

McKinney Urban Transit District Shared Ride Micro Transit Service

September 17, 2024

MUTD Board Presentation

**Presented by: Jasmine Stillwell, City of McKinney
Transit Service Coordinator**

Operated by:



Mobility Service, Local Government
Corporation

With Contractor Team:

spare

Irving
Holdings

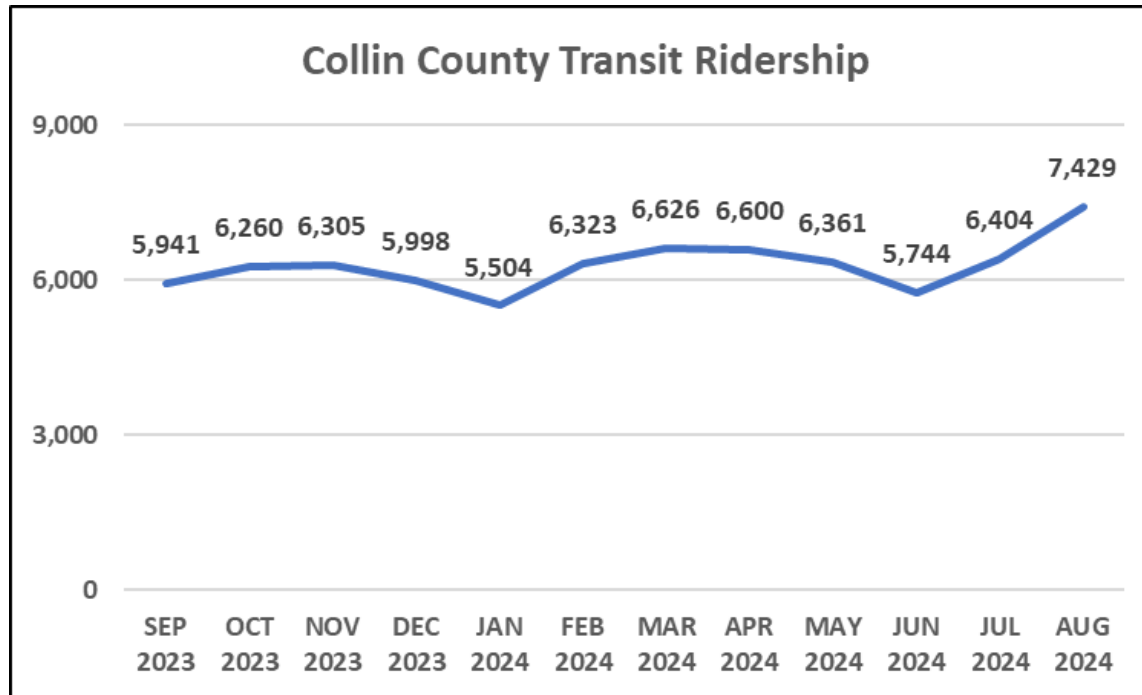


let's go.



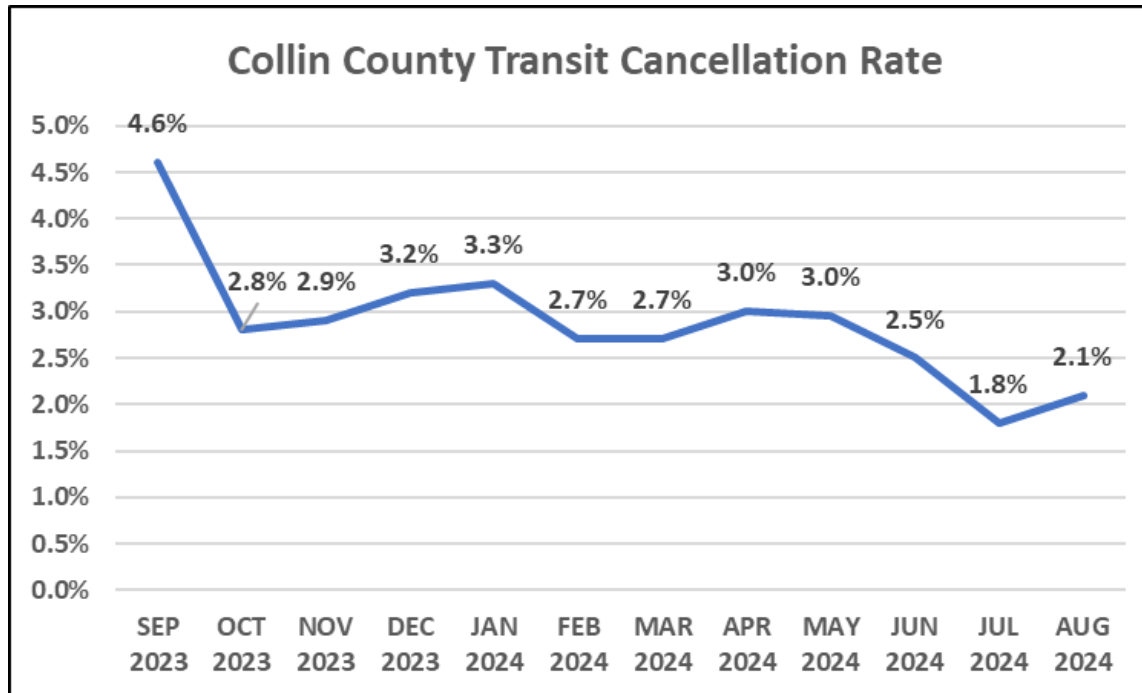
Collin County Transit Key Performance Indicators

Collin County Transit - Ridership



- 2022 Average Weekday Ridership = 102 rides/day
 - 2023 Average Weekday Ridership = 222 rides/day
 - 2024 Average Weekday Ridership* = 249 rides/day
- * January 2024 – August 2024

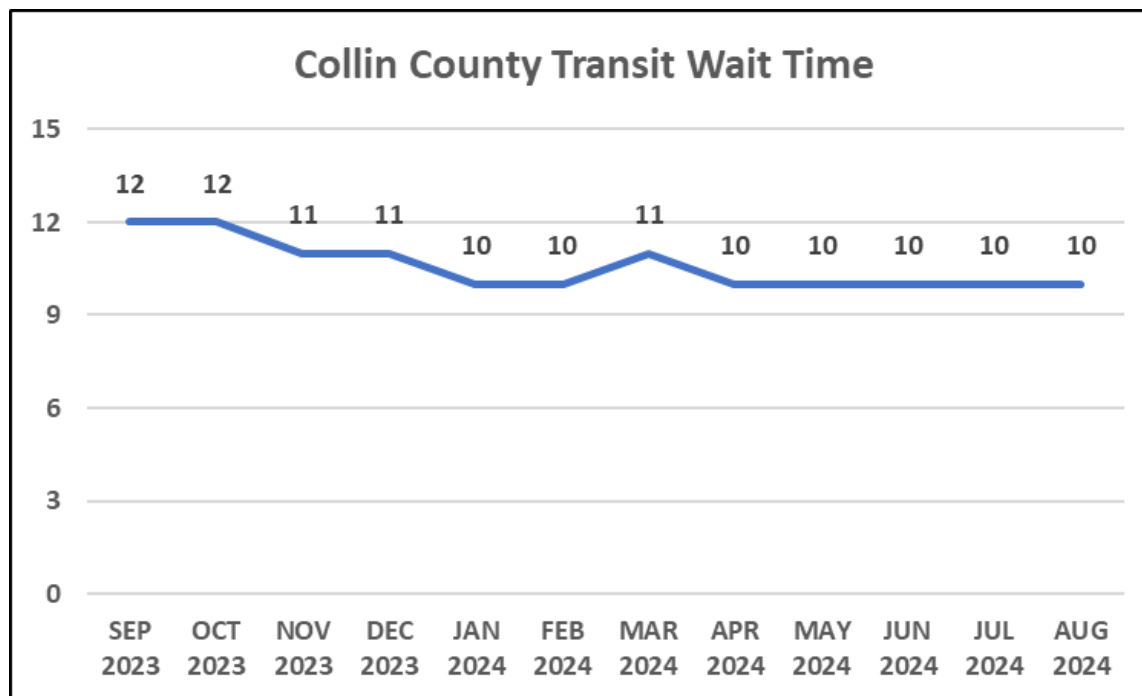
Collin County Transit – Cancellations



- 2022 Average Cancellation Rate = 4.1%
- 2023 Average Cancellation Rate = 3.9%
- 2024 Average Cancellation Rate* = 2.6%

* January 2024 – August 2024

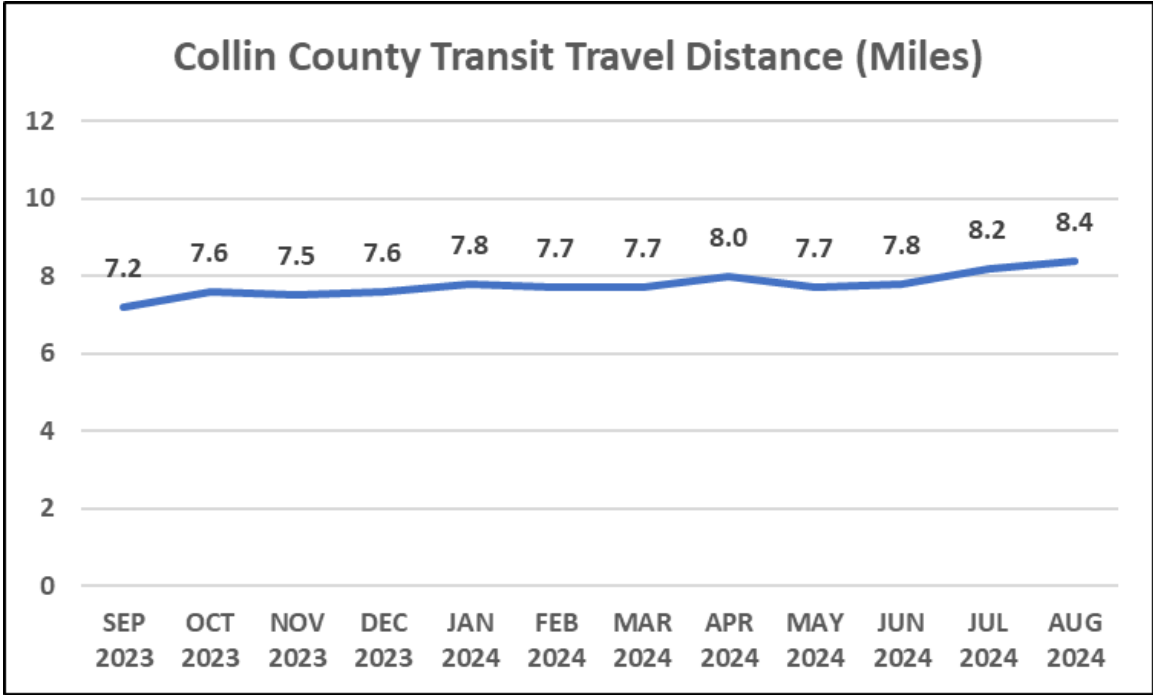
Collin County Transit – Wait Time



- 2022 Average Wait Time = 17 minutes
- 2023 Average Wait Time = 11 minutes
- 2024 Average Wait Time* = 10 minutes

* January 2024 – August 2024

Collin County Transit – Travel Distance

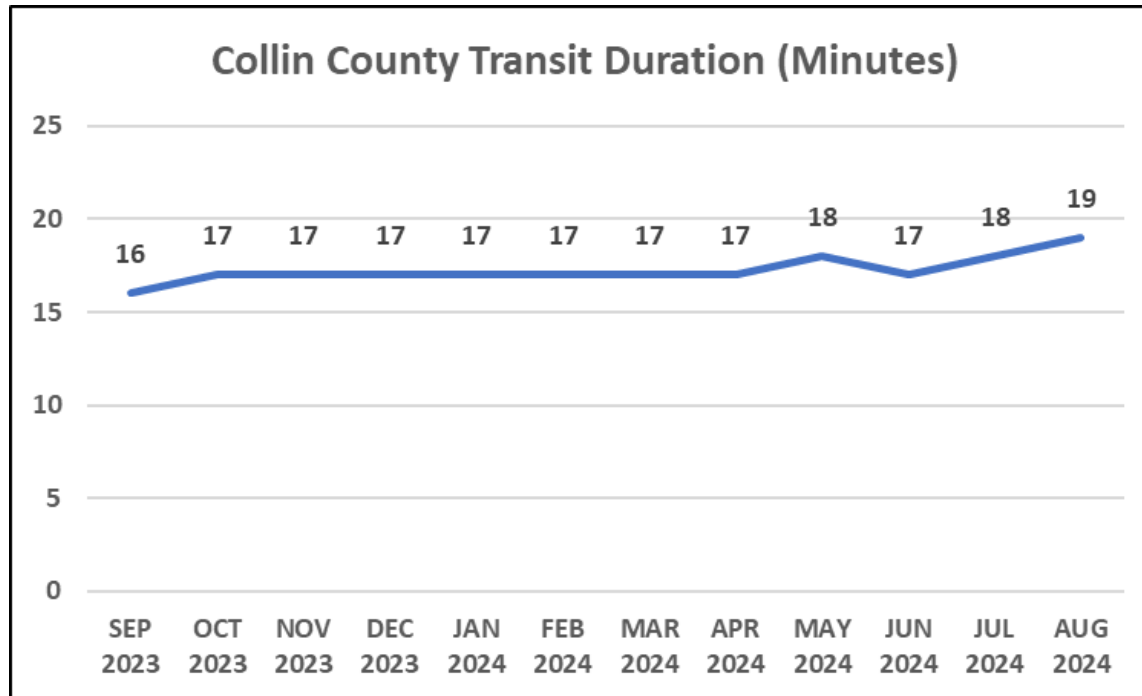


- 2022 Average Travel Distance = 6.9 miles
- 2023 Average Travel Distance = 7.2 miles
- 2024 Average Travel Distance* = 7.9 miles

* January 2024 – August 2024



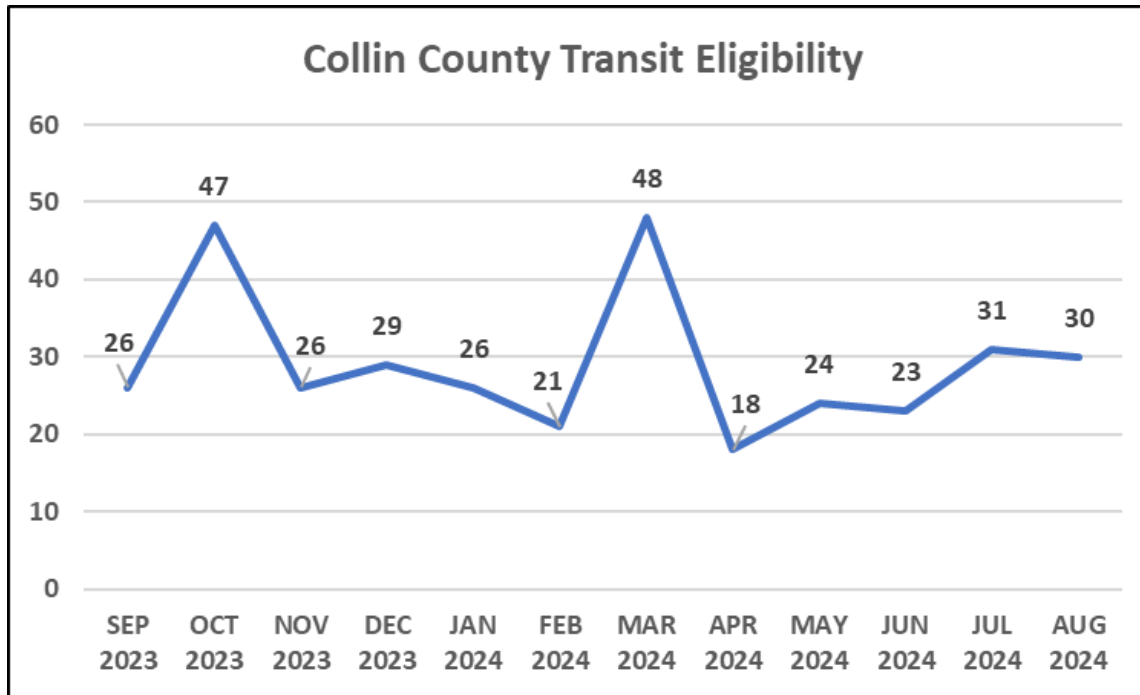
Collin County Transit – Duration



- 2022 Average Duration = 18 minutes
- 2023 Average Duration = 16 minutes
- 2024 Average Duration* = 18 minutes

* January 2024 – August 2024

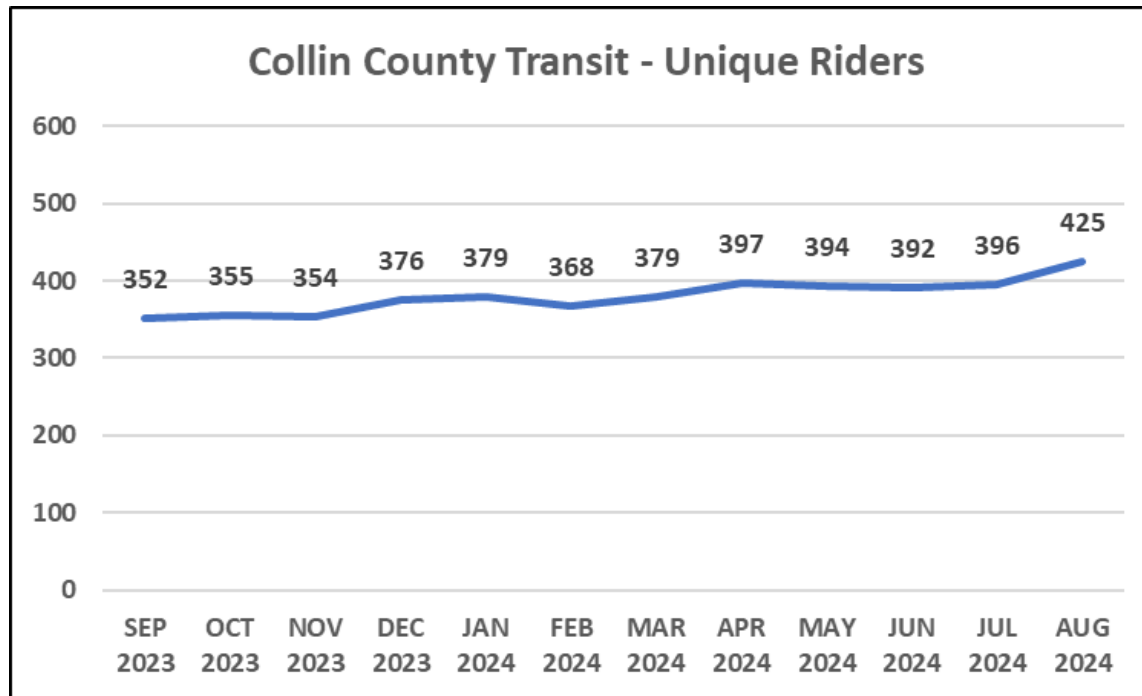
Riders Approved for Service



- 2022 Total Riders Approved = 467 riders
- 2023 Total Riders Approved = 382 riders
- 2024 Total Riders Approved* = 221 riders

* January 2024 – August 2024

Unique Riders



- 2022 Average Unique Riders = 188 riders
- 2023 Average Unique Riders = 329 riders
- 2024 Average Unique Riders* = 391 riders

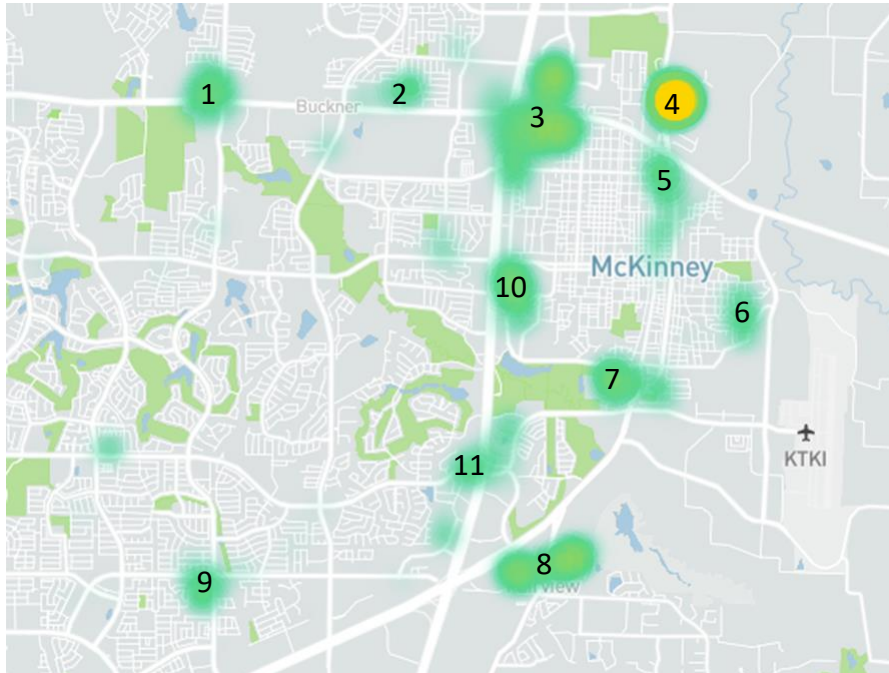
* January 2024 – August 2024



Collin County Transit Heat Maps

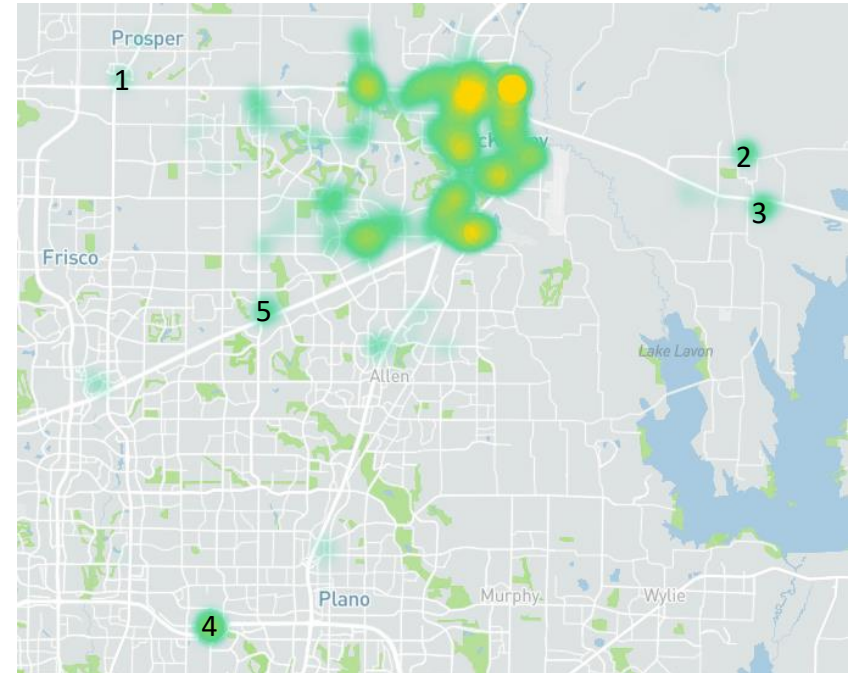
Collin County Transit Heat Maps

McKinney Attractions



- 1 – Baylor Scott & White
- 2 – Residential
- 3 – Shopping / Fresenius
- 4 – Samaritan Inn
- 5 – Residential
- 6 – Residential
- 7 – McKinney Senior Recreation Center
- 8 – Medical City / Residential
- 9 – Walmart
- 10 – Residential
- 11 – Eldorado Plaza

Outside McKinney Attractions



- 1 – Shopping
- 2 – Residential
- 3 – Residential
- 4 – My Possibilities
- 5 – Shopping



Please contact:

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DART.org