## **2019 MEDC KEY PERFORMANCE METRICS**

| Annual Performance Metrics: Reported Quarterly |  |   |                                      |                           |
|--|--|---|--------------------------------------|---------------------------|
| SOCIAL MEDIA                                   | WEBSITE (till 05/31/19)                              | LEAD BUSINESS ATTRACTION                | <b>BUSINESS RETENTION</b>            | MARKETING                 |
| lumber of Likes: 829                           | Number of Visits: 12,533                             | RFP Received: 37                        | 300 BRE Visits: 51                   | Marketing Events: 17      |
| lumber of Followers: 454                       | Length of Visit: Ave. 1:39                           | RFP's Responded to: 26                  | 2 BRE Events: 0                      | Networking Events: 45     |
| Jumber of Impressions: 15,149                  | Heat Maps of visits: NA                              | New Projects: 22                        | 50 Businesses Assisted: 67           | Trade Missions: 5         |
| lumber of Shares: 81                           | Location Data of Visitors: US-<br>4,040. Int'l - 361 | Project Wins: 4                         | Annual Competetivness<br>Report: Yes | Broker Outreach: 63       |
| 6 increase Month over Month<br>Likes) *        | % increase of Visits **                              | Jobs: 408 (Retained: 136,<br>New: 272)  |                                      | Site Selector Outreach: 9 |
| 6 Increase Annually (Likes): NA                | # of searches for MEDC: NA                           | New SQ Footage: 242,000 sq.<br>ft.      |                                      | Digital Outreach: 0       |
| lumber of Views: 507                           |  | New Capital Investment:<br>\$41,365,000 |                                      |                           |
| lumber of Posts: 238                           |  | Generate 50 new leads: 5                |                                      |                           |
| Bounce Rate: Ave. 1 min.                       |  | Attend 75 Regional events: 53           |                                      |                           |
|  |  | # of Trade Shows: 1                     |                                      |                           |
|  |  | # of Conferences: 5                     |                                      |                           |

\* % increase Month over Month (Likes): Twitter - April +4%, May +2%, June +4%. Facebook - April +10%, May +8%, June +4%.

\*\* % Increase of Visits:

Feb. +18%, March +9%, April -14%, May -9%.