



Collin County Transit: Service Update
McKinney UTD Meeting
May 30, 2018

Program Overview

Participants

Total: 282

Taxi Voucher Program: 269

Demand Response Program: 3

Low Income Pilot Program:
10

Budget

Annual Budget: \$350,000

Expended to Date:

\$69,741.00

Balance: \$280,259.00

Service Overview

June 2017 – April 2018	Total	Taxi Voucher Program	Demand Response Program
Participants	272	269	3
Low Income Program	10	10	0
Number of Riders	126	124	2
Trips Taken	3,327	3,314	13
Average Cost Per Trip		\$16.59	\$60.45
Average Miles Per Trip		9.22	10.54

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Monthly Ridership

	Taxi Trips	Demand Response Trips	Total Trips
June	89	6	95
July	150	0	150
August	272	2	274
September	320	1	321
October	399	0	399
November	361	0	361
December	317	0	317
January	289	4	293
February	285	0	285
March	397	0	397
April	435	0	435
Total	3,314	13	3,327

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Trips by City

	Taxi Trips	Demand Response Trips	Total Trips
Celina	25	0	25
Lowry Crossing	0	0	0
McKinney	3,223	13	3,236
Melissa	14	0	14
Princeton	52	0	52
Total	3,314	13	3,327

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Saturday Service

	Number of Saturday Trips	Unduplicated Saturday Riders	Average Cost of Saturday Trips	Total Cost of Saturday Trips
October	11	4	\$6.00	\$65.95
November	8	1	\$5.65	\$45.20
December	23	7	\$10.53	\$242.15
January	16	4	\$19.14	\$306.20
February	9	2	\$9.69	\$87.20
March	22	8	\$17.60	\$387.20
April	10	5	\$11.93	\$119.30
Total	99	31	\$12.66	\$1,253.20

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Low Income Pilot Program

Service implemented Monday, April 2

Participants: 10

Loaded Funds to Debit Card: 7

Customer Funds: \$190

Matching Funds: \$570

Trips Provided: 18 (thru May 22)

Program Activities

February 2018

- Irving Holdings Software Upgrade (February 22)

March 2018

- Online Application Live (March 16)
- McKinney Chamber of Commerce – Senior Services Alliance (March 19)
- Outreach Events for Low Income Pilot Program
 - Princeton, Lowry Crossing & McKinney Affordable Housing Public Hearing (March 19)
 - McKinney (March 21)
 - Melissa & Celina (March 23)

Program Activities

April 2018

- Implemented Low Income Pilot Program (April 2)
- Collin County Social Services Association (April 11)
- FTA Region VI Meet & Greet (April 12)
- Staff-to-Staff Workshop (April 18)
- Outreach Event for Low Income Pilot Program
 - McKinney Housing Authority Board Meeting (April 24)

May 2018

- Mobile Food Pantry – Collin County Transit Information Session (May 10)
- McKinney Chamber of Commerce – HR Roundtable (May 22)

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Program Updates

- Customer Satisfaction Survey (Summer 2018)
- Lyft Update
- Transportation Forum

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