

MUTD Program Updates

MUTD Board Meeting
May 7, 2024

Kim Flom, Assistant City Manager
Akia Pichon, Transit Administrator
Ryan McCutchan, DART Project Manager

MUTD Program Goal:

**Meet the transit needs of Member Cities
elderly, disabled and low-income residents in
a financially sustainable manner.**

February 2024 MUTD Meeting

MUTD Board approved program and funding changes:

\$2M FY24-25 Budget

Pursue Program Cost Savings

Implement \$5 Fare Based Distance Cap

Update local cost allocation to reflect actual use

Program Changes proposed to start January 2, 2025



2024-2025 MUTD Program

\$2.0 Million Annual Budget

- Cost Savings Measures & Continued Monitoring
- \$5 Fare Based Distance Cap (no surcharge)
- Decreasing CARES Act (\$1M/annually to start) 50% CARES reliance FY25
 - 40% CARES reliance FY26
 - 25% CARES reliance FY27
- Revise member cities cost share formula to reflect actual use
- 3% Growth Rate Anticipated

Distance Based Fare with a \$5 Base Rate

Implementation & Timeline

- Spare Labs has verified that this fare structure can be implemented in the platform and that it will only take two weeks to do so.
 - \$5 for trips 7 miles or less,
 - increasing (as presented) to \$17 for trips longer 23 miles.

Distance	Fare
7 miles or less	\$5 fare
7 to 10 miles	\$7 fare
10-12 miles	\$9
12 to 15 miles	\$11
15 to 18 miles	\$13
18 to 21 miles	\$15
23+ miles	\$17

Additional Program Cost Savings

- 3 Year Mandated Rider Recertification
 - Update the application portal to process recertifications
 - Reach out to program users at in-person events
- MUTD Vehicles – Ownership to Contracted
 - Conversations underway with relevant entities
- Cancellation Policy
 - Being built by Staff using policies of similarly situated agencies as a baseline

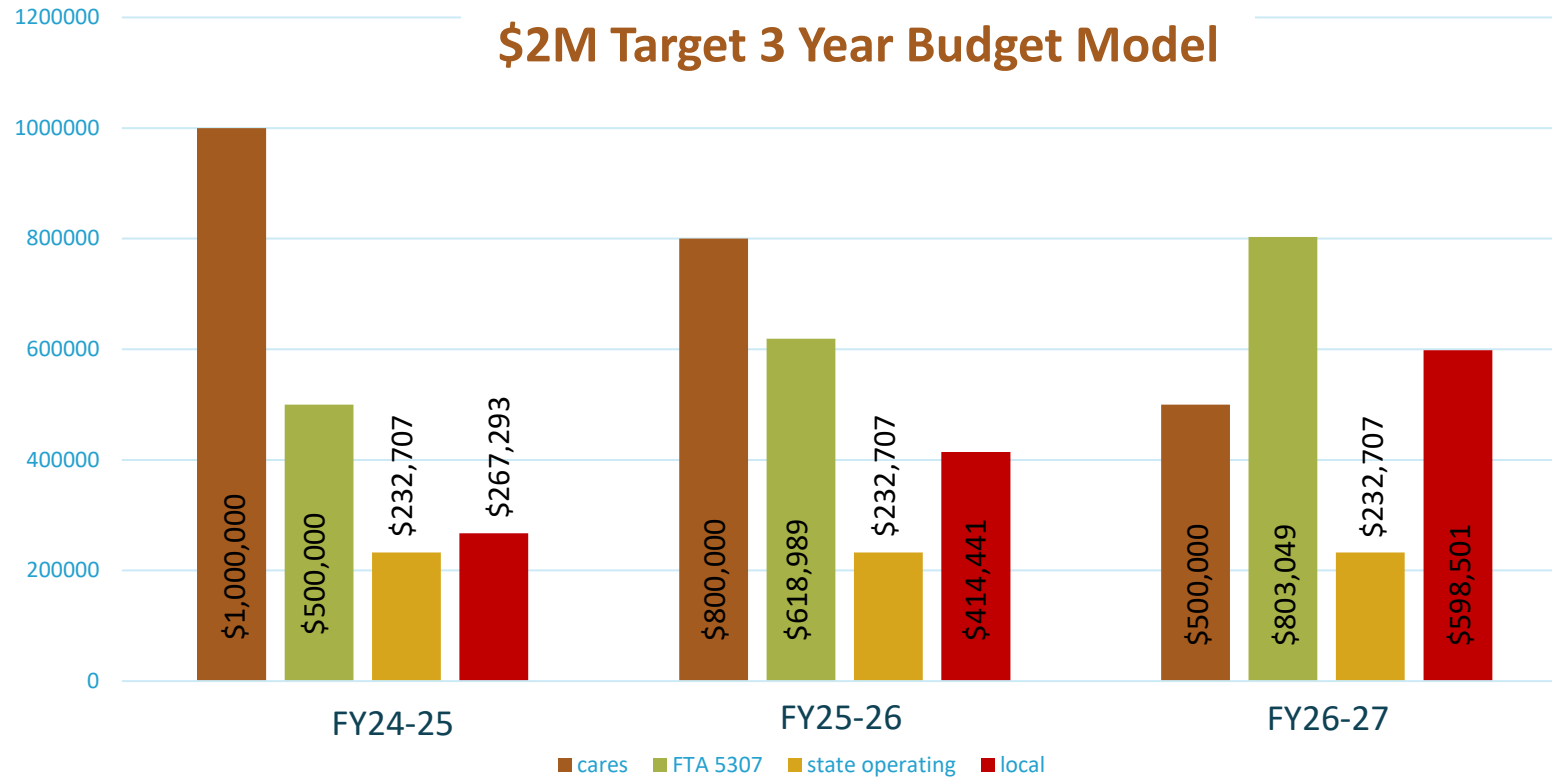
Timeline Overview

June 2024	Aug 2024	Nov 2024	Jan 2025
Subcontractor Communication	Develop User Training	Sandbox Testing	Launch
May 2024	July 2024	Oct 2024	Dec 2024
MUTD Approval	DART LGC approval	Begin User Training	Pre-launch assessment

1. Approvals
 1. Formal MUTD Board approval
 2. DART board review and approval
2. Implementation
 1. Communication with relevant subcontracting entities
 2. Software implementation and sandbox testing
3. User Training & Marketing
 1. Develop user training with DART marketing department
 2. Engage in user training workshops



Budget Model



FY 24-25 Local Allocation Share

McKinney: \$229,872

Prosper: \$6,682

Princeton: \$15,503

Celina: \$7,484

Melissa: \$5,880

Lowry Crossing: \$668