

McKinney Urban Transit District Public Transportation Agency Safety Plan

Adopted 04/15/2020 In compliance with 49 CFR Part 673

Developed in conjunction with the Texas Department of Transportation



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1. EXECUTIVE SUMMARY

Moving Ahead for Progress in the 21st Century (MAP-21) granted the Federal Transit Administration (FTA) the authority to establish and enforce a comprehensive framework to oversee the safety of public transportation throughout the United States. MAP-21 expanded the regulatory authority of FTA to oversee safety, providing an opportunity to assist transit agencies in moving towards a more holistic, performance-based approach to Safety Management Systems (SMS). This authority was continued through the Fixing America's Surface Transportation Act (FAST Act).

In compliance with MAP-21 and the FAST Act, FTA promulgated a Public Transportation Safety Program on August 11, 2016 that adopted SMS as the foundation for developing and implementing a Safety Program. FTA is committed to developing, implementing, and consistently improving strategies and processes to ensure that transit achieves the highest practicable level of safety. SMS helps organizations improve upon their safety performance by supporting the institutionalization of beliefs, practices, and procedures for identifying, mitigating, and monitoring safety risks.

There are several components of the national safety program, including the National Public Transportation Safety Plan (NSP), that FTA published to provide guidance on managing safety risks and safety hazards. One element of the NSP is the Transit Asset Management (TAM) Plan. Public transportation agencies implemented TAM plans across the industry in 2018. The subject of this document is the Public Transportation Agency Safety Plan (PTASP) rule, 49 CFR Part 673, and guidance provided by FTA.

Safety is a core business function of all public transportation providers and should be systematically applied to every aspect of service delivery. At McKinney Urban Transit District (MUTD), all levels of management, administration and operations are responsible for the safety of their clientele and themselves. To improve public transportation safety to the highest practicable level in the State of Texas and comply with FTA requirements, the Texas Department of Transportation (TxDOT) has developed this Agency Safety Plan (ASP) in collaboration with the City of McKinney, tDallas Area Rapid Transit local Government Corporation (DART LGC), and MUTD.

To ensure that the necessary processes are in place to accomplish both enhanced safety at the local level and the goals of the NSP, the MUTD Board and MUTD adopt this ASP and the tenets of SMS including a Safety management Policy (SMP) and the processes for Safety Risk Management (SRM), Safety Assurance (SA), and Safety Promotion (SP), per 49 U.S.C. 5329(d)(1)(A).¹ While safety has always been a primary function at MUTD, this document lays out a process to fully implement an SMS over the next several years that complies with the PTASP final rule.

¹ Federal Register, Vol. 81, No. 24





A. Plan Adoption - 673.11(a)(1)

This Public Transit Agency Safety Plan is hereby adopted, certified as compliant, and signed by:

George C. Fuller, Mayor of McKinney, Texas

ACCOUNTABLE EXECUTIVE SIGNATURE

06/22/20

DATE

The McKinney Urban Transit District (MUTD) has an active inter-local agreement with Dallas Area Rapid Transit Local Government Corporation for transit services in the District. The transit service program operates under the name of Collin County Transit. The MUTD Board of Directors (the Board) is the official governing body of Collin County Transit. Approval of this plan by the MUTD Board occurred on 04/15/2020 and is documented in Resolution 20-0286 from the MUTD Board Meeting.

This plan was updated 12/2022 in accordance with requirements from the Bipartisan Infrastructure Law Infrastructure Investment and Jobs Act. These updates require the agency safety plan to address strategies to minimize exposure to infectious diseases and to ensure the plan is developed in coordination with front-line employee representatives. This plan was reviewed in cooperation with representative of the front line employees contractor to the recipient Wesley Shimek, operations manager for CCT. Representative for agency management is Akia Pichon, Transit Administrator for Collin County Transit. This group is made of an equal number of representatives as required by 49 USC Sec. 5329 (d)(5)(ii). The updates to this plan were approved by the MUTD Board on 03/21/2021 as documented in MUTD Board Resolution.

B. Certification of Compliance - 673.13(a)(b)

TxDOT certifies on July 15, 2020, that this Agency Safety Plan is in full compliance with 49 CFR Part 673 and has been adopted and will be implemented by MUTD as evidenced by the plan adoption signature and necessary approvals from the MUTD Board under Section 1.A of this plan.



2. TRANSIT AGENCY INFORMATION – 673.23(D)

The MUTD is a political subdivision created under the laws of the State of Texas as defined in Chapter 458 of the Texas Transportation Code and Chapter 791 of the Texas Government Code to administer federal and state urbanized public transportation funds to provide public transportation services within the District. MUTD signed an inter-local agreement with Dallas Area Rapid Transit Local Government Corporation for transit services in the District.

DART LGC provides project management and holds contract with subcontractors that operate services under the name of the Collin County Transit Program on behalf of MUTD and the City of McKinney.

MUTD members consist of the cities of Celina, Lowry Crossing, Melissa, McKinney, Princeton, and Prosper. MUTD hours of operation span from 6:00 am to 8:00 pm on weekdays and from 8:00 am to 8:00 pm on weekends.

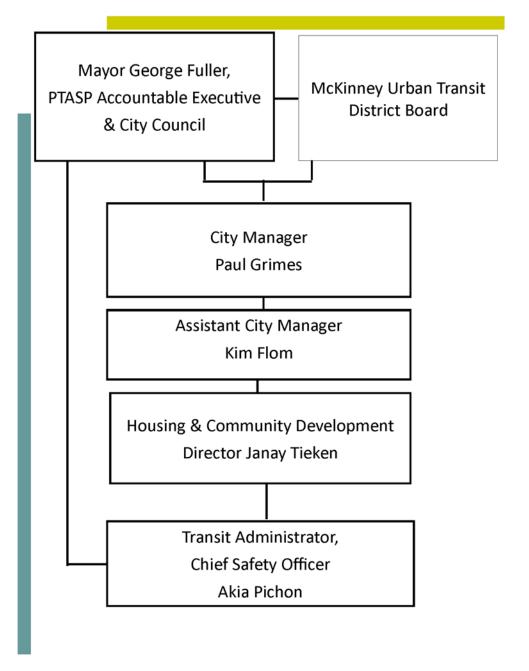
No additional transit service is provided by MUTD on behalf of another transit agency or entity at the time of the development of this plan.

Table 1 contains agency information, while an organizational chart for MUTD is provided in Figure 1.

Information Type	Information
Full Transit Agency Name	McKinney Urban Transit District
Transit Agency Address	222 N. Tennessee St. McKinney, TX 75069
Name and Title of Accountable Executive 673.23(d)(1)	George Fuller, Mayor of the City of McKinney
Name of Chief Safety Officer or SMS Executive 673.23(d)(2)	Akia Pichon, Transit Administrator
Key Staff	Transit Administrator
Mode(s) of Service Covered by This Plan 673.11(b)	Demand Response
List All FTA Funding Types (e.g., 5307, 5310, 5311)	5307, 5339a, 5307 CARES Act
Mode(s) of Service Provided by the Transit Agency	Domand Posnonso
(Directly operated or contracted service)	Demand Response
Number of Vehicles Operated	3



FIGURE 1: MUTD ORGANIZATIONAL CHART







A. Authorities & Responsibilities - 673.23(d)

As stated in 49 CFR Part 673.23(d), MUTD is establishing the necessary authority, accountabilities, and responsibilities for the management of safety amongst the key individuals within the organization, as those individuals relate to the development and management of our SMS. In general, the following defines the authority and responsibilities associated with our organization.

The **Accountable Executive** has ultimate responsibility for carrying out the SMS of our public transportation agency, and control or direction over the human and capital resources needed to develop and maintain both the ASP, in accordance with 49 U.S.C. 5329(d), and the agency's TAM Plan, in accordance with 49 U.S.C. 5326. The Accountable Executive has authority and responsibility to address substandard performance in the MUTD SMS, per 673.23(d)(1).

Agency leadership and executive management include members of our agency leadership or executive management, other than the Accountable Executive, Chief Safety Officer (CSO)/SMS Executive, who have authority or responsibility for day-to-day implementation and operation of our agency's SMS.

The **CSO** is an adequately trained individual who has the authority and responsibility as designated by the Accountable Executive for the day-to-day implementation and operation of the MUTD SMS. As such, the CSO is able to report directly to our transit agency's Accountable Executive.

Key staff are staff, groups of staff, or committees to support the Accountable Executive, CSO, or SMS Executive in developing, implementing, and operating our agency's SMS.

Front line employees perform the daily tasks and activities where hazards can be readily identified so the identified hazards can be addressed before the hazards become adverse events. These employees are critical to SMS success through each employee's respective role in reporting safety hazards, which is where an effective SMS and a positive safety culture begins.

In addition, over the next year, MUTD will be reviewing and modifying, if necessary, our current job descriptions to ensure full compliance with 49 CFR Part 673.





3. SAFETY POLICIES AND PROCEDURES

A. Policy Statement - 673.23(a)

MUTD recognizes that the management of safety is a core value of our business. The management team at MUTD will embrace the SMS and is committed to developing, implementing, maintaining, and constantly improving processes to ensure the safety of our employees, customers, and the general public. All levels of management and frontline employees are committed to safety and understand that safety is the primary responsibility of all employees.

MUTD is committed to:

- Communicating the purpose and benefits of the SMS to all staff, managers, supervisors, and employees. This communication will specifically define the duties and responsibilities of each employee throughout the organization and all employees will receive appropriate information and SMS training.
- Providing appropriate management involvement and the necessary resources to establish an
 effective reporting system that will encourage employees to communicate and report any
 unsafe work conditions, hazards, or at-risk behavior to the management team.
- Identifying hazardous and unsafe work conditions and analyzing data from the employee reporting system. After thoroughly analyzing provided data, the transit operations division will develop processes and procedures to mitigate safety risk to an acceptable level.
- Ensuring that no action will be taken against employees who disclose safety concerns through
 the reporting system, unless disclosure indicates an illegal act, gross negligence, or deliberate or
 willful disregard of regulations or procedures.
- Establishing Safety Performance Targets (SPT) that are realistic, measurable, and data driven.
- Continually improving our safety performance through management processes that ensure appropriate safety management action is taken and is effective.

I. Employee Safety Reporting Program – 673.23(b)

Frontline employees are a significant source of safety data. These employees are typically the first to spot unsafe conditions that arise from unplanned conditions either on the vehicles, in the maintenance shop, or in the field during operations. For this reason, the Employee Safety Reporting Program (ESRP) is a major tenet of the PTASP Rule. Under this rule, agencies must establish and implement a process that allows employees to report safety conditions directly to senior management; provides protections for employees who report safety conditions to senior management; and includes a description of employee behaviors that may result in disciplinary action.





MUTD uses established procedures for employees to report safety events, unsafe conditions or safety concerns related to operations, equipment or facilities. However, we believe that our ability to meet safety objectives and confirm our compliance with 49 CFR Part 673 will be enhanced by revisiting and updating our procedures. Among other approaches we want to explore is the use of emerging information technology such as smartphone apps or SharePoint fillable forms. To this end, MUTD is in the process of reviewing our current policy for how our agencies receive information and safety related data from employees and customers.

The MUTD ESRP will ensure that all employees are encouraged to report safety conditions directly to senior management or the employee's direct supervisor for elevation to senior management. The policy will include any contract employees. The policy will also spell out what protections are afforded employees who report safety related conditions and will describe employee behaviors that are not covered by those protections. The policy will also elaborate on how safety conditions that are reported will be reported back to the initiator(s) – either to the individual or groups of individuals or their organization, up to and including the entire MUTD, dependent on the nature of the safety condition.

II. Communicating the Policy Throughout the Agency – 673.23(c)

MUTD is committed to ensuring the safety of our clientele, personnel and operations. Part of that commitment is developing an SMS and agencywide safety culture that reduces agency risk to the lowest level possible. The first step in developing a full SMS and agencywide safety culture is communicating our SMP throughout our agency.

The SMP and safety objectives are at the forefront of all communications. This communications strategy will include posting the policy in prominent work locations for existing employees and adding the policy statement to the on-boarding material for all new employees. In addition, the policy statement will become part of our agency's regular safety meetings and other safety communications efforts. The policy will be signed by the Accountable Executive so that all employees know that the policy is supported by management.

B. PTASP Development and Coordination with TxDOT - 673.11(d)

This PTASP has been developed by TxDOT on behalf of North Central Texas Council of Governments (NCTCOG) which serves as the Metropolitan Planning Organization (MPO) for the region and the City of McKinney, MUTD, and DCTA in accordance with all requirements stated in 49 CFR Part 673 applicable to a small public transportation provider. TxDOT mailed a formal call for participation in a State sponsored PTASP development process to all Texas Section 5307 small bus transit agencies on January 15, 2019 and followed that call with a series of phone calls and additional correspondence. MUTD provided a letter to TxDOT opting into participation on March 15, 2019 and has been an active participant in the development of this plan through sharing existing documentation and participating in communication





and coordination throughout the development of this plan. The MUTD documentation used in the development of this plan is presented in Table 7 and Table 8, in Appendix A.

In support of tracking performance on our safety assurance and safety promotion processes, MUTD conducts a yearly safety culture survey. The survey is intended to help MUTD assess how well we communicate safety and safety performance information throughout our organization by gauging how safety is perceived and embraced by MUTD's administrators, supervisors, staff and contractors. The survey is designed to help us assess how well we are conveying information on hazards and safety risks relevant to employees' roles and responsibilities and informing employees of safety actions taken in response to reports submitted through our ESRP. Results from our most recent survey were analyzed and incorporated into the implementation strategies contained in this ASP.

Once the documents were reviewed, an on-site interview was conducted with MUTD to gain a better understanding of the agency. This understanding was necessary to ensure that the ASP was developed to fit MUTD's size, operational characteristics, and capabilities.

The draft ASP was delivered to MUTD in March 2020 for review and comment. Once review was completed and any adjustments made, the final was delivered to MUTD for review and adoption.

C. PTASP Annual Review - 673.11(a)(5)

Per 49 U.S.C. 5329(d)(1)(D), this plan includes provisions for annual updates of the SMS. As part of MUTD's ongoing commitment to fully implementing SMS and engaging our agency employees in developing a robust safety culture, MUTD will review the ASP and all supporting documentation annually. The review will be conducted as a precursor to certifying to FTA that the ASP is fully compliant with 49 CFR Part 673 and accurately reflects the agency's current implementation status. Certification will be accomplished through MUTD's annual Certifications and Assurances reporting to FTA.

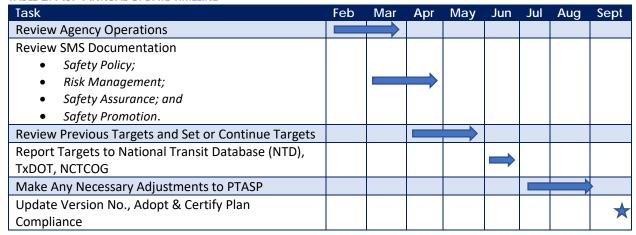
The annual review will include the ASP and supporting documents (Standard Operating Procedures [SOP], Policies, Manuals, etc.) that are used to fully implement all the processes used to manage safety at MUTD. All changes will be noted (as discussed below) and the Accountable Executive will sign and date the title page of this document and provide documentation of approval by the MUTD Board whether by signature or by reference to resolution.

The annual ASP review will follow the update activities and schedule provided below in Table 2. As processes are changed to fully implement SMS or new processes are developed, MUTD will track those changes for use in the annual review.





TABLE 2: ASP ANNUAL UPDATE TIMELINE



The following table, Table 3, will be used to record final changes made to the ASP during the annual update. This table will be a permanent record of the changes to the ASP over time.

TABLE 3: ASP RECORD OF CHANGES

Document Version	Section/Pages Changed	Reason for Change	Reviewer Name	Date of Change
	27	infectious disease exposure	Akia Pichon	12/2022
	5	frontline safety update	Akia Pichon	12/2022
	Multiple	updated transit provider	Akia Pichon	12/2022

The implementation of SMS is an ongoing and iterative process, and, as such, this PTASP is a working document. Therefore, a clear record of changes and adjustments is kept in the PTASP for the benefit of safety plan performance management and to comply with Federal statutes.

D. PTASP Maintenance - 673.11(a)(2)(c)

MUTD will follow the annual review process outlined above and adjust this ASP as necessary to accurately reflect current implementation status. This plan will document the processes and activities related to SMS implementation as required under 49 CFR Part 673 Subpart C and will make necessary updates to this ASP as MUTD continues to develop and refine our SMS implementation.

E. PTASP Documentation and Recordkeeping - 673.31

At all times, MUTD will maintain documents that set forth our ASP, including those documents related to the implementation of MUTD's SMS and those documents related to the results from SMS processes and activities. MUTD will also maintain documents that are included in whole, or by reference, that describe the programs, policies, and procedures that our agency uses to carry out our ASP and all





iterations of those documents. These documents will be made available upon request to the FTA, other Federal entity, or TxDOT. MUTD will maintain these documents for a minimum of three years after the documents are created. These additional supporting documents are cataloged in Appendix A and the list will be kept current as a part of the annual ASP review and update.

F. Safety Performance Measures - 673.11(a)(3)

The PTASP Final Rule, 49 CFR Part 673.11(a)(3), requires that all public transportation providers must develop an ASP to include safety performance targets (SPTs) based on the safety performance measures established under the NSP. The safety performance measures outlined in the NSP were developed to ensure that the measures can be applied to all modes of public transportation and are based on data currently being submitted to the NTD. The safety performance measures included in the NSP are fatalities, injuries, safety events, and system reliability (State of Good Repair as developed and tracked in the TAM Plan).

There are seven (7) SPTs that must be included in each ASP that are based on the four (4) performance measures in the NSP. These SPTs are presented in terms of total numbers reported and rate per Vehicle Revenue Mile (VRM). Each of the seven (7) is required to be reported by mode as presented in Table 4.

TABLE 4: NSP SAFETY PERFORMANCE MEASURES

Safety Performance Measure	SPT	SPT	
Fatalities	Total Number Reported	Rate Per Total VRM	
Injuries	Total Number Reported	Rate Per Total VRM	
Safety Events	Total Number Reported	Rate Per Total VRM	
System Reliability	Mean distance between major mechanical failure		

Table 5 presents MUTD's reported baseline numbers for each of the performance measures. MUTD collected four (4) years of reported data (2015-2018) to develop the rolling averages listed in the table. The Demand Response Safety Performance Measures SPTs are based on numbers reported by DCTA for their system as a whole.

TABLE 5: BASELINE 2015-2018 SAFETY PERFORMANCE MEASURES

Mode	Fatalities	Rate of Fatalities*	Injuries	Rate of Injuries*	Safety Events	Rate of Safety Events*	Mean Distance Between Major Mechanical Failure
Demand Response**	0	0	.25	.00000097	152.5	.000594	23,899

^{*}rate = total number for the year/total revenue vehicle miles traveled

While safety has always been a major component of the MUTD operation, the adoption of this ASP will result in changes across all aspects of the organization. The SPTs set in Table 6 reflect an

^{**}Safety Performance Baseline and Targets provided by demand response contractor as reported in their ASP and independent NTD data reporting.





acknowledgment that SMS implementation will produce new information that will be needed to accurately set meaningful SPTs. We will set our targets at the current NTD reported four-year average as we begin the process of fully implementing our SMS and developing our targeted safety improvements. This will ensure that we do no worse than our baseline performance over the last four years.

TABLE 6: DEMAND RESPONSE SAFETY PERFORMANCE TARGETS

Measure	(2015-2018) Baseline**	Target**
Fatalities	0	0
Rate of Fatalities*	0	0
Injuries	.25	.25
Rate of Injuries*	.0000097	.0000097
Safety Events	152.5	152.5
Rate of Safety Events*	.000594	.000594
System Reliability	23,899	23,899
Other	N/A	N/A

^{*}rate = total number for the year/total revenue vehicle miles traveled

As part of the annual review of the ASP, MUTD will reevaluate our SPTs and determine whether the SPTs need to be refined. As more data is collected as part of the SRM process discussed later in this plan, MUTD may begin developing safety performance indicators to help inform management on safety related investments.

G. Safety Performance Target Coordination - 673.15(a)(b)

MUTD will make our safety performance targets available to TxDOT and NCTCOG to aid in those agencies' respective regional and long-range planning processes. To the maximum extent practicable, MUTD will coordinate with TxDOT and NCTCOG in the selection of State and MPO safety performance targets as documented in the Interagency Memorandum of Understanding (MOU).

Each year during the FTA Certifications and Assurances reporting process, MUTD will transmit any updates to our SPTs to both NCTCOG and TxDOT (unless those agencies specify another time in writing).

^{**}Safety Performance Baseline and Targets provided by demand response contractor as reported in their ASP and independent NTD data reporting.



4. SAFETY MANAGEMENT SYSTEMS – 673 SUBPART C

As previously noted, FTA has adopted SMS as the basis for improving safety across the public transportation industry. In compliance with the NSP, National Public Transportation Safety Plan, and 49 CFR Part 673, MUTD is adopting SMS as the basis for directing and managing safety and risk at our agency. MUTD has always viewed safety as a core business function. All levels of management and employees are accountable for appropriately identifying and effectively managing risk in all activities and operations in order to deliver improvements in safety and reduce risk to the lowest practical level during service delivery.

SMS is comprised of four basic components - SMP, SRM, SA, and SP. The SMP and SP are the enablers that provide structure and supporting activities that make SRM and SA possible and sustainable. The SRM and SA are the processes and activities for effectively managing safety as presented in Figure 2.

FIGURE 2: SAFETY MANAGEMENT SYSTEMS





Implementing SMS at MUTD will be a major undertaking over the next several years. This ASP is the first step to putting in place a systematic approach to managing the agency's risk. MUTD has already taken several steps to implement SMS, such as developing this initial ASP and designating a Chief Safety Officer. During the first year of implementation, MUTD will identify SMS roles and responsibilities and key stakeholder groups, identify key staff to support implementation, and ensure the identified staff receive SMS training. MUTD will also develop a plan for implementing SMS, inform stakeholders about the ASP, and discuss our progress toward implementation with the MUTD Board and our agency's planning partners.

A. Safety Risk Management - 673.25

By adopting this ASP, MUTD is establishing the SRM process presented in Figure 3 for identifying hazards and analyzing, assessing and mitigating safety risk in compliance with the requirements of 49 CFR Part 673.25. The SRM processes described in this section are designed to implement the MUTD SMS.

FIGURE 3: SAFETY RISK MANAGEMENT PROCESS

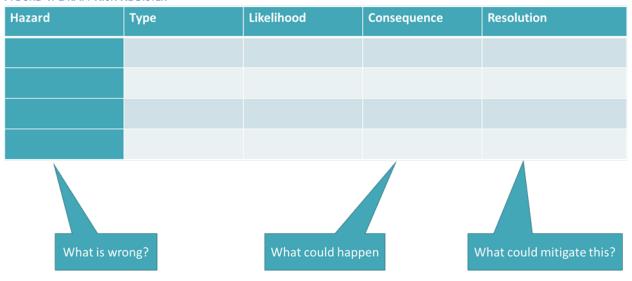
Safety Hazard Safety Risk Safety Risk Mitigation

The implementation of the SRM component of the SMS will be carried out over the course of the next year. The SRM components will be implemented through a program of improvement during which the SRM processes will be implemented, reviewed, evaluated and revised, as necessary, to ensure the SRM processes are achieving the intended safety objectives as the components are fully incorporated into MUTD's SOPs.

The SRM is focused on implementing and improving actionable strategies that MUTD has undertaken to identify, assess and mitigate risk. The creation of a Risk Register that serves as an accessible resource for documenting the SRM process, tracking the identified risks, and documenting the effectiveness of mitigation strategies in meeting defined safety objectives and performance measures. The draft Risk Register is presented in Figure 4.



FIGURE 4: DRAFT RISK REGISTER



As the SRM process progresses through the steps of identifying what may be wrong, what could happen as a result, and what steps MUTD is taking to resolve the risk and mitigate the hazard, the CSO completes and publishes the components of the Risk Register. These components include the use of safety hazard identification, safety risk assessment, and safety risk mitigation, as described in the following sections.

I. Safety Hazard Identification - 673.25(b)

MUTD currently has a *Vehicle Maintenance Plan*, per the TxDOT Compliance Review (Appendix A, Table 7, shows the document name, file name, and date of adoption), which establishes preventative maintenance inspections and scheduled services. This includes procedures such as post- and pre-trip inspections, complete vehicle maintenance history for each vehicle, and management of maintenance resources. Although the current procedures have been effective in achieving our safety objectives, to ensure compliance with 49 CFR Part 673, MUTD is working to implement the following expanded SRM process.

As part of the follow up to the TSA Baseline Assessment and Security Enhancement (BASE) Report of the DCTA operations (Appendix A) DCTA initiated the development of both a System Safety Program Plan (Appendix A) and a System Security and Emergency Preparedness Plan (SSEPP) (Appendix A). These documents describe the critical asset identification and analysis strategy, as well as the elements of our accident/safety event investigation procedures that will be used by MUTD. These serve as key resources for our hazard identification process and in place to identify safety and operational risks based on individual assets.



The MUTD SRM process is a forward-looking effort to identify safety hazards that could potentially result in negative safety outcomes. In the SRM process, a hazard is any real or potential condition that can cause injury, illness, or death; damage to or loss of the facilities, equipment, rolling stock, or infrastructure of a public transportation system; or, damage to the environment.

Hazard identification focuses on out-of-the-norm conditions that need special attention or immediate action, new procedures, or training to resolve a condition that is unacceptable and return conditions to an acceptable level. MUTD uses a variety of mechanisms for identifying and documenting hazards, namely:

- Through training and reporting procedures, MUTD ensures personnel can identify hazards and
 that each employee clearly understands that the employee has a responsibility to immediately
 report any safety hazards identified to the employee's supervisors. Continued training helps
 employees to develop and improve the skills needed to identify hazards.
- Employee hazard training coupled with the ESRP ensures that MUTD has full use of information from frontline employees for hazard identification.
- Upon receiving the hazard report, supervisors communicate the identified hazard to the CSO for entry into the risk register for risk assessment, classification and possible mitigation.
- In carrying out the risk assessment, the CSO uses standard reporting forms (e.g. *Pre-and Post-trip Inspection Forms* and *Driver Trouble Ticket* to mitigate mechanical based safety hazards that are identified) and other reports completed on a routine basis by administrative, operations and maintenance. The DCTA *Standard Operating Procedure Guidelines* contain procedures for flagging and reporting hazards as a part of day-to-day operations.
- Supervisors are responsible for performing and documenting regular safety assessments, which
 include reporting and recommending methods to reduce identified hazards.
- MUTD uses incident reports and records to determine specific areas of training that need to be covered with employees to ensure safety hazard identification is continually improved, and thus ensure that hazards are identified before an event recurrence.
- Incident reports are also analyzed by the risk management team to identify any recurring patterns or themes that would help to identify underlying hazards and root causes of the event that can be mitigated to prevent recurrence.
- If a hazard is such that an employee would be reluctant to report the information due to perceived negative consequences (e.g. disciplinary action), alternative, anonymous reporting mechanisms are available through an anonymous suggestion box or anonymous online reporting form, or other secure mechanism.





- To increase the safety knowledge of our agency, the CSO, risk management personnel and subject matter experts are also encouraged to participate in available professional development activities and peer-to-peer exchanges as a source of expertise and information on lessons learned and best practices in hazard identification.
- Other sources for hazard identification include:
 - o ESRP
 - o Inspections of personnel job performance, vehicles, facilities and other data
 - Investigations of safety events
 - Safety trend analysis on data currently collected
 - o Training and evaluation records
 - o Internal safety audits
 - o External sources of hazard information could include:
 - FTA and other federal or state authorities
 - Reports from the public
 - Safety bulletins from manufacturers or industry associations

In addition to identifying the hazard, the hazard identification process also classifies the hazard by type (organizational, technical or environmental) to assist the CSO in identifying the optimal combination of departmental leadership and subject matter expertise to select in assembling the safety risk assessment team.

The various hazard types can also be categorized by subcategory for each type. For example, organizational hazards can be subcategorized into resourcing, procedural, training or supervisory hazards. Each of the subcategories implies different types of mitigation strategies and potentially affect overall agency resources through varying costs for implementation. Technical hazards can be subcategorized into operational, maintenance, design and equipment. Additionally, environmental hazards can be subcategorized into weather and natural, which is always a factor for every operation.

II. Safety Risk Assessment – 673.25(c)

MUTD currently uses an *Assessment Form* with a similar framework for assessing risks and threats with reference to security for the transportation system. This assessment form and procedure can be found in Section 7.5 of the SSEPP and shows specific threats, the likelihood to occur, the impact on transportation assets and system, and a vulnerability index based on this assessment.

As part of the new SRM process, MUTD have developed methods that are used to assess the likelihood and severity of the consequences of identified hazards, and prioritize the hazards based on the safety risk. The process continues the use of the Risk Register described in the previous section to address the next two components.





To accurately assess a risk, MUTD may need to perform an investigation. MUTD currently investigates accidents or crashes but will need to develop a full investigation procedure to inform the SRM process. The investigation procedure will be developed to cover all risk assessment. Once fully developed, the document will become the Investigation Standard Operating Procedure (SOP). The SOP will include accident investigation procedures as well as risk investigation procedures. These procedures will be used to investigate risks identified from multiple sources including the ESRP.

Safety risk is based on an assessment of the likelihood of a potential consequence and the potential severity of the consequences in terms of resulting harm or damage. The risk assessment also considers any previous mitigation efforts and the effectiveness of those efforts. The results of the assessment are used to populate the third and fourth components of the Risk Register as presented in Figure 5.

FIGURE 5: SAFETY RISK ASSESSMENT STEPS IN POPULATING THE RISK REGISTER

Hazard	Туре	Likelihood	Consequence	Resolution

The risk assessment is conducted by the CSO and their risk management team through the safety compliance committee supplemented by subject matter experts from the respective department or section to which the risk applies. The process employs a safety risk matrix, similar to the one presented in Figure 6, that allows the safety team to visualize the assessed likelihood and severity, and to help decision-makers understand when actions are necessary to reduce or mitigate safety risk.



FIGURE 6: SAFETY RISK ASSESSMENT MATRIX

RISK ASSESSMENT MATRIX						
SEVERITY LIKELIHOOD	Catastrophic Critical Marginal					
Frequent (A)	High	High	High	Medium		
Probable (B)	High	High	Medium	Medium		
Occasional (C)	High	Medium	Medium	Low		
Remote (D)	Medium	Medium	Low	Low		
Improbable (E)	Medium	Low	Low	Low		

Although the current version of the matrix relies heavily on the examples and samples that are listed on the PTASP Technical Assistance Center website, lessons learned from the implementation process during the coming years will be used to customize the matrix that MUTD will use to address our unique operating realities and leadership guidance.

The Risk Assessment Matrix is an important tool. If a risk is assessed and falls within one of the red zones, the risk is determined to be unacceptable under existing circumstances. This means that management must take action to mitigate the situation. This is where SRMs are developed. If the risk is assessed and falls within one of the yellow zones, the risk is determined to be acceptable, but monitoring is necessary. If the risk falls within one of the green zones, the risk is acceptable under the existing circumstances.

Once a hazard's likelihood and severity have been assessed, the CSO enters the hazard assessment into the Risk Register that is used to document the individual hazard and the type of risk it represents. This information is used to move to the next step, which is hazard mitigation.

III. Safety Risk Mitigation – 673.25(d)

DCTA has incorporated a risk reduction plan into the SSEPP, which lists the specific vulnerability according to a vulnerability index and identifies current risk reduction strategies and additional mitigation actions planned for each vulnerability. This risk reduction plan will be updated to be consistent with the ASP and the SRM requirements under 49 CFR Part 673.

Upon completion of the risk assessment, the CSO and the safety committee continue populating the Risk Register by identifying mitigations or strategies necessary to reduce the likelihood and/or severity of the



consequences. The goal of this step is to avoid or eliminate the hazard or, when elimination is not likely or feasible, to reduce the assessed risk rating to an acceptable level (Figure 7). However, mitigations do not typically eliminate the risk entirely.

FIGURE 7: RISK REGISTER MITIGATION COMPONENT

Hazard	Туре	Likelihood	Consequence	Resolution	

To accomplish this objective, the CSO, through the risk management team, works with subject matter experts from the respective department or section to which the risk applies. The risk management team then conducts a brainstorming exercise to elicit feedback from staff and supervisors with the highest level of expertise in the components of the hazard.

Documented risk resolution and hazard mitigation activities from previous Risk Register entries and the resolution's documented level of success at achieving the desired safety objectives may also be reviewed and considered in the process. If the hazard is external (e.g., roadway construction by an outside agency) information and input from external actors or experts may also be sought to take advantage of all reasonably available resources and avoid any unintended consequences.

Once a mitigation strategy is selected and adopted, the strategy is assigned to an appropriate staff member or team for implementation. The assigned personnel and the personnel's specific responsibilities are entered into the Risk Register. Among the responsibilities of the mitigation team leader is the documentation of the mitigation effort, including whether the mitigation was carried out as designed and whether the intended safety objectives were achieved. This information is recorded in the appendix to the Risk Register for use in subsequent SA activities and to monitor the effectiveness of the SRM program.

B. Safety Assurance - 673.27 (a)

Safety Assurance means processes within the MUTD SMS that function to ensure a) the implementation and effectiveness of safety risk mitigation, and b) MUTD meets or exceeds our safety objectives through the collection, measurement, analysis and assessment of information.





SA helps to ensure early identification of potential safety issues. SA also ensures that safeguards are in place and are effective in meeting critical MUTD's critical safety objectives and contribute towards SPTs.

I. Safety Performance Monitoring and Measuring – 673.27 (b)

As the first step in the MUTD SA program, MUTD collects and monitors data on safety performance indicators through a variety of mechanisms described in the following sections. Safety performance indicators can provide early warning signs about safety risks. MUTD relies primarily on indicators representing negative safety outcomes that should be avoided or mitigated in the future. However, initiatives are underway to adopt a more robust set of leading indicators that monitor conditions that are likely to contribute to negative outcomes in the future. In addition to the day-to-day monitoring and investigation procedures detailed below, MUTD will review and document the safety performance monitoring and measuring processes as part of the annual update of this ASP.

MONITORING COMPLIANCE AND SUFFICIENCY OF PROCEDURES 673.27 (B)(1)

MUTD monitors our system for personnel compliance with operations and maintenance procedures and also monitors these procedures for sufficiency in meeting safety objectives. A list of documents describing the safety related operations and maintenance procedures cited in this ASP is provided in Appendix A of this document.

Supervisors monitor employee compliance with MUTD SOPs through direct observation and review of information from internal reporting systems from both employees and customers.

MUTD addresses non-compliance with standard procedures for operations and maintenance activities through a variety of actions, including revision to training materials and delivery of employee and supervisor training if the non-compliance is systemic. If the non-compliance is situational, then activities may include supplemental individualized training, coaching, and heightened management oversight, among other remedies.

Sometimes personnel are fully complying with the procedures, but the operations and maintenance procedures are inadequate and pose the risk of negative safety outcomes. In this case, the cognizant person submits the deficiency or description of the inadequate procedures to the SRM process. Through the SRM process, the SRM team will then evaluate and analyze the potential organizational hazard and assign the identified hazard for mitigation and resolution, as appropriate. The SRM team will also conduct periodic self-evaluation and mitigation of any identified deficiencies in the SRM process itself.

MONITORING OPERATIONS 673.27(B)(2)

Department heads are required to monitor investigation reports of safety events and SRM resolution reports to monitor the department's operations to identify any safety risk mitigations that may be ineffective, inappropriate, or not implemented as intended. If it is determined that the safety risk mitigation did not bring the risk to an acceptable level or otherwise failed to meet safety objectives, then the supervisor resubmits the safety risk/hazard to the SRM process. The CSO will work with the





supervisor and subject matter experts to reanalyze the hazard and consequences and identify additional mitigation or alternative approaches to implementing the mitigation.

II. Safety Event Investigation – 673.27(B)(3)

MUTD currently conducts investigations of safety events. From an SA perspective, the objective of the investigation is to identify causal factors of the event and to identify actionable strategies that MUTD can employ to address any identifiable organizational, technical or environmental hazard at the root cause of the safety event.

Safety Event Investigations that seek to identify and document the root cause of an accident or other safety event are a critical component of the SA process because they are a primary resource for the collection, measurement, analysis and assessment of information. MUTD gathers a variety of information for identifying and documenting root causes of accidents and incidents, including but not limited to:

- 1. Obtain from the Operator the following information:
 - a. The location of the incident and what direction they were traveling (inbound or outbound); if in station, indicate the situation.
 - b. The bus number and the route that they are on.
 - c. If there are injuries, describe how serious they appear (don't be too graphic, just generalize).
 - d. Provide information about any other vehicles or pedestrians involved and their descriptions.
- 2. Remind the operator of the safety procedures:
 - a. Turn on 4-way flashers. Place traffic warning devices (orange triangles).
 - b. Recheck anyone with injuries, do not move the seriously injured.
 - c. Render comfort and aid to anyone injured, as may be appropriate.
 - d. Evacuate the bus, if necessary.
 - e. Keep the two-way radio on and monitored.
 - f. Hand out courtesy cards to the passengers and to any witnesses.
 - g. Move the vehicle to the side of the road unless it is inoperable.
- 3. Notify the following:
 - a. Call the Police. Call Emergency Medical Personnel (EMP) 911.
 - b. Notify/call the supervisor on duty at the time.
- 4. The supervisor will:
 - a. Determine whether the General Manager or Assistant General Manager needs to be contacted but will give them a report when the supervisor finishes the initial assessment.

b. Let the Operator know that Police and supervision have been contacted and help and is on the way.





- c. Assign a Standby Operator to pre-trip a bus in case a standby must drive the next round for the operator on that route. When needed, the Standby Operator may take a bus out to continue a route.
- d. Let the Operator know that a Standby Operator and bus have been assigned to continue the route or that support personnel are bringing another bus out to them.
- e. Refer the operator for required drug and alcohol testing in compliance with 49 CFR § 655.44 Post-accident testing, if the safety event meets the definition of accident in 49 CFR § 655.4′
- f. Return to the station.
- g. Record all accident information on the Daily Dispatch log, any missed trips, downtime, or bus change outs.
- 5. Dispatcher on duty will give the Operator an incident report to complete before the Operator leaves that day. Dispatcher will put the Operator's report in the CSO's box.
- 6. The CSO, working with content specialists, evaluates the incident report and other available information to determine the root cause of the accident/event. Follow up with driver or other cognizant parties may be necessary to elicit additional information.
- 7. The CSO identifies any hazards noted in the incident report and refers those hazards to the SRM process.

MONITORING INTERNAL SAFETY REPORTING PROGRAMS 673.27(B)(4)

As a primary part of the internal safety reporting program, our agency monitors information reported through the ESRP. When a report originating through the complaint process documents a safety hazard, the supervisor submits the hazards identified through the internal reporting process, including previous mitigation in place at the time of the safety event. The supervisor submits the hazard report to the SRM process to be analyzed, evaluated, and if appropriate, assigned for mitigation/resolution.

OTHER SAFETY ASSURANCE INITIATIVES

Because leading indicators can be more useful for safety performance monitoring and measurement than lagging indicators, MUTD is undertaking efforts to implement processes to identify and monitor more leading indicators or conditions that have the potential to become or contribute to negative safety outcomes. This may include trend analysis of environmental conditions through monitoring National Weather Service data; monitoring trends toward or away from meeting the identified SPTs or other indicators as appropriate.

C. Safety Promotion – 673.29

Management support is essential to developing and implementing SMS. SP includes all aspects of how, why, when and to whom management communicates safety related topics. SP also includes when and how training is provided. The following sections outline both the safety competencies and training that MUTD will implement and how safety related information will be communicated.





I. Safety Competencies and Training – 673.29(a)

MUTD provides comprehensive training to all employees regarding each employee's job duties and general responsibilities. This training includes safety responsibilities related to the employee's position. In addition, regular driver safety meetings are held to ensure that safety related information is relayed to the key members of our agency's safety processes.

As part of SMS implementation, MUTD will be conducting the following activities:

- Conduct a thorough review of all current general staff categories (administrative, driver, supervisor, mechanic, maintenance, etc.) add the respective staff safety related responsibilities.
- Assess the training requirements spelled out in 49 CFR Part 672 and the various courses
 required for different positions. (MUTD is not subject to the requirements under 49 CFR Part
 672 but will review the training requirements to understand what training is being required of
 other larger agencies in the event these trainings might be useful).
- Assess the training material available on the FTA PTASP Technical Assistance Center website.
- Review other training material available from industry sources such as the Community
 Transportation Association of America and the American Public Transportation Association
 websites.
- Develop a set of competencies and trainings required to meet the safety related activities for each general staff category.
- Develop expectations for ongoing safety training and safety meeting attendance.
- Develop a training matrix to track progress on individuals and groups within the organization.
- Adjust job notices associated with general staff categories to ensure that new personnel understand the safety related competencies and training needs and the safety related responsibilities of the job.
- Include refresher training in all trainings and apply it to agency personnel and contractors.

II. Safety Communication – 673.29(b)

MUTD regularly communicates safety and safety performance information throughout our agency's organization that, at a minimum, conveys information on hazards and safety risks relevant to employees' roles and responsibilities and informs employees of safety actions taken in response to reports submitted through the ESRP (noted in Section 3.A.I) or other means.

MUTD reports any safety related information to the MUTD Board at their regular meetings and will begin including safety performance information. In addition, MUTD holds regularly scheduled meetings with drivers to ensure that any safety related information is passed along that would affect the





execution of the drivers' duties. MUTD also posts safety related and other pertinent information in a common room for all employees.

MUTD will begin systematically collecting, cataloging, and, where appropriate, analyzing and reporting safety and performance information to all staff. To determine what information should be reported, how the information should be reported and to whom, MUTD will answer the following questions:

- What information does this individual need to do their job?
- How can we ensure the individual understands what is communicated?
- How can we ensure the individual understands what action must be taken as a result of the information?
- How can we ensure the information is accurate and kept up-to-date?
- Are there any privacy or security concerns to consider when sharing information? If so, what should we do to address these concerns?

In addition, MUTD will review our current communications strategies and determine whether others are needed. As part of this effort, MUTD has conducted, and will continue to conduct, a Safety Culture Survey to understand how safety is perceived in the workplace and what areas MUTD should be addressing to fully implement a safety culture at our agency.

MUTD understands the serious nature of exposure to infectious diseases, especially in the workplace. It is important to follow best practices and take proper preventive measures to prevent further spread of illness. Infectious disease experts believe it is highly advisable to obtain recommended vaccinations and immunizations to help prevent illness and the spread of disease. Other important steps to remember in reducing the spread of infectious agents include:

- Practice proper hand hygiene— wash hands thoroughly with soap for a minimum of twenty seconds or use alcohol-based hand sanitizer to prevent the spread of infection.
- Stay home when you are ill don't put others at risk of exposure
- Travel wisely do your best not to travel on public transportation, by rail or air when you're ill. Many people confined in a small area can create a breeding ground for infectious agents.
- Don't share personal items passing around items that have been touched by an infected person can transfer the vectors that cause illness.
- Practice respiratory hygiene wear a well-fitting respiratory mask to protect yourself and others when feeling ill.
- Adhere to proper infection/exposure control precautions by informing your supervisor when you are not feeling well.





5. APPENDIX A

TABLE 7: MUTD PTASP SUPPORTING DOCUMENTS

File Name	Revision Date	Document Name	Document Owner
PTN-129 JT Signed.pdf	8/27/2019	TxDOT Compliance Review	TxDOT
PTASP Agency Description.docx	N/A	PTASP General Agency Information	MUTD
MUTD Executed Bylaws 032017.pdf	3/7/2017	Bylaws of MUTD	MUTD
McKinney Org Chart.pdf	9/27/2019	City of McKinney Organizational Chart	City of McKinney
KPIs.PNG	N/A	City Council Goal 5: Enhance the Quality of Life in McKinney	City of McKinney

TABLE 8: DCTA PTASP SUPPORTING DOCUMENTS

File Name	Revision Date	Document Name	Document Owner
TSA BASE Report (March 2017).pdf	Assessment Date: 27 May 2015	Baseline Assessment and Security Enhancement (BASE) Review – Denton County Transit Authority (DCTA) BUS	U.S. Department of Homeland Security

A. Glossary of Terms

Accident: means an event that involves any of the following: a loss of life; a report of a serious injury to a person; a collision of transit vehicles; an evacuation for life safety reasons; at any location, at any time, whatever the cause.

Accountable Executive (typically the highest executive in the agency): means a single, identifiable person who has ultimate responsibility for carrying out the SMS of a public transportation agency, and control or direction over the human and capital resources needed to develop and maintain both the agency's PTASP, in accordance with 49 U.S.C. 5329(d), and the agency's TAM Plan in accordance with 49 U.S.C. 5326.

Agency Leadership and Executive Management: means those members of agency leadership or executive management (other than an Accountable Executive, CSO, or SMS Executive) who have authorities or responsibilities for day-to-day implementation and operation of an agency's SMS.

Chief Safety Officer (CSO): means an adequately trained individual who has responsibility for safety and reports directly to a transit agency's chief executive officer, general manager, president, or equivalent officer. A CSO may not serve in other operational or maintenance capacity, unless the CSO is employed





by a transit agency that is a small public transportation provider as defined in this part, or a public transportation provider that does not operate a rail fixed guideway public transportation system.

Corrective Maintenance: Specific, unscheduled maintenance typically performed to identify, isolate, and rectify a condition or fault so that the failed asset or asset component can be restored to a safe operational condition within the tolerances or limits established for in-service operations.

Equivalent Authority: means an entity that carries out duties similar to that of a Board of Directors, for a recipient or subrecipient of FTA funds under 49 U.S.C. Chapter 53, including sufficient authority to review and approve a recipient or subrecipient's PTASP.

Event: means an accident, incident, or occurrence.

Federal Transit Administration (FTA): means the Federal Transit Administration, an operating administration within the United States Department of Transportation.

Hazard: means any real or potential condition that can cause injury, illness, or death; damage to or loss of the facilities, equipment, rolling stock, or infrastructure of a public transportation system; or damage to the environment.

Incident: means an event that involves any of the following: a personal injury that is not a serious injury; one or more injuries requiring medical transport; or damage to facilities, equipment, rolling stock, or infrastructure that disrupts the operations of a transit agency.

Investigation: means the process of determining the causal and contributing factors of an accident, incident, or hazard, for the purpose of preventing recurrence and mitigating risk.

Key staff: means a group of staff or committees to support the Accountable Executive, CSO, or SMS Executive in developing, implementing, and operating the agency's SMS.

Major Mechanical Failures: means failures caused by vehicle malfunctions or subpar vehicle condition which requires that the vehicle be pulled from service.

National Public Transportation Safety Plan (NSP): means the plan to improve the safety of all public transportation systems that receive Federal financial assistance under 49 U.S.C. Chapter 53.

Occurrence: means an event without any personal injury in which any damage to facilities, equipment, rolling stock, or infrastructure does not disrupt the operations of a transit agency.

Operator of a Public Transportation System: means a provider of public transportation as defined under 49 U.S.C. 5302(14).

Passenger: means a person, other than an operator, who is on board, boarding, or alighting from a vehicle on a public transportation system for the purpose of travel.





Performance Measure: means an expression based on a quantifiable indicator of performance or condition that is used to establish targets and to assess progress toward meeting the established targets.

Performance Target: means a quantifiable level of performance or condition, expressed as a value for the measure, to be achieved within a time period required by the Federal Transit Administration (FTA).

Preventative Maintenance: means regular, scheduled, and/or recurring maintenance of assets (equipment and facilities) as required by manufacturer or vendor requirements, typically for the purpose of maintaining assets in satisfactory operating condition. Preventative maintenance is conducted by providing for systematic inspection, detection, and correction of anticipated failures either before they occur or before they develop into major defects. Preventative maintenance is maintenance, including tests, measurements, adjustments, and parts replacement, performed specifically to prevent faults from occurring. The primary goal of preventative maintenance is to avoid or mitigate the consequences of failure of equipment.

Public Transportation Agency Safety Plan (PTASP): means the documented comprehensive agency safety plan for a transit agency that is required by 49 U.S.C. 5329 and this part.

Risk: means the composite of predicted severity and likelihood of the potential effect of a hazard.

Risk Mitigation: means a method or methods to eliminate or reduce the effects of hazards.

Road Calls: means specific, unscheduled maintenance requiring either the emergency repair or service of a piece of equipment in the field or the towing of the unit to the garage or shop.

Safety Assurance (SA): means the process within a transit agency's SMS that functions to ensure the implementation and effectiveness of safety risk mitigation and ensures that the transit agency meets or exceeds our safety objectives through the collection, analysis, and assessment of information.

Safety Management Policy (SMP): means a transit agency's documented commitment to safety, which defines the transit agency's safety objectives and the accountabilities and responsibilities of the agency's employees regarding safety.

Safety Management System (SMS): means the formal, top-down, data-driven, organization-wide approach to managing safety risk and assuring the effectiveness of a transit agency's safety risk mitigation. SMS includes systematic procedures, practices, and policies for managing risks and hazards.

Safety Management System (SMS) Executive: means a CSO or an equivalent.

Safety Objective: means a general goal or desired outcome related to safety.

Safety Performance: means an organization's safety effectiveness and efficiency, as defined by safety performance indicators and targets, measured against the organization's safety objectives.





Safety Performance Indicator: means a data-driven, quantifiable parameter used for monitoring and assessing safety performance.

Safety Performance Measure: means an expression based on a quantifiable indicator of performance or condition that is used to establish targets and to assess progress toward meeting the established targets.

Safety Performance Monitoring: means activities aimed at the quantification of an organization's safety effectiveness and efficiency during service delivery operations, through a combination of safety performance indicators and safety performance targets.

Safety Performance Target (SPT): means a quantifiable level of performance or condition, expressed as a value for a given performance measure, achieved over a specified timeframe related to safety management activities.

Safety Promotion (SP): means a combination of training and communication of safety information to support SMS as applied to the transit agency's public transportation system.

Safety Risk: means the assessed probability and severity of the potential consequence(s) of a hazard, using as reference the worst foreseeable, but credible, outcome.

Safety Risk Assessment: means the formal activity whereby a transit agency determines SRM priorities by establishing the significance or value of its safety risks.

Safety Risk Management (SRM): means a process within a transit agency's Safety Plan for identifying hazards, assessing the hazards, and mitigating safety risk.

Safety Risk Mitigation: means the activities whereby a public transportation agency controls the probability or severity of the potential consequences of hazards.

Safety Risk Probability: means the likelihood that a consequence might occur, taking as reference the worst foreseeable, but credible, condition.

Safety Risk Severity: means the anticipated effects of a consequence, should the consequence materialize, taking as reference the worst foreseeable, but credible, condition.

Serious Injury: means any injury which:

• Requires hospitalization for more than 48 hours, commencing within seven days from the date that the injury was received;

- Results in a fracture of any bone (except simple fractures of fingers, toes, or nose);
- Causes severe hemorrhages, nerve, muscle, or tendon damage;
- Involves any internal organ; or





 Involves second- or third-degree burns, or any burns affecting more than 5 percent of the body surface.

Small Public Transportation Provider: means a recipient or subrecipient of Federal financial assistance under 49 U.S.C. 5307 that has one hundred (100) or fewer vehicles in peak revenue service and does not operate a rail fixed guideway public transportation system.

State: means a State of the United States, the District of Columbia, or the Territories of Puerto Rico, the Northern Mariana Islands, Guam, American Samoa, and the Virgin Islands.

State of Good Repair: means the condition in which a capital asset is able to operate at a full level of performance.

State Safety Oversight Agency: means an agency established by a State that meets the requirements and performs the functions specified by 49 U.S.C. 5329(e) and the regulations set forth in 49 CFR part 674.

Transit Agency: means an operator of a public transportation system.

Transit Asset Management (TAM) Plan: means the strategic and systematic practice of procuring, operating, inspecting, maintaining, rehabilitating, and replacing transit capital assets to manage their performance, risks, and costs over their life cycles, for the purpose of providing safe, cost-effective, and reliable public transportation, as required by 49 U.S.C. 5326 and 49 CFR part 625.

Vehicle Revenue Miles (VRM): means the miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles include layover/recovery time and exclude deadhead; operator training; vehicle maintenance testing; and school bus and charter services.

B. Additional Acronyms Used

ASP: Agency Safety Plan

The Board: MUTD Board of Directors **DCTA:** Denton County Transit Authority

DART LGC: Dallas Area Rapid Transit Local Government Corporation

EMP: Emergency Medical Personnel

ESRP: Employee Safety Reporting Program

FAST Act: Fixing America's Surface Transportation Act

MAP-21: Moving Ahead for Progress in the 21st Century Act

MOU: Memorandum of Understanding

MPO: Metropolitan Planning Organization



MUTD: McKinney Urban Transit District

NCTCOG: North Central Texas Council of Governments

NTD: National Transit Database

SOP: Standard Operating Procedure

TxDOT: Texas Department of Transportation



6. APPENDIX B

A. Board Minutes or Resolution

RESOLUTION NO. 2020-04-004 (MUTD)

A RESOLUTION OF THE MCKINNEY URBAN TRANSIT DISTRICT BOARD APRROVING THE PUBLIC TRANSPORTATION AGENCY SAFETY PLAN (PTSAP); APPOINTING AN ACCOUNTABLE EXECUTIVE AND SAFETY OFFICER; CERTIFYING COMPLIANCE WITH 49 CFR PART 673; PROVIDING FOR AN EFFECTIVE DATE; AND PROVIDING FOR SUBMISSION TO TXDOT FOR REGIONAL ADOPTION

WHEREAS, the City of McKinney desires to comply with the FTA 5307 Program Funding Requirements, 49 CFR Part 673, Public Transportation Agency Safety Plan; and

WHEREAS, the City of McKinney, a Tier II Public Transportation Agency, wishes to partner with TxDOT on the fulfillment of the requirements found at 49 CFR Part 673; and

NOW, THEREFORE, BE IT RESOLVED BY THE MCKINNEY URBAN TRANSIT DISTRICT BOARD, THAT:

The McKinney Urban Transit District Board appoints the Mayor of the City
of McKinney as the Accountable Executive for the Public Transportation
Agency Safety Plan (PTSAP).

Section 2. The McKinney Urban Transit District Board appoints the Transit Administrator for the City of McKinney as the Safety Officer for the Public Transportation Agency Safety Plan (PTSAP).

Section 3. The McKinney Urban Transit District Board certifies compliance with 49 CFT Part 673, Requirements for the Public Transportation Agency Safety Plan.

Section 4. The McKinney Urban Transit District Board approves submission of the Public Transportation Agency Safety Plan (PTSAP) to TxDOT.

Section 5. This Resolution shall take effect immediately from and after its passage and it is so duly resolved.

DULY PASSED AND APPROVED BY THE MCKINNEY URBAN TRANSIT DISTRICT BOARD ON THE 15 DAY OF APRIL, 2020.

McKINNEY URBAN TRANSIT DISTRICT

BRIAN LOUGHMILLER, MUTD Chairman SCOTT ELLIOTT, MUTD Vice Chairman

ATTEST:

JASON LITTLE
MUTD Secretary
EMPRESS DRANE
McKinney City Secretary