Update on EnerGov
McKinney's New Land Management System

Michael Quint, Executive Director of Development Services

April 16, 2018

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Background

- **October 16, 2017:** McKinney officially launched EnerGov, McKinney's new land management system developed by Tyler Technologies, Inc.

- The implementation saw initial challenges but continued patches and refinements have been installed.

- **January 16, 2018:** Staff provided the City Council with an update.
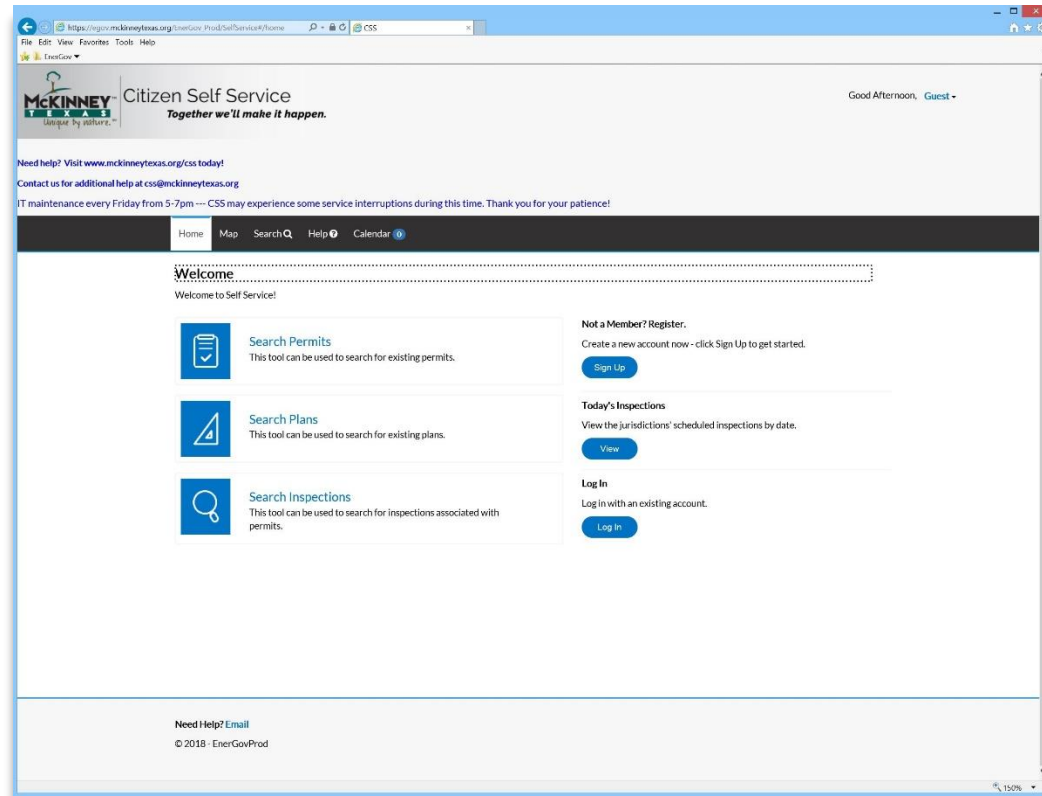
What's the Latest?

Since the last update to the City Council in January 2018, Staff from the Development Services Division, the IT Department, and Tyler Technologies, Inc. have accomplished the following:

1. Completed the review of hundreds of backlogged submittals resulting in more expedited permit processing;
2. Identified and eliminated a number of software glitches;
3. Developed, tested, and implemented a substantial update to the EnerGov system which has established a much more stable software environment for our customers;
4. Hired one additional IT Department staff member specializing in EnerGov;
5. *Restarted detailed process mapping efforts aimed at making McKinney's processes more efficient and easier to navigate; and*
6. *Began to realize the positive impacts of the data collected from the EnerGov back end.*

Process Mapping Efforts

Process Mapping Efforts

Now that EnerGov is more stable, we're able to refocus on making things more efficient for our customers by relaunching our detailed process mapping efforts. These refined process maps will necessitate the reconfiguration of portions of EnerGov's back end.

Benefits of EnerGov

One of the main benefits of EnerGov was always anticipated to be the data that it would store and create. We've now begun realizing some positive impacts of the data collected from the back end of EnerGov when it comes to reporting.

Old Monthly Report

Benefits of EnerGov
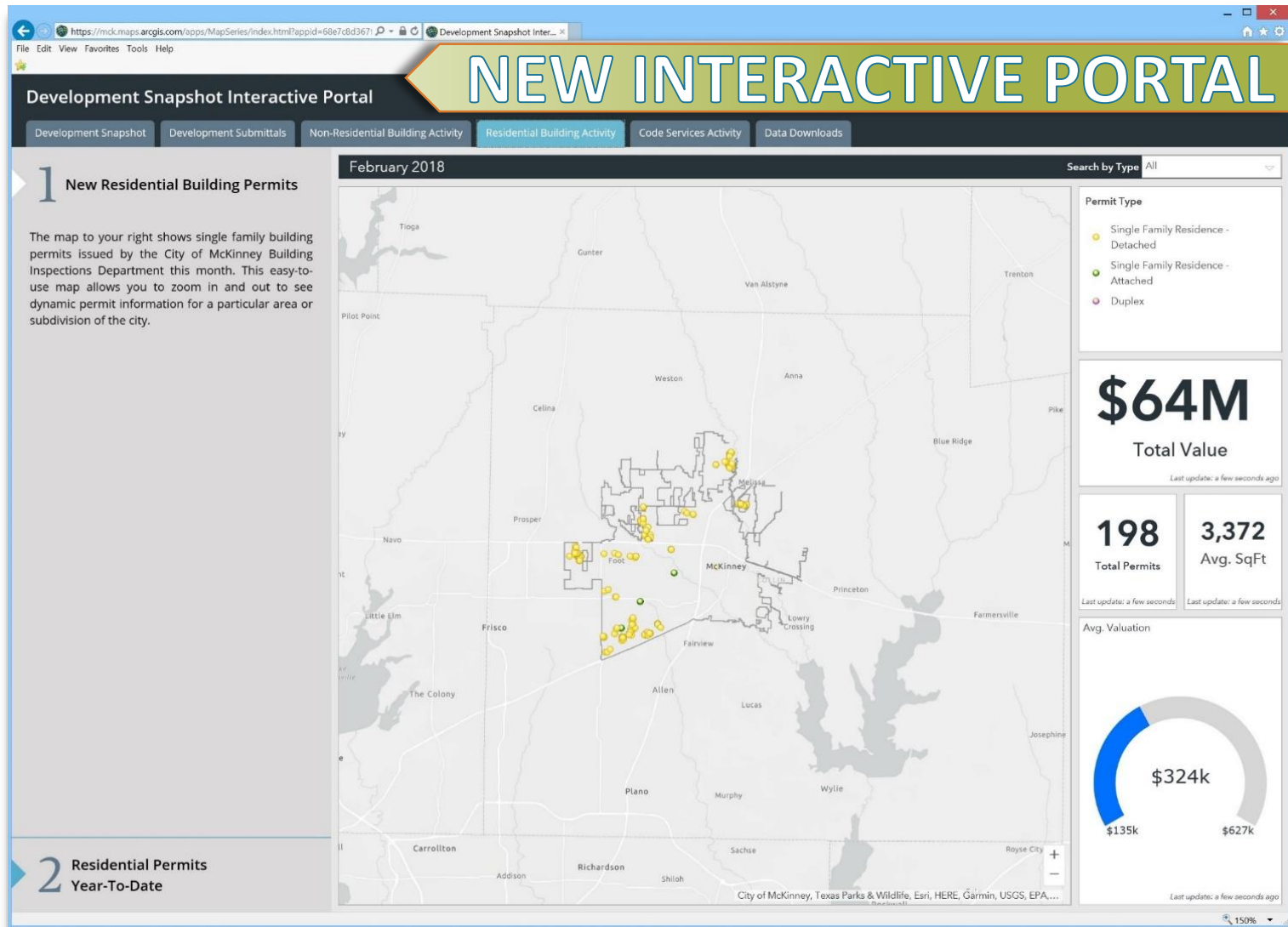
A brief demo of the new portal

by
Jennifer Arnold, Planning Manager

What's Next?

- **City Staff continues to work daily to identify and resolve minor issues with the EnerGov system;**

- **Development Services Division Staff will complete the process mapping of critical business processes by end of April/early May;**

- **IT Department Staff will coordinate with Tyler Technologies, Inc. for potential cost estimates for the expedition of larger reconfigurations of the EnerGov system;**

- **City Staff plans to return to the City Council in May/June 2018 with a more formal request for assistance.**

Questions?