

November 11, 2021

TO: McKinney Economic Development Corporation

McKinney Community Development Corporation

FROM: Dee-dee Guerra

Visit McKinney October 2021

I. ASSOCIATION/CORPORATE/SMERF COMPLETED in October 2021: TTL Room nights: 334; TTL Revenue: \$38,159

Assoc./Corp. HOTEL ROOMS- TTL Room nights: 105; TTL Revenue: \$11,445

- Association: TTL Room nights: 0; TTL Rev.: \$ 0
- Corporate: TTL Room nights: 105; TTL Rev.: \$11,445
 - Globe Life-10/25-26/2: FH- 107-RNS-Sheraton: TTL room nights: 105; TTYL Rev. \$11,445
 - Emerson- Holiday Inn & Suites: TTL room nights: 0; TTYL Rev. \$ Cancelled

SMERF HOTEL ROOMS- TTL Room nights: 229; TTL Rev.: \$26,714

- Social-TTL Room nights: 107; TTL Rev.: \$13,349
 - 3 D Travel Co. 10/8-12/21- Grand-TTL Room nights: 36; TTL Rev.: \$ 5,184
 - Ninety Nines 10/15-17/21-SheratonTTL Room nights: 71; TTL Rev.: \$8,165
- Weddings-TTL Room nights: 122; TTL Rev.: \$14,057
 - Terebinski/Dunafan Wedding-10/15/21 Grand- TTL Room nights: 3; TTL Rev.: \$477
 - Bowman Wedding-10/16/21-Grand- TTL Room nights: 0; TTL Rev.: \$ 0
 - Angie Byrd Wedding-10/1/21-Hampton- TTL Room nights: 24; TTL Rev.: \$2,737
 - Willis/Pratt Wedding10/9-10/21- Hampton TTL Room nights: 0; TTL Rev.: \$ 0
 - Thompson/Mueller Wedding-10/3/21-HIE- TTL Room nights: 0; TTL Rev.: \$ 0
 - Rodriguez/Staber Wedding Hampton-TTL Room nights: 11; TTL Rev.: \$1,309
 - Terebinski/Dunafan Wedding Hampton-TTL Room nights: 47; TTL Rev.: \$4,515
 - Willis/Pratt Wedding10/9-10/21-Holiday Inn-TTL Room nights: 0; TTL Rev.: \$ 0
 - Thompson/Mueller Wedding-10/9-10/21-Sheraton-TTL Room nights: 24; TTL Rev.:
 \$2,856
 - Cargal/Stewart Wedding-10/9-10/21-Sheraton-TTL Room nights: 13; TTL Rev.: \$14,820
- Sports-TTL Room nights: 0; TTL Rev.: \$ 0
 - Solar Soccer-10/9-10/21-HIE- TTL Room nights: 0; TTL Rev.: \$ 0
 - Solar Soccer-10/16-17/21-HIE- TTL Room nights: 0; TTL Rev.: \$ 0
 - Solar Soccer-10/23-24/21-HIE- TTL Room nights: 0; TTL Rev.: \$ 0
 - McKinney Lacrosse Club/Turlaxin-10/16-17/21-Sheraton- TTL Room nights: 0; TTL Rev.: \$ 0

- McKinney Lacrosse Club/Turlaxin-10/23-24/21-Sheraton- TTL Room nights: 0; TTL Rev.: \$ 0
- McKinney Lacrosse Club/Turlaxin-10/30-31/21-Sheraton- TTL Room nights: 0; TTL Rev.: \$ 0
- McKinney Lacrosse Club/Turlaxin-10/16-17/21-SpringHill- TTL Room nights: 0; TTL Rev.: \$ 0
- McKinney Lacrosse Club/Turlaxin-10/23-24/21-SpringHill- TTL Room nights: 0; TTL Rev.: \$ 0
- McKinney Lacrosse Club/Turlaxin-10/30-31/21-SpringHill- TTL Room nights: 0; TTL Rev.: \$ 0

II. VISITORS: FYTD Total (October 2021): 633

Total: (includes all individuals that have come through the visitor's center)

Out of State: 23
Out of Country: 2
Texas Residents: 19
McKinney Residents: 6
Register Total: 50
Ticker Counter: 633

Top Five States requesting information:

- Texas
- Minnesota
- California
- New York
- Washington

III. RFP's: 24 (1-Association, 3-Corporate, 7-Weddings, 1-Social, 1- Military, 0-Gov't, -Education, 0-Religious, 11-Sports, 0-Fraternal)

DUE TO COVID19, a lot of Planners are sending out RFPs and holding selections until Fall.

Corporate: 3

- 1. Globe Life FHL 107RNS-10/25-26/21-Sheraton Attendees: 35: Room nights: 105
- Turks, International, Operations Conference Cvent RFP received on Monday, October 4, 2021. Dates of Event: May 7-13, 2022 / 500 attendees for total of 1,390 sleep rooms / Room Block of 10-10-50-50-430-430-50 under 1-roof / Meeting Space for 7-days / 4 Breakfast, 3 Lunches, 3 Dinners. 1 general session room for 500 (1,500 sf) / Additional 1,5000 sf for meals / 8 breakout rooms for 75 people. Based on meeting space requirements, not able to bid. LOST
- 3. Motorola Solutions Cvent RFP received on Wednesday, October 27, 2021. Dates of Event: January 24-26, 2022 / 125 attendees for a total of 170 sleep rooms / Room Block of 12-124-34 under 1-roof / Meeting space for 1-1/2 days, 1 breakout for 20-30 people / 1 Breakfast, 1 Lunch, 1 Dinner / Based on meeting space requirements, forwarded RFP to Sheraton. UPDATE: on Wednesday, October 27, 2021, the meeting planner 'canceled' the RFP with no explanation. LOST

Association: 1

1. Toastmasters District 50 – 2021 event canceled due to pandemic. October 11, 2021, reached out to planner to see when McKinney might be able to host again. Alice advised she signed a contract today with the Sheraton! Event: April 29-30, 2022 / 80-85 attendees for total of 120 sleep rooms / Room block of 60-60

rooms under 1-roof / Meeting Space for 2-days / 1 Breakfast, 2 Lunches. 1 General session for 100 / 2-3 breakout rooms. WON

SMERF: 20 Social: 1

1. 3D Travel – October 8-12, 2021 – MPAC & Grand Hotel – 25 attendees – 30 room nights

Military/Government: 1

1. Texas Historical Commission – November 30, 2021 – MPAC & Hotel TBD - # attendees unknown – 15 room nights

Education: 0 Religious: 0 Fraternal: 0 Weddings: 7

- 1. Terebinski/Dunafan Wedding October 15, 2021 Magnolia Grace, Grand Hotel & Hampton Inn 100 attendees 20 room nights
- **2.** Melnick/Kronewitter Wedding November 13, 2021 D'Vine Grace Sheraton 150 attendees 25 room nights
- 3. Rogers/Lewendowski Wedding November 20, 2021 Grand Ivory, Sheraton & Hampton Inn 150 attendees 40 room nights
- 4. Rae/Macmullen Wedding December 10, 2021 Bingham House Sheraton & LaQuinta 100 attendees 15 room nights
- **5.** Hayes/Allday Wedding January 8, 2022 D'Vine Grace Grand Hotel & Fairfield Inn 150 attendees 10 room nights
- 6. Bryant/Keeton Wedding March 6, 2022 Rustic Grace Hampton Inn 100 attendees 20 room nights
- 7. Hermosillo/Arias Wedding May 7, 2022 The Sanctuary Sheraton 95 attendees 10 room nights

Sports: 11

- 1. Solar Soccer October 9-10, 2021 Holiday Inn Express attendees unknown 5 room nights
- 2. Solar Soccer October 16-17, 2021 Holiday Inn Express attendees unknown 5 room nights
- 3. Solar Soccer October 23-24, 2021 Holiday Inn Express attendees unknown 5 room nights
- 4. Solar Soccer November 6-7, 2021 Holiday Inn Express attendees unknown 5 room nights
- 5. McKinney Soccer Association November 12-14, 2021 3000 attendees 20 room nights
- 6. Solar Soccer November 20-21, 2021 Holiday Inn Express attendees unknown 5 room nights
- 7. Solar Soccer December 5, 2021 Holiday Inn Express attendees unknown 5 room nights
- 8. Solar Soccer December 11-12, 2021 Holiday Inn Express attendees unknown 5 room nights
- 9. Solar Soccer March 26, 2022 Holiday Inn Express attendees unknown 5 room nights
- 10. Solar Soccer April 24, 2022 Holiday Inn Express attendees unknown 5 room nights
- 11. Solar Soccer April 20-May 1, 2022 Holiday Inn Express attendees unknown 5 room nights

Ongoing Leads: 29

SMERF: 29

Social: 2

- 1. Troubadour Music Festival Old Celina Park Room Blocks at SpringHill Suites & Home2 November 6-7, 2021 Attendance: 1500, Room Nights: 80
- 2. Sammons Reunion November 18, 2021 The Grand 7 room nights

Military/Government: 1

1. 2025 Texas Police Games – Citywide – June 2025 – Est. Attendance: 1100-1500, Room Nights: 140

Eduction: 0 Religious: 0 Fraternal: 1 Order of the Eastern Star – Nancy Hardy – March 25-26, 2022 – McKinney Masonic Lodge – Attendance: 40, Room Nights: 15

Weddings: 23

- 1. Chaddick Wedding November 4, 2021 Rehearsal Dinner Only
- 2. Michelle Brown (MOB) November 4, 2021 Magnolia Grace
- 3. Chris Adams (FOB) November 6, 2021 Stone Crest The Grand
- 4. Scalf/Salgado Wedding November 7, 2021 Avalon Legacy Ranch Hampton Inn & Holiday Inn Express 20 room nights
- 5. Rose Bustamante (MOB) November 12, 2021 The Springs
- 6. Wilson/Edwards Wedding November 12, 2021 The Springs– Holiday Inn, TownePlace Suites, Sheraton Est 20 rooms
- 7. Richardson/Webster Wedding November 27, 2021 Magnolia Grace
- 8. Kimberly Fulmer (Bride) January 2, 2022 Rosemary Barn The Grand Hotel 10 room nights
- 9. Chase Wedding January 21, 2022 Rustic Grace Fairfield Inn Est 10 Rooms
- 10. Jackson/Gonzales Wedding January 25, 2022 The Station Holiday Inn Express Est 10 rooms
- 11. Ahlgrimm Wedding January 29, 2022 Magnolia Grace
- 12. Johnson/Harland Wedding March 4, 2022 The Sanctuary Home2 Est 10 rooms
- 13. Ashley Torres March 22, 2022 Magnolia Grace
- 14. Blas Duran (Groom) April 2, 2022 Rustic Grace Fairfield Inn 10 room nights
- 15. Miller/Dooley Wedding April 23, 2022 River Road Chateau Hampton Inn Est 20 rooms
- 16. Sosa/Horsley Wedding May 5, 2022 D'Vine Grace The Grand Est 10 rooms
- 17. Lauren Walsh June 18, 2022 Magnolia Grace
- 18. Edel/Bouillion Wedding June 24, 2022 Stone Crest
- 19. Elizabeth Cantu July 11, 2022 Stone Crest
- 20. Renteria Wedding July 23, 2022 Rosemary Barn
- 21. Anderson/Diaz Wedding August 6, 2022 Rustic Grace
- 22. Pruitt Wedding October 1, 2022 The Springs The Grand Est 10 rooms
- 23. Melissa Eason (MOB) November 5, 2022 The Springs in Aubrey The Neathery

Sports: 2

- 1. NCAA Division II December 2021-2025
- 2. AT&T Byron Nelson May 2022-2025

Day Trips-0

Site Visit: 1

Association: 0 Corporate: 1

1. NCAA Team Leads (Don Newsome & Harvey Oaxaca) Sheraton & Marriott- Allen 10/21/21

SMERF: 0

IV. ADVERTISING/MARKETING/MEDIA

OCTOBER 2021 Events/Services/Meetings:

OCTOBER 2021 -ROBLY Email Stats		
Average Open Rate	35.55%	
Average Click-thru Rate	18.48%	
Total Audience	3,350	

Advertising/Marketing/Media

OCTOBER 2021 SUBMITTED: Photos, Text Written, Marketing Materials and Ads

- Texas State Travel Guide ad
- Tour Texas Road Trips newsletter materials
- Bus Tours Mag. Nov./Dec. issue print 350-word editorial/photo and ad for Jan/Feb issue
- TourTexas.com content/photos/new logo
- State Point Media 125-word free story/photo
- Blog about Murals in McKinney
- Día de Los Muertos QR codes for signage and took photos to post on social media
- Press release about the formal website launch
- Facebook Live launch plan and actual launch on 10/29/21

SOCIAL MEDIA STATS

FACEBOOK FY 21-22	New Likes	Lifetime Likes	Post Reach
OCT. 2021	139	13,383	22,044
TOTALS	139	N/A	22,044

INSTAGRAM 2021-22		
Lifetime	5,633	
Oct. 2021 94		
TOTAL 5,727		

YOUTUBE 2021-22			
Month	Views	Subscribers	
Historical #s	17,160	81	
OCT. 2021	148	1	
TOTAL	17,308	82	

Google Business Page – 2021-22			
Month Page Views Web visits			
Historical #	69,114	828	
OCT. 2021	2,777	34	
TOTAL	71,891	862	

WEBSITE DATA – OCTOBER 2021

Month	Sessions	Pageviews	Users
OCTOBER 2021	11,700	22,702	9,550
TOTAL	11,700	22,702	9,550

OCTOBER.2021	Users
Mobile	6,450
Desktop	2,922
Tablet	178
TOTAL	9,550

Top Countries - OCTOBER 2021			
Country Breakdown	Users	New Users	Sessions
United States	9,282	9,108	11,436
India	33	32	34
China	30	30	30
Ireland	21	21	21
Canada	16	16	18
United Kingdom	13	13	13
Spain	11	11	11
Philippines	11	10	12
Sweden	11	11	11
(Not set)	10	10	10

Top States – OCTOBER 2021			
State Breakdown	Users	New Users	Sessions
Texas	7,568	7,395	9,497
California	257	255	283
Virginia	130	130	132
Kansas	120	120	122
Oklahoma	106	100	125
Florida	78	72	98
New York	74	71	81

North Carolina	69	68	73
Illinois	65	62	82
Not Set	54	52	56

Top Cities – OCTOBER 2021			
City Breakdown	Users	New Users	Sessions
Dallas	2,265	2,058	2,590
McKinney	2,169	1,998	2,838
Plano	440	424	523
Allen	360	331	440
Frisco	352	338	404
Houston	177	162	189
Prosper	133	125	157
Fort Worth	111	105	123
Garland	104	98	117
Little Elm	104	96	131

BLOG VISITS - FY 21-22		
Month	Sessions	
OCT. 2021	1,055	
TOTAL 1,0		

Blogs (Top 5) for OCTOBER 2021:

- Fall Events in McKinney 430
- Patio Dining in McKinney 127
- McKinney fun place for dogs 58
- Heard-Craig Arts Guest Blog 35
- Active Senior Living 33

OCTOBER 2021 - TOP 10 W		
Page	Pageviews	Unique Pg. Views
Home page	3,181	2,546
Wine & Music Fest	2,184	1,929
5G Pumpkin Patch event	1,665	1,488
events	1,631	1,372
Things to do/shopping	609	531
Things to do	544	444
Halloween at Heard	522	477
Fall Events Blog	430	364
Visitors Guide	430	364
Restaurants	373	312

OCTOBER 2021: TOP REFERRAL PG	
Facebook	262
siterecipe.com	63
Instagram	47
mckinneytexas.org	40
flytki.com	28
McKinneyTexas.org	47
flytki.com	29
simpleview.com	22
baidu.com	22
robly	18
TOTAL	578

OCTOBER 2021-KPIs & Groups	
KPIs	6
Turlaxin	6
Byron Nelson	9
koha USA	3
Chainbombers Disc Golf	1
Holidays Ideas Groups	5
Troubadour Music Fest.	1
TOTAL:	31

OCT.2021 - Landing Pgs./QR CODES	
Certified Dallas Map	2
Fall Tx Events Calendar	1
MPI Annual Directory	3
Muertos - Event Calendar	2
Muertos - Newsletter	
Muertos - Places to stay	
Muertos - Plan Your Visit	2
Rack Cards	12
Texas Highways Magazine	16
TOTAL	53

OCTOBER 2021 – MPG Page Views		
Main Page	80	
Venues by Capacity	176	
Request Info/RFP		
Venues/Videos 1:		
Helpful resources	121	

Vendors	9
Site visits	0
Tour Options/Itineraries	264
TOTAL:	687

OTHER STATS

CROWDRIFF – OCTOBER 2021		
Gallery	Interactions	Views
Being Social	1	13
History/Dwntn	77	23
Home Gallery	24	652
McK Dining	57	438
McK Events	60	144
Explore	100	255
Weddings	48	102
Shopping	23	147
Chestnut Square	0	14
McK Music	24	61
Murals	21	29
Dogs in McKinney	2	31
Filming in McK	0	15
Erwin	0	13
Christmas	0	30
Cadence Blog	0	9
TOTAL	437	1,976

VISIT WIDGET - OCTOBER.2021				
	Users	Sessions	Page Views	New Downloads
Widget	81	96	224	
Desktop	45	57	163	
Mobile	36	39	61	
Mobile APP	467	766	2,566	
App-iOS	410	704	2256	173
App-Android	57	62	310	23
TOTAL	548	862	2,790	196

TOP LOCATIONS USING VISIT WIDGET

McKinney, TX
Dallas, TX
Washington D.C.

Frisco, TX
Allen, TX
Chicago, IL
Plano, TX
Prosper, TX
Princeton, TX
Austin, TX

TourTexas.c	TourTexas.com 2021-22				
Month	McKinney Page	Things to Do	Events	Attractions	Native Texan
OCT. 2021	398	345	269	3,343	375
TOTAL	398	345	269	3,343	375

FREE PUBLICITY:

FY 21-22	Budgeted Amount
Adv. &	
Promo TTL	\$195,023

OCTOBER 2021 - Free/Earned Media Coverage for Visit McKinney						
Publication/ station	Article/Topic	Print	Web/Broadcast Value	PR Value	Impressions /Reach	
McKinney Online	Website Launch	\$0	\$200	\$600	25,000	
Sports Destination Mgmt.	Cadence Cyclery	\$1,100	\$500	\$4,800	27,500	
Small Market Meetings	Article about McKinney (3 pgs.)	\$7,860	\$1,000	\$26,580	20,000	
Bubblelife News	Mural Blog	\$0	\$900	\$2,700	120,000	
TOTALS		\$8,960	\$2,600	\$34,680	192,500	
FY 21-22 Running Totals		\$8,960	\$2,600	\$34,680	192,500	

V. LOST BUSINESS

LOST BUSINESS: 2 Corporate, 7 Association Groups; Lost Revenue: \$16,242,143

CORPORATE:

Dates	Group	Venue/Notes	Total Room Nights	Attendance	Lost Business Revenue \$
May 2022	Turk International, Operations Conference	Sheraton, Too Large	1,390	500	\$350,000
January 2022	Motorola Solutions, West Region Business Meeting	Sheraton	170	120	\$3,343
Total			1,560	620	\$353,343

SMERF & SPORTS: (Social/Weddings, Military/Gov't, Education, Religious, Fraternal)

Dates	Group	Venue/Notes	Total Room Nights	Attendance	Lost Business Revenue \$
Total			0	0	0

ASSOCIATION:

Dates	Group	Venue/Notes	Total Room	Attendance	Lost Business
			Nights		Revenue \$
March 2025	Society for Cinema & Media Studies, Annual Conference	Sheraton, Too Large	8,000	2,000	\$1,610,000
March 2026	National Council for History Education, Annual Conference	Sheraton, Too Large	1,400	700	\$340,000
April 2024	American Association of Geographers, Annual Meeting	Sheraton, Too Large	28,000	7,000	\$5,560,000
June 2025	American Anthropological Association, Annual Meeting	Sheraton, Too Large	13,000	6,500	\$2,590,000
July 2024	Botanical Society of American, Botany Conference	Sheraton, Too Large	2,400	600	\$536,000
April 2026	Society for American Archeology, Annual Meeting	Sheraton, Too Large	15,000	5,000	\$3,620,000
June 2024	National Fire Protection Association, Biennial Conference & Expo	Sheraton, Too Large	7,200	2,400	\$1,632,800
			77.000	24.222	445 000 000
Total			75,000	24,200	\$15,888,800

These numbers are approximate and based on average usage/rates for the past 3 years of meeting history
These numbers may change considerably due to COVID19. There is no guarantee this business would be awarded to
McKinney. This report only reflects business McKinney cannot currently bid on due to lack of space and/or lack of
attractions.