

McKinney Urban Transit District Shared Ride Micro Transit Service

**January 20, 2026
MUTD Board Presentation**

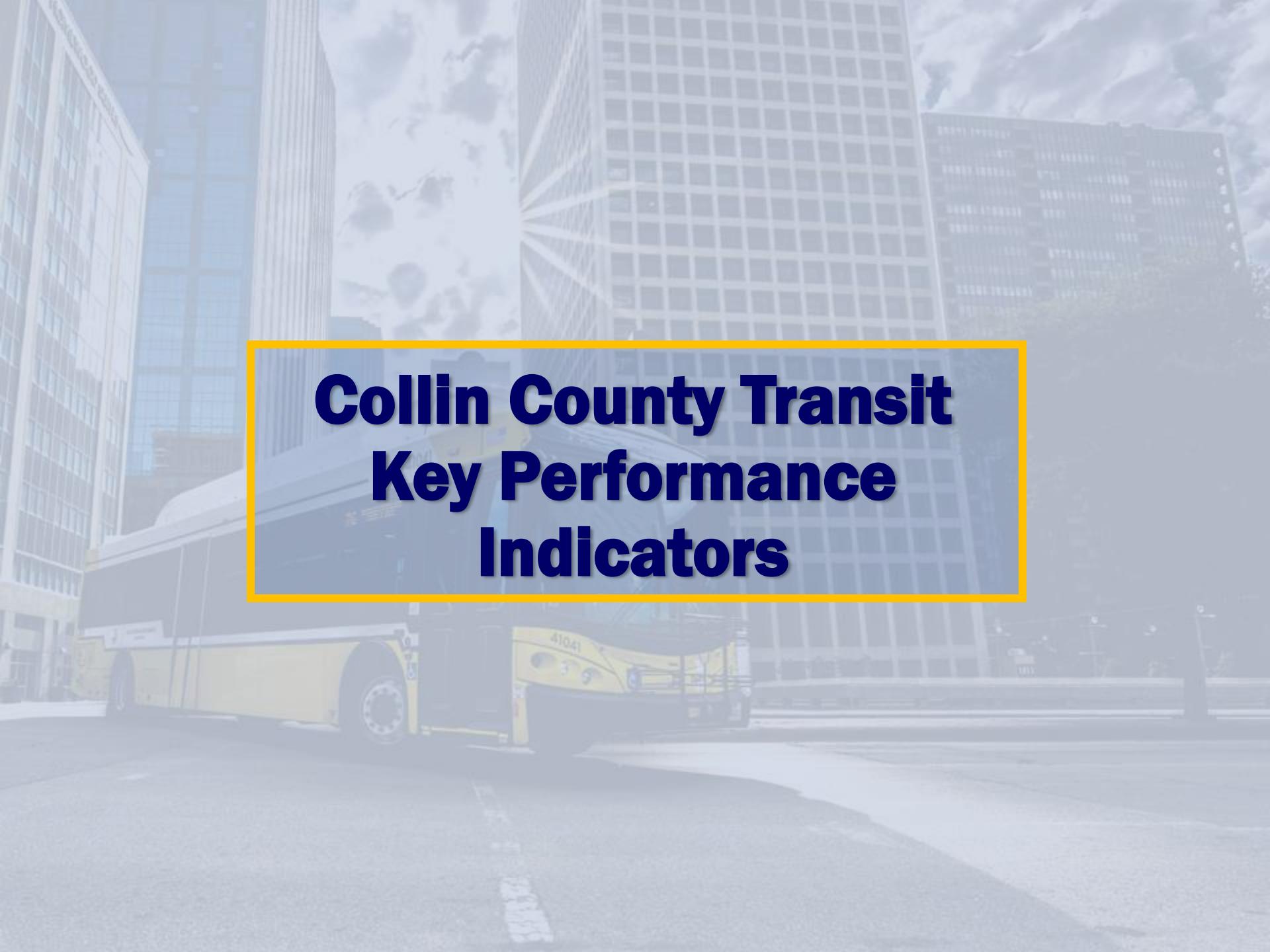
Operated by:



Mobility Service,
Local Government Corporation

With Contractor Team





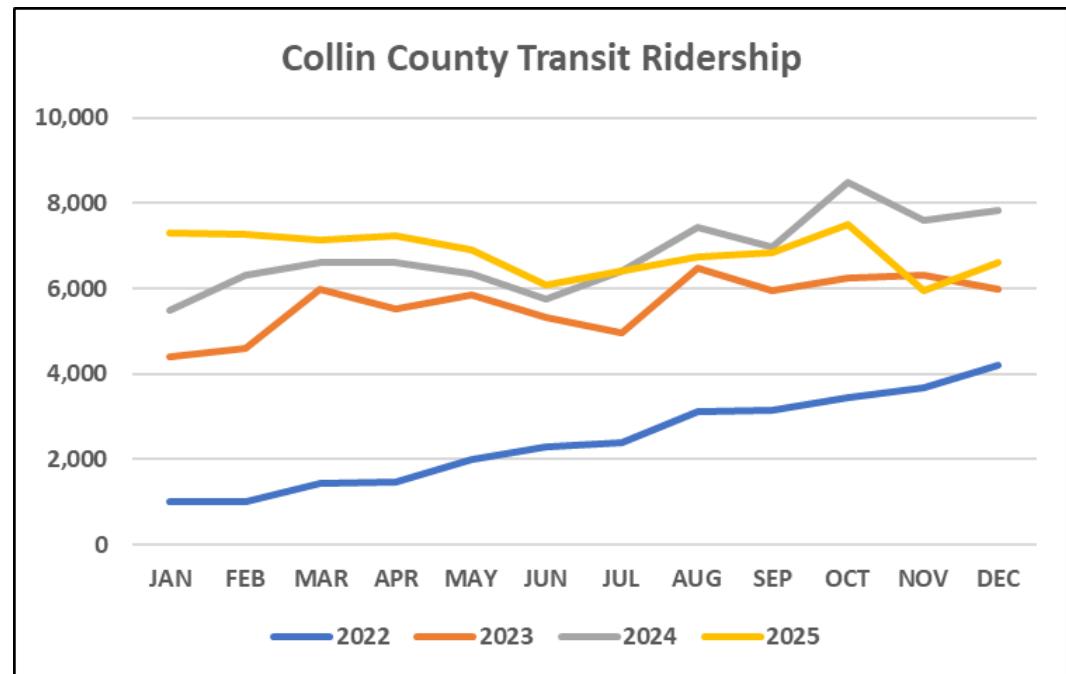
Collin County Transit Key Performance Indicators

A yellow bus is driving through a city street, with tall buildings in the background. The bus has the number 41041 on its front. The entire image is overlaid with a yellow-to-white gradient.

Ridership and Demand

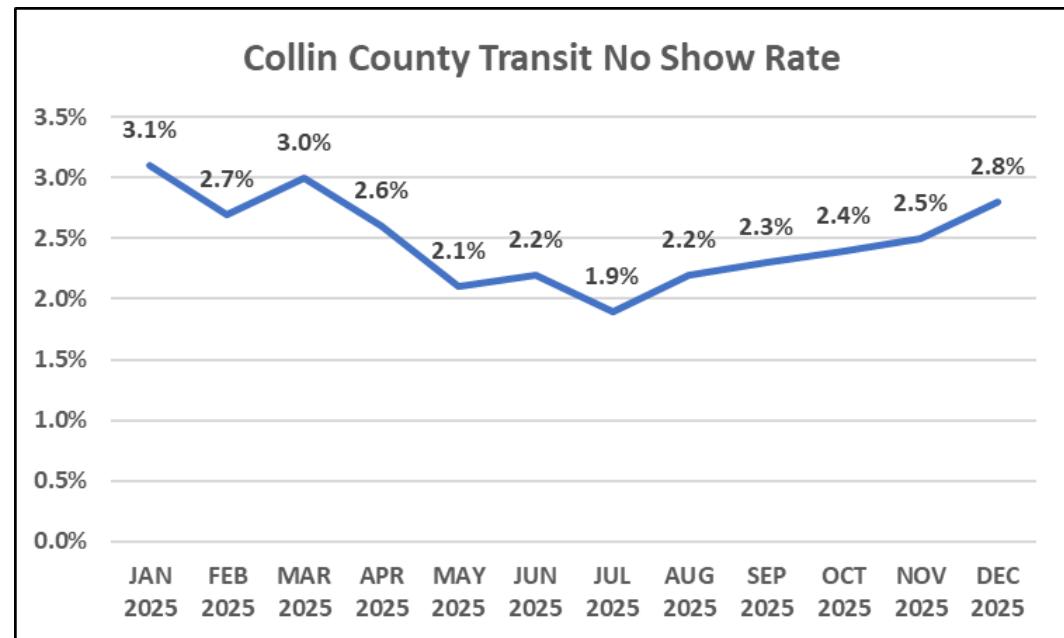
Average Daily Ridership

Year	Average Daily Ridership <i>(excluding weekends)</i>
2022	102
2023	222
2024	271
2025	267



No Shows

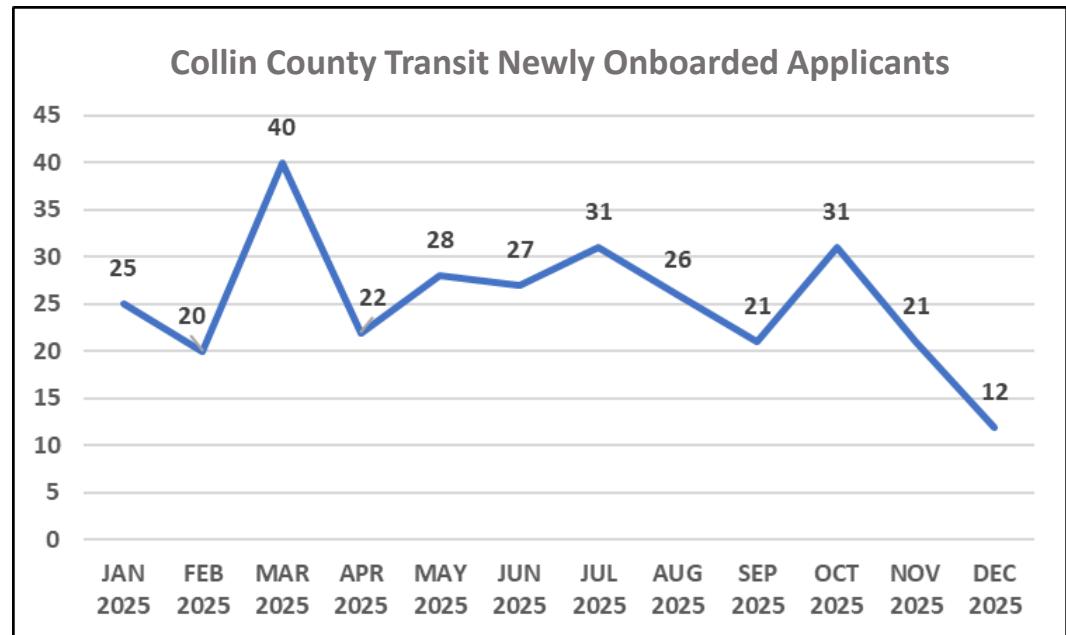
Year	Average No Shows (%)
2022	4.1%
2023	3.9%
2024	2.6%
2025	2.5%



Newly Onboarded Applicants

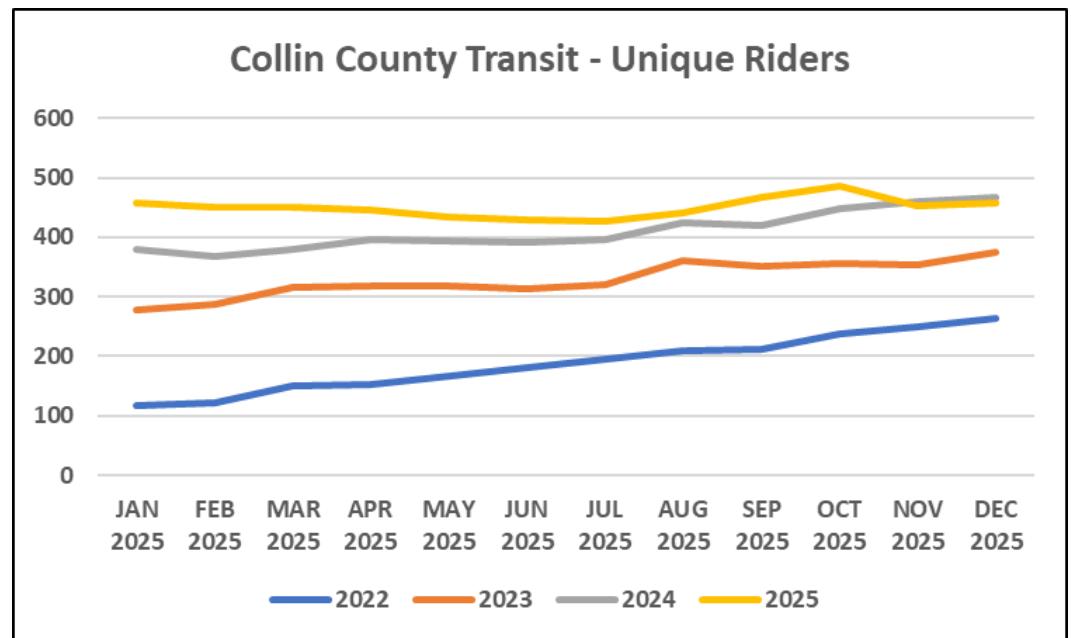
Year	Newly Onboarded Applicants*
2022	467
2023	382
2024	358
2025	304

** Currently enrolled program participants do not need to reapply*



Unique Riders

Year	Average Unique Riders per Month
2022	188
2023	329
2024	410
2025	442

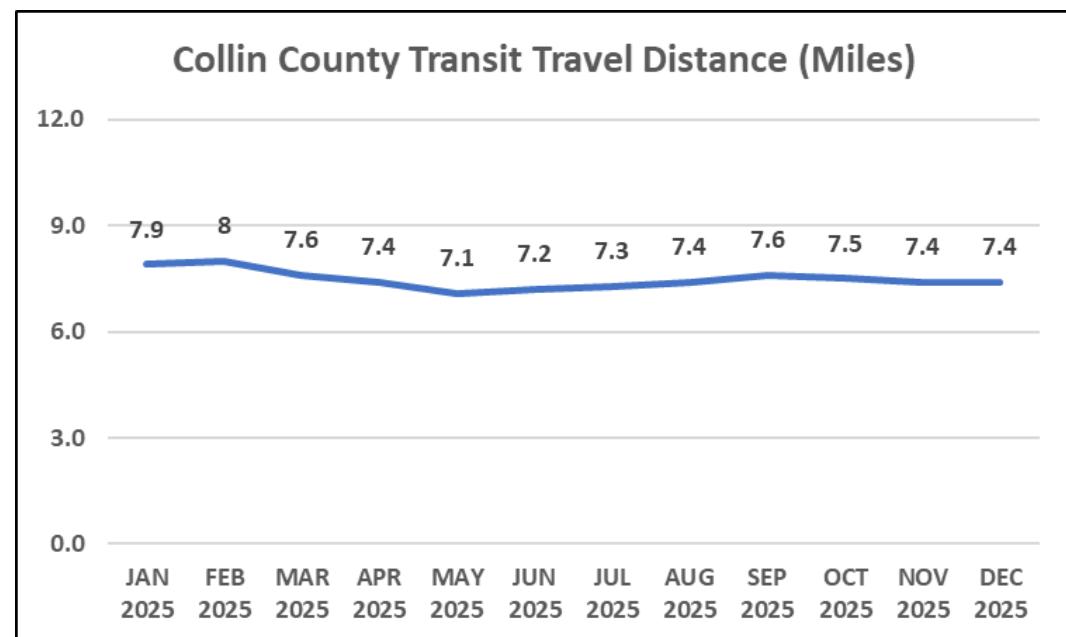


A yellow school bus is driving through a city street. The bus is in the foreground, slightly angled, with the number "41041" visible on its front. In the background, there are several tall, modern buildings, including one with a prominent grid pattern. The sky is overcast with clouds.

Trip Characteristics

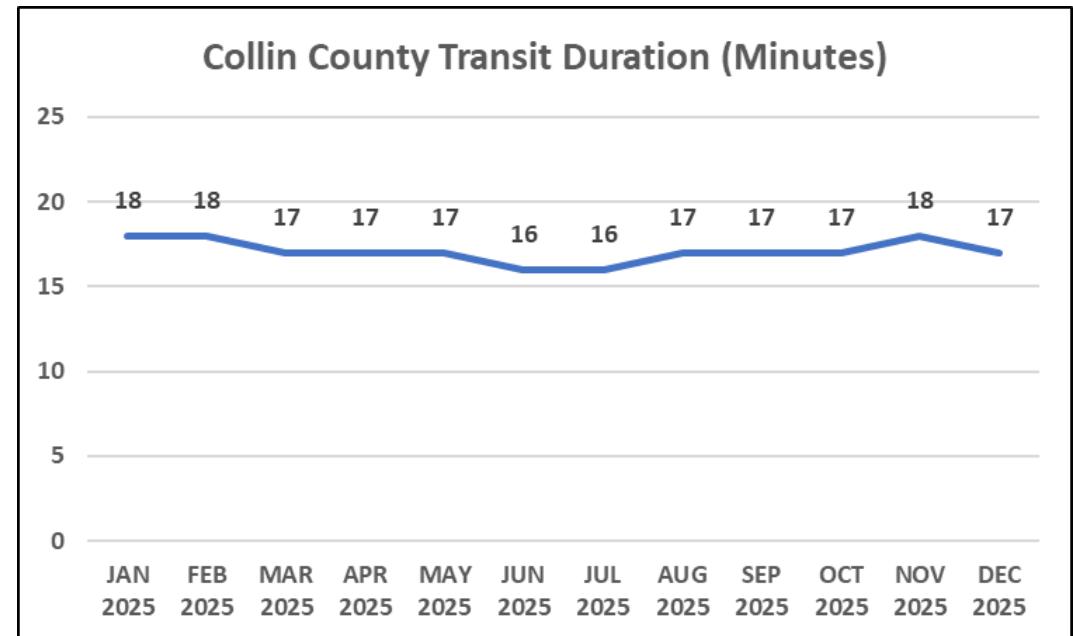
Travel Distance

Year	Average Travel Distance (Miles)
2022	6.9
2023	7.2
2024	8.0
2025	7.5



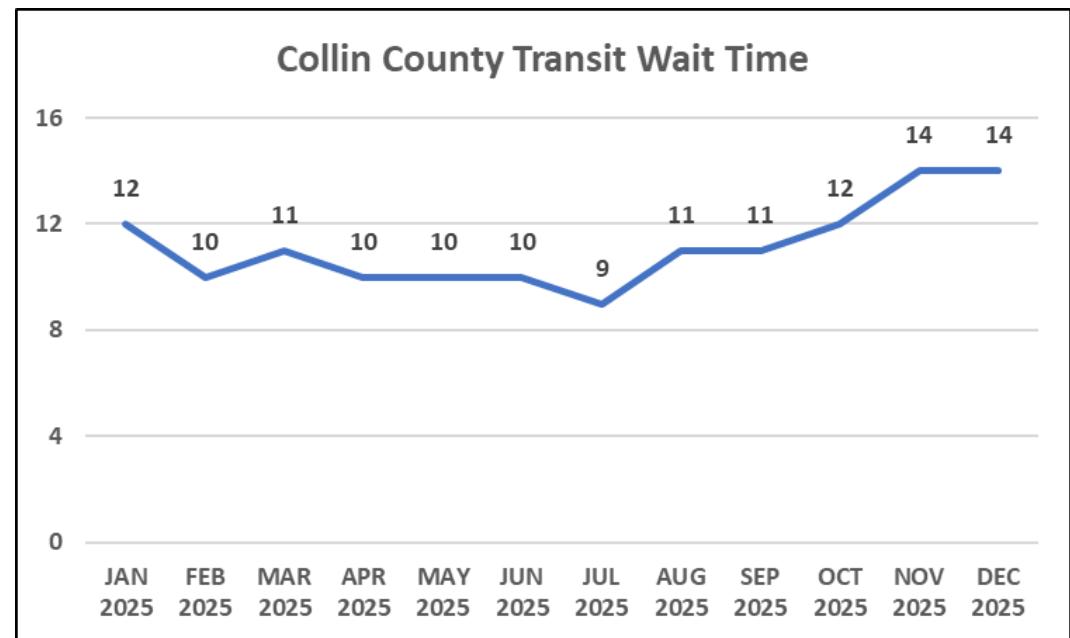
Trip Duration

Year	Average Duration (Mins.)
2022	18
2023	16
2024	18
2025	17



Wait Time

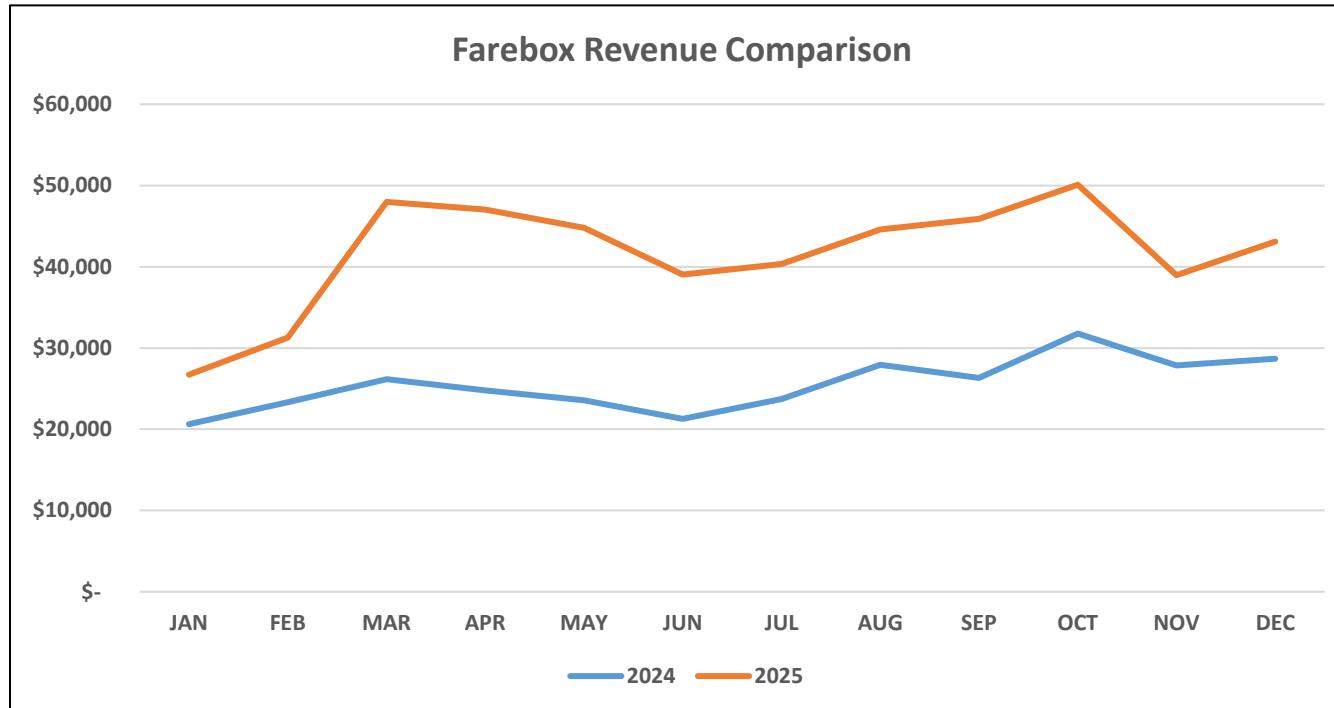
Year	Average Wait Time (Mins.)
2022	17
2023	11
2024	11
2025	11





Collin County Transit Farebox Revenue

Farebox Revenue for 2024 & 2025

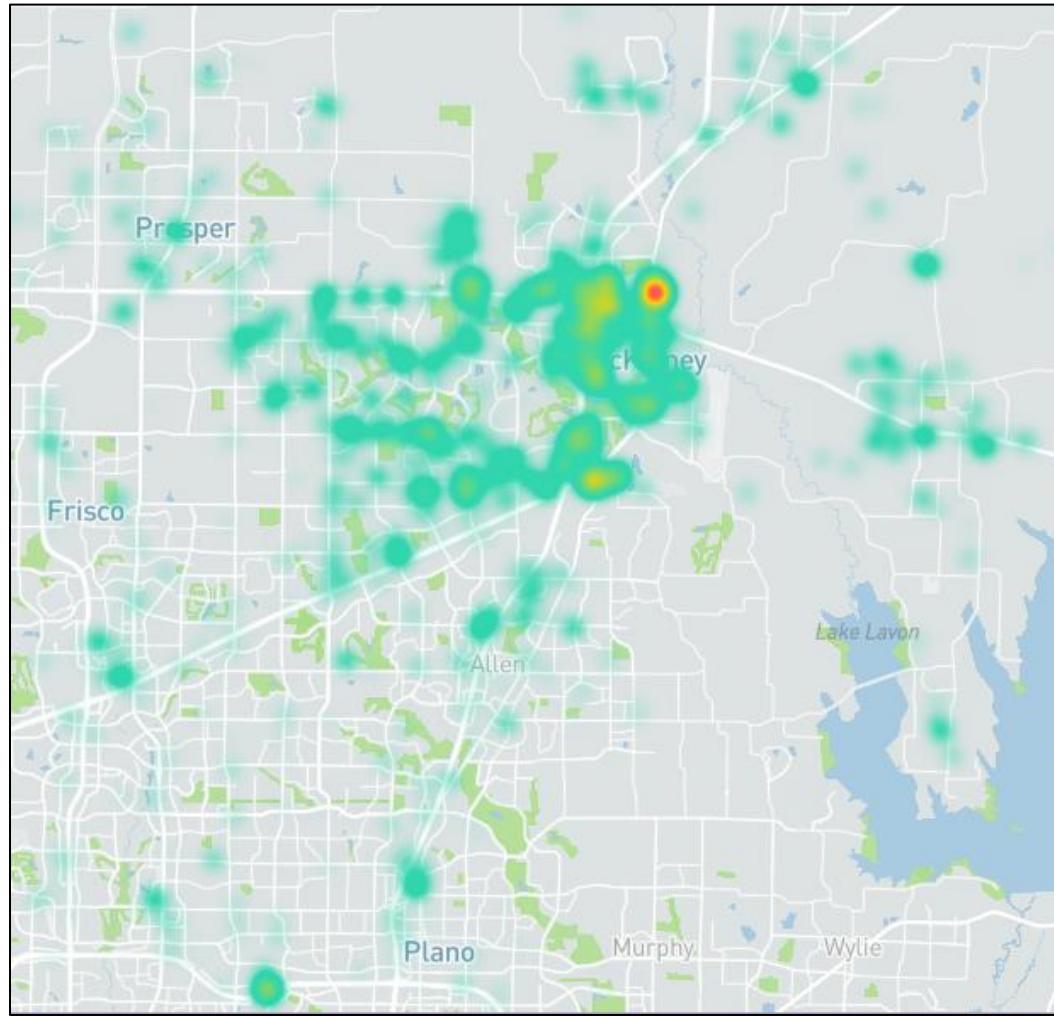


- Distance-based fare implemented on February 24, 2025
- 63% annual year-over-year growth



Collin County Transit Heat Map

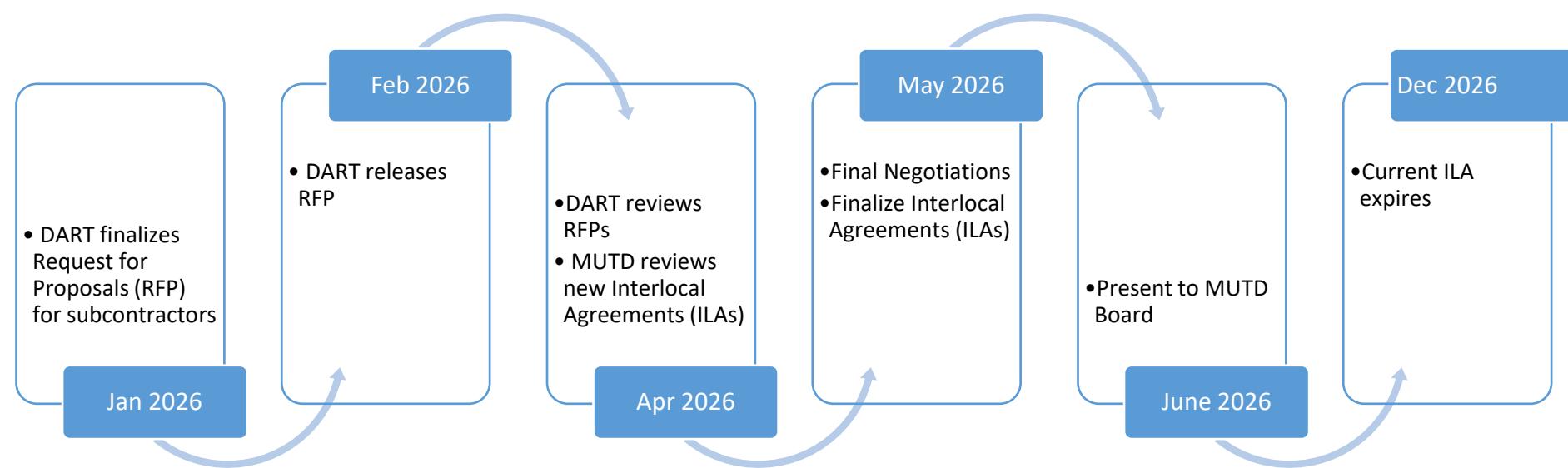
Heat Map – Attractions (2025)





Collin County Transit Procurement

Procurement Timeline



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let's go.



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