

Collin County Transit: Service Update

McKinney UTD Meeting
January 31, 2018

Program Overview

Participants

Total: 222

Taxi Voucher Program: 220

Demand Response Program: 2

Budget

Annual Budget: \$350,000

Expended to Date: \$41,619.70

Balance: \$308,380.30

Service Overview

June – December 2017	Total	Taxi Voucher Program	Demand Response Program
Participants	222	220	2
Number of Riders	86	84	2
Trips Taken	1,917	1,908	9
Average Cost per Trip		\$16.15	\$54.43
Average Miles Per Trip		9.58	10.89

Monthly Ridership

	Taxi Trips	Demand Response Trips	Total Trips
June	89	6	95
July	150	0	150
August	272	2	274
September	320	1	321
October	399	0	399
November	361	0	361
December	317	0	317
Total	1,908	9	1,917

Trips by City

	Taxi Trips	Demand Response Trips	Total Trips
Celina	0	0	0
Lowry Crossing	0	0	0
McKinney	1892	9	1901
Melissa	5	0	5
Princeton	11	0	11
Total	1908	9	1917

Saturday Service

	Number of Saturday Trips	Unduplicated Saturday Riders	Average Cost of Saturday Trips	Total Cost of Saturday Trips
October	11	4	\$6.00	\$65.95
November	8	1	\$5.65	\$45.20
December	23	7	\$10.53	\$242.15
Total	42	9	\$8.41	\$353.30

Service Enhancements

November 2017

- City of Celina Outreach Event (November 16)

January 2018

- Customer follow-up
- Staff-to-Staff Workshop (January 17)

February 2018

- Customer Satisfaction Survey
- Irving Holdings Software Upgrade (February 22)

March 2018

- Online application
- McKinney Affordable Housing Public Hearing (March 19)

Staff-to-Staff Workshop

Innovative Service: Enhance Current Service, General Public



Local Service: Site-Specific, Employer, Community Circulators



Commuter Bus Service: Work Access Trips



BRT/Rail Service: Long-Range Corridor Planning

