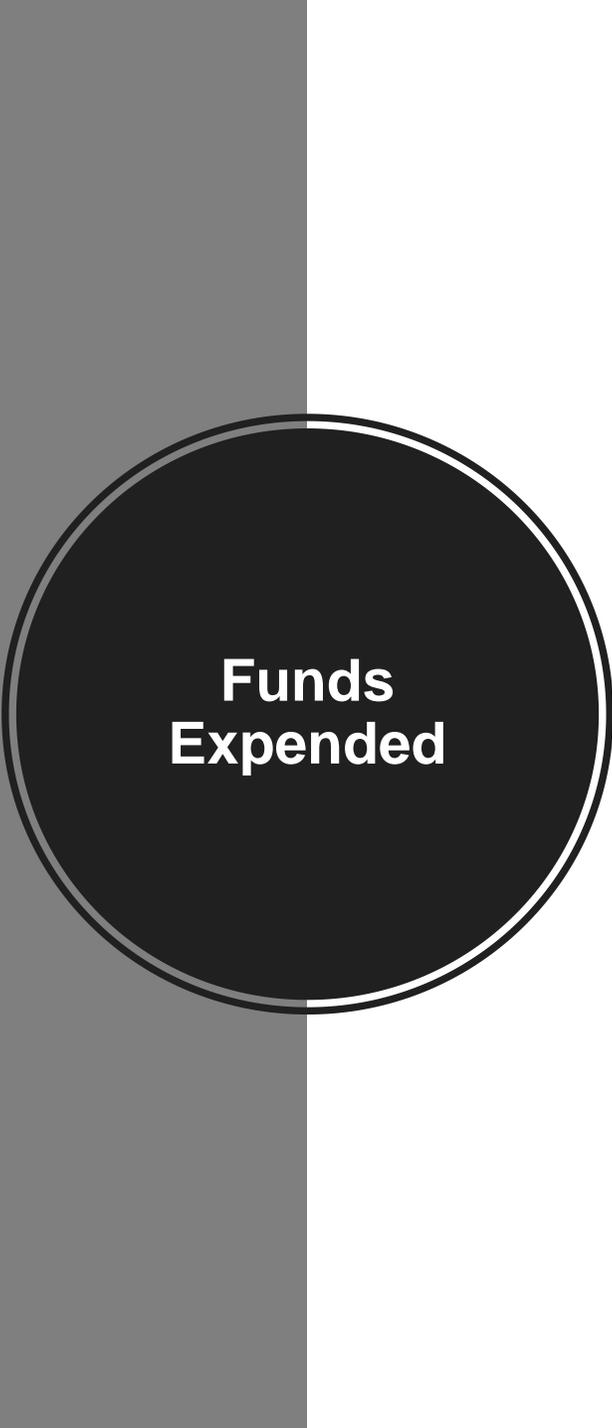




**Collin County Transit: Service Update
McKinney UTD Meeting
August 19, 2020**



**Funds
Expended**

Year	Amount
Year 1 (June 2017 – May 2018)	\$79,071
Year 2 (June 2018 – May 2019)	\$176,689
Year 3 (June 2019 – May 2020)	\$262,797
Year 4 (June 2020*)	\$5,842
Total	\$524,399

**July 2020 billing being processed at time of report*

Service Overview

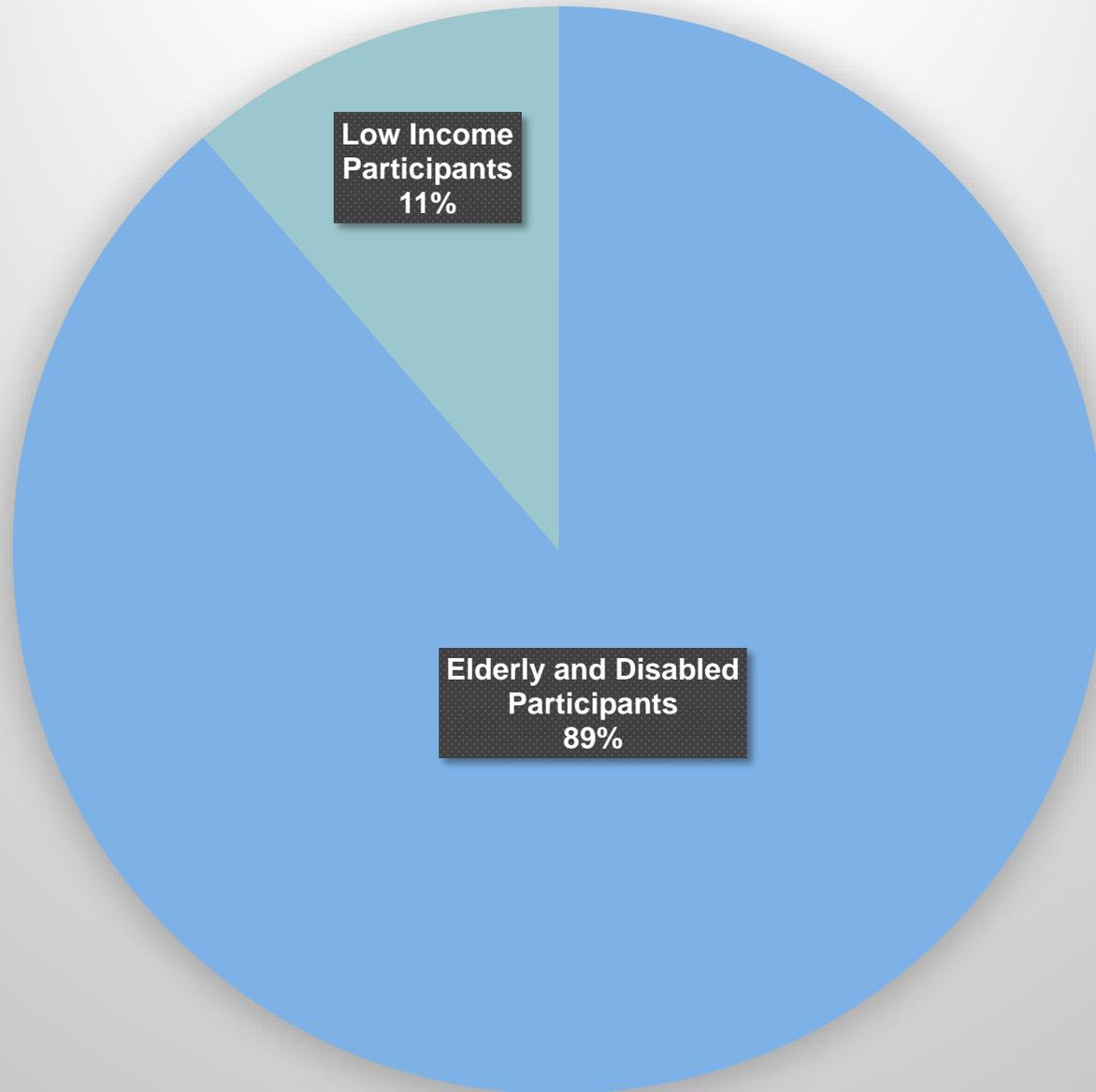


A circular graphic with a black background and a white border, containing the text "Participant Overview" in white. It is positioned on the left side of the slide, overlapping a grey vertical bar.

Participant Overview

Program	Demand Response	Taxi Voucher Program	Total
Elderly and Disabled Participants	14	574	588
Low Income Participants	0	71	71
Total Number Qualified for Program	14	645	659

Participant Overview



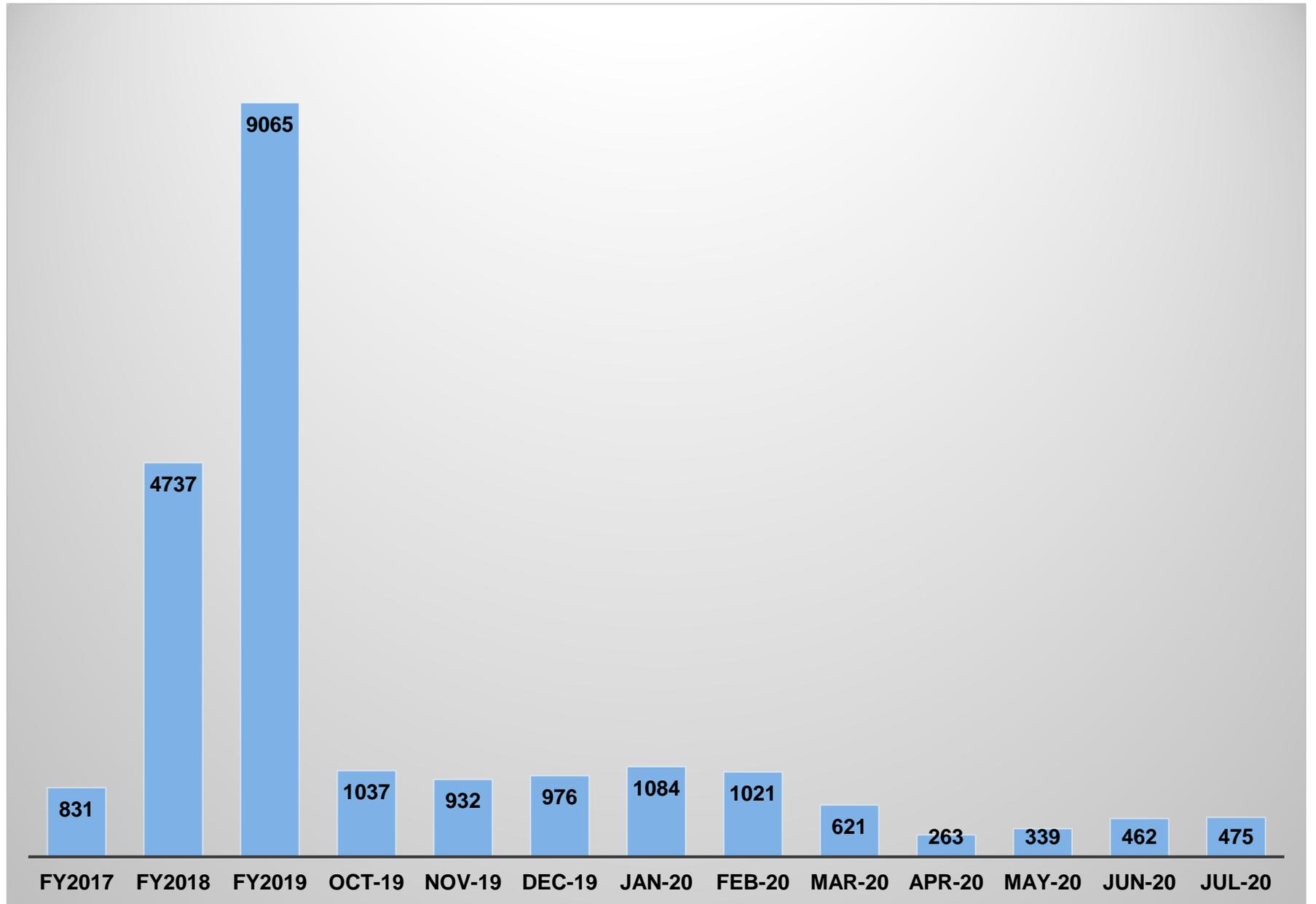
**Trips by City
June 2017 –
July 2020**

Trips June 2017 – July 2020	Taxi	Demand Response	Total
Celina ¹	394	0	394
Lowry Crossing	0	0	0
McKinney	20,717	2064	22,781
Melissa	118	0	118
Princeton	234	0	234
Prosper ²	380	0	380
Total	21,843	2064	23,907

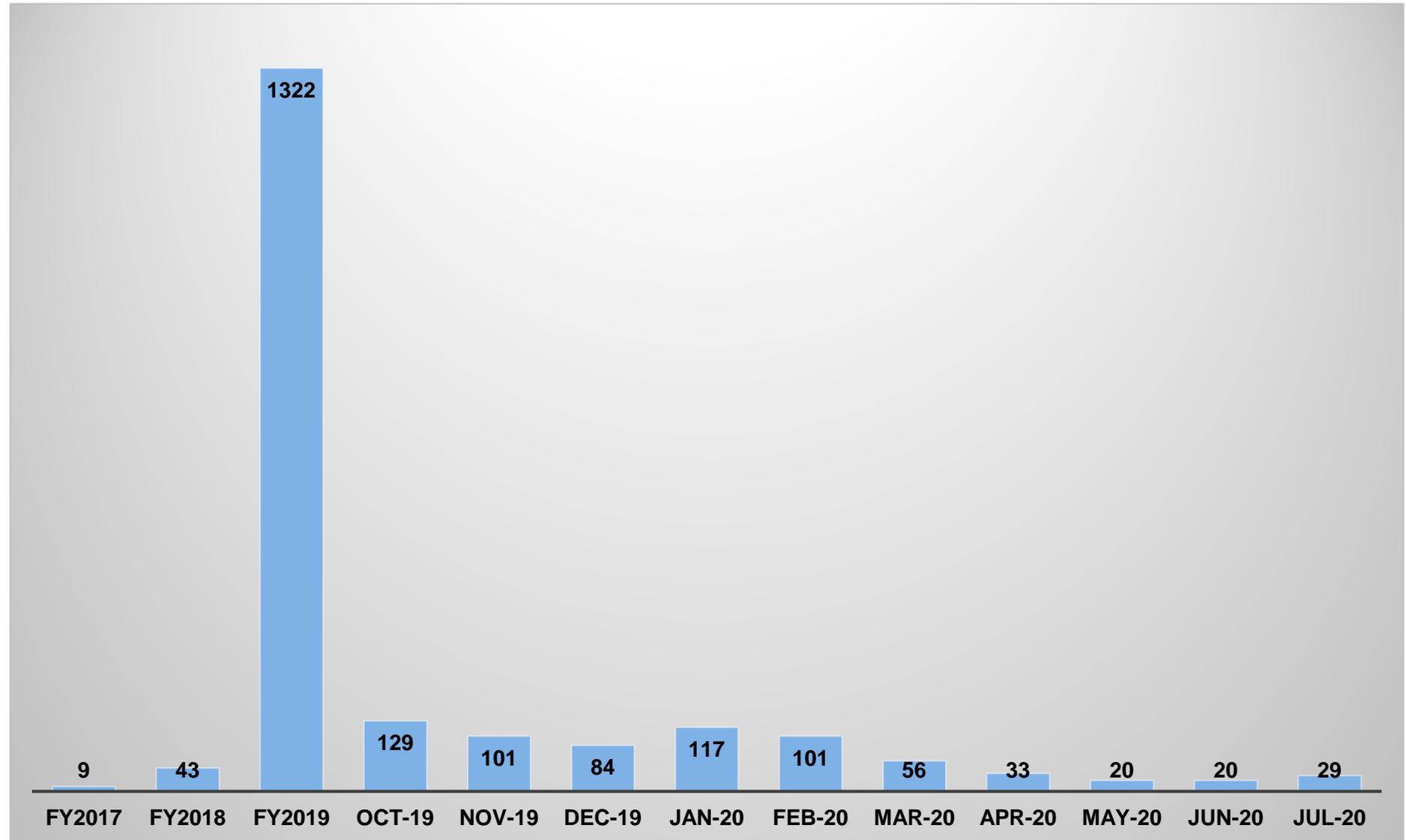
¹ Service implemented October 2, 2017.

² Service implemented June 4, 2019.

Taxi Trips



Demand Response Trips

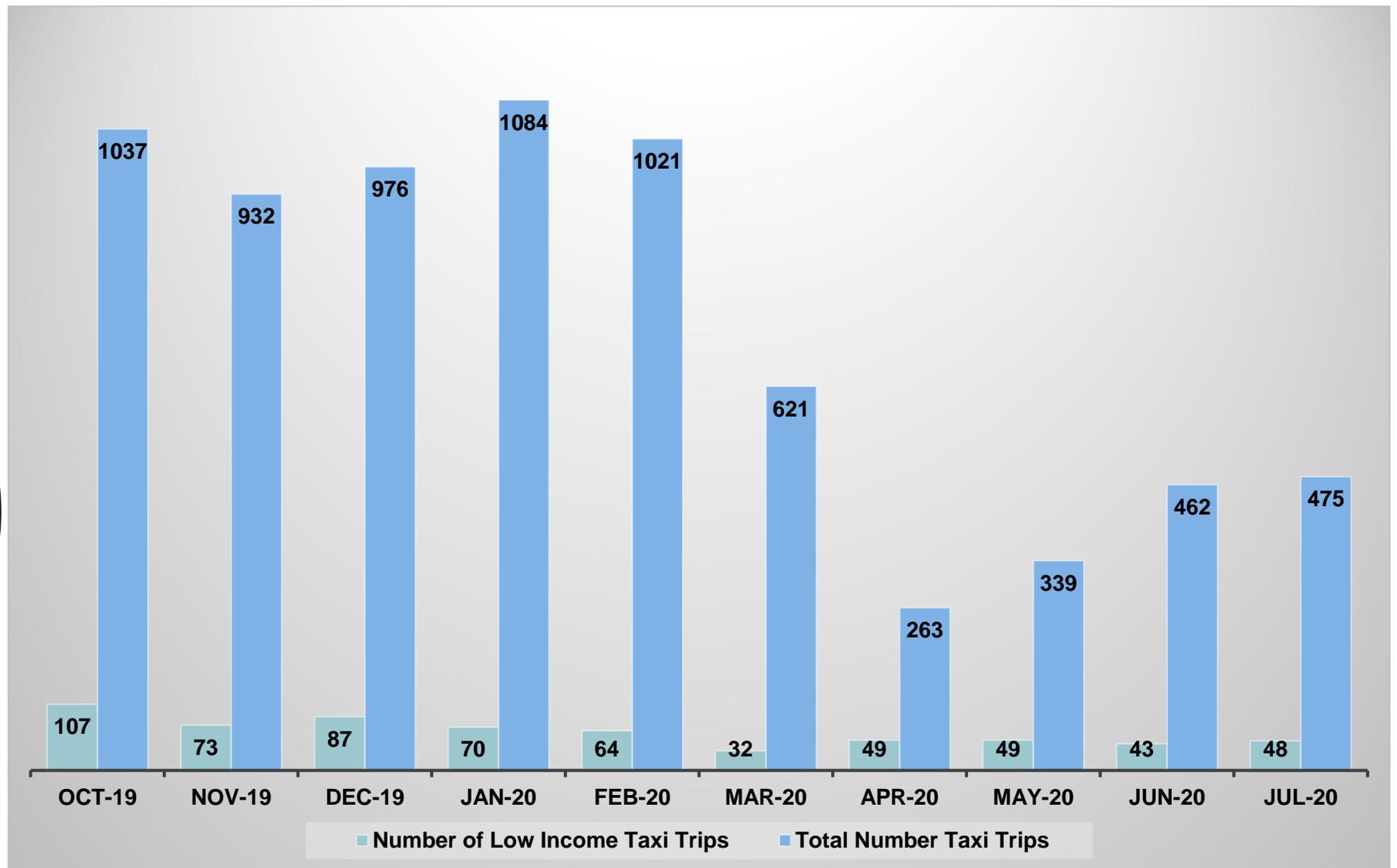


December 2018 - Towne Creek

January 31, 2019 - Country Lane, Grand Texan and Grand Reserve

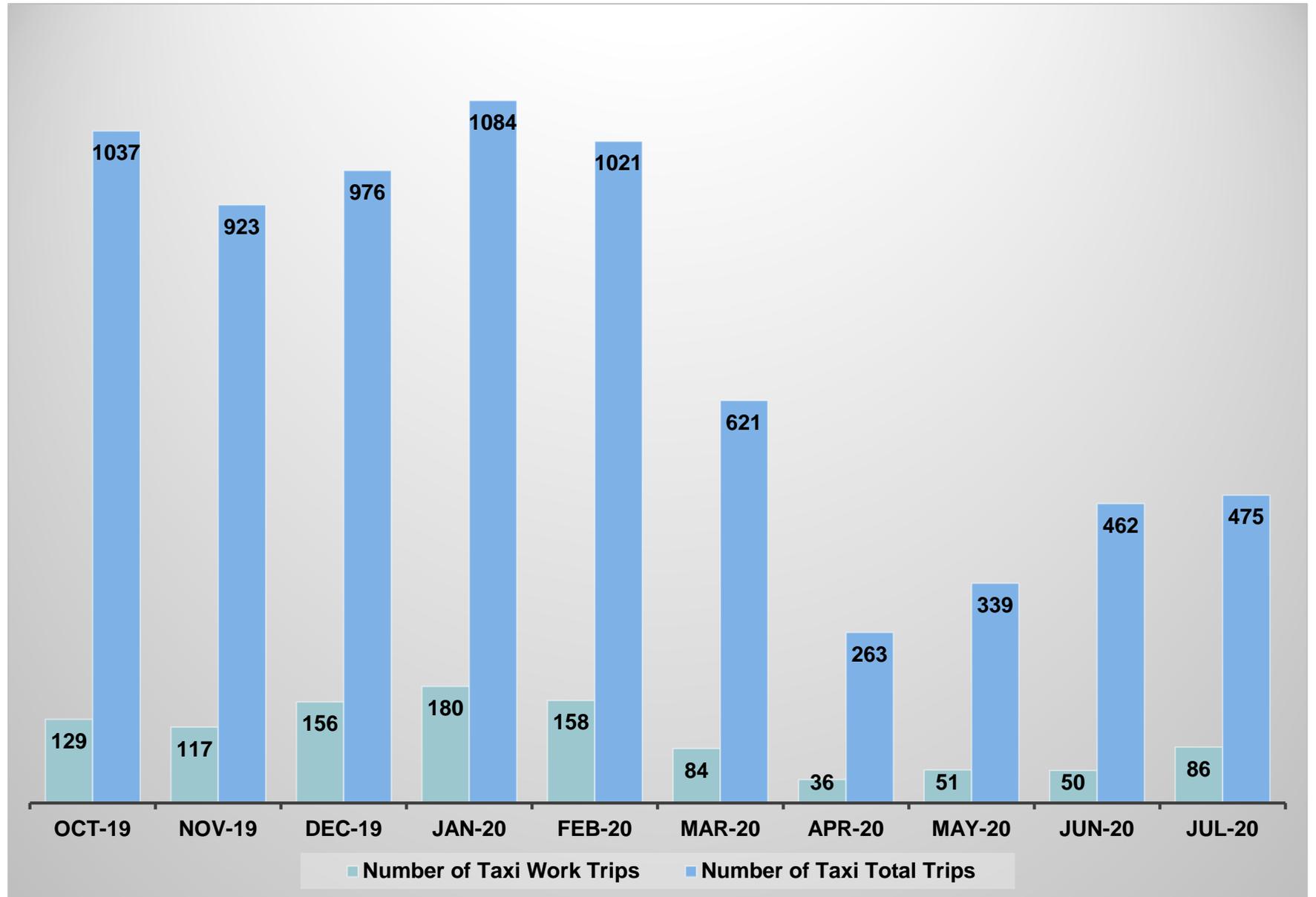
June 2019 - Open Horizons (reported as individual trips vs. shuttle trips until October 2019 causing the spike in FY19 ridership)

Low Income Trips Compared to Total Trips



Low Income Pilot-implemented March 2018
Full Program implemented April 2019

**Work
Related
Trips
Compared to
Total Trips**



COVID-19 Update

**Keeping
Passengers
Safe**



DCTA is staying on top of alerts from local, state and national health organizations to closely monitor the situation and are following their recommendations on prevention measures



Along with our regular daily cleanings, we are using a medical-grade disinfecting spray on all DCTA buses and trains. In addition, all buses are sprayed with a broad-spectrum disinfectant on a daily basis



Additional attention is being placed on high touch point areas such as door handles and steering wheels; and we continue to evaluate our cleaning processes as needed

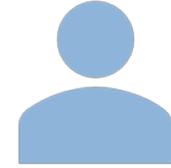
DCTA Staff Measures



Operators are provided personal protective equipment (PPE) supplies with each shift including gloves, disinfectant wipes, masks, and facial tissues



Installation of clear vinyl protection barriers in each bus to provide separation between the operator and boarding passengers/fare box



No-touch thermometers to monitor temperatures of essential staff upon reporting for duty

Irving Holdings Measures



Irving Holdings has supplied drivers with cleaning supplies to disinfect taxis and all operators are wearing masks



During scheduling, dispatchers inquire if riders have COVID-19 symptoms or have recently tested positive



Taxi operators do not transport individuals reporting symptoms or have tested positive for COVID-19