



## Legislation Details (With Text)

File #: 19-0951 Name: Collin County Transit Hardship Pilot Program

Type: Agenda Item Status: Agenda Ready

In control: McKinney Urban Transit District Board

On agenda: 11/13/2019 Final action:

Title: Collin County Transit Hardship Pilot Program

Indexes:

**Attachments:** 1. Presentation

Date Ver. Action By Action Result

Collin County Transit Hardship Pilot Program

**COUNCIL GOAL:** Enhance the Quality of Life in McKinney

(5E: Develop Sustainable Quality of Life Improvements Within The City of

McKinney)

**MEETING DATE:** November 13, 2019

**DEPARTMENT:** Housing and Community Development

**CONTACT:** Anthony V. Cao, Transit Administrator

## ITEM SUMMARY:

- Currently, Collin County Transit is eligible for individuals who are 65 and older, living with a
  disability, or considered low-income
- In order to serve a greater number of individuals, the Board asked staff to look at introducing a
  hardship category. Examples of hardships include but not limited to homelessness,
  unemployment, or extreme poverty
- Staff is presenting a 12-month hardship pilot program. During this time, staff and DCTA will
  evaluate increases in ridership and monitor the financial impact to the MUTD

## **BACKGROUND INFORMATION:**

 On August 14, 2019, the MUTD Board asked staff to research ways to improve Collin County Transit and reach those in need who are currently not participating. Specifically, the Board asked how Collin County Transit could increase assistance to individuals experiencing financial hardships