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| TITLE: | Preview of Development Navigation Assistant (DNA): Permitting and Development Process Guide Software |

COUNCIL GOAL: Operational Excellence
2E: Continuously provide a high level of customer service to our citizens

MEETING DATE: March 2, 2021

DEPARTMENT: Development Services - Strategic Services

CONTACT: Samantha Pickett, AICP, Business Systems Specialist
Brandon Opiela, Development Services Manager
Michael Quint, Executive Director of Development Services

RECOMMENDED CITY COUNCIL ACTION: Receive a preview of the newly developed Development Navigation Assistant (DNA) software.

ITEM SUMMARY:

- Staff is excited to present a preview of the new permitting and development process guide, Development Navigation Assistant (DNA). This online resource is intended to assist residents and members of the development community in understanding and navigating the entire development process, custom tailored to each specific project.

- DNA is scheduled to launch on March 8, 2021.

SUPPORTING MATERIALS:

Presentation