Collin County Transit Program Direction

Jasmine Tucker, MPA

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Changes to the Program

Increase Revenues

- Seek additional grant opportunities
- Seek partnership with employers, schools, medical facilities, etc.
- Increase fares/dynamic pricing
- Increase member city contributions
- Institute an administrative fee for member cities
- Evenly distribute fixed costs among member cities

Reduce Expenditures

- Limit trip purpose
- Cap on trip distance
- Cap on trip frequency
- Limit eligibility group
- Reduce service hours
- Restrict on-demand service

CARES funding is expected to be exhausted in 4 years

Trip Characteristics	Data Points	Potential Cost Savings	Notes
Trip Purpose: Limit trip purpose to medical only	30% - Medical 20% - Work 40% - Other 10% - School	Reduce average operating costs by ~$200-300k annually	• Could be administratively burdensome
Trip Distance: Cap trip distances to 7-miles per ride	60% - less than 7 miles 36% - 7-23 miles 4% - 23+ miles	Reduce average operations costs by $500-600k annually (~4,000 monthly vehicle miles would be eliminated)	• Requires more software programming to the GoPass application and Spare Platform
Trip Frequency: Cap trip frequency to 20 trips per month per rider	Our riders take an average of 15 trips per month	Reduce average operating costs by ~$400k annually	• Requires more software programming to the GoPass application and Spare Platform
Eligibility Group Remove low-income eligibility group	40% - Low Income 30% - Disability 30% - Senior	Reduce average operating costs by ~$600k annually	• Riders may qualify under more than one eligibility group
Service Hours Reducing service hours to 7 am – 7 pm M-F and 9 am – 7 pm Sa-Su	Current Service Hours: 6 am – 8 pm M-F 8 am – 8 pm Sa-Su	Reduce average operating costs by ~$100,000 annually	
On-Demand Require riders to book trips 24-hours in advance	How many trips booked same day	Reduce average operating costs by ~$100,000 annually	• Requires more software programming to the GoPass application and Spare Platform

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May 5, 2026 - MUTD Board Meeting Recap

- MUTD Board opted to maintain current service levels
- MUTD Board directed staff to explore additional revenue sources to support local match
  - One time funding opportunities:
    - Texas Veteran’s Commission Grant
    - Texas Health Resources Grant
    - Uber Grant
  - Private Partnerships:
    - Dialysis centers
    - Major Employers
    - Economic development entities

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Program Outlook

- Without changing current levels of service, CARES funding will be exhausted in 4 years, leaving a funding gap of approximately $500,000
  - Scenario 1: Discontinue the program once the CARES funding has been exhausted in 4 years
  - Scenario 2: Stretch out the CARES funding to 8 years by reducing reliance on the CARES funding and exploring additional revenue options or reducing service
  - Scenario 3: Continue the program once the CARES funding has been exhausted by making up the difference through membership allocations to make up the funding gap

Questions?

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