

Update on EnerGov McKinney's New Land Management System

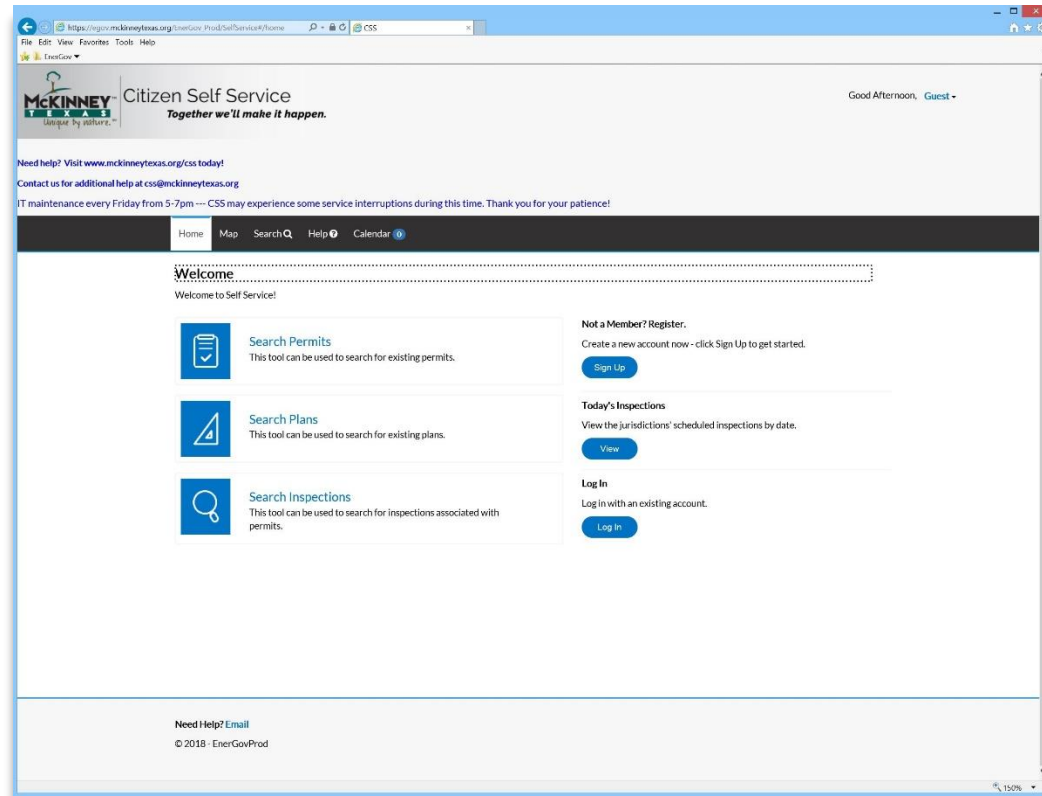
Michael Quint, Executive Director of Development Services

April 16, 2018



Background

- **October 16, 2017:** McKinney officially launched EnerGov, McKinney's new land management system developed by Tyler Technologies, Inc.
- The implementation saw initial challenges but continued patches and refinements have been installed.
- **January 16, 2018:** Staff provided the City Council with an update.



What's the Latest?

Since the last update to the City Council in January 2018, Staff from the Development Services Division, the IT Department, and Tyler Technologies, Inc. have accomplished the following:

1. Completed the review of hundreds of backlogged submittals resulting in more expedited permit processing;
2. Identified and eliminated a number of software glitches;
3. Developed, tested, and implemented a substantial update to the EnerGov system which has established a much more stable software environment for our customers;
4. Hired one additional IT Department staff member specializing in EnerGov;
5. ***Restarted detailed process mapping efforts aimed at making McKinney's processes more efficient and easier to navigate; and***
6. ***Began to realize the positive impacts of the data collected from the EnerGov back end.***

Process Mapping Efforts



Process Mapping Efforts

Now that EnerGov is more stable, we're able to refocus on making things more efficient for our customers by relaunching our detailed process mapping efforts. These refined process maps will necessitate the reconfiguration of portions of EnerGov's back end.



Benefits of EnerGov

One of the main benefits of EnerGov was always anticipated to be the data that it would store and create. We've now begun realizing some positive impacts of the data collected from the back end of EnerGov when it comes to reporting.

December 2017

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McKinney at a Glance

A monthly development report prepared by the McKinney Planning Department

McKinney Population Summary

Year	Population	Year	Population	Year	Population	Year	Population
1900*	4,342	1991	23,138	2001	58,438	2011	133,619
1910*	4,714	1992	24,261	2002	66,990	2012	136,666
1920*	6,677	1993	25,953	2003	76,907	2013	140,826
1930*	7,307	1994	29,706	2004	85,865	2014	149,082
1940*	8,555	1995	30,173	2005	94,733	2015	155,142
1950*	10,560	1996	31,783	2006	104,853	2016	161,905
1960*	13,763	1997	34,150	2007	115,198	2017	168,358
1970*	15,193	1998	38,700	2008	120,978		
1980*	16,256	1999	44,000	2009	122,083		
1990*	21,283	2000*	54,369	2010*	131,117		

*Official Census Figure

McKinney Unemployment Rate

Unemployment Rates
published by the Texas Workforce Commission
for November 2017

Location	Rate
McKinney	3.1%
Collin County	3.0%
Texas	3.8%

Texas Unemployment Rate is seasonally adjusted

Building Permit Summary

Development Type	This Month ¹		Year to Date ²	
	Permits Issued	Construction Dollars	Permits Issued	Construction Dollars
Single Family	95	\$32,271,505	2,521	\$804,505,939
Multi-Family	1 @ 212	\$21,961,886	4 @ 1,129	\$137,467,450
Non-Residential	11	\$18,718,416	100	\$239,296,995
Vertical Mixed-Use	0 @ 0	\$3,060,000	1 @ 330	\$41,004,591

¹2017 Single Family and Non-Residential permits may include permits issued in the Trinity Falls Municipal Utility District and McKinney's ETJ.
²In December 2017, 9 single family permits valued at \$1,808,194 were issued in the Trinity Falls MUD and ETJ. In the 2017 calendar year, 229 single family permits valued at \$62,506,508 and 0 non-residential permits valued at \$0 have been issued in the Trinity Falls MUD and ETJ.
Note: Non-Residential permits include commercial, institutional, and recreational permits.

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www.mckinneytexas.org/projects

McKinney at a Glance

Single Family Permits (2013-2017)

2015 ¹		2016 ²		2017 ³	
Permits	Valuation	Permits	Valuation	Permits	Valuation
464	\$159,619,856	432	\$148,976,943	653	\$219,825,555
536	\$179,787,881	647	\$208,937,771	819	\$268,819,839
568	\$191,108,421	663	\$213,410,197	726	\$210,165,844
513	\$173,027,832	463	\$162,681,574	323	\$105,694,701
2,081	\$703,543,990	2,205	\$734,006,485	2,521	\$804,505,939

Multi-Family Permits (2013-2017)

2015		2016		2017	
Permits	Valuation	Permits	Valuation	Permits	Valuation
1@245	\$21,000,000	1@200	\$22,081,870	1@270	\$36,544,110
1@182	\$16,140,948	2@595	\$52,022,267	1@271	\$38,751,544
1@884	\$59,845,641	0@0	\$0	1@376	\$40,210,000
4@891	\$95,566,810	2@390	\$41,940,067	1@212	\$21,961,886
9@2,202	\$192,553,399	5@1,185	\$116,044,204	4@1,129	\$137,467,450

Residential Permits (2013-2017)

2015 ¹		2016 ²		2017 ³	
Permits	Valuation	Permits	Valuation	Permits	Valuation
40	\$8,309,154	10	\$14,723,451	22	\$121,498,300
18	\$35,825,718	15	\$12,566,488	19	\$28,038,047
24	\$102,586,757	16	\$30,695,412	32	\$44,426,534
19	\$41,205,391	18	\$58,202,218	27	\$45,333,814
71	\$187,927,020	59	\$116,187,569	100	\$239,296,995

Vertical Mixed-Use Permits (2013-2017)

2015		2016		2017	
Permits	Valuation	Permits	Valuation	Permits	Valuation
0@0	\$0	0@0	\$0	1@330	\$41,004,591
0@0	\$0	0@0	\$0	0@0	\$0
0@0	\$0	1@1	\$290,000	0@0	\$0
0@0	\$0	0@0	\$0	0@0	\$0
0@0	\$0	0@0	\$290,000	1@330	\$41,004,591

¹2015 and 0 non-residential permits valued at \$0 have been issued in the Trinity Falls MUD and ETJ.
²2016 and 0 non-residential permits, valued at \$0 were issued in the Trinity Falls MUD.
³2017 and 1 non-residential permit, valued at \$45,000 were issued in the Trinity Falls MUD.
Personal permits. Permit activity listed by calendar year. Non-residential permits only include new buildings and

Major Projects at a Glance

10 Downtown Mixed Use Site Phase I
260 E. Davis St.
Valuation: \$41 million
Permit Issuance: February 2017

20 Public Safety Training Center (Collin College)
3800 Redburn Blvd.
Valuation: \$35 million
Permit Issuance: February 2017

23 Legends of McKinney
2305 S. Crutcher Crossing
Valuation: \$13.3 million
Permit Issuance: October 2016

24 Springhill Suites
2600 S. Central Exp.
Valuation: \$7.8 million
Permit Issuance: October 2016

27 Sanctuary at Westridge
402 Coit Rd.
Valuation: \$32 million
Permit Issuance: June 2016

28 Artistry Senior Residence at Craig Ranch
8950 Collin McKinney Pkwy.
Valuation: \$20 million
Permit Issuance: June 2016

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Projects at a Glance

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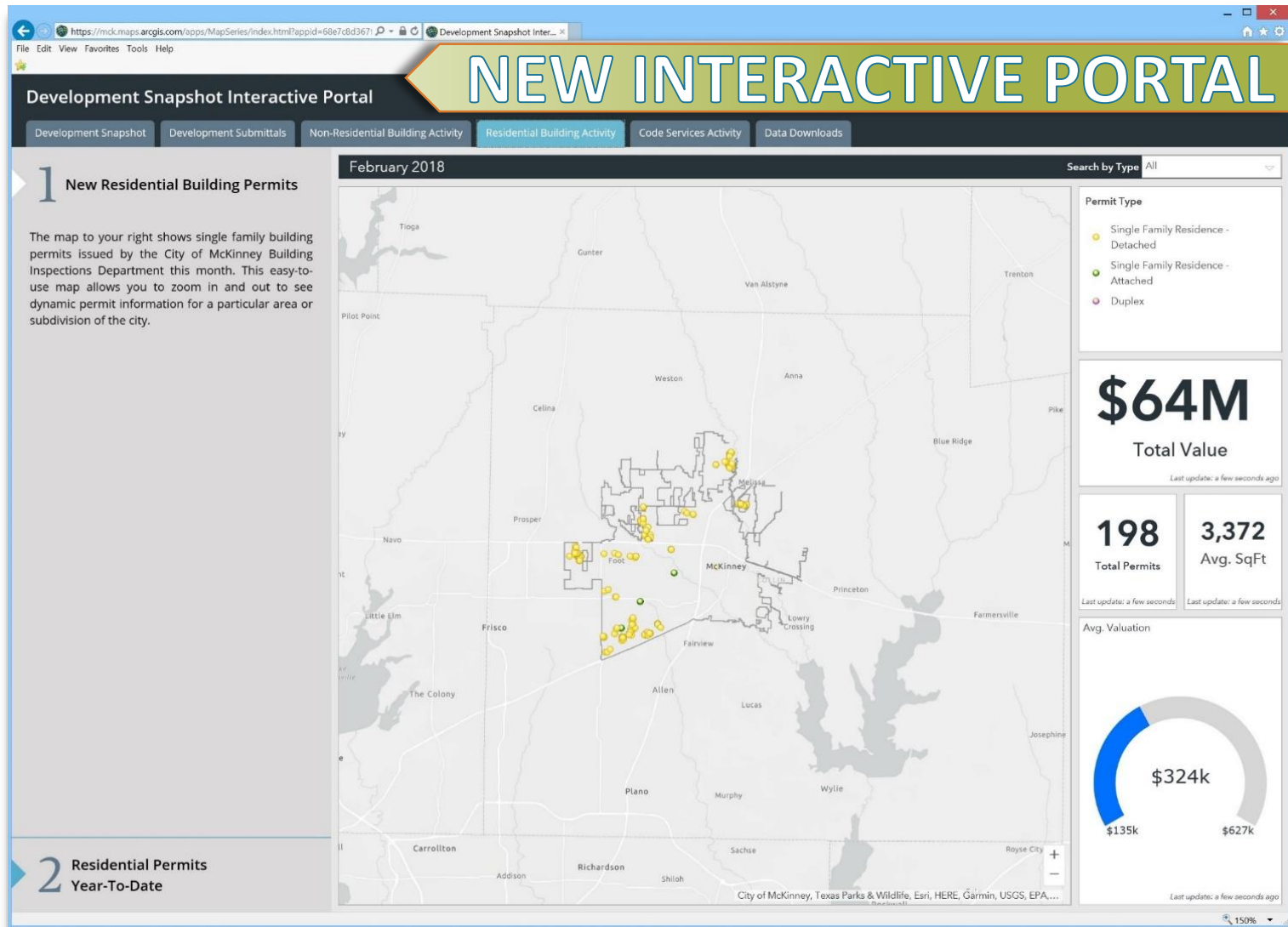
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Old Monthly Report

Benefits of EnerGov



A brief demo of the new portal

by

Jennifer Arnold, Planning Manager

What's Next?

- City Staff continues to work daily to identify and resolve minor issues with the EnerGov system;
- Development Services Division Staff will complete the process mapping of critical business processes by end of April/early May;
- IT Department Staff will coordinate with Tyler Technologies, Inc. for potential cost estimates for the expedition of larger reconfigurations of the EnerGov system;
- City Staff plans to return to the City Council in May/June 2018 with a more formal request for assistance.

Questions?