

To: Visit McKinney Board

From: Dee-dee Guerra – Executive Director

Date: January 28, 2020

RE: Visit McKinney December 2019-Staff Report

# **Goal 1 Operational Excellence**

Strategies:

## Advertising/Marketing:

- O DCI Press release was published Nov. 15, but it continues to gain attention.
  - To date, on VisitMcKinney's FB page:
    - 2,085 people reached
    - 223 engagements with the post
    - 33 likes
    - 5 comments
    - 9 shares
  - On our website, the blog/press release page has a combined total of 543 page views.
  - On Community Impact's post:
    - 79 likes
    - 2 comments
    - 9 shares

# • Education/Webinar:

- o Sabine Smith:
  - Read the Book "Destination Leadership for Boards" by Bill Geist
- o Beth Shumate:
  - TTIA Webinar Growing Your Media Footprint
  - Step 1 of Innovation Academy
  - "Best Practices for Hosting Content Creators in Your Community"

## • Events/Services:

- McKinney Chamber Links
- NCAA D2 Championship Game (Fan Fest, Cheerleader Breakfast, Welcomed Teams at both hotels assited with Check-in at hotel, assited at practices with snacks, attened community service of both Teams at two Elementsry schools (McNeil & Valley Creek).
- Community Garden Kitchen Ground Breaking
- Holiday Reception at Collin County History Museum
- Sales: N/A- NCAA D2 took Priority
- Venue Calls: 1

- 1. The Springs
- Hotel/B&B Visits: N/A

#### **Goal 2 Financially Sound Government**

## Strategies:

- Balance resources generated by Hot tax
- Develop and utilize performance measures to ensure successful and efficient operations
  - Sales/Advertising:

**HOT Tax Collections: 2019-2020** 

#### **HOT TAX collection reported by City:**

- MOM 2019 vs. 2018 (18-Hotels & 6-B&B/VRBO reporting)
  - o December 2019: \$146,289
  - o December 2018: \$142,413
    - **2.72%**
- FY 2020 vs. FY 2019
  - o October-December 2019-2020: \$457,432
  - o October December 2018-2019: \$415,095
    - **10.20%**

ASSOCIATION/CORPORATE/SMERF COMPLETED in December 2019: TTL Room nights: 1,171; TTL Revenue: \$134,579

WEDDINGS COMPLETED- December 2019 – 16 Wedding Room Blocks, TTL Room Nights: 352 TTL Rev: \$41,517

## **Grand Hotel**

- 2 wedding block
- 62 total room nights
- \$9,706 total revenue

## **Springhill Suites**

- 1 wedding block
- 20 total room nights
- \$2,080 total revenue

#### Hilton Home 2

- 1 wedding block
- 24 total room nights
- \$2,496 total revenue

## **Sheraton Hotel**

- 9 wedding blocks
- 154 total room nights
- \$17,401 total revenue

## **Hampton Inn**

- 3 wedding blocks
- 87 total room nights
- \$9,122 total revenue

#### **Holiday Inn & Suites**

No pick up

#### **Holiday Inn Express**

- 1 wedding block
- 5 total room nights
- \$712 total revenue

#### **Comfort Suites**

• No pick up

ASSOCIATION/CORPORATE/SMERF COMPLETED in December 2019: TTL Room nights: 819; TTL Revenue: \$93,062
ASSOCIATION – TTL Room Nights: 0 TTL Rev: \$0

CORPORATE - TTL Room Nights: 162; TTL Rev: \$18,347

- o ILEAD-Grand: TTL room nights: 39; TTL Rev. \$4,641
- o Encore Wire-Grand: TTL room nights: 53; TTL Rev. \$5,777
- Emerson IV 1006-Holiday Inn-TTL room nights: 55; TTL Rev. \$5,544
- Ameristate Bank-Grand-TTL room nights: 15 room nights; TTL Rev. \$2,385 total revenue

#### SMERF: TTL Room nights: 12; TTL rev: \$1,888

•

- Grand Hotel
- 12 room nights
- \$1,888 total revenue

#### SPORTS: TTL Room nights: 645; TTL Rev.: \$72,827

- NCAA D2 Football Game: TTL room nights: 645; TTYL Rev. \$72,827
  - Sheraton (NCAA & Florida State Team & ESPN): TTL room nights: 367; TTYL Rev. \$43,395
  - o F&B \$4,335 (not included in total)
  - O Home 2 (Fans): TTL room nights: 47; TTL Rev. \$5,053
  - Holiday Inn CR: TTL room nights: 31; TTL Rev. \$2,480
  - Holiday Inn: TTL room nights: 55; TTL Rev. \$5,544
  - SpringHill Suites TTL room nights: 145; TTL Rev. \$16,355
    - Officals: TTL room nights: 34; TTL Rev. \$4,386
       Fans: TTL room nights: 111; TTL Rev. \$11,969

Note: The Delta in Allen: TTL room nights: 161; TTL Rev. \$19,159 F&B \$10,738.40= **\$29,897.40 (EI-lost to Allen)** 

Sales Calls: ASSOCIATIONS-/CORPORATE/SMERF Sales Calls: 24

#### Association: 5

- 1. American Benefits Council Contact: Sondra Williams
- 2. IAM Solutions Contact: Tina Bowling
- 3. Site Search Inc. Contact: Richard Miseyko
- 4. IAAP Contact: Tracy Orpin
- 5. Texas Downtown Association Contact: Aaron Werner

## Corporate: 7

1. Automatik – Contact: Brandy Huseman

- 2. Amerisource Bergen Contact: Arlene Wall
- 3. HelmsBriscoe Contact: Susan Ballard
- 4. HPN Global Contact: Vince Bogard
- 5. Pensionmark Financial Group Contact: Rox Frausto
- 6. Fed-Comm International, Inc. Contact: Jason Morrison
- 7. Finance & Resource Management Consultants Contact: Lisa Langford

#### SMERF: 10

- 1. MHS Class of 65 Reunion Carolynn Corbin
- 2. Avid Center Contact: Suzanne Swanson
- 3. Ascension Contact: Katie Hale
- 4. Pitch Perfect Events Contact: Thomas Pitchford
- 5. Moonlight Travel Contact: Jill Smith
- 6. Lambda Kappa Sigma/Pi Sigma Epsilon Contact: Zachary Wozniak
- 7. Plus Ultra Strategies Contact: Octavio Hinojosa
- 8. American Guest Contact: Julie Dutar
- 9. MDS Events Contact: Kathleen Mulligan
- 10. HRESR Contact: Laura Ingegneri

#### Weddings: 2

- 1. Pam Williams MOB. December 31, 2019, Bella Donna
- 2. Lauren Williams

## McKinney Top 25: McKinney Corporate: 1 (3 appointments-2 canceled)

- 1. Texas Data and VoIP Security-Cancelled due to family emergency.
- Globelife-canceled. Received RFP for 2020 from the meeting planner. Have an appointment to see Globelife on 1/21/20.
- 3. Dru Reiss- PPC Packaging (Formally Popular Ink) Meeting at Sheraton Jan 15-17, attendees 40.

#### **VISIT MCKINNEY Calendar of Events 2019-2022: 30**

Yellow highlight-New business & Red type=indicates Lost Business

\*Note GlobeLife-formerly Torchmark

Month	Group	Venue	Room Nights	Attendance
December				
12/3-5/19	Encore Wire	Grand	52	26
12/6-7/19	<mark>Ameristate</mark>	<u>Grand</u>	<mark>20</mark>	<mark>15</mark>
12/2-6/19	ILEAD	Grand	40	10
12/3-5/19	Emerson IV 1006	Holiday Inn	15	30
12/18-21/19	NCAA D2 Football Championship	Sheraton/Delta	320	80

#### 2020

Month	Group	Venue	Room Nights	Attendance
January				
1/7-9/20	Emerson IV 1100	Holiday Inn	15	30
1/14-16/20	Emerson IV 1106	Holiday Inn	15	30
1/19-22/20	Globelife AIL LA 101	<u>Sheraton</u>	<mark>300</mark>	<mark>100</mark>

1/23-24/20	Texas Downtown Association Board	Grand 15		<mark>20</mark>
1/26-29/20	Globelife LNL LA 201	Sheraton	120	<mark>40</mark>
February				
<mark>2/2-5/20</mark>	Globelife FHL 101	<u>Sheraton</u>	<mark>105</mark>	<mark>35</mark>
2/4-6/20	National Interscholastic Athletic & Afterschool Safety & Security Summit	Sheraton	100	125
<mark>2/7-8/20</mark>	Church 121 –	<u>Sheraton</u>	<mark>50</mark>	<mark>120</mark>
2/9-12/20	Globelife AIL LA 201	<mark>Sheraton</mark>	<mark>150</mark>	<mark>50</mark>
<mark>2/16-20/20</mark>	Globelife LML LA 201	<u>Sheraton</u>	<mark>400</mark>	<mark>100</mark>
<mark>2/19-21/20</mark>	Globelife FHL 201	<u>Sheraton</u>	<mark>60</mark>	<mark>20</mark>
<mark>2/23-25/20</mark>	Globelife AIL LA 301	<u>Sheraton</u>	<mark>70</mark>	<mark>35</mark>
2/18/20-3/1/20	American Guest	City Wide	700	300
March				
3/5-7/20	CTTE (North TX College) Bid Awarded	Sheraton & Collin College Conference Center	30	50
3/20/20	Junior League of Collin	Sheraton Meeting Space Only	None	200
3/22-25/20	Globelife LNL LA 301	Sheraton	<mark>75</mark>	<mark>25</mark>
April				
4/5-8/19	Mitas Group	Grand Hotel	120	40
4/3-5/20	Eastern Stars	Sheraton	40	40-60
4/19-21/20	Globelife FHL 301	Sheraton	48	16
4/17/20	Texas Academy of General Dentistry – TAGD Strategic Retreat & Board Meeting	Sent RFP to the Grand Hotel and The Sheraton	25	30
<mark>4/21-24/20</mark>	Globelife FHL 101	<u>Sheraton</u>	<mark>105</mark>	<mark>35</mark>
4/24-26/20	99's	Sheraton	50	100
<mark>4/26-29/20</mark>	Globelife AIL LA 101	<u>Sheraton</u>	<mark>300</mark>	<mark>100</mark>
May				
5/10-14/20	Globelife LNL LA 101	Sheraton	<mark>400</mark>	<u>100</u>
June				
6/2-4/20	Emerson IV 1100	Holiday Inn	15	30
6/9-11/20	Emerson IV 1006	Holiday inn	15	30

June 2020	Craig Family	Working with	N/A	50-75
	Reunion	planners to secure		
		meeting/event		
		location		
July	CL L I'C FILL 204	CI .	<u></u>	20
7/12-14/20	Globelife FHL 201	Sheraton	60	20
7/14-17/20	Globelife FHL 101	Sheraton	105	<mark>35</mark>
7/19-22/20	Globelife LNL LA 101	<u>Sheraton</u>	<mark>120</mark>	<mark>40</mark>
7/2020	Our Little Miss July	Sheraton	150	600-100
	7-day event			
7/2020	Our Little Miss:	Sheraton	N/A	400
	Model/Entertainer			
	of the Year. 2-day			
	competition			
August				
<mark>8/2-5/20</mark>	Globelife AIL LA 101	<mark>Sheraton</mark>	<mark>300</mark>	<mark>100</mark>
<mark>8/16-20/20</mark>	Globelife LNL 101	<u>Sheraton</u>	<mark>40</mark>	<mark>20</mark>
September				
<mark>8/31/20-9/3/20</mark>	Globelife AIL LA 201	<mark>Sheraton</mark>	<mark>120</mark>	<mark>40</mark>
<mark>9/13-16/20</mark>	Globelife LNL 301	<u>Sheraton</u>	<mark>75</mark>	<mark>25</mark>
<mark>9/21-23/20</mark>	Globelife AIL LA 301	<mark>Sheraton</mark>	<mark>60</mark>	<mark>30</mark>
<mark>9/27-29/20</mark>	Globelife FHL 301	<mark>Sheraton</mark>	<mark>96</mark>	<mark>16</mark>
<mark>9/27-29/20</mark>	Globelife FHL 401	<u>Sheraton</u>	<mark>96</mark>	<mark>16</mark>
9/2020	Navy Reunions	Sheraton	125	40-70
October				
<mark>9/29/20-</mark>	Globelife FHL 101	<u>Sheraton</u>	<mark>105</mark>	<mark>35</mark>
10/2/20	Globelife AIL LA 201	Sheraton	120	40
10/11-14/20 10/14-17/20	Globelife FHL 201	Sheraton	60 60	40 20
	Globellie FHL 201	Sheraton	<mark>UO</mark>	<mark>ZU</mark>
November	Globelife AIL LA 101	Charatan	200	100
11/8-11/20	Emerson IV 1000	Sheraton	<mark>300</mark> 15	
11/10-12/20		Holiday Inn		30
11/15-19/20	Globelife LNL LA	<mark>Sheraton</mark>	<mark>400</mark>	<mark>100</mark>
11/17 10/20	101 5	Haliday Ivy	45	20
11/17-19/20	Emerson IV 1006	Holiday Inn	15	30

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Month	Group	Venue	Room Nights	Attendance
January				
1/19-21/21	TACVB-Winter	Sheraton	235	120-150
	Education Conf.			
February				
2/12-14/21	NCAA D2 College	Venue: Melissa Ball	500	10-12 Teams
	Classic - Fastpitch	Fields-City Wide		
	Tournament			

2/18-21/21	NCAA D1 College	Venue: Melissa Ball	500	10-12 teams
	Classic	Fields-City Wide		competing
April				
4/2021	Clown Education	Sheraton	310	150
	Promotions			
May				
August				
8/16-20/21	TACVB Annual	Sheraton	485	300-400
	Conf.			

#### 2022

Month	Group	Venue	Room Nights	Attendance
February				
2/2022	Council of Administration of Special Education- Hybrid Conference	Sheraton	N/A	125
October	пурпа Сопјегенсе			
10/2022	Council of	Sheraton	N/A	400
	Administration of			
	Special Education-			
	Annual Conf.			
10/2022	Floor Covering	Sheraton	200	75
	Installation			
	Contractors			
	Association (FCICA)			

Events the VISIT MCKINNEY assists with: We help to advertise & promote these events (No Hotel Rooms or Venues):

- Main Street
  - Home for the Holidays
  - 4th of July Parade
  - Second Saturday
  - Krewe of Barkus
  - Arts in Bloom
  - Oktoberfest
  - Santa Helpers Toy Drive
- MPAC Events (all concerts/plays/art exhibits/public events)
- Chestnut Square
  - Ghost Walk (Chestnut Square/Collin County Historical Museum)
  - Holiday Home Tour
  - Farmers Market
  - Farm to Table Dinners
  - Prairie Camp
  - Ice Cream Crank-Off

- Collin County Historical Society Museum (all exhibits)
- Heard Natural Science Museum & Wildlife Sanctuary
  - Dinosaurs Live!
  - Halloween at the Heard
  - Holiday Trail of Lights
  - Butterfly Gardens & House
  - Spring and Fall Native Plant Sales
  - Texas Heritage Day
- Third Monday Trade Days
- Myers Park Events (Dogs Show, Horse Show, & Master Gardener Events)
- State of the City McKinney
- Volunteer McKinney
- Chamber (Community Awards/Leadership)
- Pumpkinville at Tucker Hill
- Adriatica Events (at Sanctuary, Love Life & Smiles Concert)
- Franconia Brewery Tour
- Tupps Brewery Tour
- Wales Manor Music Under the Stars
- Live music at local restaurants/pubs/wine bars
- Stonebridge Spooktacular
- Walking Tours w/ Guy Giersch

#### The McKinney Shop:

- November 2019 Gross Sales \$2,473.30
  - Rent check \$355.00
  - o 10%- \$97.33 (over \$1,500.01)

# Visitors: FYTD Total (Oct.'19- Sept. '20): 1,419

**Total**: (includes all individuals that have come through the visitor's center)

Out of State: 6
Out of Country: 11
Texas Residents: 9
McKinney Residents: 0
Register Total: 26

Register Total: 20
 Ticker Counter: 491

#### Day Trips: 5

- Allen Retired Teachers
- o Cottonwood Garden Club from Richardson
- Heard Craig House:
  - City of Irving Senior Center
  - Antique Diva's
  - Ladies Book Club

#### RFP's: 32 (2-Association, 27-Corporate, 2-Weddings, 0-Social, 1-Religious, 0-Sports, 0-Day Trips)

#### Association: 2

1. Texas Downtown Association Board Meeting-Grand- January 23-24, 2020. Attendees: 25, total room block: 21

2. Church 121 – Contact: Ann Bridgman. Sheraton, Feb 7-8, 2020; Attendees: 120, Room nights: 50 Corporate: 27

1. Globelife-Sheraton- Total rooms: 4,094 ;Total attendees: 1,277

						<u> </u>	
	Meeting Name	Month	Dates	Year	Venue	<b>Attendees</b>	Room Nights
AIL	AIL LA 101	Jan	19-22	2020	Sheraton	100	300
LNL	LNL LA 201	Jan	26-29	2020	Sheraton	40	120
FHL	FHL 101	Feb	2-5	2020	Sheraton	35	105
AIL	AIL LA 201	Feb	9-12	2020	Sheraton	50	150
LNL	LNL LA 201	Feb	16-20	2020	Sheraton	100	400
FHL	FHL 201	Feb	19-21	2020	Sheraton	20	60
AIL	AIL LA 301	Feb	23-25	2020	Sheraton	35	70
LNL	LNL LA 301	Mar	22-25	2020	Sheraton	25	75
FHL	FHL 301	Apr	19-21	2020	Sheraton	16	48
FHL	FHL 101	Apr	21-24	2020	Sheraton	35	105
AIL	AIL LA 101	Apr	26-29	2020	Sheraton	100	300
LNL	LNL LA 101	May	10-14	2020	Sheraton	100	400
FHL	FHL 201	July	12-14	2020	Sheraton	20	60
FHL	FHL 101	July	14-17	2020	Sheraton	35	105
LNL	LNL LA 101	July	19-22	2020	Sheraton	40	120
AIL	AIL LA 101	Aug	2-5	2020	Sheraton	100	300
LNL	LNL LA 101	Aug	16-20	2020	Sheraton	20	40
AIL	AIL LA 201	Aug/Sep	31-3	2020	Sheraton	40	120
LNL	LNL LA 301	Sep	13-16	2020	Sheraton	25	75
AIL	AIL LA 301	Sep	21-23	2020	Sheraton	30	60
FHL	FHL 301	Sep	27-29	2020	Sheraton	16	96
FHL	FHL 401	Sep	27-29	2020	Sheraton	16	96
FHL	FHL 101	Sep/Oct	29-2	2020	Sheraton	35	105
LNL	LNL LA 201	Oct	11-14	2020	Sheraton	40	120
FHL	FHL 201	Oct	14-17	2020	Sheraton	20	60
AIL	AIL LA 101	Nov	8-11	2020	Sheraton	100	300
LNL	LNL LA 101	Nov	15-19	2020	Sheraton	100	400
	TOTAL					1277	4094

#### SMERF: 3 (2-Weddings, -Social, 0-Sport, 1-Religious)

- 1. Ameristate Contact: Marci Bond. December 6-7, 2018, Attendees: 20 Room Block 15, Grand Hotel
- 2. Pam Williams MOB. December 31, 2019, Bella Donna
- 3. Lauren Williams

#### Site Visits: 0

# Ongoing Prospects: SMERF (Social, Military, Education, Religious, & Fraternal): 16 (16-Weddings, 0-Social, 0-Sports, 0-Day Trips)

#### Weddings:

- 1. Debbie Ready McKie (MOG) January 2021, Magnolia Grace
- 2. Janet Lewis (MOG) January 2020, Rustic Grace
- 3. Brooke Barnes February 2020, Magnolia Grace Ranch
- 4. Eastep Wedding February 2020, Stone Crest
- 5. Symm Wedding February 2020, Springs
- 6. Jason John March 2020, Gather
- 7. Nijesh Dangol March 2020, Springs
- 8. Christie Astle April 2020, Springs
- 9. Lindi Blake April 2020, Rosemary Barn
- 10. Megan White May 2020, Stone Crest
- 11. Cindy Miller Wedding May 2020
- 12. Denterl Wedding May 2020, Grand Ivory
- 13. Joanne Cross (MOG) June 2020, Springs
- 14. Haley Case June 2020, Magnolia Grace
- 15. Lindsey Slapa July 2020, Rosemary Barn
- 16. Erin Horomanski August 2020, Stone Crest

Social: 0

## **Goal 3 Enhance the Quality of Life in Downtown:**

## **Strategies:**

- Continue to highlight Downtown McKinney as a unique destination.
- Continue efforts to expand entertainment, dining, & shopping options.

Newsletter Email Database (Robly) TTL: 32.5 % average open rate

Bags Serviced: 447

#### Mailing Leads Processed: 1160

• See Texas First: 1,121

Tour Texas: 40

## **Top Five States requesting information:**

- 1. Florida
- 2. California
- 3. Ohio
- 4. Michigan
- 5. Wisconsin

# Advertising/Marketing/Media Blogs (Top 5) for DECEMBER 2019: 259

Benji House – 118 NTTA – 80 Blog Home Page - 27 Archived blog – 18

Special Experiences for Christmas Gifts - 16

BLOG VISITS - FY 19-20		
MONTH Sessions		
Oct. 2018	234	
Nov.2019	618	
Dec. 2019	379	
FY 18-19	1,231	

## DECEMBER 2019 Homepage News Flash buttons (Top 5): 234

Weekend Update – 122 NCAA Tickets - 52 Tourism Grants - 36 Then & Now Exhibit - 11 Ask a Local - 13

## **DECEMBER Landing Pages**

- NCS4 − 9
- KPIs − 4
- Meeting Planners Guide (pages combined) 233
- Turlaxin 2

## DECEMBER 2019 SUBMITTED: Photos, Text Written, Marketing Materials and Ads

- Wrote "Ringing in 2020 in McKinney" blog/posted
- Wrote "Give the Gift of a Special McKinney Experience" blog/posted
- Created coupon pages for three visiting groups (for Vanesa)
- Created coupon pages & final itinerary for NCAA coaches' wives event
- Cover photos submitted for Bus Tours Magazine
- Wrote draft of Visit McKinney press release for board review
- Wrote/submitted NCAA game press release after finalists named

## **DECEMBER 2019 Advertising- Website & Publication ROI Tracking:**

- Daytripper 2
- Boyd Broncos 3
- MHS Program 3
- Historic Calendar 1

# **DECEMBER 2019 SOCIAL MEDIA**

FACEBOOK STAT	FACEBOOK STATS					
FY 19-20	New Likes	Lifetime Likes	Engaged Users	Total Reach	Impressions	
OCT. 2019	100	9,383	117,733	614,329	4,583,190	
NOV.2019	160	9,543	121,629	1,127,541	4,041,914	
DEC.2019	110	9,653	157,730	1,565,106	4,678,448	
TOTALS	370	N/A	397,092	3,306,976	13,303,552	

TWITTER – DECEMBER 2019	
Followers	5,371 (+19)
Tweets	7005 (+28)
Tweet Impressions	168,200
Profile Visits	106
Mentions	102

INSTAGRAM	Followers
From 2018-19	2,341
Oct. 2019	109
Nov.2019	53
Dec. 2019	64
TOTAL	2,567

# **DECEMBER 2019 YOUTUBE**

YOUTUBE	Views	Subscribers
Historical #s	9,242	49
Oct. 2019	208	1
Nov.2019	172	0
Dec. 2019	370	2
TOTAL	9,992	52

# **DECEMBER 2019 GOOGLE BUSINESS PAGE**

Google Bus. Pg	Page Views	Web visits
Oct. 2019	2,540	25
Nov.2019	4,820	31
Dec.2019	3,360	22
TOTAL	10,720	78

# **WEBSITE – DECEMBER 2019**

Month	Sessions	Pageviews	Users
Oct. 2019	4,633	10,186	3,866
Nov.2019	5,202	10,499	4,428
Dec. 2019	4,909	9,338	4,237
FY 19-20	14,744	30,023	12,531

DEC 2019 Traffic	Users
Mobile	2,678
Desktop	1,347
Tablet	212
TOTAL	4,237

#### **DECEMBER 2019 - TOP WEB PAGES**

		Unique Page
Page	Pageviews	Views
Home Page	1413	1173
Calendar (general)	1062	844
NCAA (general info – drive to D2 site)	945	853
Shopping Centers	233	213
Calendar listing for NCAA game	190	176
Events	171	136
Visitors Guide	142	116
Shopping	138	123
Weekend Update button	122	98
Benji House Blog	151	77
Explore page	100	86
Calendar home page	96	77
Bed & Breakfast directory	90	79
Dining	82	59
NTTA Blog	80	66
January calendar page	80	50
Expired calendar entry	78	70
Event Planning home page	76	66
Monthly/Annual Events	71	69
Calendar item – Collin Co. Jr. Livestock	64	52
DCI Press release/blog	59	54
Heard Museum events	59	44
Accommodations page	56	49
Dinosaurs Live calendar listing	64	59
Home page button - NCAA	52	47

# **Top Countries – DECEMBER 2019**

Country Bus alidays	Haara	New Hears	Cassiana
Country Breakdown	Users	New Users	Sessions
United States	4,075	3,959	4,739
Canada	58	58	61
India	15	15	16
Germany	12	11	12
S. Korea	11	11	11
Denmark	8	8	8
(undefined)	6	6	6
China	3	3	3
United Kingdom	3	3	3
Indonesia	3	3	3

# Top States – DECEMBER 2019

State Breakdown	Users	New Users	Sessions
Texas	2,797	3,503	4,421
Florida	101	96	116
California	90	89	97
Oklahoma	55	54	59
Virginia	55	54	55
Illinois	51	48	54
Minnesota	50	48	64
Pennsylvania	42	40	46
Michigan	39	39	42
New York	39	39	41

# **Top Cities – DECEMBER 2019**

City Breakdown	Users	New Users	Sessions				
Dallas	940	887	1046				
McKinney	940	856	1160				
Plano	143	136	162				
Allen	132	122	141				
Frisco	118	115	130				
Austin	66	62	68				
Prosper	56	54	58				
Houston	50	49	55				
Fort Worth	41	38	46				
Anna	36	34	39				

CROWDRIFF GALLERIES - DECEMBER 2019					
Gallery Interactions Views					
Dining	24	89			
History (Downtown)	30	112			
Home Gallery	47	543			
Explore McKinney	6	87			
Being Social	2	31			
Events	5	218			
TOTAL	114	1,080			

VISIT WIDGET - DECEMBER 2019							
	Users Sessions Page New Views Download						
Widget	48	48	188				
Desktop	33	33	134				
Mobile	15	15	54				
Mobile APP	123	98	563				
App-iOS	89	75	475	24			
App-Android	34	23	88	8			
TOTAL	171	146	751	32			

FY 19-20	<b>Budgeted Amount</b>
Adv. &	
Promo TTL	\$ 186,167

DECEMBER 2019 - Free Media Coverage for Visit McKinney						
Publication	Article/Topic/Writer	-			Impressions/ Reach	
Community Impact	NCAA Game Preview	\$1,860	\$3,000	\$14,580	420,000	
Courier- Gazette	Feature on We Ate Well - 1/2 pg.	\$1,680	\$1,500	\$9,540	100,000	
Courier- Gazette	NCAA Game Preview	\$0	\$1,500	\$6,750	100,000	

Living Magazine	DCI coming to McKinney (full pg.)	\$3,400	\$1,000	\$13,200	85,000
Bubble Life	Shared Blog/web updates (2 times)	\$0	\$2,000	\$6,000	275,000
TOTALS		\$6,940	\$9,000	\$50,070	980,000
FY 19-20 Totals		\$15,430	\$19,200	\$106,140	2,500,000

# Top 5 McKinney Hotels 2019-2020 Occupancy Rates: % OCCUPANCY RATES:

	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	Jun.	Aug.	Sep.
	<b>'19</b>	<b>'19</b>	<b>'19</b>	'20	'20	<b>'20</b>	<b>'20</b>	'20	<b>'20</b>	<b>'20</b>	'20
Comfort	64.62	64.97									
Hampton	55.00	85.99									
Holiday Inn	87.29	78.35									
Holiday Inn	63.63	55.18									
Exp. (CR)											
Home 2	54.45	51.06									
La Quinta	68.19	60.21									
Sheraton	79.61	76.43									
Springhill	42.40	41.71									
Towneplace	65.49	62.21									

# **Sheraton Occupancy Rates:**

Month	FY 14-15	FY 15-16	FY 16-17	FY 17-18	FY 18-19	FY 19-20
October	N/A	67.28%	75.19%	96.77%	85.79%	79.61%
November	N/A	61.35%	75.20%	N/A	77.95%	76.43%
December	N/A	69.24%	57.74%	N/A	66.66%	
January	N/A	61.62%	69.54%	72.13%	69.83%	
February	N/A	71.58%	79.77%	79.03%	83.67%	
March	24.60 %	63.53%	77.04%	75.54%	78.16%	
April	39.29%	82.34%	84.81%	78.06%	77.79%	
May	50.47%	64.60%	81.11%	78.87%	75.28%	
June	69.70%	75.03%	88.88%	81.25%	78.70%	
July	75.60%	72.61%	N/A	77.76%	73.50%	
August	56.22%	63.86%	76.00%	72.64%	70.90%	
September	56.43%	72.50%	N/A	78.98%	75.40%	

**LOST BUSINESS: 0**