

Update: Non-Profit Partnership Pilot

Akia Pichon, Transit Administrator

- This Non-Profit partnership pilot allows selected non-profit agencies to certify applications and provide transit fare for residents for a six-month period.
- Staff reached out to representatives from local nonprofit agencies to discuss the parameters of the program pilot. Ten agencies attended the informational webinar in May 2022. One agency has responded with interest.
 - Program Parameters
 - The Nonprofit Agency will be responsible for intake, eligibility checks, case management and trip verification. The Nonprofit Agency will also be responsible for funding fare of the applicable transit service. After an agency has identified the clients they would like placed on the program, the Nonprofit Agency will send the client names to Dallas Area Rapid Transit (DART). DART and City staff will keep track of all clients enrolled in the program and under which agency.
 - The cost to the agency will be determined by the agency based on agency resources. Each Nonprofit Agency will be responsible for providing funds monthly to City Staff. When an individual is removed from the program, the Nonprofit Agency will notify City Staff and the remaining funds returned to the Nonprofit Agency.
 - This pilot allows nonprofit agencies to leverage their existing relationships with clients in securing transit services. This benefits agencies as many of their clients struggle with reliable transportation.
 - Staff will review pilot program utilization data after six months and return to the Board with lessons learned.