I. MCVB Room Nights Generated: TTL Room Nights: 575; TTL Revenue: \$ 64,715

## WEDDINGS COMPLETED in April 2018 - TTL Room Nights: 199; TTL Rev: $\mathbf{\$ 2 4 , 2 1 9}$

- McLellan/Sanders Wedding - Sheraton: TTL rooms: 26, TTL rev: \$2734
- Taitt Wedding - Sheraton: TTL rooms: 30, TTL rev: \$ 3925
- Kacie Phillips - Holiday Inn: TTL rooms: 2, TTL rev: \$228; Towne Place Suites: TTL rooms 19, TTL rev: \$2071
- Patty Quexada Wedding - Holiday Inn: TTL rooms: 12, TTL rev: $\$ 1428$
- Jenny Checks Wedding - block made at Holiday Inn, no pick ups
- Emily Wolf - The Grand: TTL rooms: 43, TTL rev: \$3416
- Crystal Eaton Wedding -- La Quinta: TTL rooms: 33, TTL rev: \$2411


## No Pick-ups on the following weddings: 6

- Alex Parkinson Wedding, April 2018, the Rosemary Barn
- Chris Shuma Wedding - April 2018, the Springs
- Angel Vance - April 2018, River Road Chateau
- Moomaw/Tchao -April 2018, D’Vine Grace
- Spears/Vazquez - April 2018, The Gather in Downtown McKinney - The Grand
- Chris Shuma Wedding - April 2018 - The Springs


## ASSOCIATION/CORPORATE/SMERF COMPLETED in April 2018: TTL Room nights: 376; TTL Revenue: \$40,496

## Associaton: TTL Rooms: 0; TTL Rev: \$ 0

## Corporate: TTL Rooms: 376; TTL Revenue: \$40,496

- Torchmark- AIL 101, Sheraton-April 8-11, 2018, TTL room nights: 289 ; TTYL Rev. \$ 27,455
- Torchmark- Sheraton: April 22-25,2018, TTL room nights: 53; TTYL Rev. \$ 5,035
- Emerson: Lifecycle SVCS IV1106 - Holiday Inn: April 10-12, 2018, TTL room nights: ; TTYL Rev. \$ CANCELLED
- Clayton Homes - The Grand: TTL rooms: 34, TTL rev: \$8006


## SMERF: TTL Rooms: 0; TTL; Rev: \$ 0

- Block at the Holiday Inn for the Arts meets Floral at the Heard Craig, no pick up

Sports: TTL Rooms: 0; TTL Rev: \$ 0
II. Visitors: FYTD Total (Oct. - Apr. '18): 3,084

Total: (includes all individuals that have come through the visitor's center)

- Out of State: 73
- Out of Country: 27
- Texas Residents: 13
- McKinney Residents: 0
- Register Total: 113
- Ticker Counter: 392
- Top Five States requesting information:
- Top Five States requesting information:
- Texas- Houston, San Antonio, Austin, Ft Worth, Dallas
- California - Los Angeles, Sacramento, Riverside, San Diego, Fairfield
- Florida - Orlando, Coral Springs, Jacksonville, Port St. Lucie, Tampa
- Oklahoma - OKC, Edmond, Broken Arrow, Norman, Tulsa
- Louisiana - Lake Charles, Shreveport, Baton Rouge, New Iberia Slidell


## III. RFP's: 7 (3-Association, 0-Corporate, 4 -Weddings, 0-Social (-Religious, 0-Sports, 0-Day Trips)

## Association: 3

- TACVB 2019 Marketing Symposium
- 2 day symposium, dates are flexible - April \& May preferred.75-100 Attendance, 90 Total room nights, 60 peak
- TTIA 2019 Travel Summit. Date: $3^{\text {rd }}$ or $4^{\text {th }}$ Week in September. Peak room nights - 250, Approximately 500 attendees. Requirements from CVB were very steep (i.e.: $\$ 18,000$ for sponsored sit-down lunch, $\$ 6,000$ for Sponsor \& Host board dinner, $\$ 16,000$ for sponsor \& hosting of opening night reception. Etc.)
- TTIA 2020 Travel Summit. Date: $3^{\text {rd }}$ or $4^{\text {th }}$ Week in September. Peak room nights -250 , Approximately 500 attendees. Requirements from CVB were very steep (i.e.: $\$ 18,000$ for sponsored sit-down lunch, $\$ 6,000$ for Sponsor \& Host board dinner, $\$ 16,000$ for sponsor \& hosting of opening night reception. Etc.)
RFP Awarded: Texas Folklore Society - April 25-28, 2019, Hotel Selected: Sheraton, 150-200 attendees. Approx. 70 room nights. They will come back for a site visit for "things to do" - the group is very interested in Historical Tours

Corporate: 0
SMERF: 4 (Weddings)

- Philip Alvarado Wedding - The Springs
- Rosie Perez Wedding - D'Vine Grace
- Erin Burge Wedding - Stonecrest
- Stephanie Aguilar - The Springs


## IV. Site Visits: 1

- City Perimeter Site Tour with Hilton Home 2 \& Spring Hills Suites Sales Managers


## V. Lost Business: 2

- TTIA 2019 \& 2020 Travel Summit - event is too large for McKinney and they are asking for to many concessions.
- TTIA 2020 Travel Summit - event is too large for McKinney and they are asking for to many concessions.


## MEDC-MCDC-MAIN ST.

VI. Advertising: Ads/materials created and submitted: Created/submitted materials (photos and text) Blogs on our website: 241

- Food Walks of Texas: 1
- Breakfasting McKinney Style: 9
- 7 Reasons to Love McKinney Wine Merchant: 62
- Second Saturday Blog: 63
- Yellow Wood Festival: 79
- Memorial Day Weekend in McKinney: 27


## Visits on Homepage News Flash buttons \& landing pages:

- Arts in Bloom: 67
- Memorial Day Weekend: 36
- Plan Your Visit: 16
- Weekend Update page: 131
- Weather: 0
- Breakfast: 6
- Second Saturdays: 61


## Photos, Text Written, Marketing Materials and Ads Submitted

- Materials Submitted
- Press release for Yellow Wood Festival
- Set up page for Memorial Day Weekend events
- Took photos at Arts in Bloom
- Submitted May TourTexas.com materials
- Wrote letters of support about filmmaker for City Manager and CVB Director
- Prepared welcome slide for Volunteer McKinney sponsorship
- Photos at Art Meets Floral
- Submitted NTTW info to TTIA
- Took photos at:
- Arts in Bloom
- Art Meets Floral
- Chicken Coop Tour

Advertising- Website \& Publication ROI Tracking:

- Meeting Planners Guide: 29
- McKinney Lions Program: 2
- TourTexas.com: 18
- Strikes Against Cancer: 53
- Oxford American Readers: 1
- County Line Magazine: 5


## Free Publicity:

| FY 17-18 | Budgeted <br> Amount |
| :--- | ---: |
| Adv. | $\$ 42,655$ |
| Promo. | $\$ 83,710$ |
| Total | $\$ 126,365$ |

- Does not include $\$ \mathbf{2 0 , 0 0 0}$ for Grant

| APRIL 2018- MCVB Publicity/Free Media Coverage |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Publication | Article/Topic/Writer | Print/Broadcas t Value | Web Value | PR Value | Impressions |
| BubbleLife Collin Co. | Shared Blog/website updates (6 times) | \$ | \$12,000.00 | \$36,000 | 1,200,000 |
| Courier Gazette | Used large CVB photo for Arts in Bloom | \$ 720 | \$1,100.00 | \$3,300 | 100,000 |
| McKinney Online | Yellow Wood Festival |  | \$1,800.00 | \$5,400 | 75,000 |
| Community Impact | Yellow Wood Festival | \$ | \$240.00 | \$720 | 60,000 |
| TOTALS |  | \$720 | \$15,140 | \$45,420 | 1,435,000 |
| FY 17-18 Totals |  | \$20,723 | \$98,980 | \$954,610 | 12,497,384 |

## SOCIAL MEDIA TRACKING

## FACEBOOK - 2017-18

| FY 17-18 | New Likes | TTL Likes | Engaged Users | Total Reach | Impressions |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Oct. 17 | 47 | 6217 | 92,814 | 850,774 | $4,382,210$ |
| Nov. 17 | 80 | 6295 | 66,475 | 751,207 | $4,365,662$ |
| DEC. 17 | 56 | 6351 | 38,610 | 242,212 | $2,449,176$ |
| JAN. 18 | 175 | 6526 | 93,363 | 532,078 | $3,879,202$ |
| FEB. 18 | 59 | 6585 | 69,527 | 759,268 | $3,289,228$ |


| MAR. 18 | 76 | 6664 | 80,690 | 567,892 | $3,499,942$ |
| :--- | ---: | ---: | ---: | ---: | ---: |
| APR. 18 | 106 | $\mathbf{6 7 7 0}$ | $\mathbf{8 3 , 9 6 0}$ | $\mathbf{4 4 9 , 3 1 1}$ | $\mathbf{3 , 6 1 5 , 5 2 7}$ |
| TOTALS | $\mathbf{4 9 3}$ | N/A | $\mathbf{4 4 1 , 4 7 9}$ | $\mathbf{3 , 7 0 3 , 4 3 1}$ | $\mathbf{2 1 , 8 6 5 , 4 2 0}$ |

OTHER SOCIAL MEDIA TRACKING - APRIL 2018

| Type | Number | Increase \# |
| :--- | ---: | ---: |
| Twitter |  |  |
| Followers | 4715 | +27 |
| Tweets | 6097 | +49 |
| Tweet Impressions | 17.8 K | (not given) |
| Profile Visits | 301 | $+58.4 \%$ |
| Mentions by other <br> users | 13 |  |
| Google Sites | Views | Subscribers |
| YouTube views | 5397 |  |

Web Analytics - APRIL 2018

| Month | Sessions | Pageviews | Users |
| :--- | ---: | ---: | ---: |
| Oct-17 | 3,613 | 9,034 | 3,018 |
| Nov-17 | 3,456 | 8,370 | 2,868 |
| Dec-17 | 2,892 | 6,591 | 2,462 |
| Jan-18 | 2,561 | 6,820 | 2,009 |
| Feb-18 | 2,360 | 6,537 | 1,949 |
| Mar-18 | 3,404 | 7,926 | 2,811 |
| Apr-18 | 3,526 | 8,219 | 2,971 |
| FY 17-18 Total | 21,812 | 53,497 | 18,088 |

## Top Pages in April 2018

| Page | Pageviews | Unique <br> Page <br> Views | Avg. <br> Time on <br> Page | Entrances | Bounce <br> Rt. | Exit \% |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Home | 1,222 | 992 | $0: 01: 02$ | 946 | $36.89 \%$ | $37.07 \%$ |
| Calendar | 897 | 669 | $0: 00: 58$ | 564 | $41.31 \%$ | $39.58 \%$ |
| Memorial Day | 313 | 293 | $0: 02: 35$ | 256 | $80.47 \%$ | $74.76 \%$ |
| Shopping Centers | 199 | 180 | $0: 03: 08$ | 167 | $84.43 \%$ | $80.40 \%$ |
| Visitors Guide | 178 | 142 | $0: 01: 35$ | 30 | $63.33 \%$ | $41.57 \%$ |
| Mo. Ann. Events | 176 | 164 | $0: 01: 48$ | 115 | $84.35 \%$ | $74.43 \%$ |
| Events | 155 | 124 | $0: 00: 17$ | 23 | $34.78 \%$ | $10.32 \%$ |
| Wknd Update | 127 | 116 | $0: 01: 02$ | 22 | $77.27 \%$ | $49.61 \%$ |
| About McKinney | 106 | 86 | $0: 01: 27$ | 14 | $64.29 \%$ | $29.25 \%$ |
| Explore | 93 | 72 | $0: 00: 25$ | 9 | $88.89 \%$ | $23.66 \%$ |
| Calendar | 92 | 69 | $0: 00: 47$ | 6 | $83.33 \%$ | $39.13 \%$ |
| Dining | 61 | $0: 00: 29$ | 9 | $77.78 \%$ | $14.77 \%$ |  |


| Staff Directory | 85 | 63 | 0:01:40 | 26 | 69.23\% | 42.35\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| We. Rec. Venues | 83 | 68 | 0:00:57 | 47 | 29.79\% | 27.71\% |
| Yellow Wood | 79 | 68 | 0:03:14 | 62 | 90.32\% | 79.75\% |
| Shopping | 76 | 61 | 0:01:49 | 39 | 46.15\% | 32.89\% |
| Stay | 68 | 61 | 0:00:08 | 7 | 85.71\% | 14.71\% |
| Arts in Bloom | 67 | 65 | 0:00:30 | 4 | 50.00\% | 16.42\% |
| Calendar | 66 | 64 | 0:02:19 | 7 | 57.14\% | 78.79\% |
| Event Planning | 64 | 54 | 0:00:33 | 9 | 88.89\% | 21.88\% |
| Calendar | 63 | 39 | 0:00:51 | 3 | 100.00\% | 30.16\% |
| Blog | 62 | 50 | 0:00:34 | 11 | 45.45\% | 12.90\% |
| 2nd Saturday | 62 | 54 | 0:02:48 | 14 | 64.29\% | 33.87\% |
| 7 Reasons to Love... | 62 | 50 | 0:02:19 | 42 | 88.10\% | 70.97\% |
| Memorial Day | 60 | 21 | 0:00:29 | 2 | 0.00\% | 5.00\% |


| Country <br> Breakdown | Users | New <br> Users | Sessions | Bounce <br> Rate | Pgs. <br> per <br> Session | Avg. sess. <br> Duration |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| United States | 2,840 | 2,655 | 3,390 | 59.06\% | 2.36 | 0:01:42 |
| South Korea | 29 | 29 | 29 | 93.10\% | 1.07 | 0:00:01 |
| Canada | 23 | 23 | 23 | 82.61\% | 1.57 | 0:00:09 |
| (not set) | 17 | 17 | 17 | 94.12\% | 1.06 | <00:00:01 |
| India | 16 | 16 | 16 | 81.25\% | 1.5 | 0:00:26 |
| Peru | 11 | 11 | 11 | 100.00\% | 1 | 0:00:00 |
| Philippines | 10 | 10 | 12 | 58.33\% | 1.83 | 0:02:17 |
| Brazil | 4 | 4 | 4 | 100.00\% | 1 | 0:00:00 |
| Australia | 2 | 2 | 2 | 100.00\% | 1 | 0:00:00 |
| Spain | 2 | 2 | 2 | 50.00\% | 2 | 0:00:11 |


| State <br> Breakdown | Users | New <br> Users | Sessions | Bounce <br> Rate | per <br> pession | Avg. Sess. <br> Duration |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Texas | 2,353 | 2,187 | 2,847 | $58.41 \%$ | 2.34 | $0: 01: 44$ |
| California | 67 | 61 | 69 | $53.62 \%$ | 2.94 | $0: 02: 01$ |
| Illinois | 34 | 31 | 37 | $59.46 \%$ | 3.11 | $0: 03: 54$ |
| Oklahoma | 29 | 26 | 30 | $60.00 \%$ | 3.13 | $0: 01: 46$ |
| Florida | 28 | 27 | 37 | $48.65 \%$ | 3.08 | $0: 02: 36$ |
| New York | 28 | 27 | 28 | $71.43 \%$ | 1.57 | $0: 00: 16$ |
| Tennessee | 27 | 26 | 30 | $93.33 \%$ | 1.13 | $0: 00: 05$ |
| Virginia | 26 | 26 | 27 | $77.78 \%$ | 2 | $0: 00: 47$ |
| Missouri | 20 | 19 | 23 | $69.57 \%$ | 3.04 | $0: 01: 42$ |
| Kansas | 15 | 14 | 19 | $52.63 \%$ | 2.95 | $0: 01: 29$ |


| $\begin{array}{l}\text { City } \\ \text { Breakdown }\end{array}$ | Users |  | $\begin{array}{r}\text { New } \\ \text { Users }\end{array}$ | Sessions | $\begin{array}{r}\text { Bounce } \\ \text { Rate }\end{array}$ | Pgs./Sess. |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | \(\left.\begin{array}{l}Avg. Visit <br>

Duration\end{array}\right]\) 0:02:05

Visit Widget - April 2018

| April 2018 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Sessions | Users | Page Views | Pages/Session | Bounce Rate |  |  |
| Widget | 90 | 67 | 489 | 5.43 | $34 \%$ |  |  |
| iOS App | 43 | 33 | 335 | 10 | N/A |  |  |
| Android App | 1 | 1 | 1 | 1 | N/A |  |  |
| Total/AVG | $\mathbf{1 3 4}$ | $\mathbf{1 0 1}$ | $\mathbf{8 2 5}$ | $\mathbf{5 . 4 8}$ | N/A |  |  |

