

#### **DECEMBER 2020**

# I. ASSOCIATION/CORPORATE/SMERF COMPLETED in December 2020: TTL Room Nights: 110; TTL Rev: \$12,480

- WEDDINGS COMPLETED-December 2020- Wedding Room Blocks: TTL Room Nights: 110 TTL Rev: \$12,480
  - 1. Carter/Martin Wedding December 11, 2020
    - a. Sheraton: TTL room nights: 63; TTL rev: \$6,552
  - 2. Jessica Seay; December 18, 2020 Rustic Grace
    - a. Sheraton: TTL room nights: 23, TTL rev: \$2,346
  - 3. Hannah Schuman, December 30, 2020 Rustic Grace
    - a. Sheraton: TTL room nights: 1, TTL rev: \$89
  - 4. Duzenack Wedding, December 4, 2020
    - a. Springhill Suites TTL room nights: 10, TTL rev: \$1,043
    - b. Home 2 Suites TTL room nights: 5, TTL rev: \$520
  - 5. Neathery Estates Pick Up Report: Revenue: \$1,000
  - 6. Emanuel/Kyle; December 5, 2020 Magnolia Grace
    - a. Hampton Inn: TTL room nights: 8, TTL Rev: \$930

The Following wedding parties were either booked outside of the block or they did not have pick-ups.

- 1. Hudson/Lawley; December 12, 2020 Rustic Grace
- 2. Ivy Alexander; December 2020 Magnolia Grace
- 3. Sequoia Grant; December 4, 2020 Stone Crest
- 4. Marquine Malone; December 17, 2020 Springs
- 5. Angelica Garcia; December 20, 2020 Springs
- ASSOCIATION COMPLETED: December 2020- TTL Room Nights: 0; TTL Rev: \$0
- CORPORATE COMPLETED: December 2020- TTL Room Nights: 0; TTL Rev: \$0
- SMERF COMPLETED: December 2020- TTL Room Nights: 0; TTL Rev: \$0
- SPORTS COMPLETED: December 2020- TTL Room Nights: 0; TTL Rev: \$0

#### II. Visitors: FYTD Total (Oct.'20-Nov. '20): 618

Total: (includes all individuals that have come through the visitor's center)

- December 2020 data:
  - o Out of State: 15
  - o Out of Country: 0
  - o Texas Residents: 6
  - o McKinney Residents: 6
  - o Register Total: 27
  - o Ticker Counter: 230

#### **Top Five States requesting information:**

- Texas
- California
- Indiana
- North Carolina
- Ohio

# III. RFP's: 4 (0-Association, 2-Corporate, 2-Weddings, 0-Social, 0-Religious, 0-Sports, 0-Gov't)

Association: 0

### Corporate: 2

- 1. Michael Johnson Performance Center-Sheraton: 1/1/21 to 3/21, 3 rooms per night for the combine. Welcome bags were provided.
- 2. Emerson-Sheraton: 2/21-23/21, attendance 20, room nights: 40.

SMERF: 2

Social: 0

Religious: 0

Government: 0

#### Weddings: 2

- 1. Dani/Collin Wedding: October 9, 2021 The Station
- 2. Laruen Avazian Wedding: November 20, 2021 Magnolia Grace

Sports: 0

#### Site Visits: 1

1. Rick & Kat Findley: Hampton Inn, Comfort Suites, SpringHill Suites, Holiday Inn, Sheraton

### IV. Advertising/Marketing/Media

Advertising/Marketing/Media

DEC. 2020 -ROBLY Email Stats		
Average Open Rate	47.20%	
Average Click-thru Rate	12.70%	
Total Audience	7,170	

#### DECEMBER 2020 SUBMITTED: Photos, Text Written, Marketing Materials and Ads

- Submitted Houston House & Home Winter ad
- Created staff Christmas card
- Website work resource directory, accolades, blogs
- Wrote/mailed out grant award letters to recipients
- Submitted quote to Texas Music Office

- Submitted ad to Texas State Travel Guide
- Wrote blogs for holiday restaurant openings (Christmas/NYE), Christmas activities, and New Year's Celebrations

# **SOCIAL MEDIA STATS**

FACEBOOK STATS					
FY 20-21	New Likes	Lifetime Likes	Engaged Users	Total Reach	Impressions
OCT. 2020	84	10,313	38,955	209,565	1,079,909
NOV. 2020	48	10,361	30,843	197,215	1,047,241
DEC. 2020	80	10,441	32,452	221,793	1,191,049
TOTALS	212	N/A	102,250	628,573	3,318,199

INSTAGRAM 2020-21		
From 2019-20	3,526	
OCT. 2020	247	
NOV. 2020	88	
DEC. 2020 103		
TOTAL	3,964	

TWITTER - DECEMBER 2020		
Total Followers 5,645		
New Followers	2	
Tweets	12	
Tweet Impressions	6,483	
Profile Visits	253	
Mentions	16	

YOUTUBE 2020-21				
Month Views Subscribers				
Historical #s	14,352	63		
OCT. 2020	548	4		
NOV. 2020	259	2		
DEC. 2020	174	0		
TOTAL	15,333	69		

Google Business Page – 2020-21				
Month Page Views Web visits				
Historical #	30,725	325		
OCT. 2020	2,080	45		
NOV. 2020	33			
DEC. 2020 1,690 24				
TOTAL 36,415 427				

Website - 2020-21					
Month	Sessions	Pageviews	Users		
Oct. 2020	4,650	9,578	3,976		
Nov. 2020	3,643	7,261	3,154		
Dec. 2020	3,641	7,567	3,074		
TOTAL	11,934	24,406	10,204		

DEC. 2020	Users
Mobile	1,513
Desktop	1,481
Tablet	80
TOTAL	3,074

Top Countries – DECEMBER 2020				
Country Breakdown	Users	New Users	Sessions	
United States	2,839	2,761	3,395	
Canada	64	64	64	
India	23	23	27	
No set	20	20	22	
Germany	17	17	17	
Argentina	15	14	15	
China	14	14	14	
Denmark	11	11	11	
United Kingdom	10	10	10	
Philippines	9	9	9	

Top States – DECEMBER 2020				
State Breakdown	Users	New Users	Sessions	
Texas	1,959	1,890	2,433	
California	129	125	134	
Virginia	119	119	121	
Kansas	115	116	118	
Oklahoma	50	47	55	
(not set)	45	44	45	
Illinois	33	32	34	
New York	33	33	34	
Florida	32	30	36	
Arizona	25	22	50	

Top Cities – DECEMBER 2020				
City Breakdown	Users	New Users	Sessions	
McKinney	674	627	940	
Dallas	444	412	509	
Prosper	67	61	72	
Allen	65	62	70	
Plano	63	60	72	
Frisco	62	58	74	
Houston	41	40	42	
Fort Worth	29	28	31	
Richardson	29	29	34	
San Jose, CA	29	29	29	

DECEMBER 2020 - TOP 10 WEB PAGES				
Page	Pageviews	Unique Pg Views		
Home page	1,695	1,442		
Calendar - Dec. main	404	291		
Dining in McKinney	243	192		
Blog: DECEMBER fun	195	167		
Shopping Centers	165	147		
Blog: Holiday Dining Out	149	119		
Visitors Guide	117	94		
Events	116	103		
Blog: NTTA	116	97		
Shopping	112	97		

DEC. 2020: TOP REFERRAL PG	
Facebook	152
Bubblelife	25
FlyTKI	24
OnlyinYourState	15
Robly	13
McKinneyTexas.org	12
AroundTownKids	9
McK.Philharmonic	9
Instagram	8
TOTAL	267

DEC. 2020-KPIs & Groups				
KPIs	11			
Byron Nelson 27				
TOTAL: 38				

BLOG VISITS - FY 20-21			
Month	Sessions		
Oct. 2020	537		
Nov. 2020	680		
Dec. 2020	770		
TOTAL 1,987			

# Blogs (Top 5) for DECEMBER 2020:

- Celebrate the Holidays in McKinney 195
- McKinney Restaurants/Christmas & New Year openings 149
- NTTA 116
- Celebrating NYE in McKinney -50
- Blog Home Page 40

DEC. 2020 -Ad Landing Pages	
Daytripper Christmas	41
Boyd Broncos	1
Convention South	1
County Line Magazine	1
TM+E	2
Fort Hood Sentinel	2
Stonebridge Ranch	1
Meet Texas	1
TOTAL	50

DECEMBER 2020 – MPG Page Views		
Main Page	15	
RFP	6	
Venues/Videos	50	
Sports Planning	11	
Group Services	5	
Tour Options/Itineraries	123	
TOTAL:	210	

# **OTHER STATS**

CROWDRIFF – DECEMBER 2020				
Gallery	Gallery Interactions			
Being Social	17	12		
History/Dwntn	0	32		
Home Gallery	284	573		
McK Dining	25	189		
McK Events	14	136		
Explore	29	65		
Weddings	0	27		
Shopping	1	81		
TOTAL	370	1,115		

MEDIA HUB - 2020-21					
Month	Downloads	Requests			
OCT. 2020	5	1			
NOV. 2020	9	1			
DEC. 2020	0	1			
TOTAL	14	3			

TourTexas.com 2020-21					
Month	McKinney Page	Things to Do	Events	Attractions	Native Texan
Oct. 2020	469	1,197	112	4,659	305
Nov. 2020	449	165	69	2,997	338
Dec. 2020	387	161	67	1,788	202
TOTAL	1,305	1,523	248	9,444	845

VISIT WIDGET - DECEMBER 2020						
	Users	Sessions	Page Views	New Downloads		
Widget	33	36	120			
Desktop	25	28	92			
Mobile	8	8	28			
Mobile APP	72	61	260			
App-iOS	49	43	175	4		
App-Android	23	18	85	4		
TOTAL	105	97	380	8		

# FREE PUBLICITY:

FY 20-21	<b>Budgeted Amount</b>
Adv. &	
Promo TTL	\$187,267

DECEMBER 2020 - Free/Earned Media Coverage for Visit McKinney						
Publication/ station	Article/Topic	Print	Web/Broadcast Value	PR Value	Impressions /Reach	
Texas Highways	Daytripper's Top 5	\$6,174	\$900	\$21,222	475,000	
Bubble Life	Shared content 4 times	\$0	\$5,000	\$12,000	300,000	
TOTALS		\$6,174	\$5,900	\$33,222	775,000	
FY 20-21 Totals		\$21,073	\$23,944	\$132,051	4,766,333	

# V. TOTAL LOST BUSINESS: 29; Lost Revenue: \$18,215,282

Association / Corporate Lost Business: Groups: 28 Groups; Lost Revenue: \$18,213,500

Dates	Group	Venue/Notes	Total Room Nights	Attendance	Lost Business Revenue \$
Apr 2022	US Oncology	Sheraton Too Large	1,300	1,400	\$260,000
Apr 2022	Tyler Technologies	Sheraton Too Large	2,700	900	\$513,000
Mar 2023	Assn of Community Cancer Centers – Annual Business Mtg	Sheraton Too Large	4,200	2,100	\$1,020,000
Oct 2023	Assn of Community Cancer Centers – National Conf	Sheraton Too Large	2,200	1,100	\$494,000
Jun 2023	Assn of Nonwoven Fabrics Industries	Sheraton Too Large	4,200	1,400	\$889,000
Oct 2022	Fibre Box Assn	Sheraton Too Large	1,400	700	\$395,000
Jun 2023	Institute of Scrap Recycling Industries	Sheraton Too Large	3,600	1,800	\$750,400
Jan 2022	National Paper Trade Assn	Sheraton Too Large	1,800	900	\$436,000
Sep 2022	Assn of State Dam Safety Officials	Sheraton Too Large	7,200	1,800	\$1,450,800
Apr 2023	Assn for Early Learning Leaders	Sheraton Too Large	4,000	2,000	\$795,000
Oct 2023	International Society of Automation	Sheraton Too large	1,200	600	\$304,000
Jun 2023	National Society of Black CPA's	Sheraton Too large	1,600	800	\$341,400
Sep 2022	Central Assn of Physical Plant Administrators	Sheraton Too large	800	400	\$186,000
Aug 2023	National Assn of Postal Supervisors – Texas Branch	Sheraton Too large	750	375	\$120,000
May 2022	Christian Alliance for Orphans	Sheraton Too large	1,100	2,000	\$352,000

Oct 2023	Texas Society of Health-System Pharmacists – Neonatal & Pediatrics Conf	Sheraton Too Large	1,350	700	\$390,000
Jul 2024	National Association of Catering Executives	Sheraton Too Large	4,200	1,400	\$800,000
Nov 2023	Events Industry Council	Sheraton Too Large	2,000	1,000	\$465,000
Jul 2024	Corporate Event Marketing Assn	Sheraton Too Large	4,000	2,000	\$830,000
Mar 2025	Assn of Collegiate Conference & Event Directors	Sheraton Too Large	2,700	900	\$532,500
Feb 2024	Assn of Destination Management Executives	Sheraton Too Large	2,400	1,200	\$526,000
Jan 2024	Event Service Professionals Assn	Sheraton Too Large	800	400	\$186,000
Jan 2024	Auto Care Assn – Heavy Duty Aftermarket Expo	Sheraton Too Large	12,000	3,000	\$2,280,000
Sep 2024	Auto Care Assn – Connect Conference	Sheraton Too Large	1,000	500	\$220,000
Mar 2024	Women in Cybersecurity	Sheraton Too Large	2,600	1,300	\$530,400
Mar 2023	American Fence Assn – FenceTech Conference & Expo	Sheraton Too Large	8,000	2,000	\$1,475,000
Sept 2024	Benjamin Media	Sheraton Too Large	2,400	1,200	\$497,000
Jul 2024	National Pawnbrokers Assn	Sheraton Too Large	6,000	3,000	\$1,175,000
TOTALS:			87,500	36,875	\$18,213,500

These numbers are approximate and based on average usage/rates for the past 3 years of meeting history. These numbers may change considerably due to COVID19. There is no guarantee this business would be awarded to McKinney. This report only reflects business McKinney cannot currently bid on due to lack of space and/or lack of attractions.

McKinney Corporate: Groups: 1; Lost Revenue: \$1,782

Dates	Group	Venue/Notes	Total Room Nights	Attendance	Lost Business Revenue \$
12/8-10/20	Keasler	Sheraton	16	14	\$1,782
TOTALS:			16	14	\$1,782

SMERF: Total: Groups: 0; Lost Revenue: \$ 0