiting lists are closed. The City of McKinney City Council has requested a work session with the authority on 04/24/17. A copy of the request is attached.

MHA FY 2017 PHA Plan

Attachment D

10.0

- A. Progress in Meeting Missions and Goals
- (a) Progress in Meeting Mission and Goals. Provide a brief statement of the PHA[∞]s progress in meeting the mission and goals described in the 5- Year Plan.
 - On-going policy development and implementation, increased fund balances, improved financial management and internal controls, increased staff development

Dedicated staff to further market the programs of McKinney Housing Authority

Increased quality assurance in order to ensure quality delivery of service and high standards of fiscal performance

Worked with audit firm to complete timely submission of audit and determine services to enhance the fiscal soundness of the agency

Maintained positive cash flow for operational needs by monitoring and reducing expenditures in all program areas

Increased community collaborations, including those that address poverty and relationship building for all ages Increased Public Housing leasing thereby reducing vacancy days

Submitted application to the Housing and Urban Development Rental Demonstration Program and secured an award for 64 units at Newsome properties

MHA demolished the old Newsome Homes properties. A new 180 unit property is scheduled to be complete as of May 2017. We have signed leases for all of the residents who chose to return. The property is leasing quickly to other interested parties.

Joined a consortium of housing authorities and cities to complete a regional assessment of fair housing.

- Submitted application for Resident Services Coordinator to increase resident activities through active staff
 liaison, Resident Council officers, strategic planning and membership development Obtained a three year
 grant with this application. Implemented program January 2014.
- MHA was awarded a renewal grant for ROSS Services January 2017.
- Promoted resident safety and crime prevention through collaborative efforts with local fire and police
- MHA and the Resident Council partnered to host the One Million Moms Off Welfare event. The two day
 economic empowerment event hosted attendees from the DFW area and beyond. Our sponsors included
 banks, employers, community colleges and local churches.

Significant Amendment and Substantial Deviation/Modification. Provide the PHA"s definition of "significant amendment" and "substantial deviation/modification"

Substantial Deviation from the 5-Year Plan

Any change to the Mission Statement

50% deletion from or addition to the goals and objectives as a whole; and 50% or more decrease in the quantifiable measurement of any individual goal or objective.

B. Significant Amendment or Modification to the Annual Plan

Any increase or decrease over 50% in the funds projected in the Financial Resource Statement and/or the Capital Fund Program Annual Statement;

Any change in a policy or procedure that requires a regulatory 30 day posting

Any change being submitted to HUD that requires a separate notification to residents; and Any change in policy or operation that is inconsistent with the applicable Consolidated Plan

The McKinney Housing Authority has submitted an application to TDHCA and the Department of Housing and Urban Development Rental Demonstration Program(RAD) for the redevelopment of Merritt Homes. The TDHCA application

Roslyn Miller

From: Sandy Hart <shart@mckinneytexas.org>
Sent: Tuesday, March 28, 2017 4:42 PM

To: Roslyn Miller

Cc: Brian Loughmiller; Tracy Rath; Paul Grimes

Subject: RE: Joint meeting

The City Council at their meeting on March 7th requested a joint meeting with MHA.

The topics I have so far are: MHA to provide an update on: Merritt Homes
Newsome Homes
2018 Annual Plan

There will also be Discussion on Regional Fair Housing Assessment.



From: Roslyn Miller [mailto:RMiller@mckinneyha.org]

Sent: Tuesday, March 28, 2017 1:11 PM
To: Sandy Hart <shart@mckinneytexas.org>

Subject: RE: Joint meeting

Madam Secretary,

Good afternoon! I failed to inquire about the nature of the meeting, please provide the details, I will provide the information to the MHA board.

Thank you for your attention to this matter.

Respectfully,

Roslyn Miller

McKlenger

1200 N. Tennessee St. McKinney, Texas 75069

Affordable Housing Needs

Name	Email Address	Zip code	Age group	Support for Merritt Homes	Support for Affordable Home Ownership
Alisha Mack	1200 N. Tennessess Mckinney TX.7566 b 808 N. Kentok Wardaears Dagla	75069	40-50	Merritt	on Home
Diane Gallan	b 808 N. Kentock	75069	52	mern'th	home.
Luvanda Figns	lavardaeurs to ente	75069	30-40	merritt	owning in
		_			
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		<u> </u>			

Mandatory Merritt Meeting 11/30/16

Please Sign-in

Date: 11-30-16	Name:	Unit #:
	SQRANELL TUBBS	le
	Linda Perkins	79
	Kimbery Moore	Rio
4 11- 32-16	Maiga Brewster	21
5 11-30-16	Cindy Mason	73
	Ansalmo TRevino	45
11-30-16	LaTOYANCELY DANNY MENEFEE	au
8 11-30-16	DANNU MEXILFEE	3.
11-30-16	Robert MACEC	B 4
11-30-16	La Shadion Shemwell	09
11-20-110	Kiero Em	78
12 Roule 11-30/1	Rasce Sm the	83
13 11-30-16	Kuly If. Edward	_31
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Mandatory Merritt Meeting 11/30/16

Please Sign-in

	Date:	Name:	Unit #:
1	11-30-16	myput Coverso	# (4
3	11-30-16	Benise mendez	#18
. 5	11-30-16	JUSTPH CNURSE	#)4
4	11-30-16	Jennila Tillery	# 22
5	11-30-16	David Porter	144 Rodbad Frail
6	11-30-16	Vanessa Dulas .	1
	11-30-14	Demerna Juckson	(97
8	11-30-16	Imelda Gonzalez	51
9	11.30.16	Krista Walker	le1
10	11-30-16	Tiffany Winters	28
11	11-30-16	PamelA SCOLL	11
12	11-30-110	Special Holback	#25
13	11.30.16	thordar Montamely	
14		\mathcal{J}	
15	000101		
16			
17			
18			
19			
20			

Stakeholder Comments -

* Parking issue people not living here taking my Spot. Neighbor Cursing at neighbor unauth guest * Speeding in parking lot.

* Neighbors smoking weed smell through vents
in my home. #53 I believe

* I want to own my own home I need Credit repair services / sub housing for 5 years.

Stakeholder Comments -

Parking. Not enough parking - 10 cars to lapt
Speeding and compare people going the wrong way
If you owe community service hours.
how can you become updated. The statue of limitation.

Iwant to own my own home - Career assessment credit repair

Corsi storrat employment

propoble

McKinney Housing Authority

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TITLE: Consider/Discuss Regional Fair Housing Assessment

SUPPORTING MATERIALS:

Briefing Report Housing Tax Credit Inventory

AFFH Briefing Report City of McKinney Housing & Community Development Department April, 2017

Administrative Items:

 Procurement coordination on proper way to complete payments under the process. Agreement was made to develop subrecipient agreements, per HUD's suggestion to cover regulation requirements under grantees (cities and PHAs).
 Jeff Chesnut, Dallas City Attorney is drafting agreements and will distribute back to the group for review and signatures.

Data Collection and Process:

- The UTA team lead by Myriam Igoufe, has been coordinating schedules, meetings and tours with both the McKinney Housing Authority and the City of McKinney, as well as working on data with both entities. The UTA team recently coordinated with the city's Information Technology Department through GIS, to obtain local data (shapefiles) for review with other data resources that includes HUD and MHA.
- UTA researchers held an initial meeting with the Housing and Community Development Department and McKinney Housing Authority to discuss the work on cross tabulation of HUD's data with local resources and ideas for community input.
- The regional working group meets monthly. Tremendous progress has been made in regard to cross tabulating the HUD data. At a recent meeting on April 13, the UTA team - lead by Myriam Igoufe - provided a presentation to the regional working group that included the cities of Dallas, McKinney and Denton on the cross tabulation data process. The presentation showed in graphic form the relationship of one data set to another. The presentations will be made available to all participants to be shared with its jurisdictions.

Community Input and Planning:

- At the presentation, Ms. Igoufe also showed how the planned focus groups and outreach sessions would take place repeatedly over the summer so that feedback from those efforts can be considered in the review efforts. This process of community input will have a meaningful way for interested parties to have a true impact on the final report and product. Thurman Miles, the Center Director of Fair Housing of the Fort Worth Office, Department of Housing and Urban Development was a special guest, discussing the North Texas AFFH Assessment.
- In McKinney, the first visual tour of the city was conducted in April with the UTA team and MHA to discuss resources, concerns and impediments. The team will return to McKinney on May 12 for another tour and small focus group meetings with community and neighborhood leaders as well as meetings with the city's Planning Department. Additional community focus groups will be scheduled in June.
- The first citywide AFFH public hearing is scheduled for July 25, 2017, 7:00 pm at Old Settler's Recreation Center. The City, MHA and the UTA planning teams will coordinate together for marketing and outreach efforts.

TEXAS DEPARTMENT OF HOUSING AND COMMUNITY AFFAIRS Inventory of Developments Placed in Service or Under Construction 1990-2014

TDHCA #	Program Type	Original TDHCA#	Year	Board Approval	Development Name	Project Address	Project City	Project County	Zip Code	LIHTC Amt Awarded	Total Units	LIHTC Units	Population Served	Apt. Phone #
01005	9% HTC	FC	2001	07/31/01	Chaparral Townhomes	351 Chaparral Rd.	Allen	Collin	75002	\$703,955	126	94	General	(972) 224-1096
16178	9% HTC		2016	07/28/16	Palladium Anna	NEQ of Highway 5 and 422	Anna	Collin	75409	\$1,500,000	180	108	General	(972) 774-4400
98086	9% HTC		1998	1998	Oak Grove Apartments	1009 Gaddy St.	Farmersville	Collin	75442	\$27,148	24	24	General	(972) 782-6188
93009	9% HTC		1993	1993	Stonebrook Village Apartments	7500 Rolling Brook Drive	Frisco	Collin	75034	\$692,400	216	216	General	(972) 335-3999
04105	9% HTC		2004	07/28/04	Preston Trace Apartments	8660 Preston Trace Blvd	Frisco	Collin	75034	\$140,298	40	38	General	(972) 991-8606
11004	9% HTC	10045	2010	09/09/10	North Court Villas	South side Stonebrook Pkwy between Woodstream Dr & Preston Rd	Frisco	Collin	75034	\$2,000,000	150	150	General	(512) 458-5567
93153	9% HTC		1993	1993	The Lakes Of Eldorado	1400 El Dorado Pkwy	McKinney	Collin	75070	\$816,830	220	220	General	(972) 547-3000
97121	9% HTC		1997	1997	Treymore at McKinney	901 Wilson Creek Blvd.	McKinney	Collin	75069	\$705,748	192	144	General	(888) 989-9084
97-09T	4% HTC		1997	1997	Park on the Creek Apartments	2301 W. White Ave.	McKinney	Collin	75069	\$349,297	240	180	General	(972) 569-3999
98-06T	4% HTC		1998	1998	Tuscany at Wilson Creek	451 Wilson Creek Blvd.	McKinney	Collin	75069	\$388,213	215	161	General	(877) 617-7845
99004T	4% HTC		1999	1999	Country Lane Seniors Community	2401 Country View Lane	McKinney	Collin	75069	\$615,459	230	207	Elderly	(512) 646-6700
00015T	4% HTC		2000	2000	Creek Point Apartments	3300 N. McDonald St.	McKinney	Collin	75069	\$552,338	200	200	General	(972) 547-0200
01007	9% HTC		2001	07/31/01	Grand Texas Seniors Community, The	2491 Country View Lane	McKinney	Collin	75069	\$357,087	230	54	Elderly	(972) 569-9199
01425	4% HTC		2001	06/12/01	Skyway Villas	2000 Skyline Drive	McKinney	Collin	75070	\$659,403	240	240	General	(888) 818-3412
01463	4% HTC		2001	04/11/02	The Grand Reserve Seniors Community	150 Enterprise Dr.	McKinney	Collin	75069	\$516,835	180	180	Elderly	(817) 249-6886
11203	9% HTC		2011	07/28/11	Woodside Village Apts	703 Bumpas St.	McKinney	Collin	75069	\$968,227	100	100	General	(334) 954-4458
13259	9% HTC		2013	07/25/13	The Millennium - McKinney	NEQ of McKinney Ranch Parkway and Stacy Road	McKinney	Collin	75070	\$1,500,000	164	130	General	(214) 991-8331
14295	9% HTC		2014	07/31/14	M2 Apartments	SEQ of McKinney Ranch Parkway and Collin McKinney Parkway	McKinney	Collin	75070	\$1,500,000	182	130	General	
14409	4%HTC	93153	2014	09/04/14	Lakes of El Dorado Apartments	1400 Eldorado Parkway	McKinney	Collin	75069	\$544,346	0	0	General	(716) 847-1098
15401	4%HTC		2015	04/16/15	Newsome Homes	231 Amscott	McKinney	Collin	75069	\$844,140	180	180	Elderly	(972) 980-9910
92015	9% HTC		1992	1992	Melissa House	2513 McKinney St.	Melissa	Collin	75075	\$1,647	1	1	General	(972) 838-2040
16231	9%HTC		2016	07/28/16	Gala at Melissa	N side of E Melissa Rd, approx 1/3 mile E of Sam Rayburn Hwy	Melissa	Collin	75454	\$1,316,306	93	79	Elderly Limitation	(713) 513-6105
16226	9% HTC		2016	07/28/16	Provision at Melissa	N side of E Melissa Rd, approx 1/4 mile E of Sam Rayburn Hwy	Melissa	Collin	75454	\$1,500,000	120	96	General	(713) 513-6105
93041	9% HTC		1993	1993	Garden Gate Apartments	1201 Legacy Drive	Plano	Collin	75025	\$639,446	240	240	General	(972) 527-1430
98101	9% HTC		1998	1998	Villas of Mission Bend	1201 Medical Ave	Plano	Collin	75075	\$625,181	135	101	Elderly	(972) 867-2700
04409	4% HTC		2004	05/13/04	Evergreen at Plano Parkway	600 Independence Parkway	Plano	Collin	75075	\$585,335	250	250	Elderly	(972) 550-7800
05614	4% HTC		2005	07/27/05	The Plaza at Chase Oaks	7100 Chase Oaks Blvd.	Plano	Collin	75025	\$649,878	240	240	Elderly	214-750-8845
09116	9% HTC		2009	7 /30/2009	Tuscany Villas	7200 Blk of Chase Oaks Blvd.	Plano	Collin	75025	\$1,000,000	90	90	Elderly	(214) 750-8845
14414	4% HTC		2014	11/13/14	Villas at Plano Gateway Senior Living	477 Shiloh Road	Plano	Collin	75074	\$884,807	292	233	Elderly	(214) 906-1085
16114	9%HTC		2016	07/28/16	The Veranda Townhomes	NEC of Coit and McDermott Rd	Plano	Collin	75025	\$474,312	40	20	General	(972) 701-5558
98085	9% HTC		1998	1998	Princeton Arms	133 S. 4th St.	Princeton	Collin	75407	\$27,214	24	24	General	(972) 782-8583
10136	9% HTC		2010	07/29/10	Evergreen at Richardson	3551 Northstar Rd.	Richardson	Collin	75082	\$2,000,000	170	170	Eldery	(214) 941-0523
01037	9% HTC		2001	07/31/01	Bachon Townhomes	505 Fleming Court	Wylie	Collin	75098	\$740,600	120	90	General	(817) 596-2871



TITLE: Consider/Discuss/Act on the Award of a Transit Service Agreement to the Denton County Transportation Authority (DCTA) and Authorizing the City Manager, or his Designee, to Negotiate and Execute an Agreement

COUNCIL GOAL: Enhance the Quality of Life in McKinney

MEETING DATE: April 24, 2017

DEPARTMENT: Housing and Community Development

CONTACT: Janay Tieken, Housing and Community Development Manager

RECOMMENDED CITY COUNCIL ACTION:

 Award a transit service agreement to Denton County Transportation Authority (DCTA) and authorize the City Manager, or his designee, to negotiate and execute an agreement incident thereto

ITEM SUMMARY:

- At its February 28, 2017 meeting, the McKinney Urban Transit District (MUTD) Board heard transit proposals from Dallas Area Rapid Transit (DART) and DCTA.
- At the same meeting, the MUTD Board approved an Interlocal Agreement (ILA) between the City of McKinney and the MUTD
- Under Section IV of the ILA, it was provided that the City of McKinney may contract with a transportation provider to provide transit services within the MUTD.
- Written proposals were thereafter received and evaluated

BACKGROUND INFORMATION:

- Based on direction from the McKinney Urban Transit District (MUTD) Board at its April 5, 2017 meeting, a "hybrid" transit service proposal (taxi vouchers and demand response) was requested from DCTA and DART.
- An evaluation team comprised of city staff reviewed and ranked the transit

proposals from DART and DCTA based on the following criteria:

- 10% Project Understanding
- 15% Scope of Services
- 15% Project Manager/Staff Qualifications
- o 20% Project Cost
- 20% Firm Qualifications/References
- o 20% Project Schedule
- The evaluation team recommended to award, negotiate and execute a contract with Denton County Transportation Authority (DCTA) as the best transit provider for the McKinney Urban Transit District (MUTD).

FINANCIAL SUMMARY:

- Denton County Transportation Authority (DCTA) will be able to provide approximately 14,337 taxi voucher trips to eligible riders in the McKinney Urban Transit District (MUTD) based on the proposed budget
- Denton County Transportation Authority (DCTA) will be able provide approximately 1,670 demand response trips to eligible riders in the McKinney Urban Transit District (MUTD) based on the proposed budget

BOARD OR COMMISSION RECOMMENDATION: N/A

SUPPORTING MATERIALS:

DCTA Transit Proposal Scoring Summary



YOUR PARTNER IN TRANSIT





PROJECT UNDERSTANDING

April 14, 2017



YOUR TRANSIT EXPERTS

As your trusted partner, DCTA takes pride in becoming a visible and valued service provider and part of the fabric of what makes McKinney unique.



DCTA is a well-established, efficiently-operated, and fiscally-responsible transit authority



DCTA understands suburban communities and highgrowth areas



DCTA is leading the country with innovative demand response transit solutions



DCTA offers flexible and customized approaches to transit



YOUR SOLUTIONS PROVIDER

DCTA offers a personalized approach by fundamentally weaving mobility services into the fabric of the communities we serve

The agency will provide a customized approach to meet the needs of the community and deliver what is in the best interest of the municipality

We understand the necessity for a turnkey solution for delivery of transit services

Key elements of this effort would include:

- Rapid implementation of services to respond to immediate needs for the elderly and disabled
- Taking care and being compassionate for a potentially vulnerable customer base
- Matching the right service type to the individual customer needs is a top priority
- Managing the program of services within budget which is currently limited to \$350,000 per year
- Serve as the MUTD's trusted advisor for developing the best long-term solution



Going the extra mile is in our agency's DNA which makes DCTA a choice provider

DCTA is proud to provide a nationally recognized team that continues to lead the country in numerous areas

Our agency's fundamentals are based on traditional values, which drives our fair and equitable solutions

We are leaders in developing and providing customized transit solutions

Our partnerships with national and international providers allow us to drive exceptional service and operational excellence

The agency deployed service to meet the City of Frisco's needs in less than two weeks



UNDERSTANDING SCOPE OF SERVICES



Recognize the unique community needs of the MUTD service area



Expedite initial implementation of taxi service for passengers meeting eligibility criteria set by the MUTD Board



Provide efficient and effective transit services to the MUTD defined geographic area during the designated service times



Use demand response service to accommodate specific mobility needs, including oversized mobility devices



Transition service into a hybrid approach leveraging both taxi and demand response services



YOUR COMMUNITY





FIRM QUALIFICATIONS & REFERENCES

April 14, 2017



AGENCY BACKGROUND

Established Under Texas Transportation Code Chapter 460 (2001)



Supported by 1/2¢ Sales Tax from Denton, Highland Village and Lewisville (2002)



DCTA Began Bus Service (October 2005) A-train Began Revenue Service (June 2011)



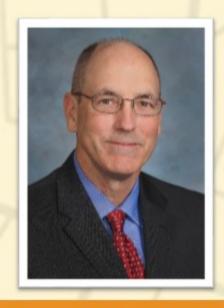
Deliver Contracted Services to City of Frisco, University of North Texas and North Central Texas College



Proven transit
professionals with
well established
and transparent
governance makes
DCTA a trusted partner.



EXECUTIVE LEADERSHIP



James C. Cline, Jr., P.E President



Anna Mosqueda Chief Financial Officer



Raymond Suarez Chief Operating Officer



Kristina Brevard
Vice President,
Planning & Development



Nicole Recker
Vice President,
Marketing & Communications



AGENCY FACTS



SERVICES

24 Bus Routes A-train Commuter Rail Demand Response Paratransit Bus
Commuter Vanpools
Commuter Bus



RIDERSHIP

Carried Over 2.9 Million Passengers in FY '16



INNOVATION

Integrated Uber/Lyft
Taxi Partnership
Real-Time Travel Tools

Positive Train Control



Financial & Transparency Awards 12 Mktg & Comm Awards in FY '16 Regional Involvement (RTC/STTC)



FINANCIAL ADMINISTRATION & STEWARDSHIP

Maximize ROI and control operational costs

DCTA staff will meet with McKinney staff on a monthly basis to review ridership and cost

Provide mixed modes of transit options based on usage and MUTD financial capacity

Leverage the ability to set limits based on geographic and demographic data and community demand



Sustainable 5-year Cash Flow Model

Consistently Clean Annual Audits and Favorable FTA Triennial Reviews

Comptrollers Leadership Circle Transparency Award - Platinum Level

Government Financial Officers Association Awards - Distinguished Budget and Certificate of Excellence: Comprehensive Annual Financial Report

Awarded the 2016 Achievement of Excellence in Procurement® Award

TRACK RECORD OF SUCCESS

Experience

- Implementing efficient transit services to communities and meeting the needs of its stakeholders
- Expediting new service within limited timeframes
- Customizing a service solution to fit community demand
- Experienced delivery of highly effective and innovative services with high customer satisfaction results

White Papers (See Index)

- City of Frisco Contracted Demand Response Service
- City of Highland Village Shuttle and Community Demand Response Service
- North Texas Xpress Commuter Bus Service (I-35W)
- North Central Texas College Shuttle



PASSENGER SATISFACTION

How likely are you to recommend DCTA services to a friend or family member?



74.78% of riders would "Very Likely" recommend DCTA services to a friend or a family member.

(Up 1.78% compared to the 2014 Community Survey)



Less than 1% of participants would "Not at all Likely" recommend DCTA services to a friend or a family member. (Down 2.68% compared to the 2014 Community Survey)

DCTA services are seen in a very positive light, with the majority of respondents agreeing that they would recommend DCTA services to a friend or family member.



PASSENGER SATISFACTION

How satisfied are you with the public transportation services that DCTA provides?

47% of respondents are extremely satisfied.

40.2% of respondents are somewhat satisfied.

How much do DCTA services improve the quality of life in your community?



42% of respondents said, "A Great Deal."



32.7% of respondents said, "A Lot."



19.7% of respondents said, "A Moderate Amount." Riders are
highly satisfied
with DCTA
services and
believe that
the services
we provide
improve the
quality of life
in their
community.



ADDITIONAL CAPABILITIES

In addition to transit operations, DCTA staff can provide assistance in the areas of:

Finance & Procurement

Planning & Development

Marketing & Communications

Finance & Procurement

- · Grant management and compliance
- Oversight for grant-funded procurements
- Assist in identifying funding opportunities for projects from NCTCOG, FTA and TxDOT

Planning & Development

- Title VI compliance and oversight
- Long-range planning assistance
- · Assistance with transit project planning

Marketing & Comm

- Marketing and communications planning assistance
- Key materials and talking points to promote services
- Required and promotional passenger information coordination
- Customer service



STAFF QUALIFICATIONS

April 14, 2017



SERVICE DELIVERY TEAM

Michelle Bloomer Assistant Vice President, Bus Operations | DCTA McKinney Resident

- 15 years of bus operations experience
- Oversees bus operations, transit coordination and regional collaborations
- Manages contractual relationships, contract negotiations and compliance, the development of policies and programs, as well as the overall success of program services, service quality and service effectiveness and sustainability
- Work experience with First Transit, Inc. and the North Central Texas Council of Governments (NCTCOG)
- Collaboration with the Federal Transit Administration (FTA)
- Member of the Public Transportation Advisory Committee (PTAC)





SERVICE DELIVERY TEAM

Troy Raley Business Manager | DCTA

- 30 years of experience in the public and private sector
- Responsible for developing, organizing, and directing the implementation and operation of the agency's bus transportation and maintenance services
- Oversees bus and demand response services, as well as service planning and information technology





SERVICE DELIVERY TEAM

Marty Burke General Manager, Bus Operations | TMDC

- 28 years of experience as a transit management professional
- Manages the agency's fleet of bus and paratransit vehicles as well as 150 bus operations employees
- Responsible for the stewardship of an \$11 million operating budget and reports to the Assistant Vice President of DCTA
- Considered a transit expert and has played significant roles in service delivery, safety programs, fare policy governance, and union negotiations
- Served in numerous leadership roles in operations and maintenance over a long and successful career.





SCOPE OF SERVICES

April 14, 2017



SERVICEAPPROACH



Enrollment of eligible participants



Taxi service to include dispatching, debit card issuance, and reporting



Alternative service for special vehicle needs



Provision of vehicles for MUTD service

To expedite service delivery, DCTA is available to provide on-site passenger certification within the service area prior to the launch of service.



UTD PASSENGER DEMOGRAPHICS

AGE



	Celina	McKinney	Melissa	Princeton	Prosper	Total
0-15	0	207	0	0	0	207
16-25	9	1,858	13	59	46	1,976
26-35	0	636	0	119	2	757
36-45	47	750	0	381	28	1,206
46-55	0	621	4	56	7	688
56-61	0	994	1	30	26	1,051
62 and over	34	3,907	9	94	99	4,143
	90	8,973	27	739	208	10,028

TRIP TYPE



	Celina	McKinney	Melissa	Princeton	Prosper	Total
Medical	47	1,865	5	228	29	3,048
Personal	0	675	0	42	9	1,907
Social Ser.	0	1,845	9	36	17	1,469
Work/Job	9	2,310	7	334	17	1,469
Education	0	882	6	17	58	2,719
Dialysis	34	1,474	0	74	36	963
Total	90	9,051	27	731	166	11,575

ACCESSIBILITY



	Celina	McKinnev	Melissa	Princeton	Prosper	Total
Ambulatory	90	8,366	25	648	204	9,333
Wheelchair		725	2	91	4	822
Total	90	9,091	27	739	208	10,155

Study results show:

- 90% of trips previously performed were Ambulatory which can be provided by taxi service
 - The other 10% were passengers with wheelchair devices and can be served by DCTA's demand response service

McKINNEY UTD TAXI SERVICE

	ROLES & RESPONSIBILITIES							
			Taxi Voucher Program					
		Who Rides	Cost/Payment Structure	Service Provision				
-	MUTD	 Determine program goal(s) Establish service parameters Set eligibility requirements 	 Determine overall budget Establish cost sharing policy Set subsidy parameters Reimburse DCTA for services provided 	 No direct role Monitor service levels Manage service agreement 				
	DCTA	 Outreach to former/potential customers Hold local on-site customer eligibility fairs prior to service initiation Certify eligible customers by phone, mail, or online 	 Provide service within established budget Manage and monitor monthly costs Recommend cost savings/containment options Reimburse Irving Holdings for service provided 	 Serve as main point of contract for the customer Manage overall customer experience Monitor service levels and quality Administer contract with Irving Holdings Provide MUTD monthly ridership/service reports 				
	Irving Holdings	 Provided list of eligible customers by DCTA Confirm customer eligibility before scheduling/dispatching trip 	 Issue debit card to customer Upon customer payment, add value to card as directed by DCTA Invoice DCTA for service provided 	Dispatch driver to provide requested trip Responsible for driver performance				
	Customer	 Attend local on-site customer eligibility fair or Contact DCTA via phone, mail, or online to register 	 Call DCTA to add value to debit card as needed Mange trips within available funds 	 Schedule trip via phone, online, or app Pay fare using debit card 				



TAXI SERVICE: PASSENGER PROCESS

QUALIFY

- · Review program requirements to determine if meet eligibility criteria
- · McKinney UTD resident who is 65 years of age or older
- McKinney UTD resident of any age who meets the program disability qualifications
- Call DCTA Customer Service (940.243.0077) to coordinate the required application and certification

DEBIT

- · Once certified, customer will be issued a debit card
- · Customer can add value to the card in \$5 increments, up to \$100
- Customers contribution will be match 3 to 1, for a total value of up to \$400 monthly

BOOK TRIP

- Customer schedules a trip through Irving Holdings via phone, online, or via the CURB app
- Trips can be scheduled 7 days a week, 24 hours a day
- Customer provides Program Code to identify as part of the MUTD Taxi Voucher

CUSTOMER SERVICE

- Customer calls DCTA Customer Service (940.243.0077) with questions regarding how the program works, determine if they qualify, and to provide feedback on the service provided
- Customer can call Irving Holdings (972.233.6999) for questions related to booking a trip, a trip already booked, or other service-related questions



McKINNEY UTD DEMAND RESPONSE SERVICE

ROLES & RESPONSIBILITIES							
Demand Response Service							
	Who Rides	Cost/Payment Structure	Service Provision				
MUTD	Determine program goal(s) Establish service parameters Set eligibility requirements	Determine overall budget Establish cost sharing policy Set fare structure Reimburse DCTA for services provided	No direct role Monitor service levels Manage service agreement Provide policy guidance				
DCTA	Outreach to former/potential customers Initially hold local on site fairs to certify eligibility customers Ongoing customer certification by phone or mail	Provide service within established budget Manage and monitor monthly costs Recommend cost savings/containment options	Serve as the customers main point of contact Manage overall customer experience Monitor service levels and quality Provide MUTD monthly ridership/service reports				
Customer	Attend local on site customer eligibility fair or Contact DCTA via phone or mail to register		•Call DCTA to schedule trip				



DEMAND RESPONSE: PASSENGER PROCESS

QUALIFY

- Review program requirements to determine if meet eligibility criteria
- McKinney UTD resident who is 65 years of age or older
- McKinney UTD resident of any age who meets the program disability qualifications
- Call DCTA Customer Service (940.243.0077) to coordinate the required application and certification

BOOK TRIP

- Once certified, customer calls DCTA to schedule a trip
- Trips can be scheduled Monday Friday from 8:00 am to 5:00 pm and Saturday from 8:00 am to 3:45 pm
- Customer receives automated message the night before to confirm their trip, including pick-up location and time

CUSTOMER SERVICE

- Customer calls DCTA Customer Service (940.243.0077) with questions regarding how the program works, determine if they qualify, and to provide feedback on the service provided
- Customers can also use DCTA's Go Request system to submit comments, questions, compliments, or complaints online



PRE-LAUNCH OUTREACH & CERTIFICATION



- DCTA will hold a series of community outreach events at the direction of the MUTD
- Provide information about the services available
- Educate the community about the new service and customer eligibility requirements

LOCATIONS

- DCTA will work with MUTD representatives to identify locations to best serve the communities
- Potential locations include City Hall, Senior Centers, Dialysis Centers, and older adult living communities such as Grand Texan, Grand Reserve, and County Lane

TRIP READY

- Perform on-site certification and immediately determine customer eligibility
- Allow customers to have debit card in hand and ready to schedule trips on the first day of service

CUSTOMER SERVICE

- DCTA staff will provide a personal touch and a friendly face-to-face customer service
- Distribute passenger information complete with customer service contact information for future reference



PROJECT COST

April 14, 2017



PROJECT COST: DEMAND RESPONSE

Demand Response Cost Model				
MUTD Funds Available	\$91,940			
Cost/Service Hour	\$50.39			
Fuel/Service Hour	\$5.60			
Service Hours	1,642			
Trips/Revenue Hour 1, 2	1.5			
Estimated Trip Capacity	1,670			

¹ Average trips per revenue hour provided by MUTD

Breakdo	wn of Cost/Service Hour
\$26.38	Operator Expense
\$11.28	Maintenance Expense
\$4.45	Supervisor/Dispatch
\$3.59	Customer Service
\$2.29	Bus Operations Admin
\$47.99	Total: Bus Operations
\$2.40	DCTA Admin (5%)
\$50.39	Cost/Service Hour

² 1.5 trips/revenue hour equates to 1.017 trips/service hour



PROJECT COST: TAXI VOUCHER

Taxi Voucher Cost Mode	I
MUTD Funds Available (75%)	\$258,060
Customer Contribution (25%)	\$86,020
Total Funds Available	\$344,080
Administrative Expenses ¹	(\$57,347)
Available for Service	\$286,733
Cost Per Trip ²	\$20
Estimated Trip Capacity ³	14,337

¹ Includes 15% for Irving Holdings and 5% for DCTA



² Average cost per trip as provided by MUTD

³ Estimated trip volume may increase assuming a lower cost per trip



PROJECT COST: RECOMMENDED HYBRID

% Trips ¹	Service Type	Trip Capacity	MUTD Costs
10%	Demand Response	1,670	\$91,940
90%	90% Taxi Voucher		\$258,060
	TOTALS	16,007	\$350,000

¹ Service split based on Goodman Corporation report



PROJECT SCHEDULE

April 14, 2017

TIMING	ACTIVITY
April 27, 2017	DCTA Board of Directors to Authorize President to Enter Into ILA
May 1, 2017	McKinney City Council Transit Agency Selection
May 2017	DCTA to Provide On-Site Customer Qualifications
	DCTA to Prepare for Service Launch
June 1, 2017	Launch Taxi Service & Demand Response Service
September 1 – October 1, 2017	DCTA to Coordinate Transit Needs Assessment with NCTCOG
1 To 1	

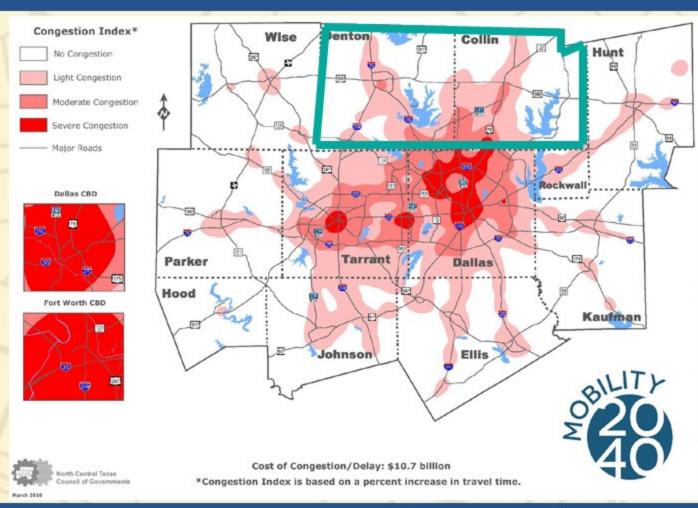


FUTURE PLANNING

April 14, 2017



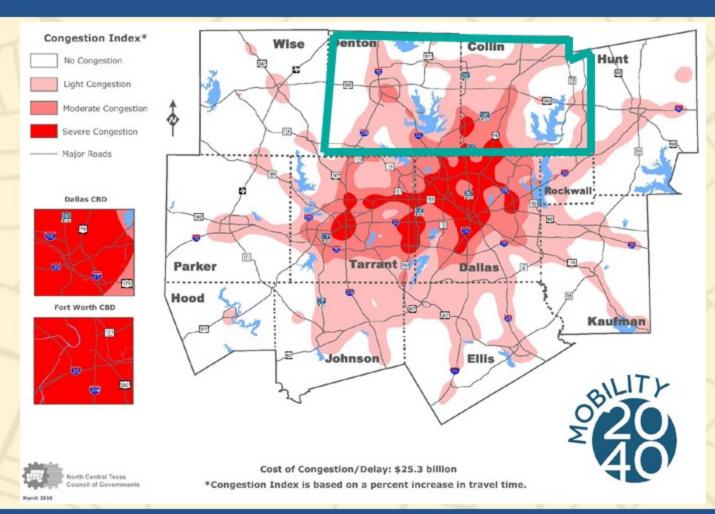
2017 LEVELS OF CONGESTION/DELAY



With the region growing exponentially, transit services and infrastructure demands increase.



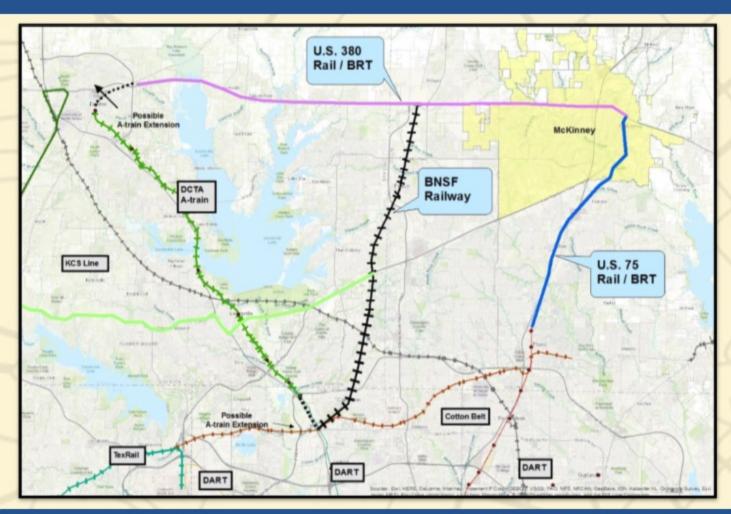
2040 LEVELS OF CONGESTION/DELAY



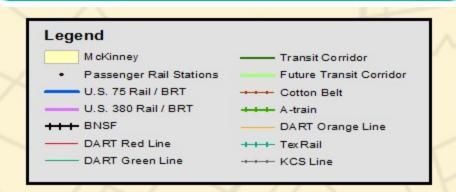
Denton County and Collin County are the fastest growing counties in the DFW region, with Collin County in the lead. It is critical that this region address the expected growth and start planning now.



STRATEGICTRANSIT CORRIDORS



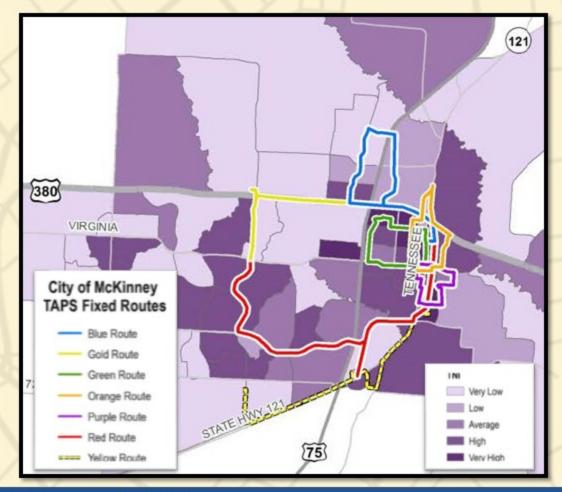
To address the projected growth within the region, DCTA has engaged local and regional governments as well as the private sector in planning efforts to implement transit service on US 380 (McKinney to Denton) and BNSF Railway (Prosper to Carrollton). DCTA is prepared to incorporate the transit planning of US 75 (McKinney to Plano) as requested by the MUTD.





FROM FIXED ROUTE TO CIRCULATOR

DCTA recognizes that fixed route bus service isn't always the answer to a community. Suburban communities don't always have the density required for an efficient and successful traditional transit. We have successfully developed customized plans for communities where traditional transit service isn't the answer.





COMMUNITY CIRCULATOR



DCTA believes the next step before fixed-route service is implementation of a circulator connecting high traffic local destinations.



Scoring Summary

	Total	Project Understanding	Scope of Services	Project Manager/St aff Qualificatio ns	Firm Qualifications /References	Project Schedule	Project Cost
Supplier	/ 100 pts	/ 10 pts	/ 15 pts	/ 15 pts	/ 20 pts	/ 20 pts	/ 20 pts
DCTA	89.33 pts	8.667 pts	12 pts	14 pts	18.67 pts	18.67 pts	17.33 pts
DART	74 pts	8.667 pts	10 pts	14 pts	14.67 pts	13.33 pts	13.33 pts



TITLE: CIP Program Updates

COUNCIL GOAL: Direction for Strategic and Economic Growth

MEETING DATE: April 24, 2017

DEPARTMENT: Development Services/Engineering and Public Works

CONTACT: Gary Graham, P.E., PTOE, CIP & Transportation Engineering

Manager

Patricia Jackson, P.E., Facilities Construction Manager Ryan Mullins, Interim Director of Parks and Recreation

RECOMMENDED CITY COUNCIL ACTION:

 Receive presentation and discuss issues related to the Capital Improvements Program.

ITEM SUMMARY:

- Infrastructure Construction Projects
 - Gary Graham, P.E., PTOE, CIP & Transportation Engineering Manager
- Facility Construction Projects
 - Patricia Jackson, P.E., Facilities Construction Manager
- Parks Projects
 - Ryan Mullins, Interim Director of Parks and Recreation

BACKGROUND INFORMATION:

 The City's 2016 Strategic Plan includes the goals of sustainable, unique neighborhoods, improved mobility within, to and from McKinney and a vibrant historic district including an authentic downtown and neighborhoods. As part of that effort, the City adopts an annual capital improvement program consistent with those goals.

• This presentation will highlight various CIP projects and provide an opportunity for the City Council to be informed on the various projects that are furthering their adopted strategic plan.

FINANCIAL SUMMARY:

N/A

BOARD OR COMMISSION RECOMMENDATION:

N/A

SUPPORTING MATERIALS:

Presentation

Capital Improvement Program Update

April 24, 2017



Presenters

Engineering Department

Gary Graham, PE, PTOE, Infrastructure Construction Projects

Public Works Department

Patricia Jackson, PE, Facility Construction Projects

Parks, Recreation, and Open Space Department

Ryan Mullins, Park Construction Projects





- Accessibility Improvements for Public Right-of-Way
- Arterial Capacity Improvements (Westridge at Custer, US 380 and Hardin, Ridge and Virginia)
- Bloomdale Road Extension (Community to Hardin)
- Cole Street Reconstruction (Bass Street to College Street)
- Custer Road Design & ROW
 (US 380 FM 1461)
- FM 546 Replacement (SH 5 – Airport)
- Hardin Blvd Lanes 5 & 6
 (SH 121 McKinney Ranch Pkwy)
- Hardin Retaining Wall

- Lake Forest Drive Lanes 3 & 4
 (Wilmeth Bloomdale)
- Laud Howell Parkway Extension
- McLarry Drive Reconstruction
- McKinney Ranch Pkwy Lanes 3 & 4 (Hardin Blvd to US 75 SBFR)
- Redbud Lanes 3 &4
- Stonebridge Bridge at Rowlett Creek
- Traffic Signal Video Upgrades
- Traffic Signal Installations
- School Pedestrian Safety Improvements
- Virginia Parkway Lanes 5 & 6 (Ridge- US 75)





Cole Street Reconstruction

Bass to College (CO9151)

Reconstruct Cole Street including paving, water, sewer, drainage, and sidewalks.

Construction Cost: \$2.3 million

Milestone Dates

Design Start: October 2015

Construction Start: November 2016

Construction End: August 2017









Bloomdale Road Extension

Hardin to Community (ST4227)

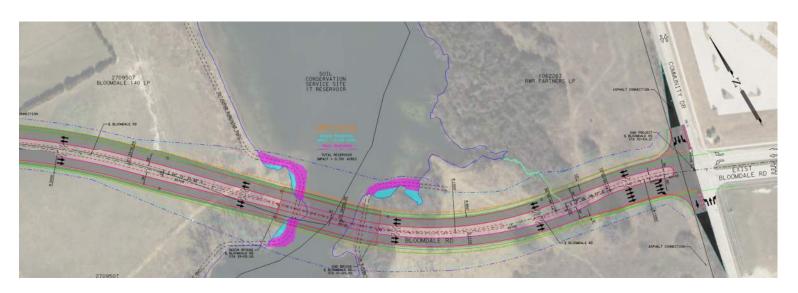
Construct 4 lanes of ultimate 6 lanes from Community to Hardin.

Construction Cost: \$8 million

Milestone Dates

Design Start: August 2016

• Construction Begin: Early 2018







546 New Alignment

SH 5 to Airport Drive (ST1219/ST1231)

New 4-lane (ultimate 6-lane) alignment of FM 546 from SH 5 to east of Airport Drive.

Construction Cost: \$17.5 million

Third-Party Participation

- TxDOT
- Collin County
- Regional Toll Revenues
- Proposition 1

Milestone Dates

Planning Start: January 2009

Construction Start: Fall 2016

Construction Finish: Mid 2018









Laud Howell Parkway

Trinity Falls Parkway to Lake Forest Drive (ST4331)

Construct 4 to 6 lanes of the proposed roadway. Including the bridge over Honey Creek.

Construction Cost: \$32 million



Milestone Dates

Design Start: August 2016 Construction Start: 2017 Construction End: 2020





Virginia Parkway Lanes 5 & 6

Ridge Road to US 75 (ST1219/ST1231)



Widen Virginia to 6-Lanes with related improvements to the bridge over Wilson Creek, water, sewer, drainage, lighting, traffic signals and sidewalks.

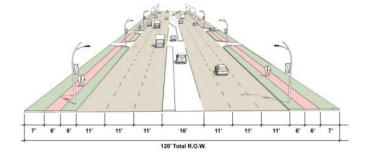
Construction Cost: \$13.9 million

Milestone Dates

Design Start: October 2013

Construction Start: February 2017

Construction End: Early 2019







Summary of Progress

Project No.	Project Name	■ Description	Status J
TR4373	US 380 and Tucker Hill Signal	New Signal	Complete
TR3215	Virginia and Louisiana Traffic Calming	Traffic Calming b/t Graves and College	Complete
ST3209	Lake Forest Lanes 5&6	SH 121 to McKinney Ranch Parkway	Complete
ST4220	Arterial Capacity Improvements	Custer at Stacy, Stonebride and Fountainview,	Complete
GR1412	Bicycle Signage Project	Citywide	Complete
TR4418	Fiber Ring	Custer & Eldorado to APEX	Complete
ST1232	FM 546 Replacement Construction	New Alignment from the Airport to SH 5	TxDOT Constructing
ST6093	Lake Forest Lanes 3&4	Wilmeth to Bloomdale	Construction 85% Complete
ST1231/ST1219	Virginia Parkway Lanes 5&6	Ridge to US 75	Construciton Started
CO9151	Cole Street	Bass to College	Construction 55% Complete
ST3211	Hardin Blvd Lanes 5 & 6	SH 121 to McKinney Ranch Parkway	Construciton Started
ST1614	McKinney Ranch Parkway	From Approx 1700' East of Hardin to US 75	Construciton Started
TR3213	Traffic Signal Video Upgrades	Various Locations	Construction 80% Complete
TR5073	Median Street Lighting	Various Locations	Combined with Virginia Pkwy Project
FA4320	Trinity Falls Parkway	From FM 543 to Crump Drive	Waiting on Trinity Falls Developer
ST4417	Hardin Retaining Wall & Fence	Between Trailwood and Palmdale	Desing 90% Complete
TR1620/TR1702	FY 17 Traffic Signals	Independence & estridge, Hardin and Winding Brook,	Design 20% Complete
ST4331	Laud Howell Parkway	Construction of New Arterial	Design 60% complete
ST4227	Bloomdale Road	Community to CR 164	Design 30% Complete
TR1603	Safe Acess to Schools	Sidewalk and signage at Various Locations	Design 20% Complete
ST4334	Stonebridge Bridge at Rowlett CreeK	Bridge Deck and Approach Paving	Design 30% Complete
ST4422	Trinity Falls Parkway Link	Lanes 3 & 4 from LHP to Trinity Falls Prky	Waiting on Trinity Falls Developer
ST1612	Redbud Lanes 3 & 4	Bloomdale to McLarry	Design 60% complete
ST1613	McLarry Resonstruction	Redbud to 1000' north of Redbud	Design 60% complete
ST1216	SH 5 Improvements - Resonstruction	Design & Construction for Lamar to Standifer	TxDOT Taking Lead
ST9115	Custer Road	US 380 to FM 1461	Design 60% Complete
ST3210	SH 5 Improvements - Resonstruction	Standifer to Eldorado	TxDOT Taking Lead
ST1618	Arterial Capacity 2017-2018	Westridge at Custer, Ridge and Virginia, US 380 and	Scoping
TR9127	ITS	Update City's ITS Master Plan	Scoping
ST4215	ADA Accessibility Projects Umbrella	Various Locations	Scoping
ST1617	Ridge Road - Construction	US 380 to Wilmeth	Scoping
TR0220	Traffic Signals Umbrella	Location to be Determined	Future Year Funding
ST4372	Airport Extension	From End of 4 Lane Section to FM 546	Not Started
ST4225	Arterial Capacity Improvements Umb.	Locations to Be Determined	Future Year Funding
ST4375	Development Catalyst Project	Locations to Be Determined	Future Year Funding
CO4412	Gateway Development Infrastruct.	Streets improvements for Development	Identifing Project
FA1621	Bois d' Arc	From US 380 to Crowe Lane	Waiting on Developer
TR4235	Traffic Signal Controller Upgrade	Citywide	Exploring Controller Options
CO4238	Town Center Infrastructure	Location to be Determined	Future Year Funding
ST1616	Stonebridge - Construction	US 380 to Wilson Creek	On Hold for Developers to Negotiatie
CO1208	Flour Mill	East of SH 5	Project Cancelled

Streets 5-Year CIP

Budget \$137 MM

Spent/Encumbered \$37 MM



Utility and Drainage Projects

- 794 and 850 Pressure Plane Transmission Lines
- Aerial Crossing Improvements
- Club Lake 8-inch Water Line Loop
- FM 546 Water & Watewater Relocations
- Gerrish Pump Station Improvements
- King's Lake Erosion Mitigation
- Pearson Avenue and Related Drainage Improvements
- Redbud Pump Station Site Development
- Sediment Removal (Provine Lake)

- Substandard Utility and Street Rehab (East of SH 5)
- Substandard Utility and Street Rehab (North of Virginia)
- Substandard Utility and Street Rehab (South of Virginia)
- University Pump Station 10 MG Ground Storage Tank
- Virginia 12-inch Water Main (Included with ST1219)







Utility and Drainage Projects

Redbud Pump Station Site Development (WA8132)

Design and construct the Redbud Road Pump Station Facility including an 8 MG water ground storage reservoir and associated appurtenances to serve the 794 and 850 Pressure Plane Service Areas for system capacity due to growth.

Construction Cost: \$ 22,000,000

Milestone Dates

Design Start: May 2016

Construction Start: June 2017

Construction End: Summer 2018







Utility and Drainage Projects

Summary of Progress

Water & Wastewater 5-Year CIP

Budget - \$210 MM **Spent/Encumbered** - \$26 MM

Drainage 5-Year CIP

Budget - \$17 MM **Spent/Encumbered** - \$4.8 MM



- Accessibility Improvements Downtown Parking Lots Projects
- Air Center Hangar MACH 2
- Air Center Maintenance Building
- APEX Center
- City Council Chambers A/V Systems Upgrade
- Facilities Master Planning
- Fire Station # 9
- John & Judy Gay Library Phase 2
- Lease Space for Annex B Occupants
- Public Safety Facilities Phase III Support Building
- Public Works Master Planning and Expansion







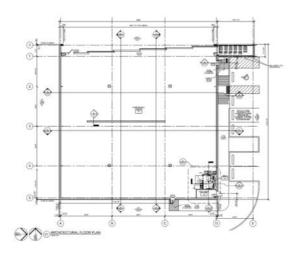
McKinney Air Center Hangar 2 (MACH2) (AI4377)

Design and Construct MACH2

Total Project Budget: \$1.5 million

Milestone Dates

- Design Completed
- Projected Construction Completion:
 November 2017









APEX Centre 4B-1409 & PK7102

APEX Centre - Aquatics and Fitness Center

Total Project Budget: \$36 million

Milestone Dates

- Design Completed
- Projected Construction Completion:
 December 2016





MCKINNEY Aquatic & Fitness Cente

Manhattan

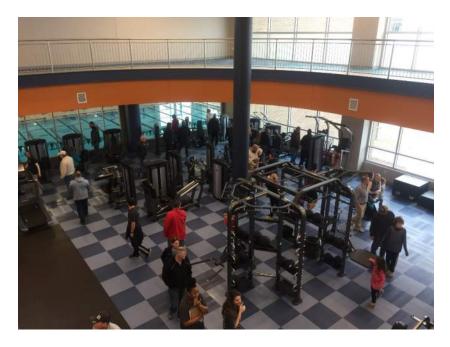
Building excellence.





APEX Centre

4B-1409 & PK7102









Fire Station No. 9

(FI3244)

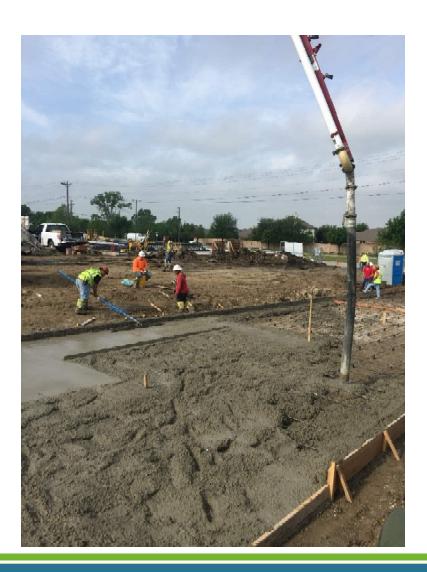
Design and Construct Fire Station No. 9 4900 Summit View Drive

Total Project Budget: \$7.1 million

Milestone Dates

- Design Completed
- Projected Construction Completion:
 October 2017









Public Safety Building Phase 3

(FC2229)

Design and Construct a Support Building

Total Project Budget: \$9.064 million

Milestone Dates

- Design Completed
- Projected Construction Completion:
 November 2017







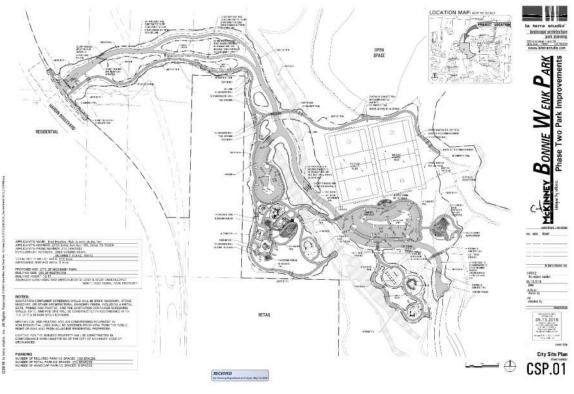
Bonnie Wenk Park Phase 2

- Prestwyck Neighborhood School Park
- Scott Elementary School Park
- Parks Accessibility
- Gabe Nesbitt Tennis Center Expansion
- Goldstar Memorial
- Gray Branch Park Master Plan
- Parks, Recreation, Trails and Open
 Space Master Plan
- Wilson Creek Hike and Bike Trail
- Comegy's Creek Hike and Bike Trail
- Rowlett Creek/121 Hike and Bike Trail
- SPCA Hike and Bike Trail
- Community Center Patio
- Finch Park Improvements





Bonnie Wenk Park Phase 2



- \$8,391,031 Budget
- Construction Begins April 2017
- Summer 2018 Completion







Scott Elementary School Park

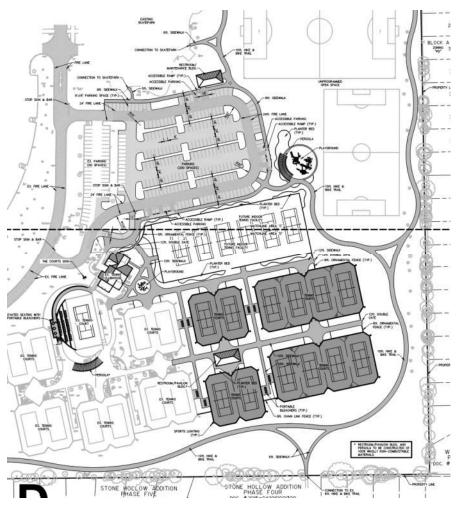


- \$2,425,000 Budget
- Design Development in progress
- Construction anticipated to begin spring 2018





Gabe Nesbitt Tennis Center Expansion



- \$7,000,000 Budget
- Design Completed
- Summer Bidding
- Construction anticipated to begin late summer





Goldstar Memorial



Unique by nature."

Gray Branch Master Plan



- \$935,000 Budget
- Currently in contract negotiations for Design

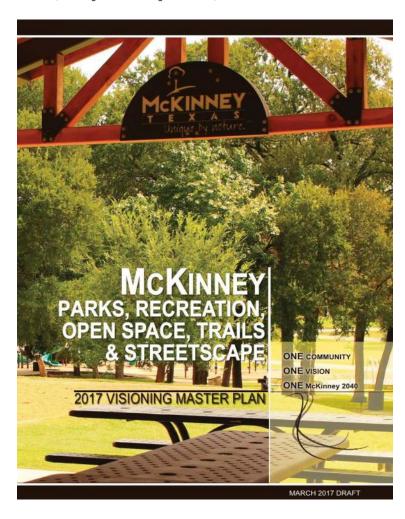


GRAY BRANCH 212 ACRES

Origianal - 100 acres - 2009 Additional - 50 acres - 2013 62 acres - 2016



Parks, Recreation, Open Space, Trails and Streetscape Master Plan



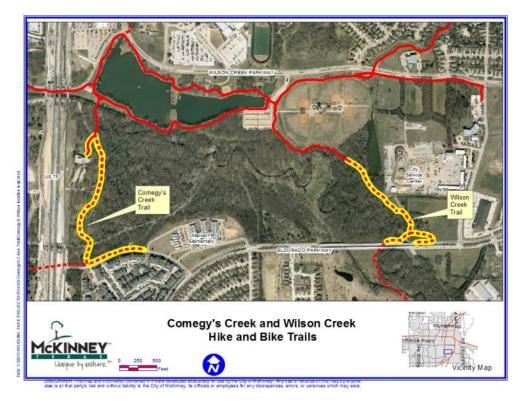
- \$280,000 Budget
- Council consideration in May





Hike & Bike Facilities

Comegy's Creek Trail & Wilson Creek Trail



Wilson Creek Trail

- \$708,150 budget
- Construction to begin in May
- Completion August 2017

Comegy's Creek Trail

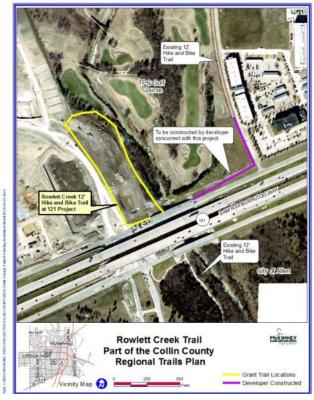
- \$1,043,000 budget
- Construction to begin in May
- Completion October 2017





Hike & Bike Facilities

Rowlett Creek/121 Trail & Stacy Road/SPCA Trail





Rowlett Creek/121 Trail

- \$270,000 budget
- Construction to begin in June
- Completion September 2017



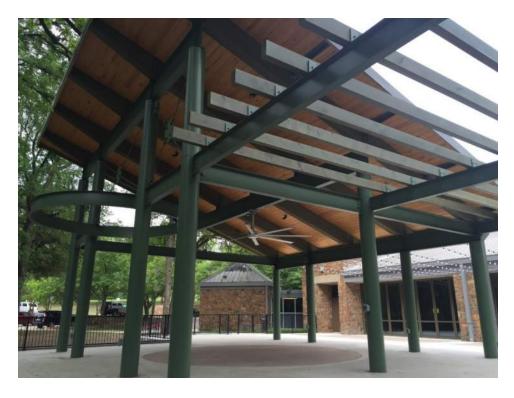
Stacy Road/SPCA Trail

- \$240,000 budget
- Working on land acquisition



Park Facilities

Community Center Patio and Playground



- \$1,070,000 Project
 Cost
- Completed
 November 2016





Other Projects ADA Inspections and Improvements





\$250,000 Annually



